

ASS. REC. BY:

REF:

CS/ASM18000518/Avbe2

Special Instruction:

Receiver

Smart Claim

From (Person):

Adrian

Yvonne Ang

ASSIGNMENT (Office)

of ASM

Date/Time 09.01.2018. 1.30pm

Estimated Cost:

Bill to:

OT / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLP 2199X

Insured:

at Workshop m/s

Premium

Tel:

6768 7828

of

59 Ubi Rd 1

Policy No:

Claim No:

S8M006UZ

Sum Insured:

Excess:

\$1200.00

Make of Veh:

(Client's Record)

D.O.A.

30.12.2017

CA / REV

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

09.01.2018 1.53pm

Person Contacted

Martura

Vehicle

INV OUT

Date/Time

Action/Instruction

(✓)

Estimate

Driving license

SLP 2199X -X

10/1/18

Informed Yvonne pending documents from repairer

11/1/18

Revert by SMART claim, pending GIA, police report & LTA

11/1/18

Recd authorise by SMART claim

11/1/18

Informed Tony c/A @ \$1200 by email

23/1/18

@ 4.15pm fax supp to Premium

REF: AXA (NSM)

Smart claim

ASSIGNMENT

From: _____ Date: 09/01/2018

Estimated Cost: _____

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLP 2199X

at Workshop m/s: Premium

of: 55 Ubi Rd 1

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: \$ 1200.00

(Client's Record)

Make of Veh: Diving License & Police report

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bel. or Market Value: \$180K

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 8.5 days Res.: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REP / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLP2199X Yr Regn: 5 17

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A5 C.C. 1984

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 3901 T/Radio: Insured / Std / NI / NA

Eng No: _____

C/No: WAUZZZF52HA 008902

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / ☒ STD A/Rim or

Tyre Size F: 245/40R18

R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI /

TOYO / YOKO or _____

Front: _____ Rear: _____

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. _____ D.O.I. 09/01/18

Survey held at: Premium @ 319pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear n/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00AXA.18/4/18 Final fig \$19,357.20 (Red 6871.80, 267) confirmed by email

RECEIVED 3 MAY 2018

Date/Time File Pass to:

☐ Prel. Report
☐ Final Report
Days Of Repair: 12Resurvey No. of Trip: —Survey Fee:
Transaction:300

Date/Time File Return to:

3/5- typistAdd Fee: ☐ Site Insp \$☐ Interview \$☐ Tech Insp \$☐ Weekend \$

Phone:

Fax:

Report Format: SMART claimLump Sum / I.B.I. / 19,357.20

TOTAL:

300

Survey Department Check List (Case Handler)

Reference No. : CS | ASM | 1800518 | Avb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)				
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	.			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
---	-------------------------	--	--	--	--

Check By: Veron | 18/4/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CS/ASM18000518/Avb		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 09-01-2018		
		Code : ASM		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected		SLP 2199X
Policy No.		Coverage (\$)		0.00
Claim No.	S8M006UZ	Excess (\$)		1,200.00
Assign From	SMART CLAIM (YVONNE ANG)	Assign Date		09/01/2018
2. Vehicle Particulars & Condition				
Make & Model		c.c		0
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	30/12/2017	Inspection Date	09/01/2018	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 11 January, 2018 3:36 PM
To: 'Claims'; SUR
Subject: RE: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear Tony,

As instructed by our client AXA , please proceed to repair the insured vehicle **SLP 2199X (Excess \$1200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 11 January, 2018 1:30 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear Veron,

Attached GIA report for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 11 January, 2018 12:47 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Mastura' <mastura@premiumauto.com.sg>
Subject: RE: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear Jeffery,

Kindly forward police report /GIA report and LTA.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 10 January, 2018 5:39 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Mastura' <mastura@premiumauto.com.sg>
Subject: RE: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear Jeffery,

Kindly forward police report /GIA report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 10 January, 2018 5:30 PM
To: SUR <sur@lkkauto.com>
Cc: 'Mastura' <mastura@premiumauto.com.sg>; claims@premiumauto.com.sg
Subject: RE: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear all,

Kindly assist in the Own Damage Claim approval for the above mentioned vehicle.

Attached the DL for your kind reference.

Please pass the estimate to Adrian for his kind reference.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 8 January, 2018 8:10 PM

To: 'CST' <cst@axa.com.sg>; 'AXA SGP - Motor Survey' <motor.survey@axa.com.sg>
Cc: CLAIMS@PREMIUMAUTO.COM.SG; 'Mastura' <mastura@premiumauto.com.sg>
Subject: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.
We will forward you the estimate once is available.

Do take note, vehicle is in our premises.
Please let us know who should we looking for arrange survey.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. mastura@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.



SLP2199X -AUTHORIZED

Type

🔗 Question

Message

Please proceed to authorize

Reply

New Message

Type *

☒ Message

Subject *

Message *

Dear Yvonne,

Please be informed that IA submitted.We are pending GIA report/police report and LTA.

Best Regards,
Veron Chen



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M006UZ
Our ref: CS/ASM18000518/Avb

Date :11/1/2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Madam,

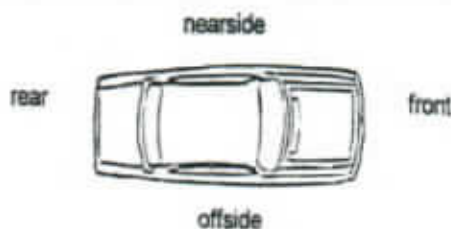
PRELIMINARY ADVICE OF VEHICLE NO. SLP 2199X

Please be informed that we had conducted the inspection of the above mentioned vehicle on vehicle on 9/1/2018 at the premises of M/s PREMIUM AUTOMOBILES PTE LTD and have the following to report:-

Repairer's Estimate (Gross)	: S\$26,065.00
Revised Estimate Amount	: S\$18,341.00
"Check" Items Amount	: S\$867.00
Total	: S\$19,208.00
Market Value	: S\$
COE/PARF Rebate	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear n/s portion



Survey date and time: 9/1/2018 at 3.19PM
We have Not authorise repair.
No of days: 12 days
Pending GIA report/Police Report and LTA

Yours faithfully,

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser



PENDING DOCUMENTS FROM REPAIRER

Type

🔗 Question

Message

Dear Yvonne, Please be informed that we have inspected the vehicle SLP 2199X on 9/1/2018 at 3.19PM. We are pending estimate, police report and driving license from repairer. We have not authorise repair. Best Regards, Veron Chen

Reply

Service Request Details

Claim

S8M006UZ

Reference

None 

Loss Date

December 30, 2017

Request Date

January 9, 2018

Due Date

January 16, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLP2199X

Make

AUDI A5 COUPE DESIGN 2.0 TFSI

Service Address

55 Ubi Road 1 Road, ., 408699

Primary Contact/Insured

AUDI SINGAPORE PTE LTD
8 KALLANG AVENUE, #08-01 to 09 APERIA TOWER 1, 339509, Singapore, Singapore
67186000
AMY.CHONG@AUDI.COM.SG

Claim Handler

Yvonne ANG
6568804461
yvonne.ang@axa.com.sg

Additional Instructions

Pend estimate and Driving license excess \$1200

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

TYPE



SENT

1/9/18 1:36 PM

FROM

Yvonne ANG

SUBJECT

EXCESS / Police Report

BODY

Please note excess \$1200 Any police report ? NCD ...



TYPE



SENT

1/9/18 1:35 PM

FROM

Yvonne ANG

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		D.O.B. 30/12/2017
Owner ID Type:	Company	Sal: 9 yrs 5 mths
Owner ID:	9216Z	113m7
Vehicle Details		
Vehicle No.:	SLP2199X	
Vehicle to be Exported:	No	
Intended De-registration Date:	11 Jan 2018	
Vehicle Make:	AUDI	
Vehicle Model:	A5 DESIGN 2.0 TFSI S TRONIC	
Primary Colour:	White	
Manufacturing Year:	2016	
Engine No.:	CVK024233	
Chassis No.:	WAUZZZF52HA008902	
Maximum Power Output:	140.0 kW (187 bhp)	
Open Market Value:	\$40,802.00	
Original Registration Date:	29 May 2017	
First Registration Date:	29 May 2017	
Transfer Count:	0	
Actual ARF Paid:	\$44,123.00	
Intended PARF Rebate Details		
PARF Eligibility:	Yes	22,061
PARF Eligibility Expiry Date:	28 May 2027	
PARF Rebate Amount:	\$33,092.00	
Intended COE Rebate Details		

COE Expiry Date:	28 May 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,001.00
COE Rebate Amount:	\$49,709.00
Total Rebate Amount:	\$82,801.00

The information contained herein is correct as at 11 Jan 2018

OK

REPUBLIC OF SINGAPORE

DRIVING LICENCE



Licence Number: **G 3 1 2 4 3 6 3 M**
Name:

SALTI SILVIA

Birth Date: **02 Nov 1974**

Issue Date: **05 Apr 2016**

Valid Till **04/04/2021**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3

**Motor cars with unladen weight = < 3000kg with = < 7 05 Apr 2016
passengers, exclusive of driver; and other motor
vehicles with unladen weight = < 2500kg**

EFFECTIVE DATE



Licence No: G3124363M

NP 428A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/01/2018 12:50
Date Of Accident	30/12/2017 18:00
Exact Location Of Accident	13 LEEDON HEIGHTS S(266229) BASEMENT CARPARK 2
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP2199X
Insured/Policyholder	
Name Of Registered Owner	AUDI SINGAPORE PTE LTD
Co Reg No	200819216Z
Email Address	AMY.CHONG@AUDI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-67186000

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SB 2.0 TFSI QU 8T
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VFX/P1886473
Cover Note Number	

Driver

Name of Driver	SALITI SILVIA
Passport No/FIN	G3124363M
Date Of Birth	02/01/1974
Occupation	INDOOR
Date Of Driving Pass	05/04/2016
Driving Experience	1 YEAR AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96518555
Fax Number	
Contact Number	
Email Address	SILVIA.SALITI@LAMBORGHINI.COM

Address	13 LEEDON HEIGHTS #06-45
Postcode	266229
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 30 DECEMBER 2017, I RETURNED HOME TO FIND MY CAR DAMAGED WHILE I WAS AWAY. I WAS NOT ABLE TO REPORT EARLIER AS I WAS NOT IN OFFICE AND I HAD VISITORS IN TOWN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	UNKNOWN
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

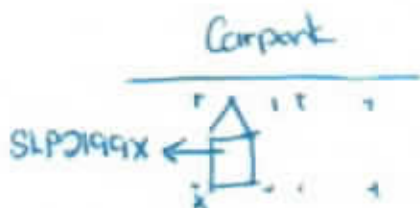

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Juegg
NRIC/FIN No.: C934909P



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 20 DECEMBER 2017, I RETURN HOME TO FIND MY CAR
DAMAGED WHILE I WAS AWAY.
I WAS NOT ABLE TO REPORT EARLIER AS I WAS NOT IN OFFICE AND
I HAD VISITS IN TOWN

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

Reporting Centre Personnel's Signature
Name: Tom Engle
NRIC/TIN No.: E53349069

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



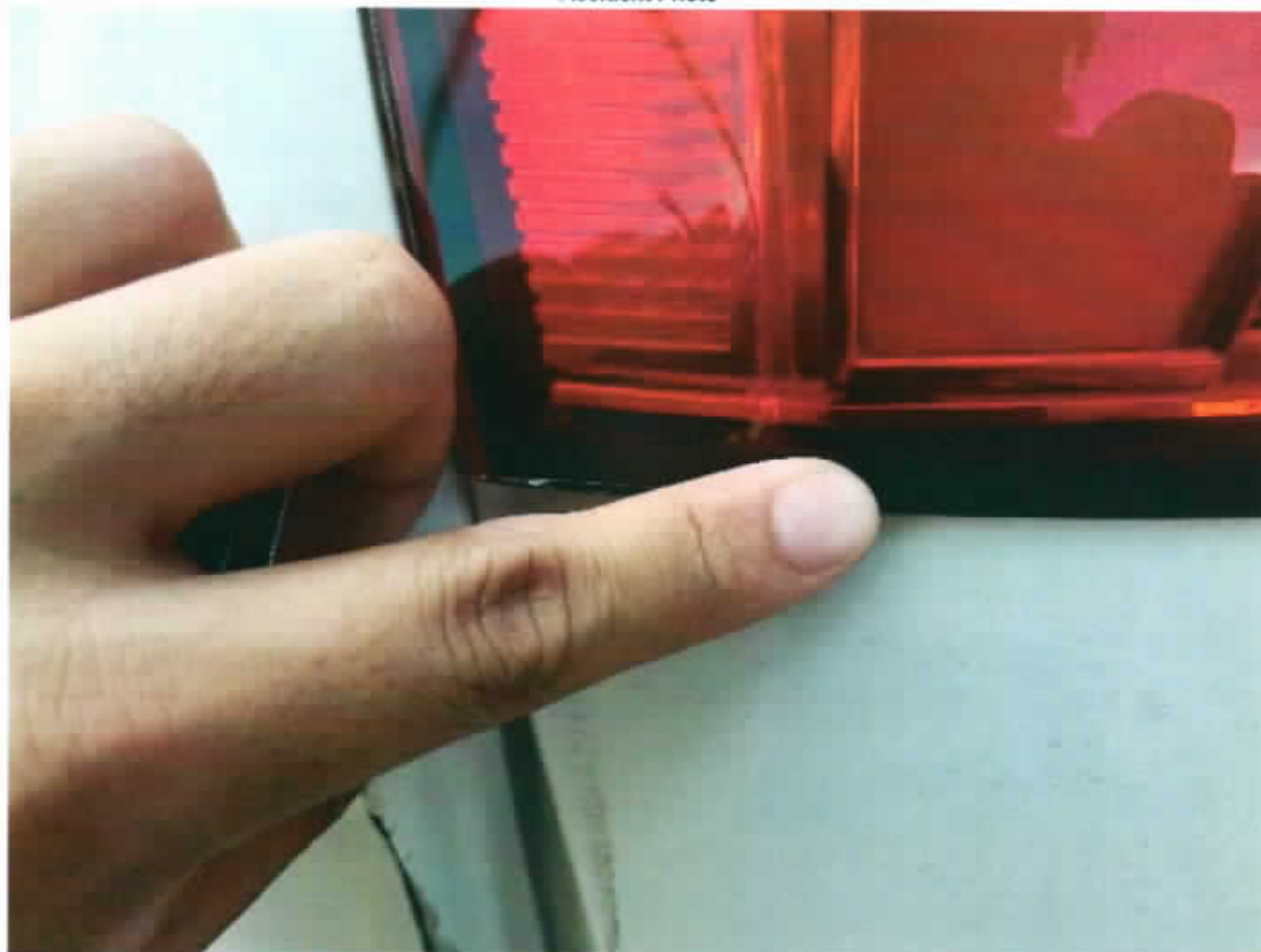
Accident Photo



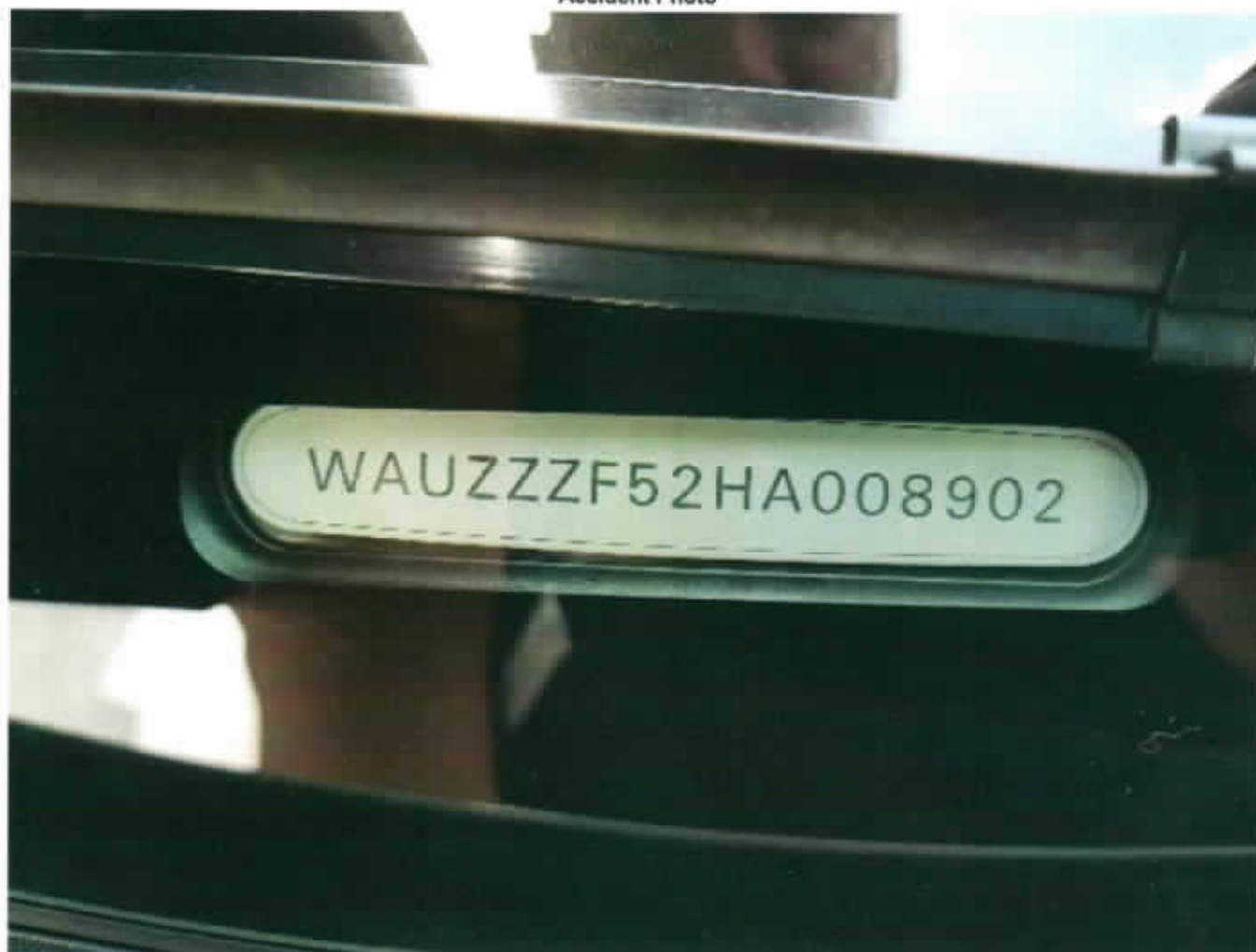
Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0043/2018/JT
Date	:	10-Jan-18

Vehicle IN workshop. Kindly arrange for survey.

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name	:	Audi Singapore Pte Ltd
Address	:	8 Kallang Avenue #08-01 to 09 Aperia Tower 1 Singapore 339509
Telephone	:	HP +65 6718 6000
Type of Claim	:	Own Damage Claims
Policy No.	:	VFX/P1886473
Vehicle No	:	SLP 2199 X
Model Code	:	Audi A5 SB 2.0 TFSI
Model / Year	:	May-17
Engine No	:	CVK 024233
Chassis No	:	WAUZZZF52HA008902
Mileage	:	
Date In	:	9-Jan-18
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	30-Dec-17
Place of Accident	:	13 Leedon Heights

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLP 2199 X.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid sensor and rear lid kick sensor. Check function.	S/N \$	360.00 ✓	✓
2	To renew LHS 1/4 glass and rear windscreen to facilitate fender renewal.	S/N \$	600.00 ✓	✓
3	To remove and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,600.00 ✓	✓
4	To dislodge and reinstall rear seat, back rest, hat trays, ABCD pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbags, etc.	S/N \$	1,600.00 ✓	✓
5	To dismantle rear bumper and rear lid. Cut out and weld LHS rear fender, reinforcement and connecting plates. Re-organize rear crash management components. Reinstall all parts removed.	\$	6,000.00 4200 ✓	
6	To respray rear bumper, LHS rear fender, connecting plate, LHS sill panel, door entrance, drain panel, roof channel and end panelling. To carry out stone chip treatment and joint sealer works.	\$	4,700.00 2400 3800 ✓	
7	To carry out diagnostic checks.	S/N \$	192.00 ✓	✓
TOTAL LABOUR CHARGES		:	\$ 15,052.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 2199 X.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Deformed</i>	\$ 2,190.00	✓ 2190
2	REAR BUMPER CHROME TRIM <i>Not New</i>	\$ 878.00	X
3	REAR BUMPER SECURING STRIP <i>Damaged</i>	\$ 191.00	X 191
4	REAR BUMPER LIGHT REFLECTOR - LHS <i>Not New</i>	\$ 35.00	X
5	REAR BUMPER OUTER GUIDE - LHS <i>Not New</i>	\$ 37.00	X 37
6	REAR BUMPER INNER GUIDE - LHS <i>Not New</i>	\$ 19.00	X 18.60
7	REAR PARKING AID SENSOR <i>Not New</i>	2 \$ 421.00	X
8	REAR SECTIONAL PIECE - LHS (FENDER) <i>Distorted</i>	\$ 2,195.00	✓ 2195
9	QUARTER GLASS - LHS <i>Not New</i>	\$ 833.00	✓ 833.50
10	REAR WINDSCREEN	\$ 1,014.00	✓ 1014
11	PRIMER <i>Not New</i>	2 \$ 37.00	✓ 36.40
12	OUTER LED TAIL LIGHT - LHS <i>Not New</i>	\$ 1,027.00	X
13	REAR FENDER REINFORCEMENT - LHS <i>Repair</i>	\$ 180.00	X
14	GROMMET <i>Not New</i>	\$ 63.00	X
15	REAR FENDER CONNECTIONG PLATE - LHS <i>Not New</i>	\$ 49.00	X
16	VENT TRIM <i>Not New</i>	\$ 60.00	X
17	DOOR ENTRANCE SILL TRIM - LHS <i>Not New</i>	\$ 164.00	X 164
18	1/4 GLASS SEALENT	S/N \$ 100.00	✓ 100
19	REAR WINDSCREEN SEALENT <i>Not New</i>	S/N \$ 200.00	✓ 200
20	ACRYLIC SEALER	S/N \$ 180.00	✓ 180
SUB TOTAL SPARE PARTS CHARGES		\$ 9,873.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLP 2199 X.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	CAVITY WAX	S/N \$ 180.00 ✓	150
22	STONE CHIP	S/N \$ 180.00 ✓	150
23	METAL FILLER POWDER	S/N \$ 280.00 ✓	280
24	SUNDRIES	\$ 500.00 ?	43.50
TOTAL SPARE PARTS CHARGES		\$ 11,013.00	
TOTAL LABOUR CHARGES		\$ 15,052.00	
GRAND TOTAL		\$ 26,065.00	26, 009

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian

Surveyed Date

:

09/01/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 12 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept

Estimate No.	PA/OD/0043/2018/JT
Date	22-Jan-18
Service Advisor	Jeffery Tan
Pages	1
Regn No	SLP 2199 X
Model No	Audi A5 SB 2.0 TFSI

Quantity	Description	Unit Price	Amount
Parts			
1	Side member attachment parts - RHS	\$ 111.00	
2	Side member trim tape - RHS	\$ 53.00	
		\$ 164.00	
TOTAL		\$ 164.00	

For Premium Automobiles Pte Ltd

Adrian Lj
23/01/18

Authorised Signature

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 18 April 2018 11:56 AM
To: 'Boo seng yak'; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION SLP2199X - OD AXA - SURVEYED 9 JAN 18

Dear Mr Boo,

Confirm repair cost of \$19,357.20 before excess \$1200 @ 12 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Tuesday, 10 April 2018 4:55 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION SLP2199X - OD AXA - SURVEYED 9 JAN 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$19,357.20 @ 12 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0043/2018/JT
Date	:	10-Jan-18

Vehicle IN workshop. Kindly arrange for survey.

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Hi Adrian

12 days - ok - jb - 10 Apr 18

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name	:	Audi Singapore Pte Ltd
Address	:	8 Kallang Avenue #08-01 to 09 Aperia Tower 1 Singapore 339509
Telephone	:	HP +65 6718 6000
Type of Claim	:	Own Damage Claims
Policy No.	:	VFX/P1886473
Vehicle No	:	SLP 2199 X
Model Code	:	Audi A5 SB 2.0 TFSI
Model / Year	:	May-17
Engine No	:	CVK 024233
Chassis No	:	WAUZZZF52HA008902
Mileage	:	
Date In	:	9-Jan-18
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	30-Dec-17
Place of Accident	:	13 Leedon Heights

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLP 2199 X.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid sensor and rear lid kick sensor. Check function.	S/N \$	360.00	\$ 360.00
2	To renew LHS 1/4 glass and rear windscreen to facilitate fender renewal.	S/N \$	600.00	\$ 600.00
3	To remove and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,600.00	\$ 1,600.00
4	To dislodge and reinstall rear seat, back rest, hat trays, ABCD pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbags, etc.	S/N \$	1,600.00	\$ 1,600.00
5	To dismantle rear bumper and rear lid. Cut out and weld LHS rear fender, reinforcement and connecting plates. Re-organize rear crash management components. Reinstall all parts removed.	\$	6,000.00	\$ 4,200.00
6	To respray rear bumper, LHS rear fender, connecting plate, LHS sill panel, door entrance, drain panel, roof channel and end panelling. To carry out stone chip treatment and joint sealer works.	\$	4,700.00	\$ 2,800.00
	(S2400.00 TOO LITTLE AS THIS IS A COUPE) PLS ADD 400/-			
7	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 15,052.00	\$ 11,352.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 2199 X.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,190.00	\$ 2,190.00
2	REAR BUMPER CHROME TRIM	\$ 878.00	
3	REAR BUMPER SECURING STRIP	\$ 191.00	\$ 191.00
4	REAR BUMPER LIGHT REFLECTOR - LHS	\$ 35.00	
5	REAR BUMPER OUTER GUIDE - LHS	\$ 37.00	\$ 37.00
6	REAR BUMPER INNER GUIDE - LHS	\$ 19.00	\$ 18.60
7	REAR PARKING AID SENSOR	2 \$ 421.00	
8	REAR SECTIONAL PIECE - LHS (FENDER)	\$ 2,195.00	\$ 2,195.00
9	QUARTER GLASS - LHS	\$ 833.00	\$ 832.50
10	REAR WINDSCREEN	\$ 1,014.00	\$ 1,014.00
11	PRIMER	2 \$ 37.00	\$ 36.40
12	OUTER LED TAIL LIGHT - LHS	\$ 1,027.00	
13	REAR FENDER REINFORCEMENT - LHS	\$ 180.00	
14	GROMMET	\$ 63.00	
15	REAR FENDER CONNECTIONG PLATE - LHS	\$ 49.00	
16	VENT TRIM	\$ 60.00	
17	DOOR ENTRANCE SILL TRIM - LHS	\$ 164.00	\$ 164.00
18	1/4 GLASS SEALENT	S/N \$ 100.00	\$ 100.00
19	REAR WINDSCREEN SEALENT	S/N \$ 200.00	\$ 200.00
20	ACRYLIC SEALER	S/N \$ 180.00	\$ 180.00
SUB TOTAL SPARE PARTS CHARGES		\$ 9,873.00	\$ 7,158.50

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLP 2199 X.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
		<i>c/f</i>	\$ 7,158.50
21	CAVITY WAX	S/N \$ 180.00	\$ 180.00
22	STONE CHIP	S/N \$ 180.00	\$ 180.00
23	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
24	ADDED PARTS - SEE ATTACHED	\$ 164.00	\$ 163.20
26	SUNDRIES	\$ 500.00	\$ 43.50
	TOTAL SPARE PARTS CHARGES	\$ 11,177.00	\$ 8,005.20
	TOTAL LABOUR CHARGES	\$ 15,052.00	\$ 11,352.00
	GRAND TOTAL	\$ 26,229.00	\$ 19,357.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept

Estimate No.	PA/OD/0043/2018/JT
Date	22-Jan-18
Service Advisor	Jeffery Tan
Pages	1
Regn No	SLP 2199 X
Model No	Audi A5 SB 2.0 TFSI

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Side member attachment parts - RHS	\$ 111.00	\$ 111.00
2	Side member trim tape - RHS	\$ 53.00	\$ 52.20
		<u>\$ 164.00</u>	<u>\$ 163.20</u>
TOTAL		\$ 164.00	\$ 163.20

For Premium Automobiles Pte Ltd

Adrian Ling
RL

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AXA Insurance Singapore Pte Ltd

No 8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Yr Ref: SLP 2199 X

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/OD/0043/2018/MAS

2 May 2018

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref

Your Ref

Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLP 2199 X, Audi A5 COUPE 2.0 TFSI

With reference to the above mentioned vehicle, no. **SLP 2199 X**, claimant, **Audi Singapore Pte Ltd**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012377 - \$19,428.20
2. A copy of letter of Discharge duly signed by client

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer generated document. No signature is required.

Norah Khai

Claims Dept

Encls

AXA Insurance – SLP 2199 X

Premium Automobiles Pte Ltd
Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6288 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408623
Telephone 6336 3733

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
6828 1233

INSURANCE INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 15:54

AXA INSURANCE S'PORE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85012377 Date : 26/04/2018 Order : SLP2199X Term : 30	Account: A0008 (T 0) AXA INSURANCE S'PORE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
--	---	---

Regn No.: SLP2199X (V 32740) Regn Date: 29/05/2017 Mileage: 3901 WIP No.: 51502

Model: A5 COUPE 2.0 TFSI (DESIGN) F53 Chassis: WAUZZZF52HA008902 Engine: CVK 024233 Dept: U

USB No.:

You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID SENSOR AND REAR LID KICK SENSOR. CHECK FUNCTION.	360.00	1.00	360.00
Q	EXC	M: 8888 Insurance Excess/Liability	-1200.00	1.00	-1,200.00
S	BODYWORK	M: TO RENEW LHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL.	600.00	1.00	600.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.	1600.00	1.00	1,600.00
S	BODYWORK	M: TO DISLodge AND REINSTALL REAR SEAT, BACK REST, HA TRAYS, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRI SEAT BELTS. DISLodge ROOF LINER AND DISENGAGE CURT AIRBAGS, ETC.	1600.00	1.00	1,600.00
S	BODYWORK	M:	4200.00	1.00	4,200.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3723

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408663
Telephone: 6386 2223

Customer Service
Service Appointment
24 Hour Breakdown Service
E-Mail: customer.care@premiumauto.com.sg
6366 2323
6828 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 15:54

AXA INSURANCE S'PORE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85012377 Date : 26/04/2018 Order : SLP2199X Term : 30	Account: A0008 (T 0) AXA INSURANCE S'PORE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
--	---	---

Regn No.: SLP2199X (V 32740) Regn Date: 29/05/2017 Mileage: 3901 WIP No.: 51502

Model: RS COUPE 2.0 TFSI (DESIGN) F53 Chassis: WAUZZZF52HA000902 Engine: CYK 024233 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD LHS REAR FENDER, REINFORCEMENT AND CONNECTING PLATES. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENT REINSTALL ALL PARTS REMOVED. M:	2800.00	1.00	2,800.00
S	BODYWORK	TO RESPRAY REAR BUMPER, LHS REAR FENDER, LHS SILL PANEL, ROOF CHANNEL AND END PANNELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS. M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECKS. M:	1120.00	1.00	1,120.00
X	A8W6809837	TO SUPPLY 1/4 GLASS SEALANT, REAR WINDSCREEN SEALA ACRYLIC SEALANT, CAVITY WAX, STONE CHIP AND METAL FILLER POWDER. SUBPART (A)	1.00	2195.00	2,195.00
X	A8W6845297J NVB	SIDE WIND(V)(G)	1.00	832.50	832.50
X	A8W6853373 9B9	SCUFF PLAT(V)(G)	1.00	164.00	164.00
X	A8W6898909	SECUR.SET(V)	1.00	111.00	111.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6886 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6886 2223
Telefax: 6475 1025

Ubi Service Centre
35 Ubi Road 1
Singapore 408085
Telephone: 6386 2127

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2323
9628 1233

INSURANCE INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 3 15:54

AXA INSURANCE S'PORE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85012377 Date : 26/04/2018 Order : SLP2199X Term : 30	Account: A0008 (T 0) AXA INSURANCE S'PORE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
--	---	---

Regn No.: SLP2199X (V 32740) Regn Date: 29/05/2017 Mileage: 3901 WIP No.: 51502

Model: RS COUPE 2.0 TFSI (DESIGN) F53 Chassis: WAUZZZF52H40008902 Engine: CVK 024233 Dept: U

VS8 No.:

You have been assisted by 1- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
X	ABW6845501B NVB	REARWINDOW	1.00	1014.00	1,014.00
X	ABW6807067N GRU	COVER	1.00	2190.00	2,190.00
X	ABW6807889	GUIDE	1.00	18.60	18.60
X	ABW6807453	GUIDE	1.00	37.00	37.00
X	ABE0945299A	SPEED NUT	8.00	1.00	8.00
X	AD 00920002	PRIMER (DG)	2.00	18.20	36.40
X	AD 438515A1	ADHERSIVE TAPE	1.00	52.20	52.20
X	AWHT007374	PIN	1.00	1.50	1.50
X	AN 10621301	NUT	20.00	1.70	34.00
X	ABW6807900	STRIP	1.00	191.00	191.00

Parts 6,885.20
Labour 0.00
Sublet 12,472.00
Menus 0.00
Lubricant 0.00

Sub-Total 18,157.20

7% GST 1,271.00

Grand Total 19,428.20



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your Ref: SLP 2199 X

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0043/2018/JT
1 February 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 SB 2.0 TFSI
Vehicle Chassis No. : WAUZZZF52HA008902
Vehicle Regn No. : SLP 2199 X
Vehicle Mileage : 3901KM
Vehicle Owner : Audi Singapore Pte Ltd
Certificate No : VFX/P1886473
Policy Excess : S\$1,284.00 (inclusive GST)
Accident Date : 30th December 2017
Place : 13 Leedon Heights
Repair Cost : S 19,428.20
WIP No. : 51502
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



11/02/2018