

22/9/2018

ASS. REC. BY:

REF: CS/MSG18000489/R1 qd3<sup>2</sup>

Special Instructions:

SURVEYOR

ASSIGNMENT (Office)

Meenmen

From (Person):

Vimmala

of

MSLG

Date/Time: 09/01/18 @ 10:25am

Estimated Cost:

Bill to:

① TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SLK 3846G

Insured:

at Workshop m/s:

SHU FATT Auto Works

Tel:

62730119

of Blk 1009 Bkt Merdih Lane 3# 01-90

Policy No:

A28882902 QMX

Claim No:

543419

Sum Insured:

Excess:

\$500.00

Make of Veh:

(Client's Record)

D.O.A. 28/12/2017

CA / (REV) / REP. / REV 24 HRS

10-01-2018 @ 9am (201 Choa Chu Kang Ave 1 (80201)

H.O.D. Endorsement:

Date/Time:

11:35am @ 09/01/18

Person Contacted:

Julia

Vehicle ID:

① OUT

Date/Time

Action/Instruction (✓) Estimate

SLK 3846G-X Check market value and rebate if it is economical to repair. Vehicle Not In Workshop Premises. Vehicle is not in driveable condition. Insured request to survey the vehicle in the residential premises.

Mr Tan @ 9234 8690

10/1/18 @ 4:34pm revert to Vimmala via Meenmen (7/c).

REF: REF

REF:

5290A

Lot XPIRY: 2018/MAR

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLK 3846 G

at Workshop m/s: 201, Cthm Cthm Kank

of: \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 14K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLK3846 G Yr Regn: 2008 MAR

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda civic 1.8 VTEC C.O. 1799

Colour: BLACK A/C: Insured / Std / NI / NA

Sp. Reading: 130446 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: 34MFD163085214448

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front R/Bal. 5 mm

Rear R/Bal. 5 mm

L/Bal. 5 mm

D.O.A. 28/12/17 D.O.I. 10/01/18

Survey held at 201 CCK

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

14/5 FRT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

12/1/18 Recommended as uneconomical to repair  
Submit Uneconomical Total Loss Report.

RECEIVED 12 JAN 2018

Date/Time: File Pass to? ☐ : Preli. Report

1) 12/1/18 ☐ : Final Report

Date/Time: File Return to?

2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ : Weekend (\$ \_\_\_\_\_)

☐ : S-RS (\$ \_\_\_\_\_)

☐ : Photos

☐ : Others

TOTAL

Report Format: TL-E

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

300

10

# Survey Department Check List (Case Handler)

Reference No. : *C9/MSG18000489/R1943*

Policy Type: *OD* / TP / TP RES / TL / EVA

*SUC 38466*

Case Handler

Typist

Admin ( *Nutha* ): Case handler to make sure all information created by the assignment team are **ACCURATE**.

## (1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			

Surveyor ( *Rm* ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
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<i>✓</i>			
<i>✓</i>			

## (2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

<i>✓</i>		
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## (3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

<i>✓</i>		

## (4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By: *Ch*

Case Handler

Date

*12/1/18*



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18000489/R1qd3

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 09-01-2018



Code : MSG

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SLK 3846G
Policy No.	A28882902QMX	Coverage (\$)	0.00
Claim No.	543419	Excess (\$)	500.00
Assign From	MERIMEN (VIMMALA)	Assign Date	09/01/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	28/12/2017	Inspection Date	
Survey held at	SHU FATT AUTO WORKS		
	BLK 1009, BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723		

## 5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Dec 2017 <a href="#">Sendback Est</a>	09 Jan 2018 10:01 <b>\$15,400.00</b>	09 Jan 2018 10:25 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS

Insured:	TAN YUE CHONG, ID: S7435290A, Tel: +6592348690, Email: patrick.patricktan@gmail.com			
Vehicle Reg. No.:	SLK3846G	Date of Loss:	28/12/2017 16:00 - :59	
Claim Type:	OD / 543419	Policy/Cover Note No.:	A28882902QMX (Comprehensive) Coverage: 24/01/2017 - 23/01/2018	
		Excess:	\$500.00	
Repairer:	Shu Fatt Auto Works (HQ) Block 1009 Bukit Merah Lane 3, #01-90, 159723 Bukit Merah - Tel: 62730119			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmala D/O Raja Singam - 65942471]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 10/01/2018]			
Driver/Custodian:	TAN YUE CHONG (43 / Male), NRIC: S7435290A, Tel: +6592348690			
Adj Asg. Remarks:	Please revert and check on the market value and rebate if it is economical to repair. The vehicle is not in the workshop premise. Our Insured request to survey the vehicle in the residential premises. The vehicle is not in the drivable condition. Please contact our insured to arrange for the survey appointment. Thank you.			

[View All](#)   [Compose Case Mail](#)

### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

### ALL ASSOCIATED TASKS View All

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[Search Tasks](#)   [Create New Task](#)   [Complete](#)

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Vimmala D/O Raja Singam

Date: 10 Jan 2018

**Preliminary Advice**

Vehicle No	: SLK3846G	Accident Date	: 28/12/2017
Make	: HONDA CIVIC	Policy No.	: A28882902QMX
Assignment Date	: 09/01/2018	Excess	: S\$500.00
Date of Inspection	: 10/01/2018	Est. Duration of Repair	: 0.00
Inspection At	: SHU FATT AUTO WORKS (HQ) BLOCK 1009 BUKIT MERAH LANE 3, #01-90 SINGAPORE 159723		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,400.00
Revised Amount	:S\$	TOTAL LOSS
Check Items (Estimated)	:S\$	
Total	:S\$	

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	14,000.00
COE / PARF Rebate	:S\$	11,849.00
Salvage Value	:S\$	
Margin for Repair	:S\$	2,151.00

**Remarks**

( X ) The vehicle is not economical for repair.

( ) The above survey was conducted on a 'without prejudice' basis.

MSI317170632 / STA INSPECTION PTE LTD - Boon Lay  
 ENTRY DATE & TIME: 29/12/2017 16:17  
 SUBMITTED BY: GOH WEE LING

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 29/12/2017 16:17  
 Date Of Accident 28/12/2017 16:45  
 Exact Location Of Accident RESORT WORLD B1 CAR PARK EAST ZONE  
 Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SLK3846G  
**Insured/Policyholder**  
 Name Of Registered Owner TAN YUE CHONG  
 NRIC No S7435290A  
 Email Address PATRICK.PATRICKTAN@GMAIL.COM  
 Mobile Phone No (LOCAL) +65-92348690  
 Alternative Phone No Others-92348690

### Vehicle Particulars

Manufacturer HONDA  
 Model CIVIC 1.8L  
 Exact Purpose for which vehicle was being used at time of accident PRIVATE USE  
 Are you claiming under your own insurance policy for repair to your vehicle? NO  
 If No, Please state action to be taken REPORTING ONLY  
 Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.  
 Type Of Coverage COMPREHENSIVE  
 Fleet Policy NO  
 Policy Number A 28882902 QMX  
 Cover Note Number

### Driver

Name of Driver TAN YUE CHONG  
 NRIC No S7435290A  
 Date Of Birth 21/10/1974  
 Occupation INDOOR  
 Date Of Driving Pass 27/11/2002  
 Driving Experience 15 YEARS AND 1 MONTH  
 Gender MALE  
 Mobile Number (LOCAL) +65-92348690



Fax Number  
 Contact Number OTHERS-92348690  
 Email Address PATRICK.PATRICKTAN@GMAIL.COM  
 Address BLK 201 CHOA CHU KANG AVENUE 1  
 #04-53  
 Postcode 680201  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OWNER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

**General Information of the Accident**

Type Of Accident COLLISION - MAJOR/MINOR RD  
 Weather Conditions CLEAR  
 Road Surface DRY

**Other Information**

Was any foreign vehicle involved in this accident? YES  
 Foreign Vehicle Registration Number JRE6622 (PRIVATE CAR)  
 Number of vehicles involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 4  
 Passenger 1 Name: : WU WEI  
 Gender: : Female  
 Passenger 2 Name: : GARRET TAN  
 Gender: : Male  
 Passenger 3 Name: : KAUFMAN TAN  
 Gender: : Male

**Details of Police Action**

Was the accident reported to the police? YES  
 If Yes, Please state which Police Station  
 Police Station Name TELOK BLANGAH NPP  
 Police Station Address ROAD: 51 TELOK BLANGAH DRIVE #01-116 , POSTCODE: 100055 ,  
 COUNTRY: SINGAPORE  
 Police Station Contact TEL NO: - FAX NO:  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

**Circumstances of Accident**

REFER POLICE REPORT

**Attachment(s)**

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO



## DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	JRE6622
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TEOH ENG HUAT
NRIC/Passport Number	
Contact Number	91619235 / +60195176638
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan


SKETCH PLANIMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

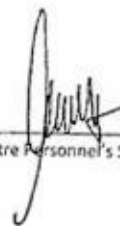
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

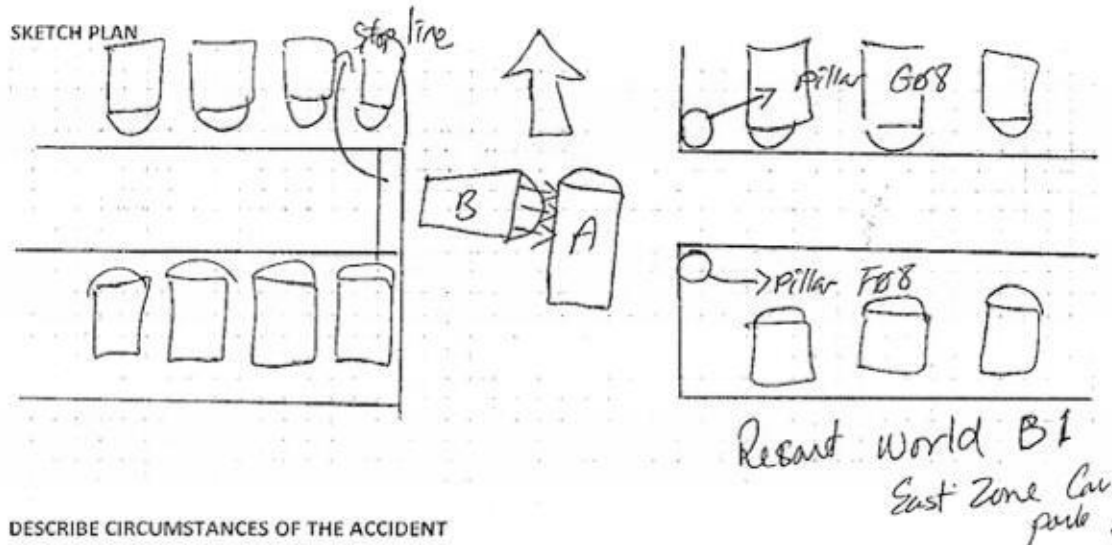
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
 Policyholder's Signature  
 Date & Time:

  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

Sketch Plan #2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer Police Report  
7/2017/228/2104

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: \_\_\_\_\_  
NRIC/FIN No.: \_\_\_\_\_

### Common Statement



**SINGAPORE  
POLICE FORCE**



T/20171228/2104

Police Station Of Origin:  
Telok Blangah NPP  
51 Telok Blangah Drive #01-116  
SINGAPORE 100055  
Tel No: 1800-2729999

1 of 3

Report No. T/20171228/2104

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 28/12/2017 19:16	Vide Report No.:	Station Diary No.: 21
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Informant's Particulars			
Name of Informant: TAN YUE CHONG		Address: APT BLK 201 CHOA CHU KANG AVENUE 1 #04-53 SINGAPORE 680201	
ID Type / ID No.: NRIC NO / S7435290A		Contact No.: Home/Office: Mobile: 92348690	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 43	Date of Birth: 21/10/1974	Type of Informant: Driver
Race: Chinese		Language:	Institution / School Name:
Occupation: CHIEF MARKETING OFFICER		Driving Licence Information: Class: 3 Date of Expiry:	

General Information of the Accident				
Type of Accident:	Non-Injury Foreign Vehicle	Drink Drive: No	Date/Time of Accident: 28/12/2017 16:45	Type of Location:
Location: Along Road 1 SENTOSA GATEWAY  Resort World Sentosa Carpark, East Zone between pillar G08 and F08				
Weather:		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision: Between Moving Vehicles - Head To Side			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
JRE6622	Car	TOYOTA	Innova	Silver	Slightly Damaged	0
SLK3846G	Car				Seriously Damaged	3

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

Common Statement



**SINGAPORE  
POLICE FORCE**



T/20171228/2104

Police Station Of Origin:  
Telok Blangah NPP  
51 Telok Blangah Drive #01-116  
SINGAPORE 100055  
Tel No: 1800-2729999

2 of 3

Report No. T/20171228/2104

**CONTINUATION OF REPORT**

<b>Driver</b>			
Name	TEOH ENG HUAT		ID No. A33490629
Related Vehicle	JRE6622 (Car)		Contact No. 91619235
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: 2B,3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
<b>Driver</b>			
Name	TAN YUE CHONG		ID No. S7435290A
Related Vehicle	SLK3846G (Car)		Contact No. 92348690
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 28/12/2017 at about 1645hrs, I was driving my car bearing carplate number: SLK3846G in the carpark of RWS East Zone. Upon reaching the cross junction, a car bearing carplate number JRE6622 suddenly drove out from the slip road without stopping to check. The vehicle front then hit against the left side of my car. I wished to inform that due to the impact, my car front left wheels was out of alignment and the front left of the car was dented. I also wished to inform that no 1 was injured from the accident, no traffic police or ambulance at scene and no government property damage.

**Common Statement**



SINGAPORE  
POLICE FORCE



T/20171228/2104

3 of 3

Report No. T/20171228/2104

Police Station Of Origin:  
Telok Blangah NPP  
51 Telok Blangah Drive #01-116  
SINGAPORE 100055  
Tel No: 1800-2729999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: D / Sgt 3 TEO JIA SHENG	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 28/12/2017 19:16
Officer In Charge Of Case: TP / AEIT / SI'ANG YI TING, STEPHANIE Contact No.: 65476414	Classification Of Case:
Authentication Stamp NP168	SN 045
 Signature: Singapore Police Force	

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5290A
Vehicle Details	
Vehicle No.:	SLK3846G
Vehicle to be Exported:	No
Intended De-registration Date:	10 Jan 2018
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.8L A
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	R18A13031379
Chassis No.:	JHMFD16308S214448
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$21,141.00
Original Registration Date:	11 Mar 2008
First Registration Date:	11 Mar 2008
Transfer Count:	2
Actual ARF Paid:	\$23,256.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Mar 2018
PARF Rebate Amount:	\$11,628.00
Intended COE Rebate Details	



COE Expiry Date:	10 Mar 2018
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$13,289.00
COE Rebate Amount:	\$221.00
<b>Total Rebate Amount:</b>	<b>\$11,849.00</b>

The information contained herein is correct as at 10 Jan 2018

OK

14,000  
11,849  

---

2,151  

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# 樹發汽車修理廠 SHU FATT AUTO WORKS

BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065  
Co. Reg. No. 09062400M GST Reg. No. 09-062400-M

INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)

## PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	WSK/JW/SF-SLK3846G
Policy No:	A28882902QMX	Date of Loss:	28/12/2017
Vehicle Reg. No.:	SLK3846G	Driveable?	
Driver Age/Info:	43 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TAN YUE CHONG	Contact No:	+6592348690
Driver:	TAN YUE CHONG		
Make/Model:	HONDA CIVIC, 1.8 L (A)	Vehicle Reg. Date:	11/03/2008
Vehicle Colour:	BLACK		
Engine No:	R18A13031379	Chassis No:	JHMFD16308S214448
Odometer:	0 KM		
Paint Type:			
Total Loss?	YES		
Est. Duration of Repair 20 (day)			
Description of Accident/Loss	REFER POLICE REPORT		
Remarks:	VEHICLE WITH INSURED NOT AT SHU FATT AUTO WORKS. ACCIDENT REPORTED IN STA INSPECTION CENTRE - BOON LAY.		
Present Location:	SHU FATT AUTO WORKS (HQ)		

## COST OF CLAIMS

	Amount
Parts	15,400.00
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Calculated Gross Total (\$\$)	15,400.00
- Excess (\$\$)	500.00
(\$\$)	14,900.00

+ GST 7.00% (S\$)	1,043.00
Nett Amount (S\$)	<u>15,943.00</u>

This claim is handled by: PATRICIA KOH

*Generated using Merimen e-Claims Internet Estimation & Adjusting System*

## Reference

## Estimates on Parts

Shu Fatt Auto Works/SLK3846G/09/01/2018 10:01. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

This vehicle to be recommended  
as uneconomical to repair

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

### Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

### Estimates on Labour

There are no labour items selected.

Shu Fatt Auto Works/SLK3846G/09/01/2018 10:01. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	29 Dec 2017	09 Jan 2018 10:01 S\$15,400.00	09 Jan 2018 10:25 Edit Adj Rpt	S\$15,400.00 Edit Estimates	S\$15,400.00 View Rpt	Pending for Survey Report

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	TAN YUE CHONG, ID: S7435290A, Tel: +6592348690, Email: patrick.patricktan@gmail.com								
Vehicle Reg. No.:	SLK3846G	Date of Loss:	28/12/2017 16:00 - :59						
Claim Type:	OD / 543419	Policy/Cover Note No.:	A28882902QMX (Comprehensive) Coverage: 24/01/2017 - 23/01/2018						
		Excess:	S\$500.00						
Repairer:	Shu Fatt Auto Works (HQ) Block 1009 Bukit Merah Lane 3, #01-90, 159723 Bukit Merah - Tel: 62730119								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmala D/O Raja Singam - 65942471]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 08/02/2018]								
Driver/Custodian:	TAN YUE CHONG (43 / Male), NRIC: S7435290A, Tel: +6592348690								
Adj Asg. Remarks:	Please revert and check on the market value and rebate if it is economical to repair. The vehicle is not in the workshop premise. Our insured request to survey the vehicle in the residential premises. The vehicle is not in the drivable condition. Please contact our insured to arrange for the survey appointment. Thank you.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;">View All Compose Case Mail</span>									
• MSIG_SG (11/01/2018): Alert - Adj Mandate Revoked - SLK3846G - Claim Handler: Vimmala D/O Raja Singam									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All Search Tasks Create New Task Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**SLK3846G (543419)**  
**OD**  
**Dec 28 2017 4:00PM**  
**[TAN YUE CHONG]**  
**Shu Fatt Auto Works**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** View in Browser

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
<b>STA INSPECTION PTE LTD (Boon Lay)</b>				
1	29/12/17 16:40	<b>Accident Statement</b>	Load HTM	
2	04/01/18 17:33	<b>Accident Statement Addm. #1</b>	Load HTM	
<b>Shu Fatt Auto Works (HQ)</b>				
1	09/01/18 10:01	<b>Repairer Estimates</b>	Load HTM	
<b>LKK Auto Consultants Pte Ltd (HQ)</b>				
1	10/01/18 16:38	<b>Adjuster Immediate Advice</b>	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
<b>STA INSPECTION PTE LTD (Boon Lay)</b>				
1	29/12/17 16:30	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	29/12/17 16:30	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
3	29/12/17 16:30	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
4	29/12/17 16:30	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
5	29/12/17 16:30	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
6	29/12/17 16:30	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
7	29/12/17 16:30	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
8	29/12/17 16:30	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
9	29/12/17 16:30	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
<b>LKK Auto Consultants Pte Ltd (HQ)</b>				
No	Relabel/Reorder		Thumbnail	Print
1	10/01/18 16:23	<b>Odometer Reading</b>	Load JPG	<input checked="" type="checkbox"/>
2	10/01/18 16:23	<b>Chassis Number</b>	Load JPG	<input checked="" type="checkbox"/>
3	10/01/18 16:23	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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5	10/01/18 16:23	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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8	10/01/18 16:23	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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12	10/01/18 16:23	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
13	10/01/18 16:23	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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15	10/01/18 16:23	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
16	10/01/18 16:23	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>



17	10/01/18 16:23	General View	1	Load JPG	<input checked="" type="checkbox"/>
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64	10/01/18 16:24	General View	1	Load JPG	<input checked="" type="checkbox"/>
65	10/01/18 16:24	General View	1	Load JPG	<input checked="" type="checkbox"/>
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67	10/01/18 16:24	General View	1	Load JPG	<input checked="" type="checkbox"/>
68	10/01/18 16:24	General View	1	Load JPG	<input checked="" type="checkbox"/>
69	10/01/18 16:24	General View	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	08/01/18 09:11	Market value from LKK-\$12,000 to \$14,000	1	Load PDF	
No	Finalized On	STA INSPECTION PTE LTD (Boon Lay)		Thumbnail	Print
1	29/12/17 16:39	Sketch Plan [Linked Accident Report Documents]	1	Load TIF	
2	29/12/17 16:39	Sketch Plan #2 [Linked Accident Report Documents]	1	Load TIF	
3	29/12/17 16:39	Common Statement [Linked Accident Report Documents]	1	Load TIF	
4	29/12/17 16:39	Common Statement [Linked Accident Report Documents]	1	Load TIF	
5	29/12/17 16:39	Common Statement [Linked Accident Report Documents]	1	Load TIF	
No	Finalized On	Shu Fatt Auto Works (HQ)		Thumbnail	Print
1	09/01/18 09:57	Certificate of Insurance	1	Load PDF	
2	09/01/18 09:57	Drivers Driving License	1	Load PDF	
3	09/01/18 10:01	parf value enquiry	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/01/18 16:21	Log card (if available)	1	Load PDF	
2	10/01/18 16:38	WORKSHOP ESTIMATE	1	Load PDF	

## Linked Accident Report Documents

			View	View in Browser	<input checked="" type="checkbox"/>
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	STA INSPECTION PTE LTD (Boon Lay)		Thumbnail	Print
1	29/12/17 16:40	Accident Statement	1	Load HTM	
2	04/01/18 17:29	Addendum Sheet	1	Load JPG	<input checked="" type="checkbox"/>
3	04/01/18 17:33	Accident Statement Addm. #1	1	Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	STA INSPECTION PTE LTD (Boon Lay)		Thumbnail	Print
1	29/12/17 16:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	29/12/17 16:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	29/12/17 16:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	29/12/17 16:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	29/12/17 16:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	29/12/17 16:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	29/12/17 16:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	29/12/17 16:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	29/12/17 16:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	STA INSPECTION PTE LTD (Boon Lay)		Thumbnail	Print
1	29/12/17 16:39	Sketch Plan	1	Load TIF	
2	29/12/17 16:39	Sketch Plan #2	1	Load TIF	
3	29/12/17 16:39	Common Statement	1	Load TIF	
4	29/12/17 16:39	Common Statement	1	Load TIF	
5	29/12/17 16:39	Common Statement	1	Load TIF	

## Documents Checklist

**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

Our File No: CS/MSG18000489/R1QD3S2

Date: 12/01/2018

## REFERENCE

Insured/Claimant: TAN YUE CHONG Policy No: A28882902QMX  
Date of Loss: 28/12/2017 Nature of Claim: OD Claim No: 543419

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SLK3846G**  
Make & Model: HONDA CIVIC, 1.8 L (A) Engine No: R18A13031379  
Reg. Date: 11/03/2008 (Man. Year: 2008) Chassis No: JHMF16308S214448  
Colour: Black Odometer: 130446 km  
Engine Capacity: 1799 cc  
Market Value/New Car Price: S\$14,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
Front Left Side: Dunlop 5 mm Rear Left Side: Dunlop 5 mm  
Front Right Side: Dunlop 5 mm Rear Right Side: Dunlop 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,400.00	15,400.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>15,400.00</b>	<b>15,400.00</b>	<b>0.00</b>	<b>0.00</b>
<b>- Excess (S\$)</b>	<b>500.00</b>	<b>500.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>14,900.00</b>	<b>14,900.00</b>	<b>0.00</b>	<b>0.00</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,043.00</b>	<b>1,043.00</b>	<b>0.00</b>	<b>0.00</b>
<b>Nett Amount (S\$)</b>	<b>15,943.00</b>	<b>15,943.00</b>	<b>0.00</b>	<b>0.00</b>

## INSPECTION

Date of Assignment: 09/01/2018 Present Location:  
Date Inspected: 10/01/2018 Inspected At:

Shu Fatt Auto Works (HQ)  
Shu Fatt Auto Works (HQ)  
Block 1009 Bukit Merah Lane 3, #01-90  
Singapore 159723

Estimated Period of Repair: 0.0 days

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**TOTAL LOSS ASPECT**

Market Value : \$14,000.00  
OMV : \$21,141.00  
PARF Rebate (1) : \$11,628.00  
Quota Premium Paid : \$13,289.00  
COE Rebate (2) : \$ 221.00  
Total Rebate (1) + (2) = : \$11,849.00

The total amount incurred will be Market Value \$14,000.00 minus Total Rebate \$11,849.00 = \$2,151.00 before excess.

In view of the above, the vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 12 Jan 2018)
<b>Parts:</b> 143	HONDA CIVIC 1.8 L (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLK3846G)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*The repair charges of the above vehicle is approximately \$14,000.00.		14,000.00 F	*14,000.00 F
F=Franchise part.						
				<b>Sub Total (S\$)</b>	<b>14,000.00</b>	<b>14,000.00</b>
				<b>+ Margin on L,N Items 10.00/10.00% (S\$)</b>	<b>1,400.00</b>	<b>1,400.00</b>
				<b>Total Parts (S\$)</b>	<b>15,400.00</b>	<b>15,400.00</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >