

INS. CASE OWNER:

Elane

CC3 / EQ18000589 / Def 3

LKK:

IDAC:

Surveyor:

Bryan

DOI:

09/01/18

Date / Time:

09/01/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

STQ 9313E

Name of Insured:

C.K. Toh Construction Pte

Insured Tel No.:

HP:

Claim No.:

BM18H00077-JG

Policy No.:

BM18H00077-JG

Make / Model:

H. Getz

Place of Accident:

New bridge Rd

Excess Sec II :SS

D.O.A.:

09/01/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Toh Joke Jin

Driver Tel No.:

9186-0685

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 8795B



INSRS:

WSP: COGE (Layers)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

15/6

18/01/18

SHC 8795B - CS/ITE1000667/A/61 DUA: 01/04/18
 - NA/PC109006222/51 DUA: 20/02/18
 - NA/PC109006223/51 DUA: 20/03/18
 - NA/PC109006224/51 DUA: 12/05/18
 STQ 9313E - X

FILE REVIEW: H2R LETTER SENT TO OI.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email: 5.7.18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: NO NEED

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

PRELIMINARY ADVICE

Date/Time:

10/01/18

Sent By:

Shirley Hews

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

25.1.18

Confirm with:

M3M

Confirm by: M3M

Repair Cost:

PP \$5341.60

(2 days)

Reduction:

78 %

Email

Call

FINAL SETTLEMENT

Date/Time:

21.7.18

Confirm with:

JM

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

OC 7/8/18

Repair Cost:

w/51

\$5585.93

OID 2598 ENDOW TP

Loss of Rental (LOR):

\$5323.20

(2.5 days)

x 129.38

Loss of Use (LOU):

\$5

(\$

x

days)

Loss of Income (LOI):

\$5125.00

(\$50

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$51.49

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/Independent)

Legal Cost

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

400

Total:

\$51091.60

Global Sum \$5:1,040.00

FINAL PAYMENT

Date/Time:

21.7.18

Confirm with:

JM

Email

Call

Payee 1:

\$51,040.00

Name 1:

CONSTRUCTION ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop no: _____

of _____

Insured _____

Policy No: _____

Claims No: _____

Sum Insured _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Ball or Market Value: _____

CAC Accident Report: _____ Consistent? : Yes or No

GIA / RR Seen: _____ Consistent? : Yes or No

Est. Repair: 2 days Fee: Yes or No

Lum Sum: ? / P % S Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle IN / OUT

Jan 01 **SHC 8795B** 2015 Dec
 Type: M/Car / M/Cycle / Bus / Van / Lorry / **①** Prime Mover
 Truck / Trailer or
 Make **Hyundai I40** CC **1685**
 Colour **Blue** A/C Insured Std. N/A
 Se/Reading **222075** T-Race Insured Std. N/A
 Eng No: **D4FDFU579740**
 Chis **1KMHLB41UMGU082940**
 Gen. Cond: **⑥** Good / Fair / Poor / Burnt
 Steering: In **⑥** Order / Jammed / Leaked / Burnt or
 Brake: In **⑥** Order / Jammed / Leaked / Burnt or
 Mod: **⑥** M / S/Rim / STD A/Rim or
 Tyre Size R: **205/60R16**
 R: **— " —**
 BS / DUN / EXNOVA / GY / FS / LIZA / M/C / OHTSU / PR / SUMI /
 TOYO / YOKO or **Westlake**
 Front Gear
 R/Ball **6** mm R/Ball **6** mm
 L/Ball **6** mm L/Ball **6** mm
 D/OA **07/01/2018** D/OI **09/01/2018**
 Survey held at: **CDGE Loyang**
 See of Damages: Frt / **⑥** / O/S / N/S / U/C / Rooftop or
Rev
 The U/C / Chassis frame / Body Structure affected due to accident

[illegible]



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQ118000589/Des3

Date: 10.01.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 8795B

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 09.01.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	2,461.58
Revised Estimate Amount	: S\$	547.60
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

ANG BRYAN TANI
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHC 8795B

MAKE :

MODEL : HYUNDAI i40

DATE 8/1/2018 11:22

EQ
Rear / PP

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>rm</i>			\$ 603.60	X
	Rear Bumper Reinforcement <i>SR</i>			\$ 504.35	X
	Rear Bumper Reinforcement Bracket (LH/RH) <i>SR</i>		\$ 180.00	\$ 360.00	X
	Rear Bumper Side Bracket <i>SR</i>			\$ 49.00	X
	Rear Bumper Clips <i>Hic</i>			\$ 22.00	✓
	Rear Bumper Sponge <i>SR</i>		22.00	\$ 143.40	X
	Rear Bumper Under Cover <i>rm</i>		17.60	\$ 225.00	X
	SUB TOTAL			\$ 1,907.35	
	LESS 20%			\$ 381.47	
	DISCOUNTED TOTAL			\$ 1,525.88	
	Rear Bumper Reverse Sensor <i>SR</i>			\$ 135.70	Nett X
	Rear Bumper Rubber Mat <i>Hic</i>		50.00	\$ 50.00	Nett ✓
				\$ 185.70	
	Labour Charge				
	Panel Beating			\$ 380.00	300/-
	Spray Painting Charge			\$ 200.00	180/-
	Wiring Charge		480.00	\$ 50.00	Hic
	R/Refix Reverse Sensor			\$ 120.00	Hic
	TOTAL LABOUR			\$ 750.00	
	ESTIMATE TOTAL			\$ 2,461.58	
<p>09/01/2018 1500hr. Hic Anam 2 day PIP Photo LKK And S</p>					
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p>					
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

Shirley

**COMFORTDELGRO
ENGINEERING**

Our Job Ref No : 305105073
Date : 10.01.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : BRYAN

Fax :

Vehicle Reg No. : SHC8795B Date of Accident : 07.01.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ -- SJQ9313E
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$67.50 ✓
 - (b) Labour Charges \$480.00 ✓
 - Total for Part-By-Part Repair Cost** \$547.50
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$0.00
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : [Signature]
Name : FAUZY BIN MOKHTAR
Tel : 62148319
Fax : 65468156

Signature : [Signature]
Name : J K L Ando
Date : 25/01/2018

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 10.01.2018
Time: 14:20:15
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305105073
REGN NO : SHC8795B
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 10.12.2015
DATE/TIME IN : 08.01.2018 11:15
ACCIDENT DATE : 07.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0101-0111-G HYUNDAI BUMPER COVER CLIP 10 L 22.00 20.00 17.60
0002 04-01-0103-1150-A I40VC PROTECTOR MAT 1 50.00 2.00- 50.00

SUB-TOTAL : 67.60

JOB NATURE

0000 L PANEL BEATING 300.00
0001 L SPRAY PAINTING CHARGE 180.00

SUB-TOTAL : 480.00

TOTAL : 547.60

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Team: ARC Repair TP(CLS0)1

JOB CARD Sales Order: 3795553

JC NO.305105073

TOMER

REGN NO.

SHC8795B

MILEAGE

AS

COMFORT TRANSPORTATION PTE LTD

7010045

TOMER NO

RESS

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

(R)

(O)

(P)

MAKE

HYUNDAI

FUEL

E.....1/2.....F

MODEL

I-40

DATE/TIME IN
08.01.2018 11:15

YR OF MANU

10.12.2015

TARGET DATE

CHASSIS CODE

KMHLB41UMGU082940

COMPLETION DATE/TIME

QUANTITY CARD NO.

JOB DESCRIPTION

Accident Date: 07.01.2018

ATURE: 3P 07.01.18/B

/NO

LABOR CODE

DESCRIPTION

CKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

nowledgement Slip

Exit Pass

No.:

SHC8795B

FZ EQ

Vehicle No.:

SHC8795B

of Service Advisor

Signature/Date

Name of Service Advisor

Date

eturned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8795B

DATE 8/1/2018 11:22

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>rm</i>			\$ 603.60	X
	Rear Bumper Reinforcement <i>SR</i>			\$ 504.35	X
	Rear Bumper Reinforcement Bracket (LH/RH) <i>SR</i>		\$ 180.00	\$ 360.00	X
	Rear Bumper Side Bracket <i>SR</i>			\$ 49.00	X
	Rear Bumper Clips <i>Huc</i>			\$ 22.00	✓
	Rear Bumper Sponge <i>SR</i>			\$ 143.40	X
	Rear Bumper Under Cover <i>rm</i>			\$ 225.00	X
	SUB TOTAL			\$ 1,907.35	
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	DISCOUNTED TOTAL			\$ 1,525.88	
	Rear Bumper Reverse Sensor <i>SR</i>			\$ 135.70	Nett X
	Rear Bumper Rubber Mat <i>Huc</i>			\$ 50.00	Nett ✓
				\$ 185.70	
	Labour Charge				
	Panel Beating			\$ 380.00	300/-
	Spray Painting Charge			\$ 200.00	180/-
	Wiring Charge			\$ 50.00	40
	R/Refix Reverse Sensor			\$ 120.00	11
	TOTAL LABOUR			\$ 750.00	
	ESTIMATE TOTAL			\$ 2,461.58	
<p>09/01/2018 @ 1445h</p> <p>H/A Andrew 2 days</p> <p>PIP Photo <i>gmr</i></p> <p><i>gmr</i></p> <p><i>Eric And</i></p> <p><i>8</i></p>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Asher Sng (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Friday, 27 July 2018 9:37 AM
To: Asher Sng (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: Re: Your Ref: T0118/SHC8795B/JW(st), ACCIDENT INVOLVING SHC 8795B AND SJQ 9313E ON 07/01/2018

Dear Ms Sng

Please process settlement in sum \$1,040.00 for resolving our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 27 July 2018 9:23 AM
To: Jim Wong See Pah
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: Your Ref: T0118/SHC8795B/JW(st), ACCIDENT INVOLVING SHC 8795B AND SJQ 9313E ON 07/01/2018

Your Ref: T0118/SHC8795B/JW(st)

Our Ref: CC3/EQI1800589/Dea3

Without Prejudice

Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING SHC 8795B AND SJQ 9313E ON 07/01/2018

On a without prejudice, for a quick and amicable settlement, we propose the settlement at Global Sum S\$1,040.00 (all-in).

Please kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506046V]

Mei Kwan (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 29 March, 2018 10:24 AM
To: Shirley Hiew (LKK Auto)
Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJQ9313E (OI : EQI - DM18HO00277-JG) AND SHC8795B (TP : LKK REF - CC3/EQI18000589/Des3) on 07/01/2018
Attachments: SJQ9313E.PDF
Categories: AGNES

Dear Shirley

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Joel Goh
Sent: Tuesday, March 27, 2018 2:44 PM
To: 'Shirley Hiew (LKK Auto)'
Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJQ9313E (OI : EQI - DM18HO00277-JG) AND SHC8795B (TP : LKK REF - CC3/EQI18000589/Des3) on 07/01/2018

Dear Shirley

Our insured has not reported this accident.
Attached our letter to insured for your attention.

Best Regards,

Joel Goh
Executive | Claims

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Friday, 26 January 2018 3:59 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJQ9313E (OI : EQI - TBA) AND SHC8795B (TP : LKK REF - CC3/EQI18000589/Des3) on 07/01/2018

Dear Shirley,

Our insured have yet to report the accident to us.

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, January 15, 2018 2:07 PM

To: Elaine Cheong

Cc: Asher Sng (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving SJQ9313E (OI : EQI - TBA) AND SHC8795B (TP : LKK REF - CC3/EQI18000589/Des3) on 07/01/2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 07/08/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJQ 9313E (Insd Veh)	Your Ref. No. : DM18HO00277-JG
	SHC 8795B (TP Veh)	Our Ref. No. : CC3/EQI18000589/Dea3q2
Date of Accident	7/1/2018	

Liability	100%	
Final Repair Cost	: \$ 585.93	
Loss of Income	: \$ 125.00	2.5 days
Rental (If any)	: \$ 323.20	2.5 days
Others:	: \$ 7.49	
	: \$	
	1,041.62	
Final Settlement Sum	: \$ 1,040.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 1,040.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

Our Ref : T 0118 / SHC8795B / JW(st)

Your ref :

Date : 29-Jan-18

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
363 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 758732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8795B YOUR INSURED SJQ9313E
AND OTHER ON 07.01.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC8795B** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SJQ9313E** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 585.93
2	3 days Loss of Rental @ \$ 129.28 per day	\$ 387.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	-
Sub Total :		\$ 981.26

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per day	\$ 240.00
Total Claims:		\$ 1,221.26

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
b) LTA search slip/s of : **SJQ9313E**
c) GIA / Police report/s of : **SHC8795B**
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scene (X) Downtime/Mileage record (X) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 5 July 2018 3:19 PM
To: 'ACCOUNT@CKTOHCONSTRUCTION.COM'
Subject: ACCIDENT INVOLVING SJQ 9313E AND SHC 8795B ON 07/01/2018

Our Ref: CC3/EQI18000589/Dea3

05 JULY 2018

C.K. TOH CONSTRUCTION PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SJQ 9313E AND SHC 8795B ON 07/01/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **i 40 SHC8795B , SJQ9313E**
ALONG **NEW BRIDGE RD X UPPER CROSS ST****ON 07-Jan-18 14:05****I / We** **CHEW KAI HOCK** (Hirer) NRIC No.: **S1218780G**

and/or (Relief) NRIC No.:

Taxi Number **SHC8795B**

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **08-Jan-2018**Name of Hirer **CHEW KAI HOCK**
Hirer NRIC **S1218780G**

Signature :

Address **671 HOUGANG AVENUE 8 #12-701**
530671Contact No. **90884478**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHC8795B

MAK
HYUNDAI

MODKI,
(-40)

DATE OF REG
10.12.2015

CHASSIS CODE
KMHT.B41UMGU082940

INV. NO/DATE
91354262 29.01.2018

JOB NO.
305105073

ODOMETER READING

DATE/TIME IN
08.01.2018 11:15

Description : 3P 07.01.18

S/No	Part No.
------	----------

Qty	Unit Price	%Disc	Net
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PART REQUISITION

0001	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
------	-----------------	---------------------------	----	------	-------	-------

0002	04-01-0103-1150	140VC PROTECTOR MAT	1	50.00	0.00	50.00
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SUB-TOTAL.	:	67.60
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JOB NATURE

0001	L	PANKI, BEATING	300.00	300.00
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0002	I.	SPRAY PAINTING CHARGE	180.00	180.00
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SUB-TOTAL	:	480.00
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91354262	585.93	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHC87958

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
10.12.2015

CHASSIS CODE
KMHLB41UMGU082940

INV. NO/DATE
91354262 29.01.2018

JOB NO.
305105073

ODOMETER READING

DATE/TIME IN
08.01.2018 11:15

Items total	547.60
Add GST @ 7.000 %	38.33
Invoice amount	585.93

Issued by : KATHERINETAN 29.01.2018 14:03:13

Repair type : CLSO/57/57

Payment type/Term: /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO VEHICLES BELONGING TO CUSTOMERS NOT COVERED BY INSURANCE AND BEYOND A CUSTOMER'S RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN A RECEIPT. CUSTOMERS SHALL NOTIFY THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED AS UNDISPUTED.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF AMOUNT DUE AND OWED TO THE COMPANY BY THE CUSTOMER UNTIL FULL PAYMENT IS MADE. AFTER 30 DAYS FROM THE DATE OF THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND SIGN. THE COMPANY IS NOT LIABLE FOR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEED FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91.354262	585.93	

Our Ref: CT18010178

Date: 29 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 07/01/2018 @ 14:05 hrs
ALONG NEW BRIDGE RD X UPPER CROSS ST
INVOLVING SJQ9313E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8795B** (the "Taxi"). The Taxi was hired to **CHEW KAI HOCK IC NO S1218780G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJQ9313E	07 Jan 2018 / 14:05:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SHC 8795B

Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 08 Jan 2018, 13:38:44.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SJQ9313E	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	08 Jan 2018 / 13:39:13



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI18000589/Dea3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 07-08-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJQ 9313E	Veh. Inspected	SHC 8795B
Policy No.	DMPPHQ17-002114	Coverage (\$)	0.00
Claim No.	DM18HO00277-JG	Excess (\$)	0.00
Assign From		Assign Date	09/01/2018
2. Vehicle Particulars & Condition			
Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMGU082940	Colour	BLUE
Odometer	222075	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	6 mm
L/H Front Tyre	205/60 R16	WEST LAKE	6 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	6 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	07/01/2018	Inspection Date	09/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8795B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	603.60	-
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	504.35	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$180.00	SERVICEABLE	360.00	-
1	REAR BUMPER SIDE BRACKET	SERVICEABLE	49.00	-
1	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	SERVICEABLE	143.40	-
1	REAR BUMPER UNDER COVER	TO REPAIR SEE LABOUR	225.00	-
	LESS 20% DISCOUNT		-381.47	-4.40
			1,525.88	17.60
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER REVERSE SENSOR (SN)	SERVICEABLE	135.70	-
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			185.70	50.00
	<u>LABOUR</u>			
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF REAR BUMPER AND REAR BUMPER UNDER COVER .		380.00	300.00
	SPRAY PAINTING CHARGE.		200.00	180.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	R/REFIX REVERSE SENSOR .	NOT NECESSARY	120.00	-
			750.00	480.00
	GRAND TOTAL		2,461.58	547.60
RECOMMENDED COST OF REPAIRS				547.60

Report Ref No. CC3/EQ18000589/Dea3q2

ANG BRYAN TANI

Automotive Assessor / Investigator

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