

ASS. REC. BY:

REF:

(S3/FWD18000526/Sb34)

Special Instruction:

Signature:
Mufimin

Sebastian

ASSIGNMENT (Office)

From (Person):

Chen Li

of

FWD

Date/Time:

09-01-2018 11:21am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGU 1229H

Insured:

SGD 7373Z

at Workshop m/s:

Kent Seng

Tel:

of

Blk 1017 Yishun Ind Park A #01-240

Policy No:

Claim No:

1201800000471

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

05012018

CA / REV / REP. / REV 24 HRS 'wpi'

H.O.D. Endorsement:

Date/Time:

09012018 234pm

Person Contacted:

Kent

Vehicle

IN/OUT

Date/Time

Action/Instruction (X) Estimate

SGU 1229H - X

SGD 7373Z - CBS / A1008012109 / Ac

ORA: 090108

Surveyor

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHU 129H Yr Regn: _____
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Honda Stream C.C. _____
 Colour: Silver A/C: Insured / Std / NI / NA
 Sp. Reading: 147272 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: _____
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: NI / S/Rim / STD A/Rim or
 Tyre Size: F: 205 / 55 R16
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____

Front _____ Rear _____
 R/Bal. ✓ mm R/Bal. ✓ mm
 L/Bal. ✓ mm L/Bal. ✓ mm
 D.O.A. _____ D.O.I. 9/1/2018
 Survey held at Kent Song
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time _____ Action / Instruction _____

Estimated repair range \$3,300 - \$4,000.

RECEIVED - 02 APR 2018

RECEIVED 02 APR 2018

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Date/Time, File Return to?

1)

2)

Report Format :

Lump Sum / I.B.I: (\$ _____)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ Site Insp (\$ _____)
☐ Interview (\$ _____)
☐ Tech. Invs (\$ _____)
☐ Weekend (\$ _____)

Survey Fee:

Transportation

) \$ + RS \$ _____

) Photos

) Others

TOTAL

2/4/2018

Catherine Chong (LKK Auto)

From: clara.li@fwd.com
Sent: Tuesday, 9 January, 2018 11:21 AM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: SGD 7373 Z; KentSeng's Vehicle: SGU 1229 H; ACCIDENT INVOLVING SGU 1229 H & SGD 7373 Z ON 5 January 2018 Our Ref: 1201800000471

Hi LKK team,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Kind Regards
Clara Li
Senior Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722
E clara.li@fwd.com
W fwd.com.sg



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From: Clara Li Zirong - SGUser
Sent: Tuesday, 9 January, 2018 11:20 AM
To: 'bonnie kwok'
Cc: Motor Claims SG - SG Common
Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: SGD 7373 Z; KentSeng's Vehicle: SGU 1229 H; ACCIDENT INVOLVING SGU 1229 H & SGD 7373 Z ON 5 January 2018 Our Ref: 1201800000471

WITHOUT PREJUDICE

Dear Sir/ Madam,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK AUTO CONSULTANTS PTE LTD, to conduct the pre-repair survey (PRS) on your client's vehicle, SGU1229H. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



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--	--	---	--

From: bonnie kwok [<mailto:litigation@bonniekwok.com>]

Sent: Tuesday, 9 January, 2018 11:13 AM

To: Clara Li Zirong - SGUser

Cc: Motor Claims SG - SG Common

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: SGD 7373 Z; KentSeng's Vehicle: SGU 1229 H; ACCIDENT INVOLVING SGU 1229 H & SGD 7373 Z ON 5 January 2018 Our Ref: 1201800000471

Dear Sirs,

Our client rejects your list of surveyors therein.

We have been instructed to propose the following list of surveyors for the Single Joint Expert:-

1. Lawrence Ng Chun Kee;
2. Fong Kok Heng Stanley;
3. Lim Yong Tian;
4. Louis S C Ng Cae Amimi;
5. Matthew Ng;
6. Ng Kong Beng Patrick;
7. Ong Hock Leng;
8. Richard Wong Ah Kow;
9. Sim Siak Tong; and
10. Tan Chin Suan.

Kindly contact the repairers, M/s Kent Seng Car Services at 6758 8367 for pre-repair inspection arrangements.

Regards,

ST

--

BONNIE KWOK LLC

Advocates & Solicitors
101A Upper Cross Street
#08-12 People's Park Centre
Singapore 058358
TEL: 6536 6026
FAX: 6536 2279
email : litigation@bonniekwok.com
GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

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On 9 January 2018 at 11:06, <clara.li@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your email dated 08 January 2018 of the PRI Notice of your client's vehicle SGU1229H.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.*

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



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From: bonnie kwok [<mailto:litigation@bonniekwok.com>]

Sent: Monday, 8 January, 2018 12:41 PM

To: SG Corporate Contact

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: SGD 7373 Z; KentSeng's Vehicle: SGU 1229 H; ACCIDENT INVOLVING SGU 1229 H & SGD 7373 Z ON 5 January 2018

Urgent

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SGU 1229 H at M/s Kent Seng Car Services, Block 1017 Yishun Industrial Park A #01-240 Singapore 768759.

Regards,
ST

--

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No.: 201203547Z

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Mar 2018 Edit Reg		09 Jan 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Lee Jun Keong, ID: S8416810F		
Main Claimant:	-		
Vehicle Reg. No.:	SGU1229H	Date of Loss:	05/01/2018 00:00 - :59 [336 Months and 4 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201800000471	Policy/Cover Note No.:	PNPV2017-00005526 (Comprehensive)
Vehicle Reg. No. (Insured):	SGD7373Z	Policy No. (Claimant):	
		Excess:	
Repairer:	Kent Seng Car Service () Blk 1017 Yishun Industrial Park A, #01-240, 768759 Yishun - Tel: 67588367		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 09/04/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.



































Claim Documents











***SGU1229H (1201800000471)**
[SGD7373Z]
TP

-
Jan 5 2018 12:00AM
[Lee Jun Keong]
Kent Seng Car Service

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View
[View in Browser](#)

Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/04/18 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
2	02/04/18 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
3	02/04/18 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
4	02/04/18 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
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34	02/04/18 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
35	02/04/18 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page ▾	✔
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	02/04/18 14:56	General View	 Load JPG	✔
37	02/04/18 14:56	General View	 Load JPG	✔
38	02/04/18 14:56	General View	 Load JPG	✔
39	02/04/18 14:56	General View	 Load JPG	✔
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42	02/04/18 14:56	General View	 Load JPG	✔
43	02/04/18 14:56	General View	 Load JPG	✔
44	02/04/18 14:56	General View	 Load JPG	✔
Documentation			1 per page ▾	✔
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	28/03/18 18:53	OI GIA Report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/FWD18000526/SBS2

Date: 06/04/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00005526
 Claimant Vehicle No: SGU1229H Insured Vehicle No: SGD7373Z
 Date of Loss: 05/01/2018 Nature of Claim: TP Claim No: 1201800000471

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGU1229H**
 Make & Model: HONDA STREAM, 1.8 (A) Engine No: HIDDEN
 Reg. Date: 01/01/1990 (Man. Year: 1990) Chassis No: 0
 Colour: Silver Odometer: 147272 km
 Engine Capacity: 0 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 09/01/2018
 Date Inspected: 09/01/2018 Inspected At: Kent Seng Car Service
 Blk 1017 Yishun Industrial Park A, #01-240
 Singapore 768759
 Estimated Period of Repair: 5.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

4/6/2018

Adjuster Report

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,300.00 - \$4,000.00

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Apr 2018)
Parts:	M1-MPV	HONDA STREAM 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGU1229H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >