

ASS. REC. BY:

REF:

CS/MS618000536/Krbz

Special Instruction:

Surveyor:

Kenan

ASSIGNMENT (Office)

From (Person):

Kwok Woon Choo

of

Mgth

Date/Time: 09.01.2018 2:17 pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SBH 8214Y

Insured:

at Workshop m/s

Falcon - Air Auto

Tel:

6453 0880

of

176 Sin Mong Drive #01-06

Policy No:

A287466352MX

Claim No:

511835

Sum Insured:

Excess:

\$ 700-00

Make of Veh:

D.O.A. 08/01/2018

(Client's Record)

CA / KEY / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

09.01.2018 2:44pm

Person Contacted:

Florence

Vehicle: IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SBH 8214Y - X

9/1/18

Sent preli through menmen; seek mandate

10/1/18

mandate approve; inform repair to proceed for repair

84088.60 Car Insur, 6 days

Red. 81481.50, 26%.

ASS. REC. BY:

REF:

MSG / CS / MSG18000536 / Krb

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

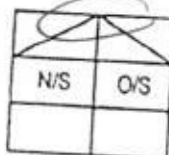
L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



Date / Time

Action / Instruction

RECEIVED 24 APR 2013

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)



: Prell. Report



: Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

: Site Insp (\$)

: Interview (\$)

: Tech Invs (\$)

: Weekend (\$)

Survey Fee:

Transportation:

S - RS \$

: Photos

: Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$)

200
10
210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18000536/Krb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 09-01-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SGH 8214Y
Policy No.	A28746635QMX	Coverage (\$)	0.00
Claim No.	544835	Excess (\$)	700.00
Assign From	MERIMEN (KWOK WOON CHOO)	Assign Date	09/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	08/01/2018	Inspection Date	09/01/2018
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD (HQ) 176 SIN MING DRIVE #01-06/07/13, SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Kwok Woon Choo

Date: 09 Jan 2018

Preliminary Advice

Vehicle No	: SGH8214Y	Accident Date	: 08/01/2018
Make	: TOYOTA CAMRY	Policy No.	: A28746635QMX
Assignment Date	: 09/01/2018	Excess	: S\$700.00
Date of Inspection	: 09/01/2018	Est. Duration of Repair	: 6.00
Inspection At	: FALCON-AIR AUTO SERVICES PTE LTD (SIN MING) 176 SIN MING DRIVE #01-06, SIN MING AUTOCARE SINGAPORE 575721		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,580.10
Revised Amount	:S\$	3,537.60
Check Items (Estimated)	:S\$	958.10
Total	:S\$	4,459.70

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	48,000.00
COE / PARF Rebate	:S\$	38,645.00
Salvage Value	:S\$	
Margin for Repair	:S\$	9,355.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ent
Main	09 Jan 2018 Sendback Est	09 Jan 2018 12:19 S\$5,580.10	09 Jan 2018 14:17 Assign			

[New Assignment](#)
[Cancel Case](#)

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

Insured:	CHUA TZE SHERN, ID: S8012849E, Tel: +6596663987, Email: arenzin@yahoo.com		
Vehicle Reg. No.:	SGH8214Y	Date of Loss:	08/01/2018 08:00 - :59
Claim Type:	OD / 544835	Policy/Cover Note No.:	A28746635QMX (Comprehensive) Coverage: 23/06/2017 - 22/06/2018
		Excess:	S\$700.00
Repairer:	Falcon-Air Auto Services Pte Ltd (Sin Ming) 176 Sin Ming Drive #01-06, Sin Ming Autocare, 575721 Sin Ming - Tel: 6452 0880		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 10/01/2018]		
Driver/Custodian:	CHUA TZE SHERN (37 / Male), NRIC: S8012849E, Tel: +6596663987		
Adj Asg. Remarks:	TO REVERT		

ASSOCIATED MAIL RECEIVED
[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Print Received Message

This mail is associated with :

SGH8214Y (544835)

OD

Jan 8 2018 8:00AM

[CHUA TZE SHERN]

Falcon-Air Auto Services Pte Ltd

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 10/01/2018 10:09 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3537.60) - SGH8214Y - Claim Handler: Kwok Woon Choo

Approved:3537.60:a if c; check items to be confirmed

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Wednesday, January 10, 2018 10:35 AM
To: 'fa_autoservices@falconair.com.sg'
Cc: SUR
Subject: SGH 8214Y MSIG OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGH 8214Y (excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2849E
Vehicle Details	
Vehicle No.:	SGH8214Y
Vehicle to be Exported:	No
Intended De-registration Date:	09 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	CAMRY 2.0
Primary Colour:	Grey
Manufacturing Year:	2006
Engine No.:	1AZ3239424
Chassis No.:	MR053BK3106015819
Maximum Power Output:	106.0 kW (142 bhp)
Open Market Value:	\$27,816.00
Original Registration Date:	23 Jun 2006
First Registration Date:	23 Jun 2006
Transfer Count:	1
Actual ARF Paid:	\$30,598.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 May 2026
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$46,048.00
COE Rebate Amount:	\$38,645.00
Total Rebate Amount:	\$38,645.00

The information contained herein is correct as at 09 Jan 2018

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available foresaid.

ACCIDENT STATEMENT

Date Of Report	08/01/2018 17:44
Date Of Accident	08/01/2018 08:30
Exact Location Of Accident	ALONG COMMONWEALTH AVE WEST
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGH8214Y
Insured/Policyholder	
Name Of Registered Owner	CHUA TZE SHERN
NRIC No	S8012849E
Email Address	ARENZIN@YAHOO.COM
Mobile Phone No	(LOCAL) +65-96663987
Alternative Phone No	OTHERS-NOPHONE

Vehicle Particulars

Manufacturer	TOYOTA
Model	CAMRY-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28746635 QMX
Cover Note Number	

Driver

Name of Driver	CHUA TZE SHERN
NRIC No	S8012849E
Date Of Birth	17/04/1980
Occupation	INDOOR
Date Of Driving Pass	20/02/2003
Driving Experience	14 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96663987
Fax Number	
Contact Number	OTHERS-NOPHONE
Email Address	ARENZIN@YAHOO.COM

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:





FALCON - AIR AUTO SERVICES PTE LTD
CO. REG. No.: 1995-01140-D

INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	A28746635QMX	Date of Loss:	08/01/2018
Vehicle Reg. No.:	SGH8214Y	Driveable?	
Driver Age/Info:	37 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	CHUA TZE SHERN	Contact No:	+6596663987
Driver:	CHUA TZE SHERN		
Make/Model:	TOYOTA CAMRY, 2.0 (A)	Vehicle Reg. Date:	23/06/2006
Vehicle Colour:	GREY	Chassis No:	MR053BK3106015819
Engine No:	1AZ3239424		
Odometer:	1 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	8 / 6 days		
Description of Accident/Loss	REFER TO SKETCH PLAN.		
Remarks:	VEHICLE IS IN.		
Present Location:	FALCON-AIR AUTO SERVICES PTE LTD (SIN MING)		

For Not Withheld
1 B1
Repair B4 parts
Ex & Food

Fax: 62564315

COST OF CLAIMS

	Amount
Parts	3,410.10
Miscellaneous Items	0.00
Labour	2,170.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	5,580.10
+ GST 7.00% (\$\$)	390.61
Nett Amount (\$\$)	5,970.71

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:

Date:

This claim is handled by: JOSHUA NG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 09 Jan 2018)

Parts: 143 TOYOTA CAMRY 2.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Falcon-Air Auto Services Pte Ltd/SGH8214Y/09/01/2018 12:19

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Bonnet	0.00	0.00	330.00 F ✓
2	1		*Bonnet Lock	0.00	0.00	45.00 F ✓
3	1		*Bonnet Insulator	0.00	0.00	155.00 F X
4	15		*Bonnet Insulator Clip	0	0.00	45.00 FS X
5	1		*Radiator Grille	0.00	0.00	165.00 F ✓
6	2		*Headlamp	0.00	0.00	560.00 F ✓
7	2		*Headlamp Retainer	0.00	0.00	16.00 F ✓
8	1		*Front Bumper	0.00	0.00	210.00 F ✓
9	10		*Front Bumper Clip	0	0.00	30.00 FS ✓
10	2		*Front Bumper Side Retainer	0.00	0.00	40.00 F ?
11	1		*Front Bumper Sponge	0.00	0.00	45.00 F ?
12	1		*Front Bumper Reinforcement	0.00	0.00	135.00 F ?
13	1		*Front Bumper Beam	0.00	0.00	35.00 F ✓
14	1		*Front Support Panel (Top)	0.00	0.00	105.00 F ✓
15	1		*Front Brace Panel	0.00	0.00	60.00 F ✓
16	1		*Front Number Plate	0	0.00	45.00 FS ✓
17	1		*Air Con Condenser	0.00	0.00	490.00 F ?
18	1		*Air Con Fan Cowling	0.00	0.00	60.00 F X
19	1		*Air Con Fan Blade	0.00	0.00	55.00 F X
20	1		*Air Con Fan Motor	0.00	0.00	95.00 F X
21	1		*Radiator	0.00	0.00	240.00 F ✓
22	1		*Radiator Fan Blade	0.00	0.00	55.00 F ?
23	1		*Radiator Fan Motor	0.00	0.00	95.00 F ?

F=Franchise part. S=SpcNett.

Sub Total (\$\$) 3,111.00

+ Margin on L,N Items 10.00% (\$\$) 299.10

Total Parts (\$\$) 3,410.10

Falcon-Air Auto Services Pte Ltd/SGH8214Y/09/01/2018 12:19. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

LKK Auto Consultants hence notify the Repairer of the following:

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- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	To focus headlamp	New	20% 50.00
2	To remove/refix air con condenser, pipe etc to vacuum and top up air con gas	New	100% 120.00
3	To straighten bonnet hinge, LH/RH front chassis, LH/RH front fender, cut our front support panel include welding and replacement of parts	New	600% 800.00
4	To spray paint on bonnet, front bumper, front bumper reinforcement, front support panel, LH/RH front fender	New	800% 1,200.00
Gross Labour Cost (S\$)			2,170.00

Falcon-Air Auto Services Pte Ltd/SGH8214Y/09/01/2018 12:19. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

Janice Lee (LKKAUTO)

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Monday, March 26, 2018 4:07 PM
To: Kenneth Kong (LKKAUTO)
Cc: SUR; Janice Lee (LKKAUTO); Joshua; Francine Ng
Subject: Re: SGH 8214Y MSIG OD
Attachments: 8214_est.pdf; IMG_4588.JPG; IMG_4589.JPG; IMG_4590.JPG

Good afternoon Kenneth,

Attach estimate, supplier invoice and photos of the above vehicle for finalise.

Please confirm COR \$4,098.60.

Thank you.
florence

From: Janice Lee (LKKAUTO)
Sent: Wednesday, January 10, 2018 10:35 AM
To: fa_autoservices@falconair.com.sg
Cc: SUR
Subject: SGH 8214Y MSIG OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGH 8214Y (excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



FALCON - AIR AUTO SERVICES PTE LTD
CO. REG. No. 1995-01140-D

INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	A28746635QMX	Date of Loss:	08/01/2018
Vehicle Reg. No.:	SGH8214Y	Driveable?	
Driver Age/Info:	37 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	CHUA TZE SHERN	Contact No:	+6596663987
Driver:	CHUA TZE SHERN		
Make/Model:	TOYOTA CAMRY, 2.0 (A)	Vehicle Reg. Date:	23/06/2006
Vehicle Colour:	GREY	Chassis No:	MR053BK3106015819
Engine No:	1AZ3239424		
Odometer:	1 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	6 days		
Description of Accident/Loss	REFER TO SKETCH PLAN.		
Remarks:	VEHICLE IS IN.		
Present Location:	FALCON-AIR AUTO SERVICES PTE LTD (SIN MING)		

For Not Authorised
181
Accuracy B4 parts
Ex & Fuel

Fax: 62564315

COST OF CLAIMS

	Amount
Parts	3,410.10
Miscellaneous Items	0.00
Labour	2,170.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	5,580.10
+ GST 7.00% (S\$)	390.61
Nett Amount (S\$)	5,970.71

This claim is handled by: JOSHUA NG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 09 Jan 2018)

Parts: 143 TOYOTA CAMRY 2.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Falcon-Air Auto Services Pte Ltd/SGH8214Y/09/01/2018 12:19

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Bonnet	0.00	0.00	AN *330.00 F ✓
2	1		*Bonnet Lock	0.00	0.00	AN *45.00 F ✓
3	1		*Bonnet Insulator	0.00	0.00	AN *165.00 F X
4	15		*Bonnet Insulator Clip	0	0.00	AN *45.00 FG X
5	1		*Radiator Grille	0.00	0.00	CM *165.00 F ✓
6	2		*Headlamp	0.00	0.00	CM *560.00 F ✓
7	2		*Headlamp Retainer	0.00	0.00	AN *16.00 F ✓
8	1		*Front Bumper	0.00	0.00	AN *210.00 F ✓
9	10		*Front Bumper Clip	0	0.00	AN *30.00 FS ✓
10	2		*Front Bumper Side Retainer	0.00	0.00	✓ *40.00 F X
11	1		*Front Bumper Sponge	0.00	0.00	*45.00 F X
12	1		*Front Bumper Reinforcement	0.00	0.00	*135.00 F X
13	1		*Front Bumper Beam	0.00	0.00	AN *35.00 F ✓
14	1		*Front Support Panel (Top)	0.00	0.00	AN *105.00 F ✓
15	1		*Front Brace Panel	0.00	0.00	AN *60.00 F ✓
16	1		*Front Number Plate	0	0.00	AN *45.00 FS ✓
17	1		*Air Con Condenser	0.00	0.00	✓ *490.00 F X
18	1		*Air Con Fan Cowling	0.00	0.00	AN *80.00 F X
19	1		*Air Con Fan Blade	0.00	0.00	AN *55.00 F X
20	1		*Air Con Fan Motor	0.00	0.00	AN *95.00 F X
21	1		*Radiator	0.00	0.00	AN *240.00 P ✓
22	1		*Radiator Fan Blade	0.00	0.00	*55.00 F X
23	1		*Radiator Fan Motor	0.00	0.00	*95.00 F X

F=Franchise part. S=SpcNelt.

Sub Total (S\$)	2276.00	3,111.00
+ Margin on L,N Items 10.00% (S\$)	227.60	299.10
Total Parts (S\$)	2503.60	3,410.10

Falcon-Air Auto Services Pte Ltd/SGH8214Y/09/01/2018 12:19. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

4588, 4589, 4590

Parts - 2503.60
S/N - 75.00
Labour 1520.00
t.t.t - \$4098.60

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	To focus headlamp	New	200 50.00
2	To remove/refix air con condenser, pipe etc to vacuum and top up air con gas	New	100 120.00
3	To straighten bonnet hinge, LH/RH front chassis, LH/RH front fender, cut our front support panel include welding and replacement of parts	New	800 800.00
4	To spray paint on bonnet, front bumper, front bumper reinforcement, front support panel, LH/RH front fender	New	800 1,200.00
Gross Labour Cost (\$\$)			2,170.00

Falcon-Air Auto Services Pte Ltd/SGH8214Y/09/01/2018 12:19. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 178 Sin Ming Drive #01-08/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines S(93 820 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop S(128226) Tel: 6779-6655 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

SMOOTH WAYS AUTOPARTS PTE LTD

21, Roberts Lane Singapore 216300 T: 64510560 F: 64533312
 HP: 91180457 E: sales@swautoparts.com.sg W: swautoparts.com.sg
 UEN: 201607389D GST Reg No: 201607389D



TOYOTA
GENUINE PARTS



GENUINE PARTS
FUSO & TRUCKS



ISUZU
GENUINE PARTS



TAX INVOICE

Bill To:
FALCON AIR AUTO SERVICES PTE LTD

Deliver To:

Date: 10/01/2018 11:00:16
 Invoice No.: SAL18-001012
 Salesperson: LUNG

BLK 176 SIN MING DRIVE
 #01-06/07/13
 SINGAPORE 575721

BLK 176 SIN MING DRIVE
 #01-06/07/13
 SINGAPORE 575721

PO No.:
 Purchaser: JOSHUA
 Vehicle No.: SGH8214Y

CENTRAL
 Deliver By:

Page 1 of 1

No	Part No.	Location	Description	QTY	U.Price	Disc(%)	Amount
1	16405-22281J	+	RADIATOR	1	240.00	0.00	240.00
2	52029-06020 TH	TA9-BB	F/B BEAM CTR.	1	35.00	0.00	35.00
3	52115-03030 TH	TB1-A16	F/B BEAM BKT. RH	1	20.00	0.00	20.00
4	52116-06030 TH	TS4-11A	F/B BEAM BKT. LH	1	20.00	0.00	20.00
5	52119-06912	TF5-A2	FRT BUMPER	1	210.00	0.00	210.00
6	53101-06040 TH	+	GRILLE (53111-06050)	1	165.00	0.00	165.00
7	53215-06050	+	GRILLE PANEL	1	60.00	0.00	60.00
8	53216-06050	+	TOP PANEL CTR.	1	105.00	0.00	105.00
9	53271-44010	TB1-F14	HEAD LAMP CLIP (R+L)	2	8.00	3.00	16.00
10	53301-03040 TH	TG5-4C	BONNET	1	330.00	0.00	330.00
11	53515-06070	TA17-8E	BONNET LOCK	1	45.00	0.00	45.00
12	81130-08151	+	HEADLAMP RH	1	270.00	0.00	270.00
13	81170-08161	+	HEADLAMP LH	1	270.00	0.00	270.00
14	88460-05100	+	A/C CONDENSOR	1	490.00	0.00	490.00

Total Qty: 15

Other Charges: 0.00

Sales Return Policy applies

[10/01/2018 11:30:47]

Sub Total: 2,276.00

Add GST: (7%) 159.32

Total: SGD 2,435.32

Goods received in good condition and order

For Smooth Ways Autoparts Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jan 2018 Sendback Est	09 Jan 2018 12:19 S\$5,580.10	09 Jan 2018 14:17 Edit Adj Rpt	S\$4,098.60 Edit Estimates	S\$4,098.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: CHUA TZE SHERN , ID: S8012849E, Tel: +6596663987, Email: arenzin@yahoo.com									
Vehicle Reg. No.: SGH8214Y		Date of Loss: 08/01/2018 08:00 - :59 [138 Months and 16 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 544835		Policy/Cover Note No.: A28746635QMX (Comprehensive) Coverage: 23/06/2017 - 22/06/2018							
		Excess: S\$700.00							
Repairer: Falcon-Air Auto Services Pte Ltd (Sin Ming) 176 Sin Ming Drive #01-06, Sin Ming Autocare, 575721 Sin Ming - Tel: 6452 0880									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 08/02/2018]									
Driver/Custodian: CHUA TZE SHERN (37 / Male), NRIC: S8012849E, Tel: +6596663987									
Adj Asg. Remarks: TO REVERT									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (10/01/2018): Alert - Adj Mandate Approved (S\$3537.60) - SGH8214Y - Claim Handler: Kwok Woon C... - MSIG_SG (10/01/2018): Alert - Adj Mandate Approved (S\$0.00) - SGH8214Y - Claim Handler: Kwok Woon Choo									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SGH8214Y (544835)
OD
Jan 8 2018 8:00AM
[CHUA TZE SHERN]
Falcon-Air Auto Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports							1 per page		☒
No	Finalized On	Falcon-Air Auto Services Pte Ltd (Sin Ming)					Thumbnail	Print	
1	09/01/18 09:33	Accident Statement					 Load HTM		
2	09/01/18 12:19	Repairer Estimates					 Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	09/01/18 17:53	Adjuster Immediate Advice					 Load HTM		
Photos/Images							3 per page		☒
No	Finalized On	Falcon-Air Auto Services Pte Ltd (Sin Ming)					Thumbnail	Print	
1	09/01/18 09:32	Accident Photo [Linked Accident Report Documents]					 Load JPG	☒	
2	09/01/18 09:32	Accident Photo [Linked Accident Report Documents]					 Load JPG	☒	
3	09/01/18 09:32	Accident Photo [Linked Accident Report Documents]					 Load JPG	☒	
4	09/01/18 09:32	Accident Photo_Veh B [Linked Accident Report Documents]					 Load JPG	☒	
5	09/01/18 09:39	Front View Left					 Load JPG	☒	
6	09/01/18 09:39	Front View					 Load JPG	☒	
7	09/01/18 09:39	Front View Right					 Load JPG	☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	24/04/18 12:51	General View					 Load JPG	☒	
2	24/04/18 12:51	General View					 Load JPG	☒	
3	24/04/18 12:51	General View					 Load JPG	☒	
4	24/04/18 12:51	General View					 Load JPG	☒	
5	24/04/18 12:51	General View					 Load JPG	☒	
6	24/04/18 12:51	General View					 Load JPG	☒	
7	24/04/18 12:51	General View					 Load JPG	☒	
8	24/04/18 12:51	General View					 Load JPG	☒	
9	24/04/18 12:51	General View					 Load JPG	☒	
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11	24/04/18 12:51	General View					 Load JPG	☒	
12	24/04/18 12:51	General View					 Load JPG	☒	
13	24/04/18 12:51	General View					 Load JPG	☒	
14	24/04/18 12:51	General View					 Load JPG	☒	
15	24/04/18 12:51	General View					 Load JPG	☒	
16	24/04/18 12:51	General View					 Load JPG	☒	
17	24/04/18 13:52	Reinspection Photo					 Load JPG	☒	
18	24/04/18 13:52	Reinspection Photo					 Load JPG	☒	
19	24/04/18 13:52	Reinspection Photo					 Load JPG	☒	
20	24/04/18 13:52	Reinspection Photo					 Load JPG	☒	
21	24/04/18 13:52	Reinspection Photo					 Load JPG	☒	
22	24/04/18 13:52	Reinspection Photo					 Load JPG	☒	
23	24/04/18 13:52	Reinspection Photo					 Load JPG	☒	
24	24/04/18 13:52	Reinspection Photo					 Load JPG		

Assessment Reports			1 per page	☒
No	Finalized On		Thumbnail	Print
		Falcon-Air Auto Services Pte Ltd (Sin Ming)		☒
Documentation			1 per page	☒
No	Finalized On		Thumbnail	Print
1	09/01/18 09:40	E-filed GIA report		Load PDF
2	09/01/18 09:40	Certificate of Insurance		Load PDF
3	09/01/18 09:40	Insured's NRIC & Driving License		Load PDF
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	09/01/18 13:23	TP REPORT SKJ8313L		Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/01/18 09:57	Workshop estimate		Load PDF
2	26/04/18 10:02	Parts Invoice		Load PDF

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On		Thumbnail	Print
1	09/01/18 09:33	Accident Statement		Load HTM
Photos/Images			3 per page	☒
No	Finalized On		Thumbnail	Print
1	09/01/18 09:32	Accident Photo		Load JPG
2	09/01/18 09:32	Accident Photo		Load JPG
3	09/01/18 09:32	Accident Photo		Load JPG
4	09/01/18 09:32	Accident Photo_Veh B		Load JPG
Documentation			1 per page	☒
No	Finalized On		Thumbnail	Print
1	09/01/18 09:31	Sketch Plan		Load TIF
2	09/01/18 09:31	Sketch Plan #2		Load TIF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18000536/KRBE2

Date: 26/04/2018

REFERENCE

Insured/Claimant: CHUA TZE SHERN
Date of Loss: 08/01/2018

Policy No: A28746635QMX
Nature of Claim: OD

Claim No: 544835

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGH8214Y**
Make & Model: TOYOTA CAMRY, 2.0 (A)
Reg. Date: 23/06/2006 (Man. Year: 2006)
Colour: Metallic Grey
Engine Capacity: 1998 cc
Market Value/New Car Price: S\$48,000.00
Sum Insured (S\$): **Market Value/New Car Price**

Engine No: 1AZ3239424
Chassis No: MR053BK3106015819
Odometer: 110452 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/50R16 Rear Tyre Size: 215/50R16
Front Left Side: Michelin 8 mm Rear Left Side: Michelin 8 mm
Front Right Side: Michelin 8 mm Rear Right Side: Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,410.10	2,578.60	831.50	24.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,170.00	1,520.00	650.00	29.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,580.10	4,098.60	1,481.50	26.55
- Excess (S\$)	0.00	700.00	-700.00	
(S\$)	5,580.10	3,398.60	2,181.50	39.09
+ GST 7.00/7.00% (S\$)	390.61	237.90	152.71	39.10
Nett Amount (S\$)	5,970.71	3,636.50	2,334.21	39.09

INSPECTION

Date of Assignment: 09/01/2018 Present Location:

Falcon-Air Auto Services Pte Ltd (Sin Ming)

Date Inspected: 09/01/2018 Inspected At:

176 Sin Ming Drive #01-06, Sin Ming Autocare
Singapore 575721

Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 25 Apr 2018)
Parts: 143	TOYOTA CAMRY 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SGH8214Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Bonnet (WCP)	Buckled	330.00 F	*330.00 F
2	1		*Bonnet Lock (WCP)	Bent	45.00 F	*45.00 F
3	1		*Bonnet Insulator (WCP)	Serviceable	155.00 F	*- F
4	15		*Bonnet Insulator Clip	Not Necessary	45.00 FS	*- FS
5	1		*Radiator Grille (WCP)	Cracked	165.00 F	*165.00 F
6	2		*Headlamp (WCP)	Cracked	560.00 F	*540.00 F
7	2		*Headlamp Retainer (WCP)	Necessary	16.00 F	*16.00 F
8	1		*Front Bumper (WCP)	Buckled	210.00 F	*210.00 F
9	10		*Front Bumper Clip	Necessary	30.00 FS	*30.00 FS
10	2		*Front Bumper Side Retainer (WCP)	Necessary	40.00 F	*40.00 F
11	1		*Front Bumper Sponge (WCP)	Serviceable	45.00 F	*- F
12	1		*Front Bumper Reinforcement (WCP)	Serviceable	135.00 F	*- F
13	1		*Front Bumper Beam (WCP)	Bent	35.00 F	*35.00 F
14	1		*Front Support Panel (Top) (WCP)	Buckled	105.00 F	*105.00 F
15	1		*Front Brace Panel (WCP)	Bent	60.00 F	*60.00 F
16	1		*Front Number Plate	Dented	45.00 FS	*45.00 FS
17	1		*Air Con Condenser (WCP)	Punctured	490.00 F	*490.00 F
18	1		*Air Con Fan Cowling (WCP)	Serviceable	60.00 F	*- F
19	1		*Air Con Fan Blade (WCP)	Serviceable	55.00 F	*- F
20	1		*Air Con Fan Motor (WCP)	Serviceable	95.00 F	*- F
21	1		*Radiator (WCP)	Mtg Broken/Bent	240.00 F	*240.00 F
22	1		*Radiator Fan Blade (WCP)	Serviceable	55.00 F	*- F
23	1		*Radiator Fan Motor (WCP)	Serviceable	95.00 F	*- F

F=Franchise part. S=SpcNett.

Sub Total (\$\$)	3,111.00	2,351.00
+ Margin on L,N Items 10.00/10.00% (\$\$)	299.10	227.60

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Total Parts (S\$)					3,410.10	2,578.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	To focus headlamp	New	50.00	20.00
2	To remove/refix air con condenser, pipe etc to vacuum and top up air con gas	New	120.00	100.00
3	To straighten bonnet hinge, LH/RH front chassis, LH/RH front fender, cut out front support panel include welding and replacement of parts	New	800.00	600.00
4	To spray paint on bonnet, front bumper, front bumper reinforcement, front support panel, LH/RH front fender	New	1,200.00	800.00
Gross Labour Cost (S\$)			2,170.00	1,520.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >