

Thin Thin (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Thursday, 6 December 2018 11:27 AM
To: Thin Thin (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - VC011062) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Your ref : VC011062

Our ref: CC3/QBE18000532/Dma3q2
Prejudice"

"Without

Dear Sir / Madam,

We refer to the above.

As spoken, please proceed to settle.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Sent: Thursday, 6 December 2018 10:07 AM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - VC011062) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018
Importance: High

Your ref : VC011062

Our ref: CC3/QBE18000532/Dma3q2
Prejudice"

"Without

Dear Sir / Madam,

ACCIDENT ON 03/01/2018 INVOLVING GBC 9375U AND SHD 3224K

We refer to the above accident.

OI collided to rear portion of TP vehicle.

According to GIA Barometer of Liability, our insured's liability is down. We did clarify with OI the nature of the accident. We had informed OI about the NCD issue.

Summary of offer made to workshop **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repairs (+gst)	\$ 1,246.76	\$ 406.60
2. Loss of Rental (\$125.00 x 2.5 days)	\$ 375.00	\$ 312.50
3. Loss of Income (\$50.00 x 2.5 days)	\$ 240.00	\$ 125.00
4. LTA Search Fee	\$ 7.49	\$ 7.49
	\$ 1,869.25	\$ 851.59

Enclosed herewith the relevant supporting documents for your kind perusal.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Wednesday, 3 October 2018 12:01 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Our Ref. VC011062

Hi Bevan

We refer to the above.

Please advise status of the claim as we have yet to receive your report.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
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Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Thursday, 22 March, 2018 4:55 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Dear Joyce,

We have received CCTV footage from TP. Attached Video for your reference

We will Confirm the accident details with insured driver and revert back.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 1 February 2018 8:49 AM
To: Joyce Foo <joyce.foo@qbe.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; syaheeda.othman@qbe.com
Subject: FW: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Dear Joyce,

Thanks and received.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]
Sent: Thursday, 1 February 2018 8:24 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Our Ref. VC011062

Hi Shirley

Attached OI report for your attention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
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Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Wednesday, 31 January, 2018 5:47 PM
To: Joyce Foo <joyce.foo@qbe.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Dear Joyce,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]
Sent: Thursday, 11 January 2018 8:19 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Policy No. V0009681

Hi Shirley

Our Insured has yet to report the accident. We will give them a reminder.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 10 January, 2018 10:40 AM

To: Joyce Foo <joyce.foo@qbe.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Dear Joyce,

We refer to the above matter.

Please refer to the LTA search as per attachment.

Kindly assist to verify again.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, 9 January 2018 4:16 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Hi Shirley

We refer to the above.

We have no record of GBC9375U. Please provide more details in order for us to conduct further search.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, 9 January, 2018 3:58 PM
To: Joyce Foo <joyce.foo@qbe.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 3224K at Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

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