

Shirley Hiew (LKK Auto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Thursday, 1 February 2018 8:24 AM
To: Shirley Hiew (LKK Auto); Jas Khine (LKKAuto)
Cc: Admin A; Thin Thin (LKKAuto); Syaheeda Nacah Binte Mohamed Othman
Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018
Attachments: GBC9375U.pdf

Our Ref. VC011062

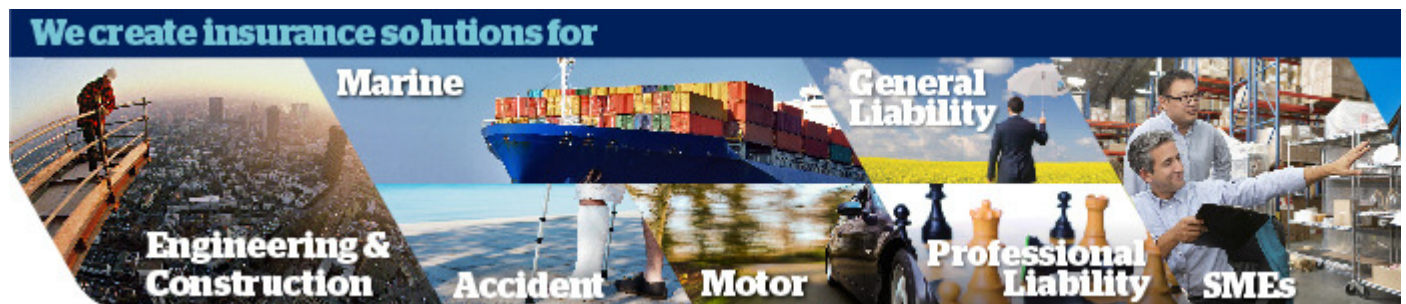
Hi Shirley

Attached OI report for your attention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, 31 January, 2018 5:47 PM
To: Joyce Foo <joyce.foo@qbe.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Dear Joyce,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Thursday, 11 January 2018 8:19 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Policy No. V0009681

Hi Shirley

Our Insured has yet to report the accident. We will give them a reminder.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, 10 January, 2018 10:40 AM

To: Joyce Foo <joyce.foo@qbe.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>;

Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Dear Joyce,

We refer to the above matter.

Please refer to the LTA search as per attachment.

Kindly assist to verify again.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, 9 January 2018 4:16 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

Hi Shirley

We refer to the above.

We have no record of GBC9375U. Please provide more details in order for us to conduct further search.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Tuesday, 9 January, 2018 3:58 PM

To: Joyce Foo <joyce.foo@qbe.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>;

Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC9375U (OI : QBE - TBA) AND SHD3224K (TP : LKK REF - CC3/QBE18000532/Dys3) on 03/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 3224K at Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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