

**Asher Sng (LKKAuto)**

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 13 March 2018 2:02 PM  
**To:** Asher Sng (LKKAuto); Admin A; Vic (LKKAuto)  
**Cc:** Chong Boon Sen; Alfred Toh; KKLau; Olivia Lau (LKKAuto)  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBG8184P (OI : SNM18D00134C02/4) AND SLQ5063D (TP : LKK REF - CC6/CTI18000467/ea3) on 06/01/2018

LKK REF - CC6/CTI18000467/ea3  
CTI REF - SNM18D00134C02/4 (GBG8184P)

Dear Asher

We refer to your email of even date pertaining to the above matter.

Please proceed to negotiate claim as follow:

Cost of repairs	\$ 9,630.00
Loss of use (\$80.00x 9 days)	\$ 720.00
LTA Search fee	\$ 2.00
Total	\$10,352.00
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Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#15-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID : +65 6389 6183  
FAX: +65 6224 7175/6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Tuesday, March 13, 2018 10:10 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBG8184P (OI : SNM18D00134C02/4) AND SLQ5063D (TP : LKK REF - CC6/CTI18000467/ea3) on 06/01/2018

Hi Sir,

We refer to the email dated on 28/02/2018.

Third party is chasing for settlement.

Please kindly let us have your approval /instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 28 February 2018 9:28 AM

**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Jowyn Tay' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; 'Irene Tay' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; 'Irene Tay' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; 'Sharon Han' <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; 'Chong Boon Sen' <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; 'Alfred Toh' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBG8184P (OI : CAI - TBA) AND SLQ5063D (TP : LKK REF - CC6/CTI18000467/ea3) on 06/01/2018

**Importance:** High

Your ref : SNM18D00134/C02/3

Our ref : CC6/CTI18000467/Aea3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MODERN AUTOMOTIVE PTE LTD**" at **\$ 10,532.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 15,527.41	\$ 9,630.00
2. Loss of Use (9days x \$120)	\$ 1,080.00	\$ 900.00 (9days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 16,609.41	<b>\$ 10,532.00</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 31 January 2018 3:24 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBG8184P (OI : CAI - TBA) AND SLQ5063D (TP : LKK REF - CC6/CTI18000467/ea3) on 06/01/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 8 January 2018 7:57 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBG8184P (OI : CAI - TBA) AND SLQ5063D (TP : LKK REF - CC6/CTI18000467/ea3) on 06/01/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Modern Automotive Pte Ltd.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

***"Wishing you a Happy New Year 2018"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01 - 61  
SINGAPORE 408717  
GST REG. NO : 200501102H  
TEL : 6748 4422 / 6745 4422 FAX : 6747 6720  
Email: chin@modernautomotive.com.sg

YOUR REF : GBG8184P  
OUR REF : SLQ5063D

Date : 29.01.2018

The Claims Manager  
China Taiping Insurance Co (s) Pte Ltd  
3 Anson Road #16-00  
Spring Leaf Tower  
Singapore 079909  
Tel : 6222 2366  
Fax : 6222 1033

**RE : ACCIDENT INVOLVING SLQ5063D & GBG8184P ON 06.01.2018  
ALONG PIE (CHANGI AIRPORT) BEFORE KALLANG EXIT**

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We refer to the above matter.

We have been authorized by our client Miss Ho Meei Huey to make claim against your insured vehicle No. GBG8184P in respect of the above accident for the following :

Repair Cost	\$	9,630.00 (Incl GST)
Loss of use (9 days x \$120)	\$	1,080.00
Search fee	\$	2.00

**Total : \$ 10,712.00**

Enclosed herewith a copy each of the supporting documents for your perusal.  
Kindly process the above and remit the payment to us asap.

Yours faithfully



Modern Automotive Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/CTI18000467/Aea3**

15 JANUARY 2018

**TAY KIA KOON TRADING**  
BLK 341 HOUGANG AVENUE 7  
#10-469  
SINGAPORE 530341

Dear Sir/Madam,

**ACCIDENT INVOLVING GBG 8184P AND SLQ 5063D ON 6.01.18**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Siti  
*Case Handler*  
DID: 6256 3561  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

# LETTER OF AUTHORIZATION

Date: .....08/11/18.....

TO WHOM IT MAY CONCERN

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE

.....SLQ5063D / G B G 8184P.....

ON .....06/11/18.....ALONG .....Pte (Changi Airport).....

.....Before Kallang Exit.....

This letter is to authorize **MODERN AUTOMOTIVE PTE LTD** at Block 3023A, Ubi Road 1, #01-61, Singapore 408717 to resolve the above matter.

In respect of this authorization, **MODERN AUTOMOTIVE PTE LTD** has my/our authority to decide on my/our behalf whether to accept any offer of settlement from the third party insurers. I/we also agreed that all payments include Loss of Use to make in favour of **MODERN AUTOMOTIVE PTE LTD**.

**MODERN AUTOMOTIVE PTE LTD** is also authorized to sign all the required documents include Discharge Voucher from the third party insurers on my/our behalf.

Yours Faithfully

..........  
Signature of Owner

.....HO MEEI HUEY S8844602Z.....  
Name / NRIC

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3086751700 Claim No : SNM18D00134/C02/3  
Claimant : HO MEEI HUEY  
Amount : S\$10,352.00  
DOLLARS TEN THOUSAND THREE HUNDRED AND FIFTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLQ 5063D  
Insured Vehicle No. : GBG 8184P

Date of Loss : 06/01/2018  
Place of Accident : PIE (CHANGI AIRPORT) BEFORE KALLANG EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAY KIA KOON TRADING  
Driver Name : LEE CHOON HSIEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	9,630.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	720.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	<u>10,352.00</u>

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Claimant Name : HO MEEI HUEY

NRIC No : S8844602Z

Signature : 

Date : 13/3/18

# MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01- 58 / 61 SINGAPORE 408717  
TEL : 67474422, 67454422 FAX : 67476720  
GST REG. NO : 200501102H

CHINA TAIPING INSURANCE CO (S) PTE LTD  
3 ANSON ROAD #16-00  
SPRING LEAF TOWER SINGAPORE 079909

Attention : Motor Claim Department  
Contact : 62222366/63896111 Fax No. : 62221033

## Tax Invoice : TP001141

Date : 26/01/2018  
Vehicle Num. : SLQ 5063D  
Make/Model : BMW 120-2008  
Chassis/Eng# :  
Accident Date : 06/01/2018  
Claim No. :  
Reference :  
Policy No. : 5095336436

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR : ACCIDENT REPAIR (LUMPSUM)		9,000.00
		Labour Total S\$ :		9,000.00

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Total S\$ :	9,000.00
GST @ 7% S\$ :	630.00
Amount Due S\$ :	9,630.00

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MODERN AUTOMOTIVE PTE LTD



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-003534

Date of Request: 08/01/2018

Your Ref No: Online Purchase

Modern Automotive Pte Ltd  
Blk 3023A Ubi Road 1  
#01-61 & #01-58  
Singapore 408717

Dear Sir/Madam,

Enquiry Date 08/01/2018  
Enquiry By Ho Meei Huey  
TP Vehicle No. GBG8184P  
Accident Date 06/01/2018

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBG8184P	China Taiping Insurance (Singapore) Pte. Ltd.	09/11/2017-08/11/2018	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

 Our Ref No: GR-18-003534  
 Date of Request: 08/01/2018

Your Ref No: Online Purchase

 Modern Automotive Pte Ltd  
 Blk 3023A Ubi Road 1  
 #01-61 & #01-58  
 Singapore 408717

Dear Sir/Madam,

 Enquiry Date 08/01/2018  
 Enquiry By Ho Meei Huey  
 TP Vehicle No. GBG8184P  
 Accident Date 06/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque