

INS. CASE OWNER:

CC 3 /AIG1800

LKK:
IDAC

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Checklist: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

Loss of Rental (LOR):

\$S

(5 - x days)

Loss of Use (LOU):

\$S

(5 - x days)

Loss of Income (LOI):

\$S

(5 - x days)

LOR only ☐ LOU only ☐

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$S

Medical:

\$S

Disbursement:

\$S

Legal Cost

\$S

(e.g. Tow/Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$S

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$S

Name 1:

Payee 2: (Strike if N.A.)

\$S

Name 2:

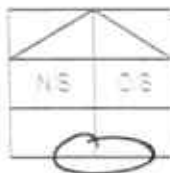
Payee 3: (Strike if N.A.)

\$S

Name 3:

ASSIGNMENT

From: _____ Des: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MY
 To inspect Vehicle No: _____
 at Workshop No: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claim No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Van: _____



(Policy Condition)

Remark: The van had commenced its repair at the time of inspection.

Sal. or Market Value: _____
 DAD Accident Report: _____ Consistent? : Yes or No
 QA / PR / Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res: Yes or No
 Lum Sum: 20 % B Val: Yes or No

QA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

SHA 7309 P Reg: 2011 June
 Type: ☒ M Cycle / Bus / Van / Lorry ☒ Prime Mover
 Truck / Trailer or

Make: Hyundai Sonata Yr: 1991
 Colour: Blue 4C Insured / Std: N / NA
 Sp Reading: 738667 TP Res: Insured / Std: N / NA
 Engine: D4EAB967137
 Ch: KMHBT41VMB A811878

Gen Cond: G Fair / Poor / Burnt

Steering: OK / Jammed / Leaked / Burnt or

Brake: In OK / Jammed / Leaked / Burnt or

Mod: N / OK / STD A / Rim or

Tyre Size: P 215/60 R16
— 11 —

BS / DUN / EXNOVA / GY / FS LIZA / MIC / OHTSU / PIR / SUMI
 TOYO / YOKO or Westlake

Front

R Bal: 5' mm R Bal: 5' mm

L Bal: 5' mm L Bal: 5' mm

D.O.A: 06/01/2018 D.O.A: 08/01/2018

Survey/Insurer: CDGE Loyang

Des. of Damages: Rn OK OS / NS / UC / Roofed or

The U/C / Chassis frame / Body Structure affected due to collision

Date Time Action Instruction

ALG SLT 4788L

US \$ 700 (Reel \$ 1548.80 / 69%).

20/8/18 - TP driver got injury claim
- Check with Myrta, BT
any LOI under BI settlement
(x LOI).

Date Time File Pass of: ☐ Prel. Report

☐ Final Report

Date Time File Return of:

of:

Remarks/Comments:

Lump Sum: (B) (C)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transport:

Lump Sum:

Shop:

Cost:

Remarks:

Add Fee:

Cost: \$

Cost: \$

Cost: \$

Cost: \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18000511/Dpb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 09-01-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLT 4788L	Veh. Inspected	SHA 7309P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	06/01/2018	Inspection Date	08/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

COMFORTDELGRO
ENGINEERING

COMFORTDELGRO Engineering Pte Ltd

1001 Beach Road, #04-01, Singapore 109955

Tel: +65 6334 1100 Fax: +65 6334 1101

Workshops

25, Loo Joo Drive, Singapore 500026

353, Sin Ming Drive, Singapore 575717

45, Pandan Road, Singapore 115048

32, Pong Road, Singapore 115048

14, Sengkang Avenue, Singapore 757145

1, Sengkang Avenue, Singapore 757145

1, Sengkang Avenue, Singapore 757145

1, Sengkang Avenue, Singapore 757145

A member of COMFORTDELGRO

Date/Time: 08.01.2018 12:55

Page : 1

Team: IN ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO. 305104732

STOMER	REGN NO: SHA7309P	MILEAGE
MS COMFORT TRANSPORTATION PTE LTD 7010045	MAKE: HYUNDAI	FUEL E.....1/2.....F
STOMER NO 383 SIN MING DRIVE	MODEL SONATA	DATE/TIME IN 07.01.2018 08:40
DRESS Singapore SINGAPORE 575717	YR OF MANU 23.06.2011	TARGET DATE
65508755 (R) (P)	CHASSIS CODE KPHET41VMBAS11878	COMPLETION DATE/TIME:
COUNT CARD NO.		

JOB DESCRIPTION

Accident Date: 06.01.2018

NATURE: 3P 06.01.2018

S/NO LABOR CODE DESCRIPTION

ALG - taxi Rear damage
LKK/

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHA7309P LARRY

Vehicle No.: SHA7309P

Larry Ng

Signature/Date

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

DATE 8/1/2018 10:53

DOA: 06.01.18

DOA: 06.01.18

Page 1 of 1

417

COMFORTDELGRO ENGINEERING

Our Job Ref No . 305104732

Date : 11/01/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : BRYAN

Vehicle Reg No. : SHA7309P

Date of Accident: 06/01/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLT4788L

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

Total for Part-By-Part Repair Cost

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less:

Final Lumpsum Repair cost

\$750.00

700/-

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : Larry Ng

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature :

Name :

Date :

25/01/2018

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

View Received Message

This mail is associated with :

***SHA7309P (0943042531SG)
[SLT4788L]**

TP

COMFORT TRANSPORTATION PTE LTD

Jan 6 2018 3:00PM

[Amos Lee Soon Ton (Li Chundun)]

ComfortDelGro Engineering Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 10/01/2018 11:26 AM.
To LKK_HQ
Subject No OI GIA Report

Hi LKK
Please be informed that we have not received any OI GIA report till date.
Please find OI details as below:
Name: Amos Lee Soon Ton (Li Chundun)
Address:
113 JALAN JUKONG KECHIL #02-05
SINGAPORE 598675
Contact Number: 98228796
Regards,
Imran

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18000511/Dpb3

11TH Jan 2018

Amos Lee Soon Ton (Li Chundun)
113 JALAN JURONG KECHIL #02-05
SINGAPORE 598675

Dear Sirs,

**ACCIDENT INVOLVING SLT 4788L AND SHA 7309P ON 06.01.2018 ALONG/ AT
NORTH BUONA VISTA ROAD CROSS HOLLAND DRIVE**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Hsiao Tong
Claims
Tel : 6742 3197
Fax: 6741 4108
Email : chewht@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Sent Message

This mail is associated with :

***SHA7309P (0943042531SG)
[SLT4788L]**

TP

COMFORT TRANSPORTATION PTE LTD

Jan 6 2018 3:35PM

[Amos Lee Soon Ton (Li Chundun)]

ComfortDelGro Engineering Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 23/01/2018 09:15 AM.
To KahYin.Leong@aig.com; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; KarYo
ng.Loo@aig.com; yokeshi.chan@aig.com
CC AIG_SG; chewht@lkkauto.com; MingYao.Lee@aig.com
Subject Request for OI GIA [SLT 4788L]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 10/01/2018 11:26 AM
Subject: No OI GIA Report

Hi LKK

Please be informed that we have not received any OI GIA report till date.

Please find OI details as below:

Name: Amos Lee Soon Ton (Li Chundun)

Address:

113 JALAN JURONG KECHIL #02-05

SINGAPORE 598675

Contact Number: 98228796

Regards,

Imran

Hsiao Tong (LKKAuto)

From: Supramaniam, Darshene <Darshene.Supramaniam@aig.com>
Sent: Tuesday, 23 January 2018 10:27 AM
To: Hsiao Tong (LKKAuto)
Cc: Leong, Kah Yin; Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi
Subject: RE: Request for OI GIA [SLT 4788L]

Hi Hsiao Tong,

OI GIA report has been uploaded in Merimen for your reference.
Thank you.

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto

Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 6150

From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Tuesday, January 23, 2018 9:20 AM

To: Leong, Kah Yin; Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Loo, Kar Yong; Chan, Yoke Shi

Cc: chewht@lkkauto.com; Lee, Ming-Yao

Subject: Request for OI GIA [SLT 4788L]

This mail is associated with :

***SHA7309P (0943042531SG)**

[SLT4788L]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 6 2018 3:35PM

[Amos Lee Soon Ton (Li Chundun)]

ComfortDelGro Engineering Pte Ltd

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 10/01/2018 11:26 AM

Subject: No OI GIA Report





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18000511/Dpb3

01 FEBRUARY 2018

AMOS LEE SOON TON
113 JALAN JURONG KECHIL
#02-05
SINGAPORE 598675

Dear Sir/Madam,

ACCIDENT INVOLVING SLT 4788L & SHA 7309P ON 06/01/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHA 7309P against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGSONATA SHA7309P , SLT 4788L
NORTH BUONA VISTA ROAD X HOLLAND DRIVE

ON 06-Jan-18 15:30

I / We

TAN CHEW CHUAN

(Hirer) NRIC No.: S0113004H

and/or

(Relief) NRIC No.:

Taxi Number

SHA7309P

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

07-Jan-2018

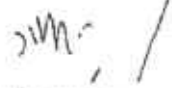
Name of Hirer

TAN CHEW CHUAN

Hirer NRIC

S0113004H

Signature :



Address

31 BALAM ROAD #06-101
370031

Contact No.

97577997

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 1120.00** (Global Sum) for vehicle no. **SHA 7309P** that was damaged pursuant to the accident which occurred on **06/01/2018** (date) along **NORTH BUONA VISTA ROAD X HOLLAND DRIVE** (location) involving vehicle no/s **SLT 4788L**.

This is pursuant to the inspection conducted on **08/01/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 7309P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 7309P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of 8 (month) 2018 (year)



Ant

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

*The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
 SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SHA7309P

MAKE
 HYUNDAI

MODEL
 SONATA

DATE OF REG
 23.06.2011

CHASSIS CODE
 KMHT41VMB811878

INV. NO/DATE
 91354344 29.01.2018

JOB NO.
 305104732

ODOMETER READING

JOB TYPE

Description : 3P 06.01.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	700.00
Add GST @ 7.00 %	49.00
Total Invoice amount	749.00

Issued by : CHEWBEELING 29.01.2018 16:36:13
 Repair Type : CLSO/57/57
 Payment Type/Term : /Credit 30 days

BUYER TAKES ALL REASONABLE PRECAUTIONS AGAINST THE RISK OF ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR GEAR OR OTHER MISADVENTURES. CUSTOMERS ARE ADVISED TO INSURE AND REPORT A CLAIM TO THE INSURER. CUSTOMERS SHALL REPORT FROM VEHICLES IMMEDIATELY UPON INCIDENT AND SHALL WITHIN 7 WORKING DAYS PROVIDE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINT. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON AMOUNT DUE TO DAY BASED INTEREST OF ANY AMOUNT DUE AND CHARGED BY THE COMPANY BY THE CUSTOMER AND NOT PAID BY THE DUE DATE OF PAYMENT. AFTER 90 DAYS FROM THE EXPIRATION OF THE PERIOD OF DEFECT, PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY IN WRITING OF ANY DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT RECEIVE THE CUSTOMER'S COMPLAINT, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18010152

Date: 29 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	06/01/2018 @ 15:30 hrs
ALONG	NORTH BUONA VISTA ROAD X HOLLAND DRIVE
INVOLVING	SLT4788L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7309P** (the "Taxi"). The Taxi was hired to **TAN CHEW CHUAN IC NO S0113004H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SHA-7309 P

HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
FROM	TO					FROM	TO
7.30	20.00	07.01.18	ACCIDENT	/	1W	0840	-
7.30	20.00	09.01.18	Repair		0W7	-	1315
7.30	21.00						
9.00	20.00						
9.00	19.00						
9.00	19.00						
7.30	20.00						
7.30	19.00						
7.30	20.00						
7.30	20.00						
9.00	20.00						

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLT4788L	06 Jan 2018 / 15:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHA 7309P

Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 08 Jan 2018, 08:39:26.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SLT4788L	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	08 Jan 2018 / 08:39:52

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jan 2018 Edit Reg		08 Jan 2018 00:00 Edit Adj Rpt	S\$700.00 Edit Estimates	S\$700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Amos Lee Soon Ton (Li Chundun) , ID: S7243807H		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHA7309P	Date of Loss:	06/01/2018 15:00 - :59 [78 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 0943042531SG	Policy/Cover Note No.:	1700079938 (Comprehensive)
Vehicle Reg. No. (Insured):	SLT4788L	Policy No. (Claimant):	D-18088936MFSH
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 18/01/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (10/01/2018): No OI GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA7309P (0943042531SG)
[SLT4788L]
TP
COMFORT TRANSPORTATION PTE LTD
Jan 6 2018 3:35PM
[Amos Lee Soon Ton (Li Chundun)]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser	
Video													1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print		
1	12/03/18 18:27	Video - Accident										1	Load MP4			
Letters/Correspondences													1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown										1	Edit			
Assessment Reports													1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print		
1	23/01/18 10:24	Accident Statement From: SC - Reg. No: SLT4788L, Claimant: AMOS LEE SOON TON										1	Load HTM			
Photos/Images													3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
2	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
3	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
4	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
5	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
6	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
7	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
8	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
9	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
10	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
11	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
12	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
13	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
14	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
15	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
16	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
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19	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
20	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
21	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
22	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
23	23/01/18 09:14	General View										1	Load JPG		<input checked="" type="checkbox"/>	
24	23/01/18 09:14	Odometer Reading										1	Load JPG		<input checked="" type="checkbox"/>	
25	23/01/18 09:14	Chassis Number										1	Load JPG		<input checked="" type="checkbox"/>	
26	25/01/18 15:50	Finishing Photo										1	Load JPG		<input checked="" type="checkbox"/>	
27	25/01/18 15:50	Finishing Photo											Load JPG			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
				<input checked="" type="checkbox"/>
28	25/01/18 15:50	Finishing Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/01/18 17:53	TP ESTIMATE- MARKED	Load PDF	
2	09/01/18 17:53	TP GIA REPORT	Load PDF	
3	11/01/18 09:34	Non reporting letter	Load PDF	
4	03/09/18 11:49	AUTHORISATION TO ACT FORM	Load PDF	
5	03/09/18 11:49	WORKSHOP INVOICE	Load PDF	
6	03/09/18 11:49	Release Voucher	Load PDF	
7	03/09/18 11:49	RENTAL RECEIPT	Load PDF	
8	03/09/18 11:49	LTA SEARCH	Load PDF	
9	03/09/18 11:49	LETTER TO OI	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

TEAM _____

Vehicle No:	SLT4788L (Insd veh)	Model:	HYUNDAI SONATA 2.0 (A)
	SHA7309P (TP veh)		
Date of Accident:	06/01/2018		

Global Sum Settlement	:	[X]	Yes	[]	No
Repair Estimate	:	\$	2,406.22		
Final Repair Cost	:	\$	1,120.00		
Loss of Use	:	\$	2.50 days at \$50.00 per day		
Rental (if any)	:	\$	2.50 days		
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	1,120.00		
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u>:			Agreed Liability _____(%)		
B) For <u>GIA Registered Workshop</u>:			BOLA Applicable: Yes/ No BOLA Scenario No: _____ 27		
BOLA Liability: _____100_____(%)			Assessed Liability (*): _____(%)		
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>					
Remarks _____ _____ _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	: \$	1,120.00
2)		: \$	
3)		: \$	
4)		: \$	
5)		: \$	

03 Sep
2018
Date

https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_docltr... 3/9/2018

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18000511/DPB3Q2

Date: 03/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700079938
Claimant Vehicle No : SHA7309P **Insured Vehicle No :** SLT4788L
 Date of Loss: 06/01/2018 Nature of Claim: TP Claim No: 0943042531SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA7309P**
 Make & Model: HYUNDAI SONATA, 2.0 (A) Engine No: D4EAB967137
 Reg. Date: 23/06/2011 (Man. Year: 2011) Chassis No: KMHET41VMBA811878
 Colour: Blue Odometer: 738667 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: West Lake 5 mm Rear Left Side: West Lake 5 mm
 Front Right Side: West Lake 5 mm Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,498.80	265.76	1,233.04	82.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	750.00	600.00	150.00	20.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,248.80	865.76	1,383.04	61.50
Approved Total (Overridden) (S\$)		700.00		
(S\$)	2,248.80	700.00	1,548.80	68.87
+ GST 7.00/7.00% (S\$)	157.42	49.00	108.42	68.87
Nett Amount (S\$)	2,406.22	749.00	1,657.22	68.87
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$98.25/day) (S\$)		245.63		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		1,127.12		
Global Sum Settlement (S\$)		1,120.00		

INSPECTION

Date of Assignment: 08/01/2018

Date Inspected: 08/01/2018 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: BRYAN TANI

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID SONATA PLATE	Serviceable	43.60 FL	*- FL
2	1		*BOOT LID HYUNDAI PLATE	Serviceable	24.20 FL	*- FL
3	1		*BOOT LID H EMBLEM	Serviceable	26.10 FL	*- FL
4	1		*BOOT LID CRDI PLATE	Necessary	22.70 FL	*22.70 FL
5	1		*REAR BUMPER	Repair	578.40 FL	*- FL
6	1		*REAR BUMPER REINFORCEMENT	Serviceable	483.30 FL	*- FL
7	1		*REAR BUMPER CLIP	Necessary	22.00 FL	*22.00 FL
8	1		*REAR BUMPER SPONGE	Serviceable	137.40 FL	*- FL
9	1		*REAR BUMPER UNDER COVER	Serviceable	185.80 FL	*- FL
10	1		*BOOT LID COMFORT LOGO & TEL NO.STICKER	Necessary	30.00 FS	*30.00 FS
11	1		*REAR BUMPER RUBBER MAT	Not fitted	50.00 FS	*- FS
12	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH)	Necessary	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	1,803.50	274.70
- List Item Discount on L Items 20.00/20.00% (\$\$)	304.70	8.94

Total Parts (\$\$)	1,498.80	265.76
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	300.00
2	SPRAY PAINTING CHARGE	New	400.00	300.00
Gross Labour Cost (S\$)			750.00	600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >