

Shu Pei (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Tuesday, 5 June 2018 1:32 PM
To: Shu Pei (LKKAUTO); Thin Thin (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBG7940E (OI : EQI - DM18HO00055/JT) and SHB7777R (TP : LKK REF -CC3/EQI18000548/Kub3) on 04.01.2018
Attachments: GBG7940E.PDF

Dear Shu Pei

Attach OI report and video. OI not at fault. Please proceed to reject claim.

<https://www.dropbox.com/s/sb8p1ygya0q1td0/GBG7940.WMV?dl=0>

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, June 5, 2018 12:22 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: Direct Settlement - Accident Involving GBG7940E (OI : EQI - TBA) and SHB7777R (TP : LKK REF - CC3/EQI18000548/Kub3) on 04.01.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 24 April 2018 10:22 AM

To: eqiprs@eqinsurance.com.sg; Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving GBG7940E (OI : EQI - TBA) and SHB7777R (TP : LKK REF - CC3/EQI18000548/Kub3) on 04.01.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 27 March 2018 9:30 AM

To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving GBG7940E (OI : EQI - TBA) and SHB7777R (TP : LKK REF - CC3/EQI18000548/Kub3) on 04.01.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 9 January 2018 5:24 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG7940E (OI : EQI - TBA) and SHB7777R (TP : LKK REF - CC3/EQI18000548/Kub3) on 04.01.2018

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 7777R at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 13 July 2019 3:02 PM
To: 'jasminetan@transcab.com.sg'; Ng Wai Yin; claims@transcab.com.sg
Cc: Admin A
Subject: <REJECTION> Your Ref: AAD1801-070 (SHB 7777R) *Our Ref: CC3/EQ118000548/Kpb3 [ACCIDENT INVOLVING GBG 7940E(EQ) & SHB 7777R ON 04/01/2018]
Attachments: Statement of GBG7940E.pdf; GBG7940E - OI VIDEO.mp4

Your Ref: **AAD1801-070 (SHB 7777R)**
Our Ref: CC3/EQ118000548/Kpb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 7940E(EQ) & SHB 7777R ON 04/01/2018

We refer to the above matter.

Attached is a copy of our insured accident report and car video footage for your easy reference. Our insured was driving straight within his own lane, suddenly there is a jerk on his vehicle. We are of the view that our insured version is more credible.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)