

ASS. REC. BY:

REF:

CS/MSG18000533/TIVbe2

Special Instruction:

Surveyor
Merimen

Taufik

ASSIGNMENT (Office)

From (Person):

Monica Chung

of

MSG

Date/Time

09/01/2018 11:47 am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGT 86582

Insured:

FJ 409BT

at Workshop m/s

Volkswagen

Tel:

6474 8188

of

247 Alexandra Rd

Policy No:

MSD/VMT/17-357305

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

04/01/2018

CA / REV / REP. / REV 24 HRS WPI

10-01-2018 @ 1030am

H.O.D. Endorsement:

Date/Time:

09-01-2018 244pm

Person Contacted:

Edmund

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SGT 86582 - NBR / U0173000276 / Y

DCA: 04/01/2018

FJ 409BT - NBR / MS413000486 / Y

DCA: 04/01/2018

12/1/18

Send preli revised by merimen

30/1/18

Final fig \$ 6832.51 confirmed by email (Ref 9315.58, 5770)

Taufku

MS/G

10/01/2018

SGT 8658L

2012 July

Estimate No.

10/01/2018

SGT 8658 L

Volkswagen

247 Alexandra Rd

Notes

Remarks

Damage

Sum Insured

Excess

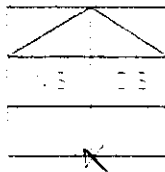
Claim Record

10:30 am

Vehicle No.

Policy Condition

Remarks: The van had commenced its repair at the time of inspection.



Salvage Value

OAD Accident Report Consistent? Yes or No

OAD Police Report Consistent? Yes or No

Est. Repair days Fee Yes or No

Est. Sum Insured Fee Yes or No

24 HRS 'up

Date Person Contacted

Vehicle No. COT

The U.C. Chassis frame Body Structure suffered due to fire

Date Time Location Instruction

10/01/2018 3:00 JAN 20

DayTime Repairment

☐

Preli. Report

☐

Final Report

DayTime Repairment

30th typist

Add Fee

☐

Preli. Report

☐

Final Report

☐

Sum Insured

☐

Est. Repair

☐

Est. Sum

Remarks

meamen

Vehicle No.

6832.51

Vehicle No.

Volkswagen Beetle

1197

Blue

55807

Engine

DO

www777167cm64665

Gen. Cond. Body Panel Paint Bump

Steering Axle Jammed Leaked Burnt

Brake Jammed Leaked Burnt

Wheels Nuts STD ABN

Tyre Size

225/50K17

BS BUN EXNOVA BY FS LIA MO C-TEL

TOYO YOKO

Front

Rear

P.Ba

P.Ba

L.Ba

L.Ba

DO

DO

Sum Insured

Des of Damages

Fee

CS

AS

LI

Repaired

300

10

310

Survey Department Check List (Case Handler)

Reference No. : **CS/MSG/8000533/Tivb**
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer				
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: Veron 30/1/18
 Case Handler Date

*C: Critical *N: Non-Critical

21/05/201




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18000533/T1vb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 09-01-2018		
		Code : MSG		
1. Policy Particulars - THIRD PARTY CLAIM				
Insured Veh.	FJ 4098T	Veh. Inspected	SGT 8658L	
Policy No.	MSD/VMT/17-357305	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	MERIMEN (MONICA CHUNG)	Assign Date	09/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	04/01/2018	Inspection Date	10/01/2018	
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jan 2018		09 Jan 2018 11:47 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:		MUHAMMAD RENO BIN ABDUL RASHID , ID: S9506122B [Created by insurer]							
Main Claimant:		TAN SHIAO SER (CHEN XIAOSI) , ID: S7900794C							
Vehicle Reg. No.:		SGT8658L	Date of Loss:	04/01/2018 07:00 - :59					
Claim Type:		TP	Policy/Cover Note No.:	MSD/VMT/17-357305 (Third Party Only) Coverage: 23/12/2016 - 31/03/2018					
Vehicle Reg. No. (Insured):		FJ4098T	Policy No. (Claimant):						
Repairer:		Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 10/01/2018]							
Adj Asp. Remarks:		survey apt 10/01/2018 1030am owner waiting							
ASSOCIATED MAIL RECEIVED									
There are no mail for this case.									
View All Compose Case Mail									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Monica Chung Pei Zhen

Date: 12 Jan 2018

Preliminary Advice

Insured Vehicle No	: FJ4098T	Accident Date	: 04/01/2018
TP Vehicle No	: SGT8658L	Assignment Date	: 09/01/2018
Make	: VOLKSWAGEN BEETLE	Est. Duration of Repair	: 4.00
Date of Inspection	: 10/01/2018		
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (ALEXANDRA) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,464.63
Revised Amount	:S\$	4,068.76
Check Items (Estimated)	:S\$	4,469.23
Total	:S\$	8,537.99
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

Certificate of Insurance

 Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
 Motor Vehicles (Third-Party Risks and Compensation) Rules, 1980
 Road Transport Act, 1987 (Malaysia)
 Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

ORIGINAL

CERTIFICATE NO.	DH0M120011711501	Excess:	\$1500/- OTHERS
Type of Cover	COMPREHENSIVE		\$3000/- APPL TO <25 YRS & OR <3YRS EXP
Vehicle Number	SGT8658L		\$100/- WINDSCREEN DAMAGE CLAIM
Name of Insured	TAN SHIAO SER		\$500/- NAMED DRIVERS
Restricted Driver(s)	NOT APPLICABLE		

Period of Insurance 29 July 2017 to 28 July 2019

Hire Purchase DBS BANK LTD

Engine# CBZ628959

Chassis# WWZZZ16ZCM641665

PRIVATE CAR - INDIVIDUAL OWNERSHIP [MX 1]
 AUTHORISED DRIVER

- (1) The Insured
- (2) Any other person who is driving on the Insured's order or with his permission
- (3) In the event of the death of the Insured
 - (a) any member of the Insured's family or a paid driver who has been driving the car during the lifetime of the Insured and permission to drive had not been withdrawn prior to the death of Insured and
 - (b) any other person who has been given permission to drive the vehicle prior to the death and such permission had not been withdrawn by the Insured

LIMITATIONS AS TO USE

Use only for social domestic and pleasure purposes and for the Insured's business
 THE POLICY DOES NOT COVER

Use for hire or reward or racing pace-making reliability trial or speed-testing or the carriage of goods (other than samples) in connection with any trade or business or use for any purposes in connection with the Motor Trade

The carriage of passengers pursuant to car pooling arrangements and payments or any of them made by the passengers thereunder towards the running expenses of any vehicle described in the Schedule shall not be deemed to constitute use for hire or reward

Provided that the person is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

*Limitation rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and part IV of the Road Transport Act, 1987 (Malaysia).

UNITED OVERSEAS INSURANCE LTD


For the Company

FCTTS Date : 14/06/2017

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7900794C



TAN SHIAO SER
(CHEN XIAOSI)

陈晓思

CHINESE
Date of birth 04-01-1979
Country of birth SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE
S7900794C

TAN SHIAO SER
(CHEN XIAOSI)

04 Jan 1979
16 Oct 2004

2001293661C



4591891
LIC No. S7900794C



Date of issue
23-02-2010

Address
APT B1K 1F CANTONMENT ROAD
#14-07
SINGAPORE 085601

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Motor cars <= 3500 kg with <= 7 passengers, exclusive of the driver, and motor tractors <= 2500 kg	PASS DATE
Class 1		16 Oct 2004



NP 120A

DIRECT MSLG ?
UOI vs —
OUT

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/01/2018 17:05
Date Of Accident	04/01/2018 07:15
Exact Location Of Accident	AYE TOWARDS TUAS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGT8658L
Insured/Policyholder	
Name Of Registered Owner	TAN SHIAO SER(CHEN XIAOSI)
NRIC No	S7900794C
Email Address	SHIAOSER.TAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90123176
Alternative Phone No	OTHERS-90123176

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	BEETLE-1.2 (A)
Exact Purpose for which vehicle was being used at time of accident	SENDING SON TO SCHOOL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	UNITED OVERSEAS INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DHOM120011711501
Cover Note Number	

Driver

Name of Driver	TAN SHIAO SER(CHEN XIAOSI)
NRIC No	S7900794C
Date Of Birth	04/01/1979
Occupation	INDOOR
Date Of Driving Pass	16/10/2004
Driving Experience	13 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-90123176
Fax Number	
Contact Number	OTHERS-90123176
EMail Address	SHIAOSER.TAN@GMAIL.COM

Address	BLK 1F CANTONMENT ROAD #14-67
Postcode	085601
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NG WUI GWUN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FJ4098T
Vehicle Make/Model/Colour	YAMAHA RXZ
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	MUHAMMAD RENO BIN ABDUL RASHID
NRIC/Passport Number	S9506122B
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

4.1.18

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

04/01/2018
Roshan Wani

SKETCH PLAN

DYK TOWARDS Tuar

A) SGT 8658L

B) FJ 4098T



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As my car was travelling in 1st lane along AYE to Tuar a motorcycle knocked onto the rear of my car.

The accident happened before the speed camera when all vehicles started to slow down.

The motorcycle did not slow down in time & hit the rear of my car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Tan Shiao Ser
Policyholder's Signature
Date & Time:

[Signature]
Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature] 06/01/2018
Reporting Centre Personnel's Signature
Name: *Reshi Vattar*
NRIC/FIN No.:

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Taufik 97495749
NP

PDI TUAS

Phone No.
 Fax No.
 E-Mail

PDI TUAS

TAN SHIAO SER
 (CHEN XIAOSI)
 1F CANTONMENT ROAD
 #14-67
 Singapore, 085601
 Singapore

10/1/18 @ 1045
** Resurvey new parts*

4 days.

sur @ lkk auto.com

[Signature]
12/1/18

VAT Registration No. M20098505-2
 Tax No. 199101494Z

Service Quote

Customer No. CV019686
 Quote No. SER/QUO/1800027
 QuoteDate 05/01/18
 Salesperson Eric Tan
 Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Beetle NF 1.2 (A)	53,217	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SGT8658L	WVWZZZ16ZCM641665	25/07/12	Eric Tan
Engine Code	Labor Type	Engine No.	Model Code
	M5	CBZ 628959	5C13D5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT	✓ 840	2,520.00
P B&P ALEX LABOUR	REPLACED REAR SILENCER	1	UNIT	✓ 420	840.00
P B&P ALEX LABOUR	REPLACED CENTER SILENCER	1	UNIT	420?	840.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT	✓ 800	2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	✓	480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un	hu X	1.25
	Nett				
	Sum Labor				7,081.25
P 1K0253141L	CLAMP	4	Pieces	pc 80.30	214.12
	Use Predecessor 1K0253141A			nc an X?	
P 5C5253209J	REAR SILENCER	1	Pieces	dd ✓	1,203.52 ✓
P 5C5253609B	CENTER SILENCER	1	Pieces	bt ✓	2,542.74 ✓
	Do Not Unblock-Check Eugene Ng				
P 5C5807305	BUMPER REINFORCEMENT	1	Pieces	nn X?	871.12
P 5C5807417C GRU	REAR BUMPER	1	Pieces	Rx	1,226.64
	Successor 5C5807417J GRU				
P 5C5807521 9B9	LOWER SPOILER	1	Pieces	ent ✓	236.44 ✓
P 5C5807861	REAR CENTER STRIP	1	Pieces	hce ✓	88.80 ✓
	Use Predecessor 5C5807863				
Sum carried forward					13,464.63

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

TAN SHIAO SER
(CHEN XIAOSI)
1F CANTONMENT ROAD
#14-67
Singapore, 085601
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV019686
Quote No. SER/QUO/1800027
QuoteDate 05/01/18
Salesperson Eric Tan
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Beetle NF 1.2 (A)	53,217	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SGT8658L	WVWZZZ16ZCM641665	25/07/12	Eric Tan
Engine Code	Labor Type	Engine No.	Model Code
	M5	CBZ 628959	5C13D5
Continued			13,464.63
Sum Item			6,383.38
			16,148.01
Sum Labor			7,081.25
Sum Item			6,383.38
Total SGD			13,464.63
7% GST			13,464.63 942.52
Total SGD Incl. GST			14,407.15

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

Supplementary or Omitted List



VEHICLE NUMBER: **SGT8658L**
 MODEL **Beetle NF 1.2 (A)**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
	B&P NUMBER PLATE	1	\$ 80.00	\$ 80.00
Total				\$80.00

<u>No.</u>	<u>Item No.</u>	<u>Description</u>	<u>Qty</u>	<u>Unit Pricing</u>	<u>Discount</u>	<u>Amount</u>
1	5C5253609B	REAR SILENCER	1	\$2,542.74		\$2,542.74
2	1K0253144AH	REAR SILENCER MTG	1	\$60.72		\$60.72
TOTAL:						\$2,603.46

Total Labour & Parts

\$2,683.46

Survey By

Veron Chen (LKKAuto)

From: Taufikh (LKKAuto)
Sent: Thursday, 18 January 2018 11:06 AM
To: 'Ong, Germaine (VWG Singapore)'
Cc: Veron Chen (LKKAuto)
Subject: RE: SGT8658L SUPPLEMENTARY

Hi Germaine,

Approved on all the supplementary items.

Regards
Taufikh
Lkk Auto

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Thursday, 18 January 2018 10:40 AM
To: Taufikh@lkkauto.com
Cc: Oh, Aik Seong (VWG Singapore); cs-a@lkkauto.com; Admin A
Subject: SGT8658L SUPPLEMENTARY

Dear Taufikh

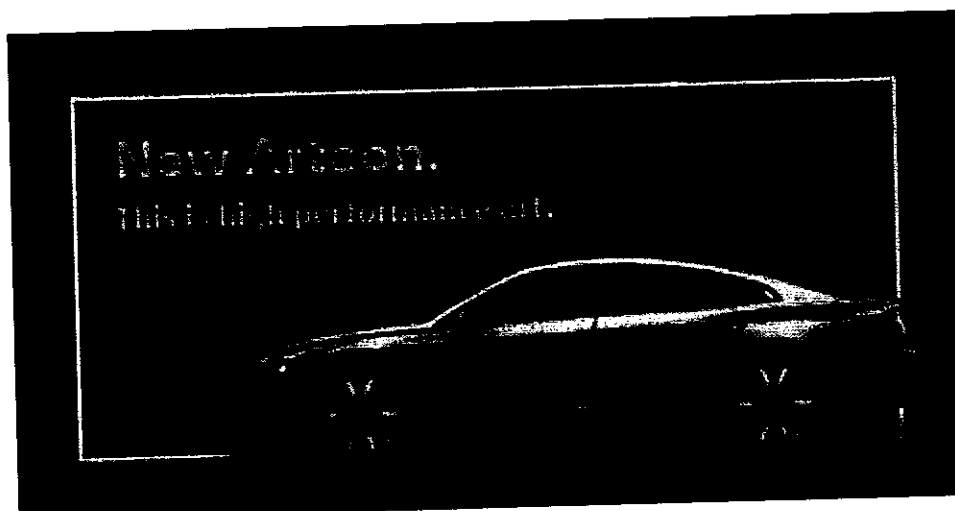
Please see attached for your kind approval

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 30 January 2018 11:12 AM
To: Cheong, Pearlyn (VWG Singapore); Taufikh (LKKAUTO); Admin A; Admin-D (LKKAUTO)
Cc: Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore); SUR
Subject: RE: SGT8658L - FINALISE

Dear Pearlyn,

Confirmed COR \$6,832.51 before GST

Total 6 working days

Final invoice and all supporting documents sent to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [mailto:Pearlyn.cheong@vw.com.sg]
Sent: Thursday, 25 January 2018 3:49 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: SGT8658L - FINALISE

Dear Taufikh,

Please confirmed

COR \$6832.51 before GST

Total 6 working days

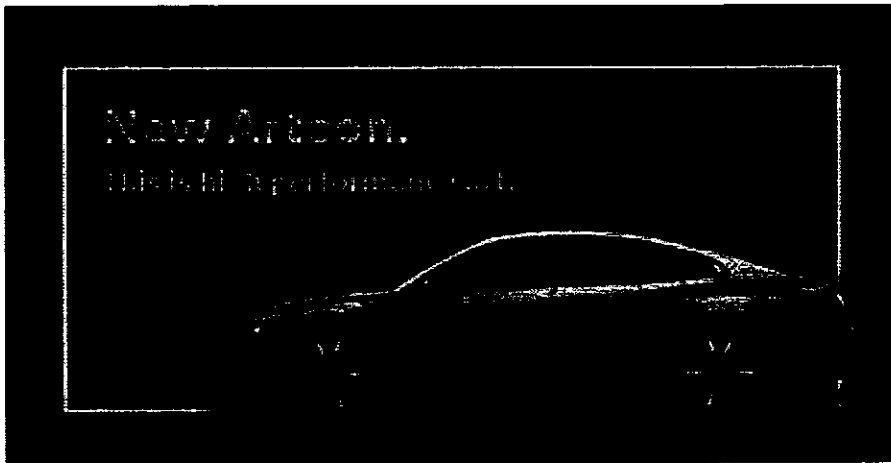
Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336

Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



Service Order Confirmation

SERVICE ORDER NO: 18IP0075

CUSTOMER NO.: CV019686

CUSTOMER NAME: TAN SHIAO SER

TELEPHONE NO.:

ADDRESS: 1F CANTONMENT ROAD #14-47

Singapore

VEH No.: SGT8658L

Order Date: 10/01/18

Reg Date: 25/07/12 KM: 53,217

VIN NO.: WVWZZZ16ZCM641665 ENGINE NO:

SA: Cheong Pearlyn

MODEL: Beetle NF 1.2 (A) MODEL NO.: 5C13D5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P ALEX LABOUR LABOUR	1	UNIT	840		840
3	B&P ALEX LABOUR REPLACED REAR SILENCER	0.5	UNIT	840		420
4	B&P ALEX PAINT SPRAY PAINT	1	UNIT	800		800
5	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80 (A) <i>del</i>
Item						
6	5C5807521 9B9 LOWER SPOILER	1	PCS	236.44		236.44
7	5C5807861 REAR CENTER STRIP	1	PCS	88.80		88.80
8	5C5253209J REAR SILENCER	1	PCS	1,203.52		1,203.52
9	5C5253609B REAR SILENCER <i>centre.</i>	1	PCS	2,542.74		2,542.74
10	1K0253141L CLAMP	1	PCS	80.29		80.29
11	1K0253144AH REAR SILENCER MTG	1	PCS	60.72		60.72 (A) <i>bt</i>

Remarks : MSIG DIRECT SETTLEMENT

DOA 4.1.18

SURVEYOR LKK

TP VEHICLE FJ4098T

Service Order Confirmation

SERVICE ORDER NO: 18IP0075

CUSTOMER NO.: CV019686

CUSTOMER NAME: TAN SHIAO SER

TELEPHONE NO.:

ADDRESS: 1F CANTONMENT ROAD #14-67
Singapore

VEH No.: SGT8658L

Order Date: 10/01/18

Reg Date: 25/07/12 KM: 53,217

VIN NO.: WVWZZZ16ZCM641665

ENGINE NO:

SA: Cheong Pearlyn

MODEL: Beetle NF 1.2 (A)

MODEL NO.: 5C13D5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	6,832.51
GST AMOUNT	478.28
TOTAL AMOUNT	7,310.79

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Jan 2018		09 Jan 2018 11:47 Edit Adj Rpt	S\$6,832.51 Edit Estimates	S\$6,832.51 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS **[Created by insurer]**

Insured:	MUHAMMAD RENO BIN ABDUL RASHID , ID: S9506122B		
Main Claimant:	TAN SHIAO SER (CHEN XIAOSI) , ID: S7900794C		
Vehicle Reg. No.:	SGT8658L	Date of Loss:	04/01/2018 07:00 - :59
Claim Type:	TP / MSC/V/18-000055	Policy/Cover Note No.:	MSD/VMT/17-357305-CA (Third Party Only) Coverage: 23/12/2016 - 31/03/2018
Vehicle Reg. No. (Insured):	FJ4098T	Policy No. (Claimant):	
		Excess:	
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 08/02/2018]		
Adj Asg. Remarks:	survey apt 10/01/2018 1030am owner waiting		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGT8658L (MSC/V/18-000055)**

[FJ4098T]

TP

TAN SHIAO SER (CHEN XIAOSI)

Jan 4 2018 7:00AM

[MUHAMMAD RENO BIN ABDUL RASHID]

Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter		View View in Browser
Assessment Reports		1 per page <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)
1	12/01/18 09:45	Adjuster Immediate Advice
		1 Load HTM <input type="checkbox"/>
Photos/ Images		3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)
1	12/01/18 09:39	General View
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32	30/01/18 10:50	Reinspection Photo

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79	30/01/18 10:50	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print

1	08/01/18 14:26	TP estimate & GIA REPORT	1	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print
1	09/01/18 08:22	Email - Survey appt	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div><div></div><div>^</div><div>v</div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18000533/T1VBE2

Date: 01/02/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/MT/17-357305-CA
Claimant Vehicle No :	SGT8658L	Insured Vehicle No :	FJ4098T
Date of Loss:	04/01/2018	Nature of Claim:	TP
		Claim No:	MSCV/18-000055

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGT8658L	Engine No:	CBZ628959
Make & Model:	VOLKSWAGEN BEETLE, 1.2 TSI (A)	Chassis No:	WWWZZZ16ZCM641665
Reg. Date:	25/07/2012 (Man. Year: 2012)	Odometer:	55807 km
Colour:	Blue		
Engine Capacity:	1197 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/50 R17	Rear Tyre Size:	225/50 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,066.84	4,292.51	4,774.33	52.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,081.25	2,540.00	4,541.25	64.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	16,148.09	6,832.51	9,315.58	57.69
+ GST 7.00/7.00% (\$\$)	1,130.37	478.28	652.09	57.69
Nett Amount (\$\$)	17,278.46	7,310.79	9,967.67	57.69

INSPECTION

Date of Assignment:	09/01/2018		
Date Inspected:	10/01/2018	Inspected At:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	6.0 days		

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 01 Feb 2018)
Parts: 144 VOLKSWAGEN BEETLE 1.2 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SGT8658L)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*CLAMP (4 PCS)	Necessary-1pc only	214.12 FS	*80.29 FS
2	1		*REAR SILENCER	Dented	1,203.52 FS	*1,203.52 FS
3	1		*CENTER SILENCER	Bent	2,542.74 FS	*2,542.74 FS
4	1		*BUMPER REINFORCEMENT	Not Necessary	871.12 FS	*- FS
5	1		*REAR BUMPER	Repair	1,226.64 FS	*- FS
6	1		*LOWER SPOILER	Cut	236.44 FS	*236.44 FS
7	1		*REAR CENTER STRIP	Necessary	88.80 FS	*88.80 FS
8	1		*REAR SILENCER	Repeated	2,542.74 FS	*- FS
9	1		*REAR SILENCER MTG	Deformed	60.72 FS	*60.72 FS
10	1		*NUMBER PLATE	Dented	80.00 FS	*80.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **9,066.84** **4,292.51**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	2,520.00	840.00
2	REPLACE REAR SILENCER	New	840.00	420.00
3	REPLACED CENTER SILENCER	New	840.00	0.00
4	SPRAY PAINT	New	2,400.00	800.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
6	ELECT WIRING & MECH COMPO	New	1.25	0.00
Gross Labour Cost (S\$)			7,081.25	2,540.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >