

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Ani of FCI Date/Time: 09/01/2018 @ 2.38pm

Estimated Cost: _____ Bill to: _____

OD / (IP) WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SLA 962B Insured: SHC 7985Bat Workshop m/s RC Auto Tel: 9761 9383of 160 Sin Ming Drive # 06-20Policy No: _____ Claim No: SHC 7985B

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 07/01/2018
(Client's Record)CA / REV / REP. / REV 24 HRS 'wp' H.O.D. Endorsement: _____Date/Time: 2.57pm @ 09/01/18 Person Contacted: Mr. Tan Vehicle (IN) OUT

Date/Time	Action/Instruction (✓) Estimate
	SLA 962B-CC1/AIG170005584/Kza3q2 D.O.A: 06/01/2017
	SHC 7985B-CC1/AIG170005584/Kza3q2 D.O.A: 06/01/2017
<u>12/1/18 @</u>	<u>4.57pm</u> <u>revised to Ani</u> by email.
<u>1/2</u>	<u>812573.13</u> <u>Cash</u> <u>by email</u> <u>(RPA @ 16424.50, 12%)</u>

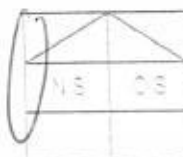
FCI

11/01/2018

SLA 962B

02 16

Room _____ Date _____
 Estimated Cost _____
 (C) (T) (S) (P) (R) (E) (S) (E) (V) (A) (I) (N) (V) (M) (V)
 To inspect Vehicle No **SLA 962B**
 at location **RC Auto**
 of **160 sin Ming Drive #06-20**
 Insured _____
 Policy No _____
 Claims No _____
 Sum Insured _____ Excess _____
 (Client's Record)
 Make of Veh _____



Policy Condition _____
 Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value _____
 D & O Accident Report _____ Consistent? Yes or No
 G & A PP Seen _____ Consistent? Yes or No
 Est. Repairs **09** days Res. Yes or No
 Sum Sum **1.13.1** % G Val: Yes or No

CA / REV / REP. / 24 HRS **up**
 Date _____ Person Contacted _____ Vehicle IN / OUT

Make **Toyota Altis** 1598
 Colour **Black**
 St Reading **27812**
 Eng No _____
 Ch No **MR053RE14104543238**
 Gen Cond **Good** Fair / Poor / Burnt
 Steering **Good** Jammed / Leaked / Burnt
 Brake **Good** Jammed / Leaked / Burnt
 Mod **Nil** / S / R / M / STD / Air / M / C
 Tyre Size **205/55R16**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PR / SLV
 TOYO / **OKO**

Front	7	Rear	8
LBal	7	LBal	8
2 O.A.	7/1/18	2 O.A.	11/1/18

Survey held at _____
 Des of Damages **Nil body & ch**
 The UIC / Chassis frame / Body Structure affected due to collision

[Signature]
 2/2/2018

RECEIVED 02 FEB 2018

One Time File Pass ☐ Prel. Report
07/2 ☒ Final Report

Days Of Repair **9**
 Resurvey No. of Trip **1**

Report Format **7P**
12573.13

Add Fee: ☐ ☐ ☐ ☐

4x15=60
170+60
50
50
35
365



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FC118000558/Kqd3

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 09-01-2018



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 7985B	Veh. Inspected	SLA 962B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	AINI	Assign Date	09/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	07/01/2018	Inspection Date	
Survey held at	160SIN MING DRIVE #06-20		
Repairer	R C AUTO		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Reference No.: C9/FU18000558/Kqd3
Policy Type: OD (TP) / TP RES / TL / EVA

Case Handler

Admin (*Nivitha*): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

[illegible]

(1) Assignment Form

C	Vehicle No
C	Regn Month/Year
N	Vehicle Type
N	Make & Model
C	Engine Capacity, (C.C)
N	Colour
C	Odometer, (Sp.Reading)
C	Chassis No
N	General Condition
N	Steering
N	Brake
N	Modification (Modi)
C	Tyre Size
N	Tyre Make
C	Tyre Balance
C	Date of Inspection
N	Survey held
N	Des.of Damages

Handwriting practice sheet for the cursive letter 'y'. The left column shows a continuous cursive 'y' pattern. The right column is a blank grid for practice.

C Damaged Vehicle Photographs Uploaded

N	ALL Parts condition
C	Market Value for OD cases
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)
C	Days of repair
C	Finalised Amount
C	Re-inspection Cases to Finalize within 5 Days

✓	
✓	
✓	

C Resurvey photo Uploaded

Case Handler 01/2/18 Date

Case Handler

Date _____

*C: Critical *N: Non-Critical

21/05/2014

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 12 January, 2018 4:57 PM
To: 'Aini Binte Md Min'
Cc: SUR; assignments
Subject: RE: NEW ASSIGNMENT (O/REF: SHB7985B)
Attachments: CSFCI18000558Kqd3.pdf

Dear Aini,

Enclosed herewith preliminary advice of SLA 962B.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Aini Binte Md Min [<mailto:aini@first-insurance.com.sg>]

Sent: Tuesday, 9 January, 2018 2:38 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: crystal@legaloptions.biz

Subject: NEW ASSIGNMENT (O/REF: SHB7985B)

Dear Sirs

New survey assignment for your handling.

Thanks & Regards

Aini

Motor Claims Department

First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore

068877 | DID: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: SHC7985B

Date: 12 January 2018

Our Ref: CS/FCI18000558/Kqd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

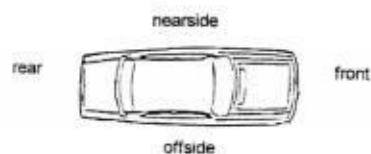
INITIAL INSPECTION REPORT OF VEHICLE NO. SLA 962B

Please be informed that we had conducted the inspection of the abovementioned vehicle on 11/01/2018 at the premises of M/s RC AUTO, and have the following to report:-

Workshop Estimate Amount	: S\$ 14,003.83 .
Revised Estimate Amount	: S\$ 11,499.03 .
"Check" Items Amount	: S\$ 2,221.12 .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:

The vehicle sustained damages at the n/s body & undercarriage.



Yours faithfully

KONG SENG CHEONG
Licensed Appraiser

Nivitha (LKK Auto)

From: Aini Binte Md Min <aini@first-insurance.com.sg>
Sent: Tuesday, 9 January 2018 2:38 PM
To: 'assignments@lkkauto.com'
Cc: crystal@legaloptions.biz
Subject: NEW ASSIGNMENT (O/REF: SHB7985B)
Attachments: 09012018142915-0001.pdf; FW: PRI Notice LO Ref: 17-A18-MISC-193J2-VL.jp.ct; SLA 962B (414 KB); Re: FW: FW: PRI Notice LO Ref: 17-A18-MISC-193J2-VL.jp.ct; SLA 962B (O/R... (43.2 KB)

Dear Sirs

New survey assignment for your handling.

Thanks & Regards

Aini
Motor Claims Department

First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | DID: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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MOTOR SURVEY ASSIGNMENT

Date 8.1.18

Our Ref No. SHB7985B

Accident Date 7.1.18

Claim Type Third Party

Insured Vehicle SHC7985B

Third Party Vehicle SLA 962B

Survey Location RC AUTO
1LO SIN MINA DRIVE

Contact Person MC TAN

#06-20, SIN MINA AUTOLITY (575222)

Contact No. 97619383

Fax No.

Survey Type Without Prejudice

Appointed Surveyor LKE AUTO CONSULTANTS PTE LTD

Contact Person

Fax No. 68416315

Contact Number 62563561

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

Encl. 3P SURVEY REQUEST

Cc : Workshop RC AUTO

Attention

Cc : TP Solicitor LEGAL OPTIONS LLC

TP Solicitor Fax No 6438 8225

Officer in charge YIN MIN AUNG.

IMPORTANT NOTE

Kindly submit the survey report by email only to surveyor@first-insurance.com.sg within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Nivitha (LKK Auto)

From: Crystal Tan <crystal@legaloptions.biz>
Sent: Tuesday, 9 January 2018 11:10 AM
To: Aini Binte Md Min
Subject: Re: FW: FW: PRI Notice LO Ref: 17-A18-MISC-193J2-VL.jp.ct; SLA 962B (O/REF: SHC7985B)

Dear Aini,

The said surveyor

may contact Mr Tan at 9761 9383,

M/s RC Auto at

160 Sin Ming Drive #0
6-20
, Sin Ming Autocity, Singapore 575722

*

If we do not hear from you within 2 days of this email, our clients shall deem that you have agreed that the surveyor appointed by our clients shall be our single joint expert for this matter.

Thanks n regards,

Crystal

Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2803 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record of it from your system, and notify the sender immediately.

On Tue, Jan 9, 2018 at 9:20 AM, Aini Binte Md Min <aini@first-insurance.com.sg> wrote:

Dear Sirs

Kindly let us have the workshop details in order for us to
conduct PRI.

Thanks & Regards

Aini

Motor Claims Department

First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | DID: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

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From: Crystal Tan [mailto:crystal@legaloptions.biz]

Sent: Monday, 8 January, 2018 6:34 PM

To: Aini Binte Md Min <aini@first-insurance.com.sg>; rcauto5555@gmail.com

Subject: Re: FW: PRI Notice LO Ref: 17-A18-MISC-193J2-VL.jp.ct; SLA 962B (O/REF: SHC7985B)

Dear all,

We propose LKK Auto Consultants Pte Ltd.

Thanks n regards,

Crystal

Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2803 Fax (65) 6438-8275

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On Mon, Jan 8, 2018 at 3:36 PM, Aini Binte Md Min <aini@first-insurance.com.sg> wrote:

Dear Sirs,

We refer to your survey request dated 8.1.18.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thanks & Regards

Aini

Motor Claims Department

First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | DID: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

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From: Caroline Cabrera

Sent: Monday, 8 January, 2018 3:14 PM

To: Aini Binte Md Min <aini@first-insurance.com.sg>

Subject: FW: PRI Notice LO Ref: 17-A18-MISC-193J2-VL.jp.ct; SLA 962B

Dear Aini,

For survey

Thanks & Regards

Caroline Cabrera

Motor Claims Department

First Capital Insurance Ltd

A member of **MS&AD** INSURANCE GROUP

36 Robinson Road #16-01 City House | Singapore 068877 | Reg. No. 195000106C
D: 6507 3848 | F: 6507 3849

email: www.first-insurance.com.sg

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If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

From: Crystal Tan [<mailto:crystal@legaloptions.biz>]

Sent: Monday, January 8, 2018 3:10 PM

To: Motor_Claims <Motor_Claims@first-insurance.com.sg>; rcauto5555@gmail.com

Subject: PRI Notice LO Ref: 17-A18-MISC-193J2-VL.jp.ct; SLA 962B

Dear Sirs,

PRI attached for your urgent attention.

Kindly provide us your list of surveyors in the next 2 working days.

Thanks & Regards,

Crystal

Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2803 Fax (65) 6438-8275

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14214.83

RC AUTO

160 Sin Ming Drive #06-20 Sin Ming Autocity Singapore 575722

Tel : 97619383 Email: rcauto5555@gmail.com

Reg. No. 53199168K

SLA 962 B

Date : 23/1/2018

Supplementary Estimate

[illegible]

Received the above goods in good order and condition

for RC AUTO

Received by

E.&O.E.

Authorised Signature



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18000558/Kqd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 06-02-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 7985B	Veh. Inspected	SLA 962B	
Policy No.		Coverage (\$)	0.00	
Claim No.	SHC 7985B	Excess (\$)	0.00	
Assign From	AINI	Assign Date	09/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA ALTIS (A)	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	MR053REH104543236	Colour	METALLIC BLACK	
Odometer	27812	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	YOKOHAMA	7 mm	
L/H Front Tyre	205/55 R16	YOKOHAMA	7 mm	
R/H Rear Tyre	205/55 R16	YOKOHAMA	8 mm	
L/H Rear Tyre	205/55 R16	YOKOHAMA	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY AND UNDERCARRIAGE. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	07/01/2018	Inspection Date	11/01/2018	
Survey held at	160 SIN MING DRIVE #06-20			
Repairer	R C AUTO			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			9 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLA 962B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	BUCKLED	458.10	458.10
1	FRONT BUMPER RETAINER	DISTORTED	65.20	65.20
1	FRONT HEADLAMP-HID	MTG CRACKED / CUT	2,814.50	2,814.50
1	FRONT FENDER	BENT	761.45	761.45
1	FRONT FENDER DUST COVER	DISTORTED	163.40	163.40
1	FRONT FENDER EMBLEM	NECESSARY	65.20	65.20
1	FRONT DOOR	BENT	1,079.60	1,079.60
1	FRONT DOOR HINGE	BENT	82.82	82.82
1	FRONT DOOR STICKER	NECESSARY	53.50	53.50
1	FRONT DOOR POWER WINDER GEAR	TO REPAIR SEE LABOUR	398.20	-
1	REAR DOOR	BENT	1,069.10	1,069.10
1	REAR DOOR STICKER	NECESSARY	59.20	59.20
1	REAR FENDER	BENT	1,024.10	1,024.10
1	FRONT SHOCK ABSORBER	BENT	482.40	482.40
1	FRONT KNUCKLE ARM	BENT	640.20	640.20
1	FRONT LOWER ARM	DISTORTED	525.40	525.40
1	FRONT DRIVE SHAFT	TO REPAIR SEE LABOUR	1,120.40	-
2	SPORT RIM @\$1644.50	DENTED	3,289.00	3,289.00
	LESS 25% DISCOUNT		-3,537.94	-3,158.29
			10,613.83	9,474.88
1	FRONT BUMPER RETAINER (ADDITIONAL)	DISTORTED	45.00	45.00
1	FOG LAMP (ADDITIONAL)	MTG CRACKED	160.00	160.00
2	PETROL LIT RIVET @\$3.00 (ADDITIONAL)	NECESSARY	6.00	6.00
	LESS 25% DISCOUNT		-	-52.75
			211.00	158.25
LABOUR				
	TOWING.		60.00	50.00

Report Ref No. CS/FCI18000558/Kqd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DISMANTLE REAR WINDSCREEN.		120.00	120.00
	TO DISMANTLE SEAT & UPHOLSTERY.		100.00	100.00
	TO TRANSFER BOTH DOOR ACCESSORIES.		80.00	80.00
	SPRAY PAINTING.		1,500.00	1,200.00
	TO RENEW ABOVE PARTS. INCLUSIVE OF THE REPAIR OF FRONT DOOR POWER WINDER GEAR AND FRONT DRIVE SHAFT.		1,200.00	1,100.00
	TO CONDUCT ALIGNMENT.		50.00	50.00
	TO REPLACE UNDERCARRIAGE.		200.00	160.00
	ANTI-RUST.		80.00	80.00
			3,390.00	2,940.00
GRAND TOTAL			14,214.83	12,573.13
RECOMMENDED COST OF REPAIRS				12,573.13

Report Ref No. CS/FCI18000558/Kqd3n2

KONG SENG CHEONG

Licensed Appraiser

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