

Vic (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 11 October, 2018 10:49 AM
To: Vic (LKKAUTO)
Cc: KKLau; Aileen Tan Lee Noi; sawtheng.khor@axa.com.sg
Subject: Re: Your Ref: T1217/SHC1160D/WT(s)_ACCIDENT INVOLVING VEHICLES SKP 8083T AND SHC 1160D ON 30.12.2017 - (video attached) LKK REF CC4/ASM18000559/Dha3
Attachments: img-X11100352-0001.pdf

Dear Vic

Attached for your reference. Delay was not at our end. Kindly request your principal to reconsider our proposal at global sum \$2000.00.

Aside to Saw Theng, kindly assist.

3.1.18	Wed	taxi grounded for repair
4.1.18	Thur	email Axa to appoint surveyor
5.1.18	Fri	
6.1.18	Sat	
7.1.18	Sun	
8.1.18	Mon	nothing heard from Axa, email Axa we shall appoint their panel surveyor as 48 hrs had passed
10.1.18	Wed	taxi repaired/out as recommended by surveyor

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Thursday, 11 October 2018 10:07 AM
To: William Tan Thoo Seng
Cc: KKLau; Catherine Koh Mui Gek; Aileen Tan Lee Noi; Vic (LKKAUTO); Admin A
Subject: RE: Your Ref: T1217/SHC1160D/WT(s)_ACCIDENT INVOLVING VEHICLES SKP 8083T AND SHC 1160D ON 30.12.2017 - (video attached) LKK REF CC4/ASM18000559/Dha3

Without Prejudice

Dear William,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, our principal is prepared to increase the offer and propose in full and final amount of global sum of **\$1,500.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]

Sent: Wednesday, 3 October, 2018 11:16 AM

To: Vic (LKKAuto); TAN Jas

Cc: KKLau; Catherine Koh Mui Gek; Aileen Tan Lee Noi

Subject: Re: Your Ref: T1217/SHC1160D/WT(s)_ACCIDENT INVOLVING VEHICLES SKP 8083T AND SHC 1160D ON 30.12.2017 - (video attached) LKK REF CC4/ASM18000559/Dha3

Outstanding : > 6 months

Liability : 100%

Without Prejudice.

Dear Vic and Jas

Preceding emails refer.

As spoken, we are unable to accept your offer at two days LOR/I and at \$1,406.10.

Without regard to the number of days to settle, kindly refer to your file documents. There was a holiday and weekend involved. Also, there was a delay of more than 4 days in surveying our taxi.

Strictly and purely for the purpose of an amicable settlement, Kindly settle this matter at seven days LOR/I and at a global sum of \$2,000.00.

Without any delay, please confirm settlement.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, 3 October 2018 10:31 AM
To: William Tan Thoo Seng
Cc: Admin A; Catherine Koh Mui Gek; Vic (LKKAuto)
Subject: RE: Your Ref: T1217/SHC1160D/WT(s)_ACCIDENT INVOLVING VEHICLES SKP 8083T AND SHC 1160D ON 30.12.2017 - (video attached) LKK REF CC4/ASM18000559/Dha3

Without Prejudice

Dear William,

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we have our principal's mandate and we offer settlement as below:

Cost of Repair (w/gst)	\$	797.01
Loss of Rental (\$125.40 x 2 days)	\$	501.60
Loss of Income (\$50 x 2 days)	\$	100.00
LTA Search Fee	\$	7.49
TOTAL	\$	1,406.10

For your acceptance please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)
Sent: Tuesday, 12 June, 2018 2:26 PM
To: William Tan Thoo Seng
Cc: Admin A; Vic (LKKAuto); Catherine Koh Mui Gek
Subject: RE: Your Ref: T1217/SHC1160D/WT(s)_ACCIDENT INVOLVING VEHICLES SKP 8083T AND SHC 1160D ON 30.12.2017 - (video attached) LKK REF CC4/ASM18000559/Dha3

Without Prejudice

Dear William,

We refer to the subject matter and to our telephone conversation earlier.

Please be informed that our Insured got dispute on the matter and we are currently in the midst of clearing his query.

Kindly bear with us for the time being and we will get back to you for an update/offer soon.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]
Sent: Monday, 16 April, 2018 2:20 PM
To: Vic (LKKAuto)
Subject: Re: Your Ref: T1217/SHC1160D/WT(s)_ACCIDENT INVOLVING VEHICLES SKP 8083T AND SHC 1160D ON 30.12.2017 - (video attached)

Dear Vic

Attached as requested. Your principal's insured was the author of this accident. He reversed onto the taxi behind him. Kindly revert on our PD claim soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd

From: "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>, Admin A <admin-a@lkkauto.com>, "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
Date: 11/04/2018 01:11 PM
Subject: Your Ref: T1217/SHC1160D/WT(s)_ACCIDENT INVOLVING VEHICLES SKP 8083T AND SHC 1160D ON 30.12.2017

Your Ref: T1217/SHC1160D/WT(s)
Our Ref: CC4/ASM18000559/Dha3

Without Prejudice

Dear William,

ACCIDENT INVOLVING VEHICLES SKP 8083T AND SHC 1160D ON 30.12.2017

We refer to the above matter.

We would like to request for a copy of your client's CCTV footage for our further action. Below is a copy of our Insured's statement for your reference.

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I stop, noticed too close to cars parked besides. I turn slight out to make ~~space~~ space for passenger to drop. Suddenly I notice noise behind. Inspected my car, noticed some slight scratches on my car rear RHS bumper. The taxi front bumper is in good condition. The taxi driver said has a scratch like but I couldn't see it.

I called AXA at about 8:30pm ~~etc~~ on that day (30/12/17) to report the accident. I didn't realise that I have to make report at ~~axa~~ authorised reporting centre until I receive a letter from AXA dated 15/1/18

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108



Auto
Consultants
Pte Ltd

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