

ASS. REC. BY:

REF:

CS/MSH18000538/Kubnz

Special instruction:

Surveyor

Kenneth

ASSIGNMENT (Office)

From (Person):

Mr Chen Kiat

of

MSI/1

Date/Time:

09/01/2018 9:14am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKX 2658H

Insured:

at Workshop m/s

Optima Werkz

Tel:

of

9A Serangoon North Ave 5

Policy No:

A80418623QMY

Claim No:

544 103

Sum Insured:

Excess:

\$ 700.00

Make of Veh:

D.O.A.

01.01.2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

before 1pm

H.O.D. Endorsement:

Date/Time:

09/01/2018 9:22am

Person Contacted:

Riza

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SKX 2658H - NBA /MSH18000011/Y DUA: 01.01.18
10.1.2018	Sent preli through menmen, seek mandate
10/1/18	Rece approved from Chen How by merimen
11/1/18	Informed Riza c/a ex \$ 700 by email
28/5/18	\$ 30 P7.70 (Red 1775.10, 36%) confirmed by email

REF:

ms76

CS/ms618000538/Kvb

SPECIAL

MERIMEN

ASSIGNMENT

From:

Date: 09.01.2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SKX 2658H

at Workshop m/s

Optima Werkz

of

9A Serangoon North Ave 5

Insured:

Policy No.

Claims No.

Sum Insured:

Excess: \$ 700.00

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

\$ 148k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR. Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res.: Yes or No

Lump Sum:

1.B.1 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKX 2658H

Yr Regn:

12, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

A) C200 9.0 199

Colour:

M. Black

A/C: Insured / Std / NI / NA

Sp. Reading

50163

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WDD-2050422R026374

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

4 mm

R/Bal.

5 mm

L/Bal.

4 mm

L/Bal.

5 mm

D.O.A.

1/1/18

D.O.I.

9/1/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear d/s door

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1/1 File pass to Carhume

RECEIVED 01 JUN 2018

Date/Time: File Pass to?

☐

: Preli. Report

☐

: Final Report

Date/Time: File Return to?

2 1/6-typist

Days Of Repair: 4

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Report Format:

merimen

Lump Sum / I.B.I. (\$)

3097.70

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS/MSG18000538/Kvb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 09-01-2018	
			Code : MSG	
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected		SKX 2658H
Policy No. A80418623QMY		Coverage (\$)		0.00
Claim No. 544103		Excess (\$)		700.00
Assign From MERIMEN (ONG CHIN KIAT)		Assign Date		09/01/2018
2. Vehicle Particulars & Condition				
Make & Model		c.c		0
Engine No. HIDDEN		Year of Reg.		
Chassis No.		Colour		
Odometer -		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date 01/01/2018		Inspection Date 09/01/2018		
Survey held at		OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ong Chin Kiat

Date: 09 Jan 2018

Preliminary Advice

Vehicle No	: SKX2658H	Accident Date	: 01/01/2018
Make	: MERCEDES-BENZ C200	Policy No.	: A80418623QMY
Assignment Date	: 09/01/2018	Excess	: S\$700.00
Date of Inspection	:	Est. Duration of Repair	:
Inspection At	:		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s door portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,872.80
Revised Amount	:S\$	2,427.70
Check Items (Estimated)	:S\$	730.00
Total	:S\$	3,157.70
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	148,000.00
COE / PARF Rebate	:S\$	84,271.00
Salvage Value	:S\$	
Margin for Repair	:S\$	63,729.00

Remarks

- (X) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ong Chin Kiat

Date: 28 May 2018

Preliminary Advice

Vehicle No : SKX2658H
Make : MERCEDES-BENZ C200
Assignment Date : 09/01/2018
Date of Inspection : 09/01/2018
Inspection At : OPTIMA WERKZ PTE LTD (HQ)
9A SERANGOON NORTH AVE 5
SINGAPORE 554500

Accident Date : 01/01/2018
Policy No. : A80418623QMY
Excess : S\$700.00
Est. Duration of Repair : 4.00

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s door and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,872.80
Revised Amount	:S\$	3,097.70
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,097.70

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	148,000.00
COE / PARF Rebate	:S\$	84,271.00
Salvage Value	:S\$	
Margin for Repair	:S\$	63,729.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Survey Department Check List (Case Handler)

Reference No. : CS / MS9 1800 538 / Krb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: Veron 11/6/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Jan 2018		09 Jan 2018 09:14 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	NG HAN YUNG(HUANG HANYANG), ID: S7910075G, Tel: +6590212932, Email: beyond_26@yahoo.com		
Vehicle Reg. No.:	SKX2658H	Date of Loss:	01/01/2018 18:00 - :59
Claim Type:	OD / 544103	Policy/Cover Note No.:	A80418623QMY (Comprehensive) Coverage: 01/12/2017 - 30/11/2018
		Excess:	S\$700.00
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5, 554500 Serangoon - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Ong Chin Kiat - 6594 2558]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 10/01/2018]		
Driver/Custodian:	NG HAN YUNG(HUANG HANYANG) (38 / Male), NRIC: S7910075G, Tel: +6590212932		
Adj Asg. Remarks:	to arrange survey today 09.01.2018 at 9A Serangoon North Ave 5. Time - 10 - 11am and revert, thank you.		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

***SKX2658H (544103)**

OD

Jan 1 2018 6:00PM

[NG HAN YUNG(HUANG HANYANG)]

Optima Werkz Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on **01/06/2018 10:50 AM.**

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3097.70) - SKX2658H - Claim Handler: Ong Chin Kiat

Approved:3097.70.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Lily Loi <Lily.Loi@ow.sg>
Sent: Monday, 28 May 2018 2:01 PM
To: Veron Chen (LKKAUTO); winson@ow.sg; adeline@ow.sg
Cc: SUR
Subject: Re: Finalise - SKX2658H DOA: 01.01.18 (OD Claim-MSIG)

Veron Chen,

We are confirmed with COR \$3097.70 before excess \$700 @ 4 days

Thanks & Best Regards,

Lily Loi (Ms)
Motor Claims

OPTIMA WERKZ PTE LTD
6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 |
9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6486 9919 | Fax: (+65) 6481
1011 |
551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223 |
www.ow.sg
www.facebook.com/optimawerkz

On 28/5/2018 12:23 PM, Veron Chen (LKKAUTO) wrote:

Dear Lily,

?

Offer \$3097.70 before excess \$700 @ 4 repair days.

?

Please confirmed.

?

?

?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

?

From: Lily Loi [<mailto:Lily.Loi@ow.sg>]

Sent: Friday, 18 May 2018 3:07 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; winson@ow.sg; adeline@ow.sg

Subject: Re: Finalise - SKX2658H DOA: 01.01.18 (OD Claim-MSIG)

?

Veron,

As spoken, attached before/after paint photos and question mark items photo for your reference.

Thanks & Best Regards,

?

Lily Loi (Ms)
Motor Claims

?

OPTIMA WERKZ PTE LTD

6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65)

6472 2112 |

9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6486 9919 | Fax: (+65) 6481 1011 |

551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223 |

www.ow.sg

www.facebook.com/optimawerkz

On 18/5/2018 2:32 PM, Veron Chen (LKKAuto) wrote:

Dear Lily,

?

Will check and revert.

?

?

?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

?

From: Lily Loi [<mailto:Lily.Loi@ow.sg>]

Sent: Friday, 18 May 2018 2:17 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: winson@ow.sg; adeline@ow.sg

Subject: Finalise - SKX2658H DOA: 01.01.18 (OD Claim-MSIG)

?

Dear Veron,

Please refer to attach for finalisation - SKX2658H

Thank you

?

Thanks & Best Regards,

?

Lily Loi (Ms)

Motor Claims

?

OPTIMA WERKZ PTE LTD

6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 |

Fax: (+65) 6472 2112 |

9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6486 9919 | Fax: (+65) 6481 1011 |

551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 |

Fax: (+65) 6452 9223 |

www.ow.sg

www.facebook.com/optimawerkz

----- Forwarded Message -----

Subject:KINDLY ASSIST TO FINALIZE

Date:Fri, 11 May 2018 08:14:07 +0000

From:Veron Chen (LKKAuto) <veronchen@lkkauto.com>

To:riza@ow.sg <riza@ow.sg>, Sharon Peh <sharon@ow.sg>

?

Dear Riza/Sharon,

?

Kindly advise vehicle status.

?

If vehicle has been repaired, please finalize with us.

?

?

? 1.? EF 88G-DOA: 24/1/18 (MSIG OD)

? 2.? SKX 2658H-DOA: 1/1/18 (MSIG OD)

? 3.? SLP 2618D-DOA: 14/4/18 (FCIL TP)

?

?

?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax:
6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

?

?

?

?

Veron Chen (LKKAUTO)

From: Riza <riza@ow.sg>
Sent: Thursday, 11 January, 2018 9:17 AM
To: Veron Chen (LKKAUTO); SUR
Cc: Leng Leng; winson@ow.sg; Sharon Ten
Subject: Re: SKX 2658H-DOA: 1/1/2018 (MSIG OD)

Hi Veron,

This is noted.

Thanks for the reply.

--

Best Regards,

Riza (Ms)
Claims Executive
Tel: +65 6484-9919 (ext.105)
Fax: +65 6481-1011
OPTIMA WERKZ PTE LTD
Head office: 6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax:
(+65) 6472 2112 |
Branch: 9A Serangoon North Ave 5 Singapore 554500 | Tel: (+65) 6484 9919 | Fax:
(+65) 6481 1011 |
Branch: 551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax:
(+65) 6452 9223 |
www.ow.sg
www.facebook.com/optimawerkz

On 1/11/2018 7:56 AM, Veron Chen (LKKAUTO) wrote:

Dear Riza,

As instructed by our client MSIG , please proceed to repair the insured vehicle **SKX 2658H on part by part (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

--
Best Regards,

Riza (Ms)

Claims Executive

Tel: +65 6484-9919 (ext.105)

Fax: +65 6481-1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax:

(+65) 6472 2112 |

Branch: 9A Serangoon North Ave 5 Singapore 554500 | Tel: (+65) 6484 9919 | Fax:

(+65) 6481 1011 |

Branch: 551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax:

(+65) 6452 9223 |

www.ow.sg

www.facebook.com/optimawerkz

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 11 January, 2018 7:57 AM
To: riza@ow.sg; SUR
Subject: SKX 2658H-DOA: 1/1/2018 (MSIG OD)

Dear Riza,

As instructed by our client MSIG , please proceed to repair the insured vehicle **SKX 2658H on part by part (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SKX2658H (544103)**
OD
Jan 1 2018 6:00PM
[NG HAN YUNG(HUANG HANYANG)]
Optima Werkz Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on **10/01/2018 14:45 PM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$2427.70) - SKX2658H - Claim Handler: Ong Chin Kiat

Approved:2427.70.

DOCUMENTS SUMMARY

There are no documents.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0075G
Vehicle Details	
Vehicle No.:	SKX2658H
Vehicle to be Exported:	No
Intended De-registration Date:	09 Jan 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C200 A
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	27492030267383
Chassis No.:	WDD2050422R026374
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$40,961.00
Original Registration Date:	01 Dec 2015
First Registration Date:	01 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$49,346.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Nov 2025
PARF Rebate Amount:	\$37,009.00
Intended COE Rebate Details	

COE Expiry Date:	30 Nov 2025
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$60,000.00
COE Rebate Amount:	\$47,262.00
Total Rebate Amount:	\$84,271.00

The information contained herein is correct as at 09 Jan 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/01/2018 11:55
Date Of Accident	01/01/2018 18:30
Exact Location Of Accident	2ND FLOOR MULTISTOREY CARPARK,IMM
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKX2658H
Insured/Policyholder	
Name Of Registered Owner	NG HAN YUNG(HUANG HANYANG)
NRIC No	S7910075G
Email Address	BEYOND_26@YAHOO.COM
Mobile Phone No	(LOCAL) +65-90212932
Alternative Phone No	OTHERS-90212932

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C200
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 80418623 QMY
Cover Note Number	

Driver

Name of Driver	NG HAN YUNG(HUANG HANYANG)
NRIC No	S7910075G
Date Of Birth	27/03/1979
Occupation	INDOOR
Date Of Driving Pass	10/09/2004
Driving Experience	13 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90212932
Fax Number	
Contact Number	OTHERS-90212932
Email Address	BEYOND_26@YAHOO.COM

Name of Driver	LIM CHUAN LEONG
NRIC/Passport Number	S8120660J
Contact Number	81347159
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

2nd Floor
drop off area. Intra Multistory

At 1/1/18 6:30pm, I was driving my family to town and I stopped at 2nd Floor dropping off bag. My maid open the behind passenger right door and SKF8840C crashed into the opened door from right side behind. No one from both car was injured.

Reporting Centre Personnel's Signature:
Name: Regina Wainwright
NRIC/ID No: 9901 1234 5678

OPTIMA WERKZ PTE LTD



Not Autherized
Resurvey B4 painting
Ex 8700 4 days

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Fax 62564315

Date : 04 January 2018

TO MOTOR CLAIM DEPT

MSIG INSURANCE (S) PTE LTD

16 Raffles Quay #24-01

Hong Leong Building

Singapore 048581

Vehicle No: SKX2658H
Model: MERCEDES BENZ C200
Chassis: WDD2050422R026374
Policy No: A80418623QMY
Date of Accident: 01 January 2018

ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$	
1	REAR RH DOOR		B1 \$1,065.00	✓
1	REAR RH DOOR GLASS OUTER MOULDING		WARP \$72.00	7 ✓
1	REAR RH DOOR GLASS OUTER MOULDING HORIZONTAL		DD \$87.00	7 ✓
1	REAR RH DOOR OUTER LOCK HANDLE		PH \$77.00	X
1	REAR RH DOOR OUTER LOCK HANDLE BRACKET		SL \$85.00	1
1	REAR RH DOOR HINGES TOP		BT \$77.00	7 ✓
1	REAR RH DOOR HINGES LOWER		BT \$106.00	7 ✓
1	REAR RH DOOR WEATHER STRIP		CU \$142.00	✓
1	REAR RH DOOR MECHANISM LOCK		DD \$158.00	7 ✓
1	REAR RH DOOR LOCK STRIKER		R \$14.00	X
1	REAR RH DOOR PILLAR PANEL OUTER		R \$630.00	X
1	REAR RH DOOR PILLAR WEATHER STRIP		R \$135.00	X
SUB TOTAL			\$2,648.00	
Cost +10%			\$264.80	
PARTS TOTAL			\$2,912.80	

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	\$750.00	500
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$750.00	500
TO TUFF KOTE / ANTI-RUST	NZ \$40.00	X
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	120 \$180.00	7 ✓
TO DISMANTLE & REINSTALL REAR RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION	\$160.00	80
TO CHECK WIRING WITH TEST	\$80.00	20

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

LABOUR TOTAL

\$1,960.00

Total

\$4,872.80

WINSON

Acknowledged by Repairer

Signature:

Date:

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6472 1313 Fax : +65 6472 2112

Co. Reg. No. 201212455W



Not Authored
Resony B4 party
Ex 870d 4 days

Fax 62564315

Date : 04 January 2018

TO MOTOR CLAIM DEPT
MSIG INSURANCE (S) PTE LTD

Vehicle No: SKX2658H

Model: MERCEDES BENZ C200

Chassis: WDD2050422R026374

Policy No: A80418623QMY

Date of Accident: 01 January 2018

16 Raffles Quay #24-01

Hong Leong Building

Singapore 048581

ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$
1	REAR RH DOOR~		By \$1,065.00 ✓
1	REAR RH DOOR GLASS OUTER MOULDING~		Wdy \$72.00 7✓
1	REAR RH DOOR GLASS OUTER MOULDING HORIZONTAL~		nd \$87.00 7✓
1	REAR RH DOOR OUTER LOCK HANDLE		Sh -\$77.00 X
1	REAR RH DOOR OUTER LOCK HANDLE BRACKET		Sh -\$85.00 X
1	REAR RH DOOR HINGES TOP~		By \$77.00 7✓
1	REAR RH DOOR HINGES LOWER~		By \$106.00 7✓
1	REAR RH DOOR WEATHER STRIP~		Wdy \$142.00 ✓
1	REAR RH DOOR MECHANISM LOCK~		nd \$158.00 7✓
1	REAR RH DOOR LOCK STRIKER		~ -\$14.00 X
1	REAR RH DOOR PILLAR PANEL OUTER		~ -\$630.00 X
1	REAR RH DOOR PILLAR WEATHER STRIP		~ -\$135.00 X
		SUB TOTAL	\$2,648.00
		Cost +10%	\$264.80
		PARTS TOTAL	\$2,912.80

1707.00
170.70
1877.70

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION

\$750.00 500

TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION

\$750.00 500

TO TUFF KOTE / ANTI-RUST

NZ \$40.00 X

TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD (REPLACED MECHANISM LOCK)

\$180.00 7✓ 120

TO DISMANTLE & REINSTALL REAR RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION

\$160.00 80

TO CHECK WIRING WITH TEST

\$80.00 20

LABOUR TOTAL \$1,960.00 1280.00

WINSON

Total \$4,872.80

P - 1877.70
L - 1280
3,157.70

P/P

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18000538/KVBN2

Date: 01/06/2018

REFERENCE

Insured/Claimant: NG HAN YUNG(HUANG HANYANG)

Policy No: A80418623QMY

Date of Loss: 01/01/2018

Nature of Claim: OD

Claim No: 544103

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKX2658H

Make & Model: MERCEDES-BENZ C200, 2.0 (A)

Reg. Date: 01/12/2015 (Man. Year: 2014)

Colour: Metallic Black

Engine Capacity: 1991 cc

Market Value/New Car Price: S\$148,000.00

Sum Insured (\$\$): Market Value/New Car Price

Engine No: 27492030267383

Chassis No: WDD2050422R026374

Odometer: 50163 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45R18

Rear Tyre Size: 225/45R18

Front Left Side: Continental 4 mm

Rear Left Side: Continental 5 mm

Front Right Side: Continental 4 mm

Rear Right Side: Continental 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,912.80	1,877.70	1,035.10	35.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,960.00	1,220.00	740.00	37.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	4,872.80	3,097.70	1,775.10	36.43
- Excess (\$\$)	700.00	700.00	0.00	0.00
(\$\$)	4,172.80	2,397.70	1,775.10	42.54
+ GST 7.00/7.00% (\$\$)	292.10	167.84	124.26	42.54
Nett Amount (\$\$)	4,464.90	2,565.54	1,899.36	42.54

INSPECTION

Date of Assignment: 09/01/2018

Date Inspected: 09/01/2018

Inspected At:

Optima Werkz Pte Ltd (HQ)
9A Serangoon North Ave 5
Singapore 554500

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 01 Jun 2018)
Parts: 143	MERCEDES-BENZ C200 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKX2658H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR RH DOOR (WCP)	Bent	1,065.00 F	*1,065.00 F
2	1		*REAR RH DOOR GLASS OUTER MOULDING (WCP)	Warped	72.00 F	*72.00 F
3	1		*REAR RH DOOR GLASS OUTER MOULDING HORIZONTAL (WCP)	Dented	87.00 F	*87.00 F
4	1		*REAR RH DOOR OUTER LOCK HANDLE (WCP)	Serviceable	77.00 F	*- F
5	1		*REAR RH DOOR OUTER LOCK HANDLE BRACKET (WCP)	Serviceable	85.00 F	*- F
6	1		*REAR RH DOOR HINGES TOP (WCP)	Bent	77.00 F	*77.00 F
7	1		*REAR RH DOOR HINGES LOWER (WCP)	Bent	106.00 F	*106.00 F
8	1		*REAR RH DOOR WEATHERSTRIP (WCP)	Cut	142.00 F	*142.00 F
9	1		*REAR RH DOOR MECHANISM LOCK (WCP)	Dented	158.00 F	*158.00 F
10	1		*REAR RH DOOR LOCK STRIKER (WCP)	Repair	14.00 F	*- F
11	1		*REAR RH DOOR PILLAR PANEL OUTER (WCP)	Repair	630.00 F	*- F
12	1		*REAR RH DOOR PILLAR WEATHERSTRIP (WCP)	Serviceable	135.00 F	*- F

F=Franchise part.

Sub Total (\$\$)	2,648.00	1,707.00
+ Margin on L,N Items 10.00/10.00% (\$\$)	264.80	170.70
Total Parts (\$\$)	2,912.80	1,877.70

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	New	750.00	500.00
2	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	New	750.00	500.00
3	TO TUFF KOTE/ANTI-RUST	New	40.00	-
4	TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	New	180.00	120.00
5	TO DISMANTLE & REINSTALL REAR RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION	New	160.00	80.00
6	TO CHECK WIRING WITH TEST	New	80.00	20.00
Gross Labour Cost (S\$)			1,960.00	1,220.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >