13/5/2010

INS. CASE OWNER: JAS TAN / TE

CC 4 / ~~AXA~~ AXA 180 00559 / Dh03

LKK: SMART
IDAC: 25552

ASSIGNMENT

Surveyor: Bryan

DOI: 08/01/17

Date / Time : 15/01/17 (Assignment from AXA)

* UK survey before AXA give assignment.

Registered in Merimen: S8M006MV

Pre-assign / CCU / FTE

Insured Vehicle No. : SKP 8083T

Name of Insured : Lee Wan Cheong

Insured Tel No. : HP: 98728246

Excess Sec II :S$

D.O.A : 30/12/17

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. : 8197893

Make / Model : Suzuki Swift.

Place of Accident : KILNEY Rd

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : %

Final ? Yes / No

SHC 1160D → → →

INSRS: WSP: COGZ (Layang) Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:

Date/ Time	
8/3 VC	SHC 1160D - CC3/AXA/1005398/Hlg/C3g2 DOA: 22/03/...
	- CS/FCI17004750/Agh3m2 DOA: 05/03/17
	- NS/INC10002769/Fn DOA: 07/02/10
	- NS/INC1008804/Dn DOA: 19/09/10
	SKP 8083T - X
	- TO GIOT
26/2	Kalvin called. informed wsp would like to purchase independent report. file pass to VC.
27/2	wsp agree to o/s.
9/3	TE - To proceed o/s.
	- ORIGINAL TP LOD IN.
11/04/18	- REQUEST TP VIDEO FOOTAGE
	- TP VIDEO IN. V PRUNE / VC / SHC 1160D
	- UPLOADED IN OUTPUT CLAIMS.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	12/06/18 - VC
After call ltr to OI:	

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:	✓	
Authorisation To Act:	✓	
Release Voucher:	✓	
Final Repair Bill:	✓	
Car Rental Invoice:	✓	
Towing Invoice		
LTA / GIA :	✓	
Medical Bill:		
PIR:		
Mandate/Reject Instruction:		
LOD	✓	
Payment Breakdown Form:		
Post-Repair Photos:	✓	
Others:		

PRELIMINARY ADVICE Date/Time: 12/1 Sent By: Hw

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: PIP S$ 744.87 (2 days) Reduction: 64 % Email [ ] Call [ ]

FINAL SETTLEMENT Date/Time: 11/01/19 Confirm with WILLIAM Email [✓] Call [ ]

Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : NIL	If NO or B 28, Ass. Lia : (01 RECOVERED)
Repair Cost: (W/GST)	S$ 797.01	
Loss of Rental (LOR):	S$ 752.40 (6 days) x $125.40	
Loss of Use (LOU):	S$ 300.00 (S$ 50 x 6 days)	
Loss of Income (LOI):	S$ — (S x days)	
LOR only [ ] LOU only [ ]	LOR + LOU [ ] LOR + LOI [✓] [Tick only one]	
GIA/LTA Search	S$ 7.49	
Medical:	S$ —	1) Claim status: Normal/Reject/Private Settle
Disbursement:	S$ — (e.g. Tow/ Independent)	2) Report Format:
Legal Cost	S$ —	3) Survey fee: $350.00
Total:	S$ 1,856.90 Global Sum S$: 1,800.00	

FINAL PAYMENT Date/Time: Confirm with: Email [ ] Call [ ]

Payee 1:	S$ 1,800.00	Name 1: COMFORTDELGRO ENGINEERING PTE LTD
Payee 2: (Strike if N.A.)	S$ —	Name 2: —
Payee 3: (Strike if N.A.)	S$ —	Name 3: —

(1/2)

REFERENCE NUMBER	CCA/ASM18000559/DW03
DATE / TIME	ACTIONS / REMARKS
12/06/18	- UPLOADED TP VIDEO IN SMART CLAIMS.
@ 2:15PM	- SPOKE TO OI. HE CONFIRMED ACCIDENT DETAILS. OI WAS INFORMED ON TP CLAIM, LIABILITY & VIDEO FOOTAGE. HOWEVER, OI INSISTED NO DAMAGES TO TP VEHICLE & MENTIONED HE IS DISAPPOINTED IF AXA WILL PAY & HANG-UP.
	- SEND LETTER TO OI.
05/09/18	- UPLOAD IA IN SMARTCLAIMS.
	- AXA APPROVED 2 PAYS ONLY.
03/10/18	- SEND 1ST OFFER TO TP. TP REJECTED. PROPOSED $2K (ALL IN).
04/10/18	- AXA FINAL OFFER @ $1.5K (ALL IN).
11/10/18	- SEND 2ND OFFER TO TP.
	- TP REJECTED OFFER. SEEK INSTRUCTION TO AXA.
04/11/18	- AXA IMPROVED MANDATE @ $1.8K (ALL IN)
15/11/18	- SEND 3RD OFFER TO TP.
30/11/18	- TP REJECTED OFFER.
	- AXA MAINTAIN OFFER. @ $1.8K
11/01/19	- EMAIL TO TP MAINTAIN OFFER.
21/01/19	- RECEIVED DV. TP ACCEPTED OFFER.
	- ALL DOCS IN ORDER.
	- TO CLOSE.