

Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)

From: Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Sent: Friday, 5 January, 2018 11:48 AM
To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Cc: AutoSvs-ARC (Bus); Chong Fei Yuan (Auto Svcs/Ext Biz Svcs/Claims & IA)
Subject: RE: URGENT - BUS/12/17/1040/AW - SMB178G - Bus Svc 805 - DOA 29 Dec 2017 Friday, T-Junction at Yishun Swimming Complex

Hi Audrey,

Our last record for repair on Rear LH portion in Sept 2017 under Discovered Damage.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Sent: 05 January 2018 11:11
To: Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <catherineleesc@smrt.com.sg>
Cc: Gerald Tan Chwee Hock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <tanchweehock@smrt.com.sg>; Goh Kok Khoo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <GohKK2@smrt.com.sg>; Chong Fei Yuan (Auto Svcs/Ext Biz Svcs/Claims & IA) <FeiYuan@smrt.com.sg>
Subject: URGENT - BUS/12/17/1040/AW - SMB178G - Bus Svc 805 - DOA 29 Dec 2017 Friday, T-Junction at Yishun Swimming Complex

Dear Catherine,

May we have the last repair records for this bus SMB178G ?

3rd party is disputing that the current crack on front bumper was not caused by them.

Audrey Woo
Claims Department
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