INS. CASE OWNER	Clava CC 4/ FWD1 800 0566,	PLOB 9 LKK: IDAC
Cummunum	Moul ASSIGNMENT 18	Date / Time: 9/18
Surveyor	14-	Registered in Merimen:
Pre-assign / CCU	FTE	
-	C1 1 60 2 6 4	(2018 20000 38
Insured Vehicle No	(the transfer of the transfer	DATE STATE OF THE
Name of Insured	CITEN GWANT HONG Policy No.	: huhr 2013-00101122
Insured Tel No.	HP: 8132 670P Make/Model	Foods (2500
Excess Sec II :SS	D.O.A. D. Ol. III Place of Accid	Tuesday of Constants D. & Now
Is driver the owner		Mwtel 84.
A course (Carlotter Course)		
If NO, Driver Nan Driver Tel 1	_	RT. (ES/NO : TP GIA REPORT: (ES/NO
Driver ren	No.: (V/L: YES / NO.) Insured Liabili	ty : % Final ? Yes/No
SHE GOS	¥ → —	
INSRS:	INSRS: INSRS:	INSRS
Tel: OWD	WSP. WSP. Tel:	WSP. Tel
Liability:	Liability Liability	Liability :
RMKS:	RMKS: RMKS:	RMKS:
Date/Time		
. 1.118	Charles P- williams of he was not - alle	STAGE DATE/PIC
16/1/10	Sem and it - with what read make - and - rately	Non-Reporting ltr (1st):
4.0	6710x64,x	Non-Reporting ltr (2nd)
Ashw	and a trad	Non-Reporting ltr (Final): Notification ltr (if non-pickup):
	PENDING BUILDING FROM TP.	Call Of:
		After call ltr to OI:
위체병	FILE PASS TO TYPAS TO PREPARE REPORT	Documentation Check List: Handler Typist
	AND THE RESIDENCE OF THE PROPERTY AND THE PROPERTY OF THE PROP	Notification ltr (if non-pickup)
	RECO TP WORD SAVE IN (V: 2048: MARKE: 2018) VIOSO 3400 TIP	After call ltr te Ol: Authorisation To Act:
	MAKE A BH TWEN, WIDEO NOT ABLE TO SEE THE TRAFFIC LYNN,	Release Voucher:
ેક [માર્થ	NOS INSTRUCTIONS TO PRINCI CLAIM AS LIGHT SHOW BOTH VEHICLE	Final Repair Bill:
501.715	BRACE TO IN STILL STRONG!	Car Rental Invoice:
		Towing Invoice
		LTA / GIA :
	APR 2018 Reject Case	Medical Bill:
RECEIVED 2	APR 2010 Reject Case	PIR:
I/L OF	All	Mandate/Reject Instruction:
	the standard	LOD Payment Breakdown Form
PRELIMINARY ADVICE	Date/Time: Sent By:	Post-Repair Photos:
The state of the s	MINO MM	Others:
FINALIZATION	Date/Time: 19/2/18 Confirm with: POH	Confirm by: MES
Repair Cost: #]P	SS 4,055-31 (7 days) Reduction: 34 %	Email Call
FINAL SETTLEMENT	Date/Time: Confirm with	Email Call
Final Liability:	% 50 (Agreed / Assessed) BOLA S/N No.: NA	If NO or B 28, Ass. Lin
Repair Cost: Loss of Rental (LOR)	SS CONTRACT WESON.	
Loss of Use (LOU):	S\$ (days) : S\$ (\$ x days)	Office bene
Loss of Income (LOI):	S\$ (\$ x days)	The Market of th
LOR only LOU only	LOR + LOU LOR + LOI [Tick only one]	9171144
GIA/LTA Search	SS	
Medical:	SS	Claim status: Normal/Reject/Private Settle
Disbursement:	SS (e.g. Tow/ Independent) SS	2) Report Format: TP 3) Survey fee: + 200
Legal Cost Total:	SS Global Sum SS:	5/300 to 1 1 500
FINAL PAYMENT	Date/Time: Confirm with:	Email Call
Pavec 1	SS Name 1:	
Payee 2: (Strike if N.A.)	S\$ Name 2:	4 0 110
Payee 3: (Strike if N.A.)	5\$ Name 3:	

Borne Rose	REF: FWD		
	ASS	GNMENT	
Erom:	Date: \0012018	Veh.No 2HD 607	IP WE FROM NOT
Estimated Cost		Type: M.Car M.Cycle Bus Va	an / Lorry / Prime Mover /
OD (TPI)WS / TP RES I OD F	RES / EVA / INV / MV	Truck / Trailer or	
To Inspect Vehicle No.	SHD GUTIP	Make TOYOTA PRI	us 4 = 1798
at Workshop m/s	SMRT	Colour MAROON	AC Insured / Std / NI / N
of		Sp Reading -	TiRedio: Insured / Std / NI / N
Insured:		Eng/No	
Policy No.		CING TOKBSFU	1563573344
Claims No.		Gen, Cand; Good (2) Poor /	Burnt
Sum Insured	Excess	Steering: Inorder / Jammed / Le	aked / Burnt or
(Client's Record)		Brake: Inorder / Jammed / Le	saked / Burnt or
Make of Veh:		Mod : A SIRIM / STD A/R	tim or
		Tyre Size F:	195/65R15
(Palicy Condition)		R:	••
Remark: The veh had comme	enced its N/S O/S	BS / DUN / EXNOVA / GY / FS /	LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of	finspection.	TOYO / ORO or	
Bal. or Market Value:	0	Front	Rear
IDAC Accident Roort:	Consistent? : Yes or No	RBal 5 mm	RBal. 5
GIA / PR Seen	Consistent? : Yes or No	L/Bail 5 mm	LBal 5 H
Est. Repairs:	days Res.: Yes or No	D.O.A. 07 01/18	10/01/18
Lum Sum: -	% 3 Val.: Yes or No	Survey held at	SMPT
CA / REV / REP. / 24	HRS Vehicle: IN / OUT		OIS I NIS I UIC I Rooftop or
Date: Person	Contacted		Body Structure affected due to collis
Date / Time Action / Ins	truction		61/18/20
Phal	1055-37 (RED: -> 14,58-85 39%)		01/18/20
, , , , ,	1000 (KD. 4 1600-0) 41 P7		FWD
	-		SLJ 60764
ColeTime: File Page to 1	: Preli. Report	Days Of Repair:	
0	: Final Report	Resurvey No. of Trip:	Survey Fee
Date Time. File Raturn 101			Transportation
I)	Add Fe		_1-6_1
		The state of the s	
Regort Format :		Interview (\$	Peri



SMRT Accident Vehicle Repair Estimates

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

a tion A To be complet	y claims Advisor/Duty officer at Accident Reporting C	Jentre
Reg. No	SHD6071P	
Ref. No	TAX/01/18/2031	
Reg. Date	01/11/2017	
Vehicle Type	TAXI .	*
Make	TOYOTA PRIUS	
Model	PRIUS4	
Name of Driver	: LIM SOO KHOON	Samu
Type of Accident	: SIDE SWIPE	4 0
Date / Time of Accident	: 07/01/2018 10:56:00 AM	
Accident Reported Date / T	: 08/01/2018 12:00:00 AM	
Surveyor is Required?	Yes \	
Survey by	Rasul	
Vehicle is Towed Back?	: No	
Towed Back Date/Time	:	o 6555 8888
Replacement Vehicle issue	: No	2000
Accident Repair Job Card	The state of the s	国际 市场
Special Instruction to ARC		
SLJ6076Y - FWD PROPERTY PROPER	ir photo FOR CHECK ITEM and REPLACE ITEM PLEAS @lkkauto.com : 08/01/2018 10:04:12 AM	SE CALL SURVEYOR RASUL
- Controvacion per	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	even and
	218	sskn 1 -
Recording Camera		· · · · · · · · · · · · · · · · · · ·
Radio Antenna		
1st witness	ato 10-1-18	1916KM
2 nd witness	ate	
	QC 16/1/18 18,	43 Pass
	LEE SHENG AUTO PTE LTD	
,	Vehicle Return Date:	
	Vehicle Return Time:	

SMRT staff sign: _

Section B - 10 be Completed by Service Advisor, Accident Repair Centre

Chassis No: JTDKB3FU503573344

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Ropair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

1,183.00

800.00

Total Spray Painting Charges

: 1,494.00

700.00

: 2,337.22

Total Material Charges

2,235.37

Other Charges

700.00

320.00

TOTAL

5,714.22

4,055.37

Lum Sum Total

0.00

0.00

No. of Repair Days

7.00

7.00

Prepared / Adjusted By

RASUL (LKK)

Arc / Surveyor Sing Off Date

: 08/01/2018 11:55:12 AM

10/01/2018 03:42:11 PM

Prepared / Adjusted Date

Remarks

Prepared Date : 08/01/2018 11:20:49 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair QN-1801-0480

Quotation No

Invoice No

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date:

1/8/2018 11:55:14 AM

'art 1 - Labour Works

ob E-cope	Quotation from ARC	Adjusted by Surveyor, if applicable		
O REPAIR LH PORTION	1,183.00	800.00		
otal Labour	1,183.00	800.00		

'art 2 - Spray Painting & Panel Beating Related Works

ob Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O RESPRAY FRONT DOOR LH	378.00	200,00
O RESPRAY ROCKER PANEL MOULDING	180.00	100.00
O RESPRAY REAR DOOR LH	378.00	200.00
O RESPRAY REAR FENDER LH	378.00	200.00
RESPRAY WHEEL CAP	180.00 X	0.00
Total Spray Painting & Panel Beating	1,494.00	700.00

²art 3 - Other Costs - Accident and Accident Repair Related Expenses

lob Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	60.00
TO APPLY RUST-PROOFING ON AFFECTED	100.00	60.00
TO TRANSFER DOOR MECHANISM	240.00	60.00
TO REMOVE / REFIT SEAT	120.00	80.00
TO REPLACE SUNDRY PARTS	100.00	20.00
TO WASH AND VACUUM	60.00	40.00
Total Other Costs	700.00	320.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
67002471 62	¥.		PANEL SUB-ASSY, FRONT DOOR LH	K1	1,249.60	100.00	0.00	Replace	Repair	No R
			STICKER DECAL SMRT (DOOR)	V	60.00	0.00	60.00	Replace	Replace	No well
75860479 00			MOULDING ASSY, BODY ROCKER PANEL, LH	1	576.00	25.00	432.00	Replace	Replace	No VS
37004472 10			PANEL SUB-ASSY, REAR DOOR , LH	V	1,243.90	25.00	932,92	Replace	Replace	No VB
			PIXEL STICKER	1 1	60.00	0.00	60.00	Replace	Replace	No ML
31602471 30			PANEL SUB-ASSY, FENDER REAR LH	V	824.80	25.00	618.60	Replace	Replace	No VA
65638470 60			LINER, REAR FENDER , LH	X1	135.80	25.00	101.85	Replace	Check	No X2
2602471 30			CAP SUB-ASSY, WHEEL	V	175.80	25.00	131.85	Replace	Replace	No Vs
		1	OTAL MATERIALS					2,337.23	2,235.37	
		TOTAL	MATERIALS(Discou	inted)				2,337.22	2,235.37	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
	TO	TAL SUPPLEMENTARY	MATERIA	LS					

+ 800,00 + 1020,00 + 055,37

AX/04/48/2034

Page:

4

Celine Fong (LKKAuto)

From:

Celine Fong (LKKAuto)

Sent:

Monday, 12 February 2018 5:06 PM

To:

'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)'

Cc:

Rasul (LKKAuto)

Subject:

RE: SHD6071P

Dear Poh Suan,

Confirmed part by part \$4,055.37, 7 days.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:YeoPohsuan@smrt.com.sg]

Sent: Friday, 19 January 2018 4:07 PM To: Rasul (LKKAuto) < Rasul@lkkauto.com>

Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Subject: SHD6071P

Hi Rasul,

Attached herewith the repair estimate of SHD 6071P having Case No: TAX/01/18/2031.

There is no change to the approved amount of \$4,055.37 @ 7 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards

Poh Suan

----Original Message----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Sent: 19 January 2018 03:42

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Subject: Scan Data from FX-D421D6



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internat	ionale Des Experts En Autor	nobile		
FWI	D SINGAPORE PT	E LTD	Ref : CC4/FWD1800	00566/R1ea3		
	EMASEK BOULEV -01 SUNTEC TOW	ARD ER 4SINGAPORE 038986	Date: 09-01-2018 Code: FWD			
1.		Policy Particular	s :- THIRD PARTY CLA	IM		
	Insured Veh.	SLJ 6076Y	Veh. Inspected	SHD 6071P		
	Policy No.		Coverage (\$)	0.00		
	Claim No.		Excess (\$)	0.00		
	Assign From		Assign Date	09/01/2018		
2.		Vehicle Part	ticulars & Condition			
	Make & Model		c.c	0		
	Engine No. HIDDEN Year of Reg.					
	Chassis No.		Colour			
	Odometer	2	Steering			
	Brakes Modification					
	General					
3.		Condi	tions of Tyres			
		Size	Make	Balance		
	R/H Front Tyre			mm		
	L/H Front Tyre			mm		
	R/H Rear Tyre			mm		
	L/H Rear Tyre			mm		
4.		Descript	tion of Damages			
5.		Gener	al Information	- 14, , 444 1- 1		
٥.	Accident Date	07/01/2018	Inspection Date	10/01/2018		
_	Survey held at	SMRT AUTOMOTIVE SERVIC	III CALPA AND DELPARATE COLOR.	// Second South (NESS		
	3	60 WOODLANDS INDUSTRIA		57705		
5a.			Remarks			
	A)THE INSPECTION	ON WAS CONDUCTED ON A"W	THOUT PREJUDICE" BAS WE HAVE NOT AUTHORS	SIS. SED REPAIRS.		



60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

CalA

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No.

SHD6071P

Ref. No

TAX/01/18/2031

Reg. Date

01/11/2017

Vehicle Type

TAXI

Make

TOYOTA PRIUS

Model

PRIUS4

Name of Driver

LIM SOO KHOON

Type of Accident

SIDE SWIPE

Date / Time of Accident

07/01/2018 10:56:00 AM

Accident Reported Date / Time :

08/01/2018 12:00:00 AM

Surveyor is Required?

Yes

Survey by

Vehicle is Towed Back?

No

Towed Back Date/Time

Replacement Vehicle issued? :

Accident Repair Job Card No :

000024093967

Special Instruction to ARC, if any

SLJ6076Y Fun Ream

Prepared Date

08/01/2018 10:04:12 AM

Section of 10 se completed by Service Advisor, Accident Repair Centre

Chassis No: JTDKB3FU503573344

Mileage

Work Shop

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

:

Adjusted by Surveyor, if applicable

1,183.00

Total Spray Painting Charges

1,494.00

Total Material Charges

Total Labout Charges

3,274.42

3,274.42

Other Charges

TOTAL

700.00

0.00

0.00

0.00

Lum Sum Total

6,651.42 0.00

0.00

No. of Repair Days

7.00

0.00

7 days / part by part

Prepared / Adjusted By

Arc / Surveyor Sing Off Date

: 08/01/2018 11:55:12 AM

01/01/1900 12:00:00 AM

10/08/18 @ 1420

repared / Adjusted Date

emarks

repared Date : 08/01/2018 11:20:49 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No.

Invoice No

Quotation Date

Invoice Date :

Invoice Amount : 0.00

Prepared Date:

1/8/2018 11:55:14 AM

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- . Supplementary item(x) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Part 1 - Labour Works

lob Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O REPAIR LH PORTION	1,183.00	0.00 800
otal Labour	1,183.00	0.00

'art 2 - Spray Painting & Panel Beating Related Works

ob Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O RESPRAY FRONT DOOR LH	378.00	0.00 200
O RESPRAY ROCKER PANEL MOULDING	180.00	0.00 150
O RESPRAY REAR DOOR LH	378.00	0.00 200
O RESPRAY REAR FENDER LH	378.00	0.00 200
RESPRAY WHEEL CAP	180,00	0.00
otal Spray Painting & Panel Beating	1,494.00	0.00

'art 3 - Other Costs - Accident and Accident Repair Related Expenses

ob Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 60
O APPLY RUST-PROOFING ON AFFECTED REA	100.00	0.00 60
O TRANSFER DOOR MECHANISM	240.00	0.00 60
O REMOVE / REFIT SEAT	120.00	0.00 80
O REPLACE SUNDRY PARTS	100.00	0.00 20
O WASH AND VACUUM	60.00	0.00 40
otal Other Costs	700.00	0.00

XX/01/18/2031 Page:

3

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
17002471 12			PANEL SUB-ASSY, FRONT DOOR LH	1	1,249.60	25.00	937.20	Replace	Replace	No
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace	No
5860479 10			MOULDING ASSY, BODY ROCKER PANEL, LH	1	576.00	25.00	432.00	Replace	Replace	No
7004472 0			PANEL SUB-ASSY, REAR DOOR , LH	1	1,243.90	25.00	932.92	Replace	Replace	No
			PIXEL STICKER	1	60.00	0.00	60.00	Replace	Replace	No
1602471 0			PANEL SUB-ASSY, FENDER REAR LH	1	824.80	25.00	618.60	Replace	Replace	No
5638470 0			LINER, REAR FENDER, LH	1	135.80	25.00	101.85	Replace	Replace ?	No
2602471 0			CAP SUB-ASSY, WHEEL	1	175.80	25.00	131.85	Replace	Replace	,No
		Т	OTAL MATERIALS					3,274.43	3,274.42	
		TOTAL	MATERIALS(Discou	nted)				3,274.42	3,274.42	

dded Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor	LT Check
	TO	OTAL SUPPLEMENTARY MA	TERIA	LS				and the state of the state of	

XX/01/18/2031

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

FWD Singapore Pte. Ltd. To:

6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Clara Li Zi Rong

Date: 11 Jan 2018

Preliminary Advice

Insured Vehicle No : SLJ6076Y

TP Vehicle No

: SHD6071P

Accident Date

: 07/01/2018

Make

TOYOTA PRIUS HYBRID

Assignment Date

: 09/01/2018

Date of Inspection

: 10.01.2018

Est. Duration of Repair

: 7 days

Inspection At

: SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesN/S rear... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:5\$	6,651.42
Revised Amount	:S\$	4,055.37
Check Items (Estimated)	:S\$	101.85
Total	:S\$	4,157.22

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:5\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	S\$

Remarks

)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy cover	rage.
	Kindly let us have your authorisation.	

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments : We have not authorized repairs.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

SHRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Pax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7

CRN

: 199004280Z : IV180200319

Invoice No.

: 13.02.2018

Date

Vehicle No. : SHD6071P

Our Ref No. : 24093967

Your Ref No. : TAX/01/18/2031

Terms

: 30 Days

Description	Qty	Unit	Add		/ (Discount)		Amount	
	1505	Cost			Amount			
			-					
			GR	AND	TOTAL	\$	4,055.37	

Remark :

Make/Model

: PRIUS4

Accident Date : 07.01.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd

Page 2/2

E. & O.E



SMRT Taxis Pte Ltd

MEMORANDUM

To: C

Claims Dept

Our Ref:

TAX/01/18/2031/ST

From:

SMRT Taxis Pte Ltd

Date:

08.03.2018

ACCIDENT INVOLVING SHD6071P AND SLJ6076Y ON 07.01.2018 AT NEW MARKET TOWARDS HAVELOCK ROAD

This is to certify that Mr. Lim Soo Khoon of NRIC No. S0190584H is the registered hirer of the above taxi no. SHD6071P

This is also to confirm that the daily rental rate for SHD6071P IS \$116.63.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRT TAXIS PTE LTD

for Manager



Accident Vehicle Laid-Up Report

Registeration No. : SHD6071P

Make / Model : TOYOTA PRIUS GEN4

Ref. No.

: 24093967

Accident Case No. : TAX/01/18/2031

Date and Time Vehicle off-road for Accident Repair : 08.01.2018 09:42:00

: 18.01.2018 08:22:54

Date and Time Repair Completed

Remarks:

1-1.01

1-1-1

1-1-0

S.t 13.1-4

1-1.51 14.1-1

1-17

1:1 17.1-1

Generated by : POHSUAN

Printed on : 19.01.2018



Date: 8/1/2018

Our Ref. No.:

Letter of Authorisation

Kim	TOO KHOW	·N	(NRIC No.:	50190584/14) the
registered	hirer / relief driv	er / contract hire	er of SMRT	taxi registration nu ive Services Pte	mber
				on 7/14/8 time 02	
along	BU MARKET K	DAD TOWARD	HAVE	lock RD.	
proceeding discretion)	s against such p	arty or parties (a claim, demand, lo	ss, cost, expe	stituting and any clain deems fit in its abs ense, liability, damag	olute
Without pre	ejudice to the fore	going, I further a	uthorise Auto	Svs to negotiate, re	solve
and settle a	any proceeding or o	claim arising out o	f the accident	s, including but not li	mited
to doing an	y act or executing	any document or	signing the	Discharge Voucher of	n my
behalf as m	nay be required.				

Enquire Transaction History

Transaction History Details

Log Date/Time:

Transaction Type:

09 Jan 2018 / 11:18:17

Asset Type:

Vehicle

Transaction Amount:

\$7,49

Asset ID:

SLJ6076Y

18.32 Insurance Enquiry (GIRO

Channel:

External Agency

User ID:

Payment) HALIL

ESASBAHO - BALQISH BINTE ABDUL

Business Transaction Reference No.:

20180109111817482642

Search Date / Time:

07 Jan 2018 10:56:00

Insurance Company:

FWD SINGAPORE PTE. LTD.

information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List

Asher Sng (LKKAuto)

From:

clara.li@fwd.com

Sent:

Saturday, 21 April 2018 4:00 PM

To:

Asher Sng (LKKAuto)

Cc:

motorclaims.sg@fwd.com

Subject:

RE: Accident involving SHD6071P & SLI6076Y on 7.1.2018 at New Market towards

Havelock Road (Our ref. TAX/01/18/2031/ST) Our Ref. 1201800000568

Follow Up Flag:

Follow up

Flag Status:

Completed

Hi Asher,

Please proceed to reject the third party claim as the video footage from TP repairer is not conclusive. At the time of accident, the vehicles beside the third party vehicle have not started moving as well.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

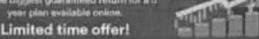
T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg









From: Motor Claims SG - SG Common Sent: Thursday, 12 April, 2018 3:14 PM

To: 'Asher Sng (LKKAuto)'

Subject: RE: Accident involving SHD6071P & SLI6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref:

TAX/01/18/2031/ST) Our Ref: 1201800000568

Hi Asher,

We are checking with our insured and currently pending his reply.

. Regards, Clara

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Thursday, 12 April, 2018 3:05 PM To: Motor Claims SG - SG Common

Subject: RE: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref:

TAX/01/18/2031/ST) Our Ref: 1201800000568

Hi Clara,

We refer to the above matter.

Please kindly advise on the case as third party chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@likkauto.com</u> | fax: 6741-4108 Blk: 51. Paya Ubi Industrial Park, Ubi Avenue 1. #02-25 | \$(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 27 March 2018 4:47 PM

To: 'motorclaims.sg@fwd.com' <motorclaims.sg@fwd.com>

Subject: RE: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref:

TAX/01/18/2031/ST) Our Ref: 1201800000568

Part 2/2

Hi Clara,

We refer to the email below.

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 26 March 2018 10:46 AM

To: 'motorclaims.sg@fwd.com' < motorclaims.sg@fwd.com>

Subject: RE: Accident involving SHD6071P & SLI6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref: . TAX/01/18/2031/ST) Our Ref: 1201800000568 Hi Clara, We refer to the email below. We had send email to third party to request for video since 20/03/2018. Thank You. Best Regards. Asher Sng | Case Handler LKK Auto Consultants Pte Ltd phone: 6841-6051 | email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933) From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com] Sent: Monday, 26 March 2018 10:41 AM To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com> Subject: FW: Accident involving SHD6071P & SLI6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref: TAX/01/18/2031/ST) Our Ref: 1201800000568 Hi Asher, Please assist and obtain a copy of video footage from TP repairer. Thanks. Regards, Clara From: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:TanSelena@smrt.com.sg] Sent: Monday, 26 March, 2018 10:37 AM To: Motor Claims SG - SG Common; Belliana - SGUser Subject: FW: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref: TAX/01/18/2031/ST) Hi Belliana Can we have your offer? Thank you Regards Selena Tan

Claims and Insurance Agency Direct line +65 6866 2653 | Direct fax +65 6368 7421 60 Woodlands Industrial Park E4

Singapore 757705



From: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 08/03/2018 18:54 **To:** 'motorclaims.sg@fwd.com'

Cc: 'belliana@fwd.com'

Subject: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref:

TAX/01/18/2031/ST)

Dear Sirs

We refer to the above matter.

Due to the negligence of your insured, we are now quantifying our claims as follow:

Cost of Repairs	\$\$4,055.37
Loss of Rental	S\$ 1,166.30(S\$116.63 x 10 days)
Loss of Income	S\$ 600.00 (S\$60.00 x 10 days)
LTA search fee	S\$ 7.00
TOTAL	\$\$5,828.67

We have also attached the following documents supporting our claim:

Repair Invoice GIA report Vehicle laid-up report Rental agreement LTA search fee Letter of Authorization

Please let us hear from you soon.

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



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Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Thursday, 26 April 2018 4:15 PM

To:

'tanselena@smrt.com.sg'

Cc:

Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)

Subject:

RE: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards

Havelock Road (Our ref: TAX/01/18/2031/ST) Our Ref: 1201800000568

Attachments:

OI SKETCH PLAN.PDF

Without Prejudice

Hi Selena.

We refer to the above matter.

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a right turn at the control junction and collided into our insured vehicle which traveling straight.

The video footage is not conclusive. At the time of accident, the vehicles beside client have not started moving as well. We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108. Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 20 March 2018 10:46 AM

To: 'tanselena@smrt.com.sg' <tanselena@smrt.com.sg>

Cc: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Subject: RE: Accident involving SHD6071P & SLI6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref:

TAX/01/18/2031/ST) Our Ref: 1201800000568

Hi Selena,

We refer to the above matter.

Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Our principle would like to request a copy of video footage to follow up the matter with insured driver.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:TanSelena@smrt.com.sg]

Sent: Thursday, 8 March, 2018 6:54 PM To: Motor Claims SG - SG Common

Cc: Belliana - SGUser

Subject: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref:

TAX/01/18/2031/ST) Our Ref: 1201800000568

Dear Sirs

We refer to the above matter.

Due to the negligence of your insured, we are now quantifying our claims as follow:

Cost of Repairs	S\$4,055.37
Loss of Rental	S\$ 1,166.30(S\$116.63 x 10 days)
Loss of Income	S\$ 600.00 (S\$60.00 x 10 days)
LTA search fee	S\$ 7.00
TOTAL	5\$5,828.67

We have also attached the following documents supporting our claim:

Repair Invoice
GIA report
Vehicle laid-up report
Rental agreement
LTA search fee
Letter of Authorization

Please let us hear from you soon.

Regards

Selena Tan

Claims and Insurance Agency Direct line +65 6866 2653 | Direct fax +65 6368 7421 60 Woodlands Industrial Park E4 Singapore 757705



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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBI	FOLDER TRA	CKING									
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Submitted	mitted Ins Auth'ed Status				
Main	10 Jan 2018 Edit Reg		09 Jan 2018 00:00 Edit Adj Rpt	S\$4,055.3 Edit Estim	100 mm	\$\$4,055.37 View Rpt		Repor	ng for Survey t el Case		
	Main	R	eference	Cla	im Deti	niis	Documer	nts	Show All		
CLAIM SU	BFOLDER DE	ETAILS				[Create	d by adjuster]				
Insured:	CHEN GU	ANG HONG, ID:	S68833593			11777.50114					
Main Claimant:	SMRT TA	XIS PTE LTD,	o. Reg. No.: 198905	5369K							
Vehicle Reg No.:	SHD607	1P		0	ate of L)18 10:00 - :59 is and 6 Days From	m LTA Reg D	TA Reg Date (Man Yr)]		
Claim Type	TP / 120	1800000568			alicy/Co late No.		7-00007752 (Con	nprehensive)			
Vehicie Reg No. (Insured):	The second secon	SL36076Y			olicy No Claiman		D-17087562MF5H				
				E	xcess:						
Repairer:	SMRT Aut	tomotive Service	s Pte Ltd (Woodla	nds) 60 Woo	dlands 1	ndustrial Park	E4, 757705 Wood	lands - Tel: 6	8662628		
Handling Insurer:	FWD Sing	apore Pte. Ltd. (HQ) - Tel: 6727 57	00 [Handle	ed by Cl	ara Li Zi Rong	1				
Claimant's Insurer:	MS First (Capital Insurance	e Ltd (HQ) - Tel: 62	2222311							
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Handled	by MOHD RAS	uL] [Final R	pt due 18/	01/2018]		
ASSOCIAT	ED MAIL RE	CEIVED					0	View All C	Compose Case Mail		
• FWD_5G	(16/03/2018): Alert - Adj Mar	ndate Maintained	- SHD6071P	- Claim	Handler: Cla	ra Li Zi Rong				
ALL ASSO	CIATED TAS	KS⊟				View All	Search Tasks	Create New	Task Complete		
Due Date	Priority	Type Task	Group Subjec	t Handler	A	signed By	Completed Or	n Creat	ted On Done?		

Claim Documents

*SHD6071P (1201800000568)

[SLJ6076Y]

TP

SMRT TAXIS PTE LTD

Jan 7 2018 10:00AM

[CHEN GUANG HONG]

SMRT Automotive Services Pte Ltd

Ass	sessment Reports		1 per	page V	~
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1	19/02/18 09:28	Chassis Number	0	Load JPG	8
2	19/02/18 09:28	General View	0	Load JPG	V
3	19/02/18 09:28	General View	0	Load JPG	V
4	19/02/18 09:28	General View	0	Load JPG	V
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39	19/02/18 09:28	General View	0	Load JPG	V
40	19/02/18 09:28	Reinspection Photo	0	Load JPG	V
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1	Relabel/Reorder 09/01/18 19:35	LKK Auto Consultants Pte Ltd (HQ) ACKNOWLEDGEMENT EMAIL TO FWD DD 09.01.2018	0	Thumbnail Load PDF	Print
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3	09/01/18 19:35	TP GIA REPORT	0	Load PDF	
4	11/01/18 14:49	EMAIL FROM FWD TO OI DD 10.01.2018	ŏ	Load PDF	
5	15/01/18 09:56	TP ESTIMATE - MARKED	0	Load PDF	
6	13/03/18 12:11	WORKSHOP INVOICE			-
7	13/03/18 12:11	RENTAL RECEIPT	0	Load PDF	
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	12/01/18 13:54	Addendum Report	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer total Remarks are provate unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/FWD18000566/R1EA3Q2

Date:

02/05/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd.

Policy No:

PNPV2017-00007752

Claimant Vehicle SHD6071P No:

Insured Vehicle No:

SLJ6076Y

Date of Loss:

07/01/2018

Nature of Claim:

TP

Claim No: 1201800000568

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHD6071P

Make & Model:

TOYOTA PRIUS HYBRID, 1.8 CVT (A)

Engine No:

2ZRS100188

0 km

Reg. Date:

01/11/2017 (Man. Year: 2017)

Chassis No: Odometer:

JTDKB3FU503573344

Colour Engine Capacity: Maroon

1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Front Right Side:

Yokohama 5 mm Yokohama 5 mm

Rear Left Side: Rear Right Side:

Yokohama 5 mm Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,325.90	2,235.37	2,090.53	48.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,377.00	1,820.00	1,557.00	46.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	7,702.90	4,055.37	3,647.53	47.35

INSPECTION

Date of Assignment:

09/01/2018

Date Inspected:

10/01/2018 Inspected At:

Global Sum Settlement (S\$)

SMRT Automotive Services Pte Ltd

(Woodlands)

0.00

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair:

7.0 days

Adjuster: MOHD RASUL

Manager: Asher Sng Rong Yi

Adjuster Report Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_p... 2/5/2018

REPAIR DETAILS

Reference
Part Source: MRM-SG Version: 1.0 (Last Synchronised: 13 Mar 2018)

Parts: 144 TOYOTA PRIUS HYBRID 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SHD6071P)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	. Particulars	Condition	Repairer's	Amount
1	1		*MOULDING ASSY ,BODY ROCKER PANEL ,LH (DISC 25%) Scratched	576.00 F	*432.00 F
2	1		*PANEL SUB-ASSY ,REAR DOOR ,LH (DISC 25%)	Bent	1,243.90 F	*932.92 F
3	1		*PANEL SUB-ASSY ,FENDER REAR LH (DISC 25%)	Tom	824.80 F	*618.60 F
4	1		*CAP SUB-ASSY ,WHEEL (DISC 25%)	Scratched	175.80 F	*131.85F
5	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
6	1		*PIXEL STICKER (SN)	Necessary	60.00 F	*60.00 F
7	1		*PANEL SUB -ASSY ,FRONT DOOR LH	Repair	1,249.60 F	*-F
8	1		*LINER ,REAR FENDER ,LH	Serviceable	135.80 F	*-F
F=Fn	anchise	part.				
				Total Parts (S\$)	4,325.90	2,235.37

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING & BODY WORK	New	1,183.00	800.00
2	SPRAY PAINT	New	1,494.00	700.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	60.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	60.00
5	TO TRANSFER DOOR MECHANISM	New	240.00	60.00
6	TO REMOVE/REFIT SEAT	New	120.00	80.00
7	TO REPLACE SUNDRY PARTS	New	100.00	20.00
8	TO WASH AND VACUUM	New	60.00	40.00
	Gross L	abour Cost (S\$)	3,377.00	1,820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >