

Asher Sng (LKKAuto)

From: clara.li@fwd.com
Sent: Saturday, 21 April 2018 4:00 PM
To: Asher Sng (LKKAuto)
Cc: motorclaims.sg@fwd.com
Subject: RE: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref: TAX/01/18/2031/ST) Our Ref: 1201800000568

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher,

Please proceed to reject the third party claim as the video footage from TP repairer is not conclusive. At the time of accident, the vehicles beside the third party vehicle have not started moving as well.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

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From: Motor Claims SG - SG Common
Sent: Thursday, 12 April, 2018 3:14 PM
To: 'Asher Sng (LKKAuto)'
Subject: RE: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref: TAX/01/18/2031/ST) Our Ref: 1201800000568

Hi Asher,

We are checking with our insured and currently pending his reply.

Regards,
Clara

From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, 12 April, 2018 3:05 PM
To: Motor Claims SG - SG Common
Subject: RE: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref: TAX/01/18/2031/ST) Our Ref: 1201800000568

Hi Clara,

We refer to the above matter.

Please kindly advise on the case as third party chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 27 March 2018 4:47 PM
To: 'motorclaims.sg@fwd.com' <motorclaims.sg@fwd.com>
Subject: RE: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref: TAX/01/18/2031/ST) Our Ref: 1201800000568

Part 2/2

Hi Clara,

We refer to the email below.

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Monday, 26 March 2018 10:46 AM
To: 'motorclaims.sg@fwd.com' <motorclaims.sg@fwd.com>

Subject: RE: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref: TAX/01/18/2031/ST) Our Ref: 1201800000568

Hi Clara,

We refer to the email below.

We had send email to third party to request for video since 20/03/2018.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]

Sent: Monday, 26 March 2018 10:41 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref: TAX/01/18/2031/ST) Our Ref: 1201800000568

Hi Asher,

Please assist and obtain a copy of video footage from TP repairer.

Thanks.

Regards,
Clara

From: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:TanSelena@smrt.com.sg>]

Sent: Monday, 26 March, 2018 10:37 AM

To: Motor Claims SG - SG Common; Belliana - SGUser

Subject: FW: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref: TAX/01/18/2031/ST)

Hi Belliana

Can we have your offer?

Thank you

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 08/03/2018 18:54
To: 'motorclaims.sg@fwd.com'
Cc: 'belliana@fwd.com'
Subject: Accident involving SHD6071P & SLJ6076Y on 7.1.2018 at New Market towards Havelock Road (Our ref: TAX/01/18/2031/ST)

Dear Sirs

We refer to the above matter.

Due to the negligence of your insured, we are now quantifying our claims as follow:

Cost of Repairs	S\$4,055.37
Loss of Rental	S\$ 1,166.30(S\$116.63 x 10 days)
Loss of Income	S\$ 600.00 (S\$60.00 x 10 days)
LTA search fee	S\$ 7.00
TOTAL	S\$5,828.67

We have also attached the following documents supporting our claim:

Repair Invoice
GIA report
Vehicle laid-up report
Rental agreement
LTA search fee
Letter of Authorization

Please let us hear from you soon.

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



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