Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 29 March, 2018 10:24 AM

To: Shirley Hiew (LKK Auto)

Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SJQ9313E (OI : EQI - DM18HO00277-JG)

AND SHC8795B (TP: LKK REF - CC3/EQI18000589/Des3) on 07/01/2018

Attachments: SJQ9313E.PDF

Categories: AGNES

Dear Shirley

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Joel Goh

Sent: Tuesday, March 27, 2018 2:44 PM

To: 'Shirley Hiew (LKK Auto)'

Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SJQ9313E (OI: EQI - DM18HO00277-JG) AND SHC8795B (TP:

LKK REF - CC3/EQI18000589/Des3) on 07/01/2018

Dear Shirley

Our insured has not reported this accident.

Attached our letter to insured for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, March 21, 2018 11:52 AM

To: eqiprs@eqinsurance.com.sg.; Asher Sng (LKKAuto) **Cc:** Janet Tan; Joel Goh; Admin A; Vic (LKKAuto)

Subject: FW: Direct Settlement - Accident Involving SJQ9313E (OI: EQI - TBA) AND SHC8795B (TP: LKK REF -

CC3/EQI18000589/Des3) on 07/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 1 February 2018 11:16 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>; Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>; Admin A < <u>admina@lkkauto.com</u>>

Subject: RE: Direct Settlement - Accident Involving SJQ9313E (OI : EQI - TBA) AND SHC8795B (TP : LKK REF - CC3/EQI18000589/Des3) on 07/01/2018

WITHOUT PREJUDICE

Dear Elaine.

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [mailto:elaine.cheong@eqinsurance.com.sg]

Sent: Friday, 26 January 2018 3:59 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>; Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>; Admin A < <u>admina@lkkauto.com</u>>

Subject: RE: Direct Settlement - Accident Involving SJQ9313E (OI : EQI - TBA) AND SHC8795B (TP : LKK REF - CC3/EQI18000589/Des3) on 07/01/2018

Dear Shirley,

Our insured have yet to report the accident to us.

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190 www.eqinsurance.com.sg



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you've got a friend

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, January 15, 2018 2:07 PM

To: Elaine Cheong

Cc: Asher Sng (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving SJQ9313E (OI: EQI-TBA) AND SHC8795B (TP: LKK REF-

CC3/EQI18000589/Des3) on 07/01/2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 10 January 2018 3:04 PM

To: Elaine Cheong <<u>elaine.cheong@eqinsurance.com.sg</u>>

Cc: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>; Vic (LKKAuto) < vicalpeh@lkkauto.com>; Admin A < admin-1

a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJQ9313E (OI: EQI-TBA) AND SHC8795B (TP: LKK REF-

CC3/EQI18000589/Des3) on 07/01/2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 8795B at M/s Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)