

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 2 May 2018 11:02 AM
To: Veron Chen (LKKAUTO); SUR; claims@premiumauto.com.sg
Cc: 'Mastura'
Subject: LOD - SLP 2199 X - AXA OD - DOA: 30/12/2017
Attachments: SAftersales18050210590.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD to Adrian by hand today.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 11 January 2018 3:36 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear Tony,

As instructed by our client AXA , please proceed to repair the insured vehicle **SLP 2199X (Excess \$1200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 11 January, 2018 1:30 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear Veron.

Attached GIA report for your kind reference.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

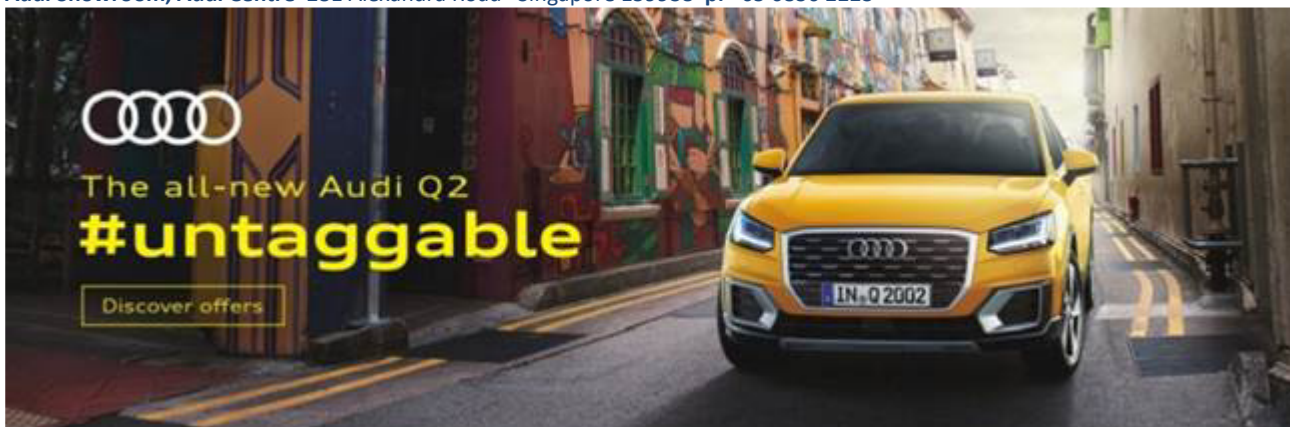
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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 11 January, 2018 12:47 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Mastura' <mastura@premiumauto.com.sg>
Subject: RE: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear Jeffery,

Kindly forward police report /GIA report and LTA.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 10 January, 2018 5:39 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Mastura' <mastura@premiumauto.com.sg>
Subject: RE: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear Jeffery,

Kindly forward police report /GIA report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 10 January, 2018 5:30 PM
To: SUR <sur@lkkauto.com>
Cc: 'Mastura' <mastura@premiumauto.com.sg>; claims@premiumauto.com.sg
Subject: RE: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear all,

Kindly assist in the Own Damage Claim approval for the above mentioned vehicle.

Attached the DL for your kind reference.

Please pass the estimate to Adrian for his kind reference.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 8 January, 2018 8:10 PM
To: 'CST' <cst@axa.com.sg>; 'AXA SGP - Motor Survey' <motor.survey@axa.com.sg>
Cc: CLAIMS@PREMIUMAUTO.COM.SG; 'Mastura' <mastura@premiumauto.com.sg>
Subject: SLP 2199 X - AXA OD - DOA: 30/12/2017 (VEHICLE IN)

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.
We will forward you the estimate once is available.

Do take note, vehicle is in our premises.

Please let us know who should we looking for arrange survey.

Thank you.

Best Regards,
Mastura
Claims Administrator

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