

Medmen

REF: CS3 /MSG18000502 /Trbez

Special Instruction:

US: \$ 13000.00

Third Parties:

Claimant:

Surveyor: AEON Auto

Workshop: Miracle Worker

From (Person): Monica Chung of MSL Date/Time: 22032018
Estimated Cost: _____ Bill to: _____

OD/TP Re-inspection / (Evaluation)

To Inspect Vehicle No: SLS 8704H Insured: SLS 6608A

at Workshop in/s Miracle Works Tel: _____
of 48 Toh Guan Rd East #04-126

Policy No: _____ Claim No: 544647

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 06012018

(Client's Record)

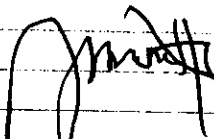
H.O.D. Endorsement/Date:

Date/Time: _____ Person Contacted: _____ Vehicle IN / OUT _____

Date/Time: 20/11/18 Confirmed with 16/11/18 Final Fig 16/11/18 days (Red \$ 16/11/18 / 16/11/18 %; Original 8 days)

Date/Time: 29/13/18 Submit Final Fig LIS \$6950, 6 days (Red \$ 6050, 46 %; Original 8 days)

Date/Time	Action/Instruction
	SLC 37004 - x
	SLC 37004 - x
	PPS + Paper Survey
	Dismantle : 11 / 1 / 2018
	After repair : 16 / 1 / 2018


 29/3/2018

Para(1) : Parts found not replaced (To highlight *R or UB, LR, Etc*)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value : _____

Inspected/
Evaluated by:

Fee Charged:

Basic & Add

Transport

Photos

Others

Total

Date:

1) Date/Time 29/3/18 File Pass to typist

3) Date/Time _____ File Pass to _____

5) Date/Time _____ File Pass to _____

2) Date/Time File Return to

4) Date/Time File Return to

6) Date/Time File Return to

Catherine Chong (LKK Auto)

From: Monica Chung <Monica_Chung@sg.msig-asia.com>
Sent: Thursday, 22 March, 2018 3:07 PM
To: assignments
Subject: TP SLS8704H DOA-6/1/18 Our Ref: 544647

Dear Catherine,

We have shared the documents in Merimen for paper adjustment.

Thanks.

Regards,

Monica Chung

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2552 | Direct fax +65 6225 7402 | monica_chung@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on



A member of **MS&AD** INSURANCE GROUP

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Paper Survey

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jan 2018		08 Jan 2018 16:54 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS
[Created by insurer]

Insured:	HU SHUNJIE, ID: S8235373I		
Main Claimant:	ETIENNE TEO ZHEN HAO, ID: S8323641H		
Vehicle Reg. No.:	SLS8704H	Date of Loss:	06/01/2018 12:00 - :59
Claim Type:	TP / 544647	Policy/Cover Note No.:	28961774AVW (Comprehensive) Coverage: 25/05/2017 - 24/05/2018
Vehicle Reg. No. (Insured):	SLC6608A	Policy No. (Claimant):	
	Excess:	S\$1,500.00	
Repairer:	Miracle Works Pte Ltd (HQ) 48 TOH GUAN ROAD EAST #04-126 ENTERPRISE HUB, 608586 Jurong West - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Imm.Advice due 09/01/2018]		
Driver/Custodian (Insured):	HU SHUNJIE (), NRIC: S8235373I		

ASSOCIATED MAIL RECEIVED
[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

☐ **ALL ASSOCIATED TASKS**
[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

ASS. REC. BY:

REF: CS3/MSG18000502/T1d3

Special Instruction:

Range

Signature:
Munimen

Tauhikh

ASSIGNMENT (Office)

From (Person):

Monica chung

of

MSG

Date/Time:

08/01/2018 @ 4.54pm

Estimated Cost:

Bill to:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLS 8704H

Insured:

SLC 6608A

at Workshop m/s

Miracle Works

Tel:

64683096 / 90029512 / 96472561

of

48 Toh Guan Rd East # 04-126

Policy No:

Claim No:

544647

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

06/01/2018

CA / REV / REP. / REV 24 HRS

'wp'

H.O.D. Endorsement:

Date/Time:

9.29am @ 09/01/17

Person Contacted:

Nicole

Vehicle: IN OUT

Date/Time

Action/Instruction

(X) EFN07

SLS 8704H - X

SLC 6608A - X

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est. Submitted	Adj. Assigned	Adj. Rpt	Adj. Submitted	Ins. Auth'd	Status
Main	08 Jan 2018		08 Jan 2018 16:54 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:		HU SHUNJIE, ID: S82353731							
Main Claimant:		ETIENNE TEO ZHEN HAO, ID: S8323641H							
Vehicle Reg. No.:		SLS8704H							
Claim Type:		TP / 544647							
Vehicle Reg. No. (Insured):		SLC6608A							
Repairer:		Miracle Works Pte Ltd (HQ) 48 TOH GUAN ROAD EAST #04-126 ENTERPRISE HUB, 608586 Jurong West - Tel: 6594 2552							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 09/01/2018]							
Driver/Custodian (Insured):		HU SHUNJIE (), NRIC: S82353731							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/01/2018 09:58
Date Of Accident	06/01/2018 12:45
Exact Location Of Accident	SENGKANG WEST AVE FILTER LANE TO SENGKANG WEST RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLS8704H
Insured/Policyholder	
Name Of Registered Owner	ETIENNE TEO ZHEN HAO
NRIC No	S8323641H
Email Address	ET83@LIVE.COM
Mobile Phone No	(LOCAL) +65-92389670
Alternative Phone No	OTHERS-92389670

Vehicle Particulars

Manufacturer	BMW
Model	M3-4.0 (M)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	ETIQA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	M0010082
Cover Note Number	

Driver

Name of Driver	ETIENNE TEO ZHEN HAO
NRIC No	S8323641H
Date Of Birth	03/08/1983
Occupation	OUTDOOR
Date Of Driving Pass	28/06/2006
Driving Experience	11 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92389670
Fax Number	
Contact Number	OTHERS-92389670
Email Address	ET83@LIVE.COM

Address	BLK. 424 ANG MO KIO AVE 3 #03-2430
Postcode	560424
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 06.01.2018 @ 12.45HRS, I WAS DRIVING MY CAR SLS8704H GOING TO GREENWICH. WHEN I REACHED SENGKANG WEST AVE FILTER LANE TOWARDS SENGKANG WEST ROAD, MY CAR WAS STATIONERY AND WAITING TO MAKE A LEFT TURN. SUDDENLY, THE VOLKSWAGEN PASSAT SLC6608A SWERVED TO MY LANE AND HIT TO MY CAR FRONT RIGHT SIDE. I ALIGHTED AND CHECK MY CAR CONDITION. THE IMPACT CAUSED MY CAR FRONT RIGHT FENDER, BUMPER, RIM AND WHEEL RIM WAS DAMAGED AND SCRATCHES. I AM UNABLE TO PROVIDE MORE DETAILS ABOUT MY CAR DAMAGED AS I HAD NOT SENT MY CAR TO WORKSHOP FOR ASSESSMENT. THIRD PARTY DRIVER MR HU SHUN JIE @ S8235373I ADMITTED HIS FAULT CAUSED THIS INCIDENT HAPPENED. HE TOLD ME IS BECAUSE OF THE MAIN ROAD A CAR WAS TRAVELLING FAST AS THE EXIT OF HIS LANE. THUS HE SWERVED TO MY LANE AT THE FILTER JUNCTION EARLIER TO AVOID THE CAR. WE EXCHANGE PARTICULARS BEFORE WE LEAVE THE ACCIDENT SCENE. AFTER DISCUSSION, WE HAD MADE A DECISION TO SUBMIT THIRD PARTY CLAIM. THIRD PARTY DRIVER MR HU SHUN JIE WILL DO A REPORTING ONLY. NO INJURY.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLC6608A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HU SHUN JIE
NRIC/Passport Number	S8235373I
Contact Number	91157421
Address	

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders

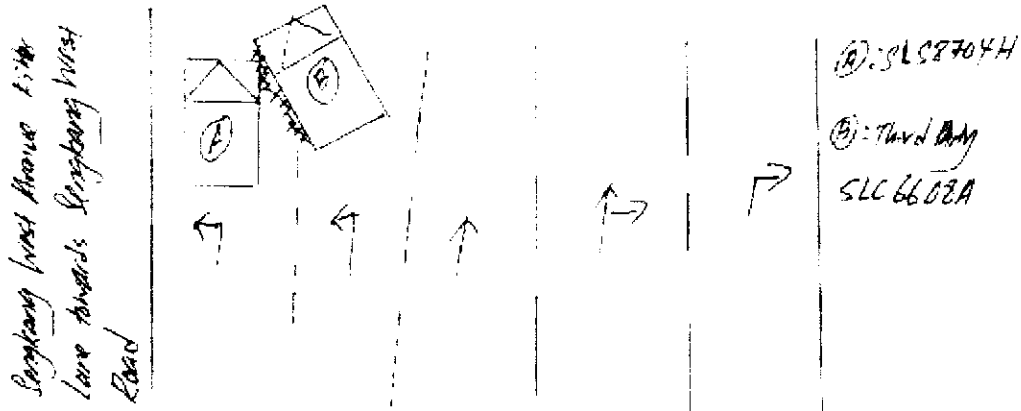
Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name
NRIC/ID No

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 06/01/2018 @ 1245hrs, I was driving my car SLS8704H going to Greenwich. When I was reached Sengkang West Avenue. After lane towards Sengkang West Rd, my car was stationary and waiting to make a left turn. Suddenly, the Volkswagen Passat SLC6608A swerved to my lane and hit to my car front right side. I alighted and check my car condition. The impact caused my car front right fender, bumper, rim and wheel area was damaged and scratches. I am unable to provide more details about my car damaged as I had not sent my car to workshop for assessment. Third party driver Mr. Hu Shun Jie @ S8235373 I admitted his fault caused this incident happened. He told me is because of the main road a car was travelling fast as the exit of his lane. Thus he swerved to my lane at the after junction earlier to avoid the car. We exchanged particulars before we leave the accident scene. After discussion, we had made a decision to submit third party claim. Third party driver Mr. Hu Shun Jie will do a reporting only. No injury.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name
NRIC/FIN No.

AUTOMOBILE ASSESSMENT REPORT

TO: ETIENNE TEO ZHEN HAO
C/O: MIRACLE WORKZ PTE LTD
48 TOH GUAN ROAD EAST, #04-126
ENTERPRISE HUB,
SINGAPORE 608586

Our Reference: 118/MW460
Date: 30 JANUARY 2018

ASSESSMENT OF VEHICLE NO. SLS 8704 H
DATE OF LOSS: 06/01/2018

We have carried out a physical assessment of SLS8704H at **MIRACLE WORKZ PTE LTD**, 48 Toh Guan Road East, #04-126 Enterprise Hub, Singapore 608586, according to your instruction on **08 JANUARY 2018** and are pleased to submit our report herewith.

1. VEHICLE PARTICULARS

Registration No.:	SJF 8882 T
Make & Model:	BMW M3 COUPE 4.0 SMT ABS D/AB GAS/D NAV
Year of Registration:	2011
Engine Capacity:	3999
Chassis No.:	WBSKG92090E698383
Engine No.:	20690027S65B40A
Colour:	BLUE
Mileage (km):	123310

2. VEHICLE CONDITION

Body Paint:	GOOD
Steering:	SERVICEABLE
Foot Brake:	SERVICEABLE
Parking Brake:	SERVICEABLE
Modification:	NIL

3. TYRE PARTICULARS & CONDITION

Front

RH Make/Size/Thread:	MICHELIN	245/35 R19 - 75%
LH Make/Size/Thread:	MICHELIN	245/35 R19 - 75%

Rear

RH Make/Size/Thread:	MICHELIN	275/35 R19 - 75%
LH Make/Size/Thread:	MICHELIN	275/35 R19 - 75%

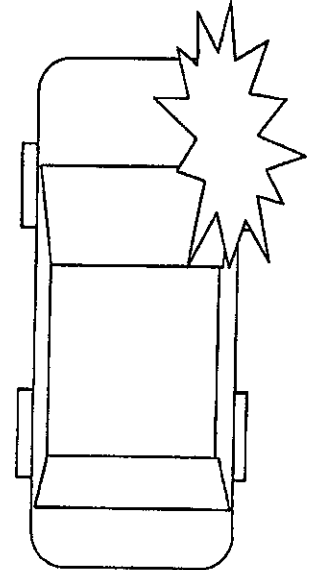
4. DESCRIPTION OF DAMAGE

At the time of the inspection, the vehicle sustained damages to the FRONT portion.

5. REMARKS

Market Value: Na
Salvage Value: Na
Repair Limit: Na

Estimated Amount: \$ 18,008.10
Adjusted Amount: \$ 16,433.40 (Lump Sum of \$13,000.00)
Estimated Repair Days: 8 days



Pursuant to your instruction, we have **NOT AUTHORISED** repair.

The assessment was conducted on a "**Without Prejudice**" basis.

If we are not notified of anything to the contrary within **14 days** from the date hereof, this report shall be treated as correct.

Disclaimer

This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle is involved. No liability or responsibility whatsoever shall be held by Aeon Auto Consultants LLP for any reliance on this report by any third party.

ASSESSMENT REPORT FOR VEHICLE NO. SLS 8704 H

PARTS (LIST ITEMS)

Qty	Description	Condition	Workshop's Estimate	Our Assessment
1	FRONT RH HEADLAMP	Cracked	2,200.00	2,200.00
2	FRONT RH HEADLAMP CLIPS	Necessary	13.00	NN 13.00 X Δ
1	FRONT RH HEADLAMP H.I.D BARLAST (ORIGINAL)	Faulty	810.00	NN 810.00 X Δ
1	FRONT RH HEADLAMP H.I.D BULB (ORIGINAL)	Faulty	365.00	NN 365.00 X Δ
1	FRONT RH HEADLAMP LOWER BRACKET	Bent	65.60	NN 65.60 X Δ
2	FRONT GRILLE L/R	Repair	290.00	-
1	FRONT BUMPER	Cracked	1,820.00	1,650 1,820.00 Δ
2	FRONT BUMPER FOGLAMP GRILLE L/R	Repair	111.20	-
2	FRONT BUMPER FOGLAMP GRILLE GARNISH L/R	Reuse	32.10	-
1	FRONT BUMPER LOWER CENTER GRILLE	Cracked	74.50	74.50
1	FRONT BUMPER REINFORCEMENT	Repair	556.40	-
2	FRONT BUMPER SIDE BRACKET L/R	Bent RH	54.80	27.40 54.80 Δ
1	FRONT BUMPER TOW HOOK COVER	Necessary	32.10	NN 32.10 X Δ
1	FRONT BUMPER PARKING SENSOR 'ORIGINAL'	Faulty	225.00	225.00
1	FRONT BUMPER PARKING SENSOR HOLDER	Necessary	66.00	66.00
1	FRONT BUMPER PARKING SENSOR RUBBER SEAL	Necessary	15.00	15.00
1	FRONT RH FENDER	Bent	892.40	892.40
1	FRONT RH FENDER INNER SHIELD	Cracked	185.00	185.00
1	FRONT SUSPENSION RH ABS SENSOR	Faulty	220.00	NN 220.00 X Δ
1	FRONT SUSPENSION RH KNUCKLE ARM WITH BEARING	Bent	585.00	585.00 Δ
1	FRONT SUSPENSION RH LOWER ARM	Bent	610.00	610.00 X NN
1	FRONT SUSPENSION RH SHOCK ABSORBER	Bent	830.00	830.00 X NN
1	FRONT SUSPENSION RH UPPER ARM	Bent	510.00	510.00 X NN

Less 0% discount
 Parts Total:

10,563.10	9,573.40
0.00	0.00
10,563.10	9,573.40

7038.40

ASSESSMENT REPORT FOR VEHICLE NO. SLS 8704 H

SPECIAL NETT ITEMS

1	FRONT BUMPER NUMBER PLATE	Reuse	25.00	-
1	FRONT BUMPER NUMBER PLATE HOLDER	Reuse	50.00	-
1	FRONT BUMPER CLIPS - SET	Necessary	30.00	30.00
1	FRONT RH FENDER INNER SHIELD CLIPS - SET	Necessary	30.00	30.00
1	FRONT RH 19" SPORT RIM	Bent	2,400.00	2,400.00 ¹²⁰
1	FRONT RH 245/35 19 SPORT TYRE	Cut	680.00	680.00 ¹²⁰
Special Nett Total :			3,215.00	3,140.00

1860

LABOUR

S/N	Description	Workshop's Estimate	Our Assessment
1	To remove, reinstall electrical wiring harness, check lighting, resetting headlamp focussing and rewire for parking sensor.	180.00	160.00 ³⁰
2	To remove, change front suspension parts, absorber, lower arm, knuckle arm, wheel bearing, anti-roll bar, top-arm and steering rack and pinion.	550.00	500.00 ²⁰⁰
3	To road test driving, check and resetting wheel alignments system.	180.00	160.00 ⁸⁰
4	To reset system after repair works.	450.00	400.00 ²⁰⁰
5	To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.	1,250.00	1,050.00 ⁶⁰⁰
6	To provide labour, workmanship to change the above damaged bodyparts, repair and re-construct consistent to the accident.	1,500.00	1,350.00 ⁶⁰⁰
7	To apply anti-rust chemical on repaired and replaced panel.	120.00	100.00 ³⁰
Labour Total :		4,230.00	3,720.00
TOTAL (PARTS & LABOUR) \$		18,008.10	16,433.40

The workshop has agreed to undertake the repair on a Lump Sum basis. The final adjusted Lump Sum contract amount is **\$13,000.00** (SINGAPORE DOLLARS THIRTEEN THOUSAND ONLY)



Amas Ong
Automobile Assessor

10638.41
158500
5 days



MIRACLE WORKZ PTE LTD

CO.REF: 201119510W
NO 48 TOH GUAN ROAD EAST
#04-126 ENTERPRISE HUB
SINGAPORE 608586
DIRECT LINE: 96472568
TEL: 64683096
FAX: 65155434

Attn: Motor Claims Department
MSIG Insurance (Singapore) Pte Ltd
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

Final Bill: MW-223-8704
Date: 09/03/2018
Vehicle No: SLS8704H
Make & Model: BMW M3 Coupe 4.0
Accident Date: 06/01/2018
Third Party Vehicle: SLC6608A

S/N	DESCRIPTION	AMOUNT
1	REPAIR COST (LUMPSUM)	\$13,000.00

GRAND TOTAL \$13,000.00

Kindly make payment to : MIRACLE WORKZ PTE LTD



MIRACLE WORKZ PTE LTD

Enquire Vehicle & Owner Information (Vehicle No. SLC6608A As At 06 Jan 2018 / 12:45:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: CY.SLS8704H.18.HW.WP

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S8235373I
Owner Name: HU SHUNJIE
Registered Address Type: HDB / HUDC
Registered Block/House No.: 434B
Registered Street Name: FERNVALE ROAD
Registered Unit No.: # 16 - 238
Registered Building Name: -
Registered Postal Code: 792434

Current Vehicle Details

Vehicle No.: SLC6608A
Make Description/Model: VOLKSWAGEN / PASSAT B8 1.8 TFSI AT 3G24JZ
Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD

Thank you



Phee Lay San has successfully logged out.

Your last login date and time was 08 Jan 2018, 14:25:13.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SLC6608A	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49	08 Jan 2018 / 14:25:46

...CLAIM SUBFOLDER...(Pending for Survey Report)

Paper Survey

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jan 2018		08 Jan 2018 16:54 Edit Adj Rpt	\$6,950.00 Edit Estimates	\$6,950.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS	[Created by Insurer]
Insured:	HU SHUNJIE, ID: S82353731
Main Claimant:	ETIENNE TEO ZHEN HAO, ID: S8323641H
Vehicle Reg. No.:	SLS8704H
Date of Loss:	06/01/2018 12:00 - :59
Claim Type:	TP / 544647
Policy/Cover Note No.:	28961774AVW (Comprehensive) Coverage: 25/05/2017 - 24/05/2018
Vehicle Reg. No. (Insured):	SLC6608A
Policy No. (Claimant):	
Excess:	S\$1,500.00
Repairer:	Miracle Works Pte Ltd (HQ) 48 TOH GUAN ROAD EAST #04-126 ENTERPRISE HUB, 608586 Jurong West - Tel:
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Imm.Advice due 09/01/2018]
Driver/Custodian (Insured):	HU SHUNJIE (), NRIC: S82353731

ASSOCIATED MAIL RECEIVED	View All Compose Case Mail
There are no mail for this case.	

ALL ASSOCIATED TASKS	View All Search Tasks Create New Task Complete																				
<table style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: left;">Due Date</th> <th style="text-align: left;">Priority</th> <th style="text-align: left;">Type</th> <th style="text-align: left;">Task Group</th> <th style="text-align: left;">Subject</th> <th style="text-align: left;">Handler</th> <th style="text-align: left;">Assigned By</th> <th style="text-align: left;">Completed On</th> <th style="text-align: left;">Created On</th> <th style="text-align: left;">Done?</th> </tr> <tr> <td colspan="10">No results.</td> </tr> </table>	Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.										
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?												
No results.																					

Claim Documents

***SLS8704H (544647)**
[SLC6608A]
TP
ETIENNE TEO ZHEN HAO
Jan 6 2018 12:00PM
[HU SHUNJIE]
Miracle Works Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View <div>View In Browser</div>	
Video							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)					Thumbnail	Print
1	22/03/18 15:11	Video - Accident From:OD - Reg. No: SLC6608A, Claimant: HU SHUNJIE						Load MP4
Assessment Reports							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)					Thumbnail	Print
1	08/01/18 16:53	Accident Statement Addm. #1 From:SC - Reg. No: SLC6608A, Claimant: HU SHUNJIE						Load HTM
Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print
1	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
2	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
3	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
4	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
5	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
6	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
7	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
8	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
9	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
10	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
11	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
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15	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
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21	29/03/18 15:20	General View						Load JPG <input checked="" type="checkbox"/>
22	29/03/18 15:32	Dismantled Parts						Load JPG <input checked="" type="checkbox"/>
23	29/03/18 15:32	Dismantled Parts						Load JPG <input checked="" type="checkbox"/>
24	29/03/18 15:32	Dismantled Parts						Load JPG <input checked="" type="checkbox"/>
25	29/03/18 15:32	Dismantled Parts						Load JPG <input checked="" type="checkbox"/>
26	29/03/18 15:32	Dismantled Parts						Load JPG <input checked="" type="checkbox"/>
27	29/03/18 15:32	Dismantled Parts						Load JPG <input checked="" type="checkbox"/>

28	29/03/18 15:32	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
29	29/03/18 15:32	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
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38	29/03/18 15:32	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
39	29/03/18 15:32	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
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41	29/03/18 15:32	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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47	29/03/18 15:32	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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55	29/03/18 15:32	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
56	29/03/18 15:32	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation					1 per page <input type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	08/01/18 16:53	TP SLS8704H GIA Report From: SC - Reg. No: SLC6608A, Claimant: HU SHUNJIE	1	Load PDF	
2	08/01/18 16:54	Email to TP reject their list of SJE	1	Load PDF	
3	22/03/18 15:04	TP E-FILE REPORT, SURVEY BILL	1	Load PDF	
4	22/03/18 15:04	SURVEY REPORT, REPAIR BILL, LTA RECEIPT	1	Load PDF	
5	22/03/18 15:04	SURVEY PHOTOS1	1	Load PDF	
6	22/03/18 15:04	SURVEY PHOTOS2	1	Load PDF	
No	Relabel/ Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/04/18 09:15	PHOTO	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div> <div style="text-align: right;"> ^ v </div>
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Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18000502/T1D3E2

Date: 02/04/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 28961774AVW

Claimant Vehicle No : SLS8704H

Insured Vehicle No : SLC6608A

Date of Loss: 06/01/2018

Nature of Claim: TP

Claim No: 544647

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLS8704H

Make & Model: BMW M3, 4.0 (M)

Engine No: 20690027S65B40A

Reg. Date: 30/09/2011 (Man. Year: 2011)

Chassis No: WBSKG92090E698383

Colour: Blue

Odometer: 123310 km

Engine Capacity: 3999 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/35 R19

Rear Tyre Size: 245/35 R19

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,778.10	7,180.30	6,597.80	47.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,230.00	1,520.00	2,710.00	64.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,008.10	8,700.30	9,307.80	51.69
Approved Total (Overridden) (S\$)		6,950.00		
Nett Amount (S\$)	18,008.10	6,950.00	11,058.10	61.41

INSPECTION

Date of Assignment: 08/01/2018

Date Inspected: 09/01/2018 Inspected At:

Miracle Works Pte Ltd (HQ)
48 TOH GUAN ROAD EAST #04-126
ENTERPRISE HUB
Singapore 608586

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 02 Apr 2018)
Parts: 143 BMW M3 4.0 (M) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLS8704H)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT RH HEADLAMP	Cracked	2,200.00 F	*2,200.00 F
2	2		*FRONT RH HEADLAMP CLIPS	Not Necessary	13.00 F	*- F
3	1		*FRONT RH HEADLAMP H.I.D BARLAST (ORIGINAL)	Not Necessary	810.00 F	*- F
4	1		*FRONT RH HEADLAMP H.I.D BULB (ORIGINAL)	Not Necessary	365.00 F	*- F
5	1		*FRONT RH HEADLAMP LOWER BRACKET	Not Necessary	65.60 F	*- F
6	2		*FRONT GRILLE L/R	Repair	290.00 F	*- F
7	1		*FRONT BUMPER	Cracked	1,820.00 F	*1,650.00 F
8	2		*FRONT BUMPER FOGLAMP GRILLE L/R	Repair	111.20 F	*- F
9	2		*FRONT BUMPER FOGLAMP GRILLE GARNISH L/R	Reuse	32.10 F	*- F
10	1		*FRONT BUMPER LOWER CENTER GRILLE	Cracked	74.50 F	*74.50 F
11	1		*FRONT BUMPER REINFORCEMENT	Repair	556.40 F	*- F
12	1		*FRONT BUMPER SIDE BRACKER L/R	O/S Bent	54.80 F	*27.40 F
13	1		*FRONT BUMPER TOW HOOK COVER	Not Necessary	32.10 F	*- F
14	1		*FRONT BUMPER PARKING SENSOR ORIGINAL	Faulty	225.00 F	*225.00 F
15	1		*FRONT BUMPER PARKING SENSOR HOLDER	Necessary	66.00 F	*66.00 F
16	1		*FRONT BUMPER PARKING SENSOR RUBBER SEAL	Necessary	15.00 F	*15.00 F
17	1		*FRONT RH FENDER	Bent	892.40 F	*892.40 F
18	1		*FRONT RH FENDER INNER SHIELD	Cracked	185.00 F	*185.00 F
19	1		*FRONT SUSPENSION RH ABS SENSOR	Not Necessary	220.00 F	*- F
20	1		*FRONT SUSPENSION RH LOWER ARM	Not Necessary	610.00 F	*- F
21	1		*FRONT SUSPENSION RH SHOCK ABSORBER	Not Necessary	830.00 F	*- F
22	1		*FRONT SUSPENSION RH UPPER ARM	Not Necessary	510.00 F	*- F
23	1		*FRONT BUMPER NUMBER PLATE HOLDER	Reuse	50.00 FS	*- FS
24	1		*SET FRONT BUMPER CLIPS	Necessary	30.00 FS	*30.00 FS
25	1		*SET FRONT RH FENDER INNER SHIELD CLIPS	Necessary	30.00 FS	*30.00 FS
26	1		*FRONT RH 19 SPORT RIM	Bent	2,400.00 FS	*1,200.00 FS
27	1		*FRONT RH 245/35 19 SPORT TYRE	Not Necessary	680.00 FS	*- FS
28	1		*FRONT SUSPENSION RH KNUCKLE ARM WITH BEARING	Bent	585.00 F	*585.00 F
29	1		*FRONT BUMPER NUMBER PLATE	Reuse	25.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					13,778.10	7,180.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, REINSTALL ELECTRICAL WIRING HARNESS, CHECK LIGHTING, RESETTNG HEADLAMP FOCUSING AND REWIRE FOR PARKING SENSOR	New	180.00	30.00
2	TO REMOVE, CHANGE FRONT SUSPENSION PARTS, ABSORBER, LOWER ARM, KNUCKLE ARM, WHEEL BEARING, ANTI-ROLL BAR, TOP-ARM AND STEERING RACK AND PINION	New	550.00	180.00
3	TO ROAD TEST DRIVING, CHECK AND RESETTNG WHEEL ALIGNMENTS SYSTEM	New	180.00	80.00
4	TO RESET SYSTEM AFTER REPAIR WORKS	New	450.00	200.00
5	TO RE-SPRAY PAINTING ON THE CHANGE BODYPARTS, REPAIR PORTION, AND WHERE CONSISTENT TO THE ACCIDENT	New	1,250.00	600.00
6	TO PROVIDE LABOUR, WORKMANSHIP TO CHANGE THE ABOVE DAMAGED BODYPARTS, REPAIR AND RE-CONSTRUCT CONSISTENT TO THE ACCIDENT	New	1,500.00	400.00
7	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL	New	120.00	30.00
Gross Labour Cost (\$\$)			4,230.00	1,520.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >