

Vic (LKKAUTO)

From: alan khong chin wah <alanauto@gmail.com>
Sent: Monday, 26 February, 2018 10:30 AM
To: Vic (LKKAUTO)
Subject: Re: aigencrypt - Pre repair inspection request - SLR2830X VS SGJ9747J (OI) DOA: 2/1/2018 *** LKK REF - CC4/AIG18000546/hs3

Dear Vic

Offer Accepted , please proceed payment to us thank you .

Regards
Kenny
Alan's United Auto Pte Ltd
64538686

On Mon, Feb 26, 2018 at 10:26 AM, Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Kenny,

We refer to the above matter and we confirmed in receipt of your Letter of Demand dated 05/02/2018. Please disregard our previous email due to typo error.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we propose below amount to settle your client's claim:

Cost of Repair (w/gst)	\$	945.79
Loss of Rental (\$100 x 2 days)	\$	200.00
GIA Search Fee	\$	2.00
TOTAL		\$ 1,147.79

Kindly confirm acceptance for payment processing.

The above amount is to be made payable to **ALAN'S UNITED AUTO PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



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From: Vic (LKKAuto)

Sent: Monday, 5 February, 2018 10:16 AM

To: kennychan@alanutd.com; alan khong chin wah

Cc: Admin A; Asher Sng (LKKAuto); assignments; Vic (LKKAuto); Shirley Hiew (LKK Auto)

Subject: RE: aigencrypt - Pre repair inspection request - SLR2830X VS SGJ9747J (OI) DOA: 2/1/2018

*** LKK REF - CC4/AIG18000546/hs3

Your Ref: SLR 2830X

“WITHOUT PREJUDICE”

Our Ref: CC4/AIG18000546/Khs3

Dear Kenny,

ACCIDENT INVOLVING VEHICLES SGJ 9747J AND SLR 2830X ON 02/01/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



Auto
Consultants
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From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 9 January, 2018 4:40 PM
To: kennychan@alanutd.com; Vic (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto); assignments
Subject: RE: aigencrypt - Pre repair inspection request - SLR2830X VS SGJ9747J (OI) DOA: 2/1/2018
*** LKK REF - CC4/AIG18000546/hs3

Dear Kenny,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Dear Mariesa

Thank you for sending us the surveyor list ,we have decided to let LKK Auto Consultants Pte Ltd Mr. Kenneth Kong

To conduct the pre repair survey .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

From: Abu Kassim, Noor Mariesa [<mailto:NoorMariesa.AbuKassim@aig.com>]

Sent: Monday, January 08, 2018 9:26 AM

To: kennychan@alanutd.com

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGJ9747J AND SLR2830X ON 2/1/2018

Your Reference : SLR2830X / CHAN

Our Reference : SGJ9747J

Dear Sir/Madam,

We refer to your Notice of Accident of 5/1/2018.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, [198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia](#)

Tel +6 03 2719 6000 | Ext 1012202 | Fax [+6 03 2685 5898](#)

NoorMariesa.AbuKassim@aig.com | www.aig.com

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