

INS. CASE OWNER:

Clara

CC 4 / FWD1

8000462, A 00352

LKK:
IDAC:

Surveyor:

ADRIAN

DOI:

ASSIGNMENT

1-1-18

Date / Time:

31/1/18
2/1/18

Registered in Merimen:

Pre-assign / CCU / FTE

SGY1797m



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

PNVP2017-00006833

Subaru SX 4

PIE > KPE

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SGY1797m

SKN96802

CU 6311K



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



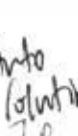
INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

1/1

ADRIAN

11/1/18

2/2/18

SKN 16802 X;
SGY1797m - 05/1/18 01:40:48/VL; DOA: 16/1/18

ENTER AND LIBRARY CLARK.

FILE PASS TO TYPIST TO PREPARE REPORT.

RECEIVED 2 FEB 2018

RECEIVED 20 MAR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 1/2/18

Sent By: ADRIAN

FINALIZATION

Date/Time: -

Confirm with: ADRIAN

Confirm by: ADRIAN

Repair Cost:

43 S\$ 15,750.00

(9 days) Reduction:

53 %

Email

Call

FINAL SETTLEMENT

Date/Time: 15/3/18

Confirm with: ADRIAN

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 100%.

Repair Cost:

S\$ 15,750.00

3 VEH C-C OI LABI

Loss of Rental (LOR):

S\$ 1,070.00

(10 days) X +100

Loss of Use (LOU):

S\$ -

(\$

x

days)

Loss of Income (LOI):

S\$ -

(\$

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$ 1.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$ 16,821.45

Global Sum S\$:

FINAL PAYMENT

Date/Time: 15/3/18

Confirm with: ADRIAN

Email

Call

Payee 1:

S\$ 16,821.45

Name 1:

ACE AUTO SOLUTION

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

500

COPY SENT
20/3/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No, 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD18000462/Aea3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986			Date : 08-01-2018	
			Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGY 1797M	Veh. Inspected	SKN 9680Z	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	02/01/2018	Inspection Date	09/01/2018	
Survey held at	ACE AUTO SOLUTION 23 KAKI BUKIT AVE 4, #04-01 (SOUTH WING) SINGAPORE 415933			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Ace Auto Solution
 Registration number : 53228991M
 23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

Repair Estimate

Date : 9/1/2018

Reference: SKN9680Z
 CHEVROLET
 Make: ORLANDO
 1.4AT TURBO

To Whom It May Concern

TP FWD
 Asher

Dear Sir,

RE: VEHICLE :SKN9680Z
CHASSIS NO.:KL1YA7589EK605407
ENGINE NO.:A14NET141140110

Name of insured :ARIJIT BHATTACHARYYA
 Date of accident.: 02/01/2018

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

Parts

No.	Qty	Part Description	Price (SGD)
1	1	FRT BONNET GRILLE <i>new</i>	\$ 371.00
2	1	RH HEADLAMP <i>new</i>	\$ 983.00
3	1	LH HEADLAMP <i>new</i>	\$ 983.00
4	1	FRT BUMPER <i>Deformed</i>	\$ 1,406.00
5	1	FRT BUMPER TOW COVER <i>new</i>	\$ 75.00
6	1	FRT BUMPER LOGO <i>new</i>	\$ 158.00
7	1	FRT GRILLE MIDDLE <i>new</i>	\$ 400.00
8	1	FRT NUMBER PLATE GARNISH <i>Deformed</i>	\$ 95.00
9	1	FRT BUMPER LOWER <i>new</i>	\$ 516.00
10	1	FRT BUMPER LOWER GARNISH(silver colour) <i>new</i>	\$ 333.00
11	1	FRT BUMPER FOG LAMP COVER RH <i>new</i>	\$ 113.00
12	1	FRT BUMPER FOG LAMP RH <i>new</i>	\$ 330.00
13	1	FRT BUMPER FOG LAMP COVER LH <i>new</i>	\$ 113.00
14	1	FRT BUMPER FOG LAMP LH <i>new</i>	\$ 330.00
15	1	FRT GRILLE LOW <i>new</i>	\$ 311.00
16	1	FRT BUMPER SIDE RETAINER LH, SUPPORT <i>new</i>	\$ 133.00
17	1	FRT BUMPER SIDE RETAINER RH, SUPPORT <i>new</i>	\$ 133.00

55	1	LHR BUMPER GUIDE, OTR <i>N</i>	\$ 60.00	✓
56	1	REAR BUMPER LEFT CENTRE GUIDE, INR <i>3m</i>	\$ 50.00	✓
57	1	REAR BUMPER RIGHT CENTRE GUIDE, INR	\$ 50.00	✓
58	1	REAR BUMPER ABSORBER <i>2000</i>	\$ 190.00	✓
59	1	REAR BUMPER BEAM <i>Bent</i>	\$ 743.00	✓
60	1	REAR END PANEL TRIM <i>2000</i>	\$ 125.00	✓
61	1	RHR FENDER INNER PLASTIC TRIM <i>Cracked</i>	\$ 320.00	✓
62	1	LHR FENDER INNER PLASTIC TRIM <i>Cracked</i>	\$ 320.00	✓
63	1	TOOL BOX COVER <i>2000</i>	\$ 375.00	✓
64	1	TOOL BOX COMPARTMENT <i>2000</i>	\$ 150.00	✓
65	1	REAR END PANEL OUTER <i>3m</i>	\$ 680.00	✓
66	1	REAR END PANEL INNER	\$ 470.00	✓
67	1	SPARE TYRE LOWERING/LIFTING MECHANISM <i>Bent</i>	\$ 420.00	✓
68	1	EXHAUST MOUNTING <i>2000</i>	\$ 180.00	✓
69	1	EXHAUST PIPE <i>Bent</i>	\$ 1,325.00	✓

17688-25
15918-42

Parts Total: \$ 26,869.25
Less 10%: \$ 2,686.93
Total: \$ 24,182.33

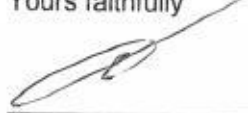
Labour

Labour Description		Price (SGD)	
No.			
Front portion			
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. (\$200 PER DAY)	\$ 1,000.00	200
2	Carry out spray painting on accident affected area (\$180 Per panel)	\$ 1,080.00	200
3	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 30.00	✓
4	To remove and refit aircon condensor, vacuum, refill and check air con gas system	\$ 320.00	120
5	To remove and refix radiator and conduct pressure test	\$ 50.00	✓
6	S.R.S. Reset of system	\$ 300.00	✓
7	To refocus headlamp	\$ 80.00	✓
Rear portion			
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. (\$200 PER DAY)	\$ 2,000.00	1000
2	Carry out spray painting on accident affected area (\$180 Per panel)	\$ 1,260.00	800
3	To conduct anti rust of under carriage tuff coat	\$ 120.00	40
4	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 80.00	30

GRAND TOTAL: \$ 33,771.83

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. **PARTS PRICES ARE SUBJECT TO CHANGES.**

Yours faithfully



Service Advisor

Suhaimi

HP : 9189 2617 Email - aceautosolution@gmail.com

Adrian Lj

1/5 09/01/18.

0.9 Rps

total: 19729.42

1/5: 15750

Leo Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to information
- Third party survey on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Finalisation

Ace Auto Solution

Registration number : 53228991M

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

INVOICE

To : FWD Singapore Pte Ltd
6 Temasek Boulevard, #18-01
Suntec Tower 4
SINGAPORE 038986

Invoice No: ACC-2015001
Invoice Date:

Vehicle No: SKN9680Z
Chasis No : KL1YA7589EK605407
Engine No: A14NET141140110

DESCRIPTION	AMOUNT SGD
-------------	---------------

Parts			Price (SGD)
No.	Qty.		
<u>1</u>	1	LH HEADLAMP	\$ 983.00
<u>2</u>	1	FRT BUMPER	\$ 1,406.00
<u>3</u>	1	FRT BUMPER LOGO	\$ 158.00
<u>4</u>	1	FRT GRILLE MIDDLE	\$ 400.00
<u>5</u>	1	FRT NUMBER PLATE GARNISH	\$ 95.00
<u>6</u>	1	FRT BUMPER SIDE RETAINER LH, SUPPORT	\$ 133.00
<u>7</u>	1	FRT BUMPER SIDE RETAINER RH, SUPPORT	\$ 133.00
<u>8</u>	1	FRT BUMPER SPONGE	\$ 263.00
<u>9</u>	1	FRT BUMPER REINFORCEMENT, IMPACT BAR	\$ 927.00
<u>10</u>	1	A/C CONDENSER	\$ 875.00
<u>11</u>	1	REAR TAILGATE	\$ 1,404.00
<u>12</u>	1	REAR TAILGATE EMBLEM	\$ 65.00
<u>13</u>	1	CHEVROLET LETTERING	\$ 50.00
<u>14</u>	1	ORLANDO LETTERING	\$ 40.00
<u>15</u>	1	TURBO LETTERING	\$ 45.00
<u>16</u>	1	LHR TAILGATE LAMP	\$ 263.00
<u>17</u>	1	RHR TAILGATE LAMP	\$ 263.00
<u>18</u>	1	REAR TAILGATE INNER TRIM	\$ 340.00
<u>19</u>	1	REAR TAILGATE WEATHERSTRIP	\$ 240.00
<u>20</u>	1	REAR TAIL LID LATCH	\$ 220.00
<u>21</u>	1	REAR TAIL LID STRIKER	\$ 80.00
<u>22</u>	1	REAR BUMPER STEP PLATE	\$ 160.25
<u>23</u>	1	REAR BUMPER UPPER	\$ 1,467.00
<u>24</u>	1	REAR BUMPER LOWER	\$ 540.00
<u>25</u>	1	REAR BUMPER SILL PLATE(SILVER)	\$ 300.00
<u>26</u>	1	REAR BUMPER TOWING COVER	\$ 75.00
<u>27</u>	1	LHR BUMPER REFLECTOR	\$ 95.00
<u>28</u>	1	RHR BUMPER REFLECTOR	\$ 95.00
<u>29</u>	1	REAR REVERSE LIGHT AND BRAKE LIGHT	\$ 401.00
<u>30</u>	1	LHR TAILLAMP	\$ 527.00

31	1	RHR TAILLAMP	\$ 527.00
32	1	REAR BUMPER CENTRE GUIDE	\$ 120.00
33	1	RHR BUMPER GUIDE, OTR	\$ 60.00
34	1	LHR BUMPER GUIDE, OTR	\$ 60.00
35	1	REAR BUMPER LEFT CENTRE GUIDE, INR	\$ 50.00
36	1	REAR BUMPER RIGHT CENTRE GUIDE, INR	\$ 50.00
37	1	REAR BUMPER BEAM	\$ 743.00
38	1	REAR END PANEL TRIM	\$ 125.00
39	1	RHR FENDER INNER PLASTIC TRIM	\$ 320.00
40	1	LHR FENDER INNER PLASTIC TRIM	\$ 320.00
41	1	TOOL BOX COVER	\$ 375.00
42	1	REAR END PANEL OUTER	\$ 680.00
43	1	REAR END PANEL INNER	\$ 470.00
44	1	SPARE TYRE LOWERING/LIFTING MECHANISM	\$ 420.00
45	1	EXHAUST PIPE	\$ 1,325.00

Total: \$ 17,688.25
Less 10%: \$ 1,768.83
Parts Total : \$ 15,919.43

Labour

No.		Price (SGD)
Front portion		
1	To dismantle / renew the accident damaged portion,to panel beating,reshape,straighten,orientate and align repair /replacement parts. (\$200 PER DAY)	\$ 200.00
2	Carry out spray painting on accident affected area (\$200 Per panel)	\$ 200.00
3	To disconnect wire harness of electrical component to facilitate repairs,reconnect and check electrical function after repair	\$ 30.00
4	To remove and refit aircon condensor,vacuum,refill and check air con gas system	\$ 120.00
Rear portion		
1	To dismantle / renew the accident damaged portion,to panel beating,reshape,straighten,orientate and align repair /replacement parts. (\$200 PER DAY)	\$ 1,000.00
2	Carry out spray painting on accident affected area (\$200 Per panel)	\$ 800.00
3	To conduct anti rust of under carriage tuff coat	\$ 40.00
4	To disconnect wire harness of electrical component to facilitate repairs,reconnect and	\$ 30.00
5	To remove and reinstall 3rd car seat for replacement of fender inner trim	\$ 80.00
6	To remove and refix reverse sensor and conduct test	\$ 60.00
7	To remove and refix rear tail gate windscreen	\$ 120.00
8	To conduct transfer of parts from old tailgate to new tailgate	\$ 80.00
9	To remove and refit rear axle due to removal of exhaust	\$ 200.00
10	To remove and refit rear exhaust	\$ 80.00

Labour Total : \$ 3,040.00

Other

No.		Price (SGD)
	Front portion	

1	1	Number plate with casement	\$ 45.00
2	10	Front bumper upper clip	\$ 30.00
3	10	Front bumper lower clip	\$ 30.00

Rear portion

1	10	Rear bumper upper clip	\$ 30.00
2	10	Rear bumper lower clip	\$ 30.00
3	8	Rear end panel trim clip	\$ 15.00
4	12	Rear Tailage inner trim clip	\$ 30.00
5	20	Fender inner trim clips	\$ 60.00
6	1	Rear Windscreen Sealant	\$ 60.00
7	1	Reverse sensor(1 set)	\$ 380.00
8	1	Rear end panel insulation seal	\$ 60.00

Other Total : \$ 770.00

Total : \$ 19,729.43
Less lump sum 20%: \$ 3,945.89
Grand Total: \$ 15,750.00

Yours Faithfully,


Suhaimi
Service Executive
Tel: 9189 2617 Fax:6844 5185
Email : aceautosolution@gmail.com

E & O E

ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "**ACE AUTO SOLUTION**".

PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Please check and finalize with me this invoice

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 01 Feb 2018

Preliminary Advice

Insured Vehicle No	: SGY1797M	Accident Date	: 02/01/2018
TP Vehicle No	: SKN9680Z	Assignment Date	: 08/01/2018
Make	: CHEVROLET ORLANDO	Est. Duration of Repair	: 9 DAYS
Date of Inspection	: 09/01/2018		
Inspection At	: ACE AUTO SOLUTION - 23 KAKI BUKIT AVE 4, #04-01 (SOUTH WING) SINGAPORE 415933		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages ...FRONT & REAR.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	33,771.83
Revised Amount	:S\$	19,729.43
Check Items (Estimated)	:S\$	0.00
Total	:S\$	19,729.43
Lump Sum Repair	:S\$	15,750.00

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Jan 2018 19:37	Clim Veh Model Changed	(205117) CHEVROLET ORLANDO 1.4 Turbo (A).	[A] HOW MEI KWAN
2	08 Jan 2018 19:37	Clim Created	Reg No: SKN9680Z. Acct Date: 2018/01/02. Claim Type: TP. Insurer: FWD Singa pore Pte. Ltd. (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Ace Auto Solution (kaki Bukit) (HQ)	[A] HOW MEI KWAN
3	08 Jan 2018 19:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : LKK Auto Consultants Pte Ltd.	[A] HOW MEI KWAN
4	08 Jan 2018 19:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/17	[A] HOW MEI KWAN
5	08 Jan 2018 19:37	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	08 Jan 2018 19:37	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
7	10 Jan 2018 10:12	Clim Registration Modified	Excess: -> 500.00.	[I] Clara Li Zi Rong
8	10 Jan 2018 14:55	Adj Adjuster Assigned	MARCUS CHUA -> ADRIAN LING	[A] HOW MEI KWAN
9	12 Jan 2018 17:01	Clim Cancelled	Cancelled:Settled on total loss settlement	[I] Belliana
10	12 Jan 2018 17:01	Clim Cancelled Reopened		[I] Clara Li Zi Rong
11	01 Feb 2018 17:49	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/17	[A] Asher Sng Rong Yi
12	06 Mar 2018 15:53	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
13	06 Mar 2018 15:53	Clim Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
14	08 Mar 2018 14:12	Adj Mandate Request	Cur.Req:16827.45:LIABILITY: 100% B:28 3VEH CC OI LAST QUANTUM: (a) COR : \$15,750.00 + (b) LOR w/GST : \$1,070.00 (10days x \$100) + (c)LTA: \$7.45 Tota l: a+b+c = \$16,827.45 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INS TRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

ACTIVITY

[11/01/2018 11:06] Asher Sng Rong Yi:
File review: 100% B:28 3VEH C.C OI LAST

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1713256	01/02/2018 17:49	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKN9680Z		10.70

Print Received Message

This mail is associated with :

***SKN9680Z (1201800000114)**
[SGY1797M]

TP

ARIJIT BHATTACHARYYA

Jan 2 2018 6:00AM

[Vincent Wang Zexiong]

Ace Auto Solution (kaki Bukit)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 09/03/2018 17:36 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$16827.45) - SKN9680Z - Claim Handler: Clara Li Zi Rong

Approved:16827.45.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Jan 2018 Edit Reg		08 Jan 2018 00:00 Edit Adj Rpt	S\$15,750.00 Edit Estimates	S\$15,750.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by adjuster\]](#)

Insured:	Vincent Wang Zexiong, ID: S8341004C		
Main Claimant:	ARIJIT BHATTACHARYYA, ID: S7362936E		
Vehicle Reg. No.:	SKN9680Z	Date of Loss:	02/01/2018 06:00 - :59
Claim Type:	TP / 1201800000114	Policy/Cover Note No.:	PNPV2017-00006833 (Comprehensive)
Vehicle Reg. No. (Insured):	SGY1797M	Policy No. (Claimant):	VPA/P1536266
		Excess:	S\$500.00
Repairer:	Ace Auto Solution (kaki Bukit) (HQ) 23 KAKI BUKIT AVE 4, #04-01 (SOUTH WING), 415933 Kaki Bukit - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 17/01/2018]		
Driver/Custodian (Insured):	Vincent Wang Zexiong (), NRIC: S8341004C		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- FWD_SG (09/03/2018): Alert - Adj Mandate Approved (S\$16827.45) - SKN9680Z - Claim Handler: Clara Li Z...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKN9680Z (1201800000114)**

[SGY1797M]

TP

ARIJIT BHATTACHARYYA

Jan 2 2018 6:00AM

[Vincent Wang Zexiong]

Ace Auto Solution (kaki Bukit)

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View
[View in Browser](#)

Letters/Correspondences

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	1 per page	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Assessment Reports

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	1 per page	Thumbnail	Print
1	01/02/18 17:49	Adjuster Immediate Advice	1	Load HTM	

Photos/Images

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per page	Thumbnail	Print
1	19/01/18 17:39	General View	1	Load JPG	
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3	19/01/18 17:39	Chassis Number	1	Load JPG	
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Documentation

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1	08/01/18 19:38	ACKNOWLEDGEMENT EMAIL TO FWD DD 08.01.2018	1	Load PDF	
2	08/01/18 19:38	TP GIA REPORT	1	Load PDF	
3	10/01/18 15:18	EMAIL FROM FWD TO OI DD 10.01.2018	1	Load PDF	
4	01/02/18 17:50	TP ESTIMATE - MARKED	1	Load PDF	
5	06/03/18 16:37	LTA SEARCH	1	Load PDF	
6	06/03/18 16:37	RENTAL RECEIPT	1	Load PDF	
7	21/03/18 11:41	LOD	1	Load PDF	
8	21/03/18 11:41	AUTHORISATION TO ACT	1	Load PDF	
9	21/03/18 11:41	RELEASE VOUCHER	1	Load PDF	
10	21/03/18 11:41	WORKSHOP INVOICE	1	Load PDF	
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1	10/01/18 14:57	OI GIA Report	1	Load PDF	

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DOCUMENTS CHECKLIST

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGY1797M (Insd veh)	Model:	CHEVROLET ORLANDO 1.4
	SKN9680Z (TP veh)		TURBO (A)
Date of Accident:	02/01/2018		

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:	\$	33,771.82
Final Repair Cost	:	\$	15,750.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	1,070.00 10 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	_____
	:	\$	_____
Final Settlement Sum	:	\$	16,827.45
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ 100 (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown

1)	Ace Auto Solution	:	\$	16,827.45
2)		:	\$	
3)		:	\$	
4)		:	\$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

21 Mar
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18000462/AEA3S2
Date: 21/03/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00006833
Claimant Vehicle No: SKN9680Z Insured Vehicle No: SGY1797M
Date of Loss: 02/01/2018 Nature of Claim: TP Claim No: 1201800000114

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKN9680Z
Make & Model: CHEVROLET ORLANDO, 1.4 Turbo (A) Engine No: A14NET141140110
Reg. Date: 01/08/2014 (Man. Year: 2014) Chassis No: KL1YA7589EK605407
Colour: Grey Odometer: 44728 km
Engine Capacity: 1362 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60R16 Rear Tyre Size: 215/60R16
Front Left Side: Kumho 6 mm Rear Left Side: Kumho 6 mm
Front Right Side: Kumho 6 mm Rear Right Side: Kumho 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	25,991.82	16,689.42	9,302.40	35.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,780.00	3,040.00	4,740.00	60.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	33,771.82	19,729.42	14,042.40	41.58
Approved Total (Overridden) (S\$)		15,750.00		
Nett Amount (S\$)	33,771.82	15,750.00	18,021.82	53.36
+ Car Rental (10.0 x S\$100.00/day + 7.00% GST) (S\$)		1,070.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		16,827.45		

INSPECTION

Date of Assignment: 08/01/2018
Date Inspected: 09/01/2018 Inspected At: Ace Auto Solution (kaki Bukit) (HQ)
23 KAKI BUKIT AVE 4, #04-01 (SOUTH WING)
Singapore 415933
Estimated Period of Repair: 9.0 days

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

3/21/2018

Adjuster Report

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 21 Mar 2018)

Parts: M1-MPV CHEVROLET ORLANDO 1.4 Turbo (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKN9680Z)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BONNET GRILLE	Not Necessary	371.00 FL	*- FL
2	1		*RH HEADLAMP	Not Necessary	983.00 FL	*- FL
3	1		*LH HEADLAMP	Cracked	983.00 FL	*983.00 FL
4	1		*FRT BUMPER	Deformed	1,406.00 FL	*1,406.00 FL
5	1		*FRT BUMPER TOW COVER	Not Necessary	75.00 FL	*- FL
6	1		*FRT BUMPER LOGO	Necessary	158.00 FL	*158.00 FL
7	1		*FRT GRILLE MIDDLE	Cracked	400.00 FL	*400.00 FL
8	1		*FRT NUMBER PLATE GARNISH	Deformed	95.00 FL	*95.00 FL
9	1		*FRT BUMPER LOWER	Not Necessary	516.00 FL	*- FL
10	1		*FRT BUMPER LOWER GARNISH (SILVER COLOUR)	Not Necessary	333.00 FL	*- FL
11	1		*FRT BUMPER FOG LAMP COVER RH	Not Necessary	113.00 FL	*- FL
12	1		*FRT BUMPER FOG LAMP RH	Not Necessary	330.00 FL	*- FL
13	1		*FRT BUMPER FOG LAMP COVER LH	Not Necessary	113.00 FL	*- FL
14	1		*FRT BUMPER FOG LAMP LH	Not Necessary	330.00 FL	*- FL
15	1		*FRT GRILLE LOW	Not Necessary	311.00 FL	*- FL
16	1		*FRT BUMPER SIDE RETAINER LH, SUPPORT	Necessary	133.00 FL	*133.00 FL
17	1		*FRT BUMPER SIDE RETAINER RH, SUPPORT	Necessary	133.00 FL	*133.00 FL
18	1		*FRT BUMPER BRACKET LH, GUIDE	Not Necessary	111.00 FL	*- FL
19	1		*FRT BUMPER BRACKET RH, GUIDE	Not Necessary	111.00 FL	*- FL
20	1		*FRT BUMPER SPONGE	Cracked	263.00 FL	*263.00 FL
21	1		*FRT BUMPER REINFORCEMENT, IMPACT BAR	Bent	927.00 FL	*927.00 FL
22	1		*FRT SUPPORT PANEL TOP CENTRE	Not Necessary	326.00 FL	*- FL
23	1		*TURBO INTAKECOOLER	Not Necessary	653.00 FL	*- FL
24	1		*A/C CONDENSER	Dented	875.00 FL	*875.00 FL
25	1		*RADIATOR	Not Necessary	1,143.00 FL	*- FL
26	1		*RADIATOR FAN ASSY, MOTOR AND BLADE	Not Necessary	816.00 FL	*- FL
27	1		*RADIATOR FAN COWLING	Not Necessary	395.00 FL	*- FL
28	1		*REAR TAILGATE	Distorted	1,404.00 FL	*1,404.00 FL
29	1		*REAR TAILGATE CHROME MOULDING	Not Necessary	551.00 FL	*- FL
30	1		*REAR TAILGATE EMBLEM	Necessary	65.00 FL	*65.00 FL
31	1		*CHEVROLET LETTERING	Necessary	50.00 FL	*50.00 FL
32	1		*ORLANDO LETTERING	Necessary	40.00 FL	*40.00 FL
33	1		*TURBO LETTERING	Necessary	45.00 FL	*45.00 FL
34	1		*LHR TAILGATE LAMP	Cut	263.00 FL	*263.00 FL
35	1		*RHR TAILGATE LAMP	Cut	263.00 FL	*263.00 FL
36	1		*REAR WINDSCREEN WITH MOULDING	Not Necessary	780.00 FL	*- FL
37	1		*REAR TAILGATE INNER TRIM	Deformed	340.00 FL	*340.00 FL
38	1		*REAR TAILGATE WEATHERSTRIP	Cut	240.00 FL	*240.00 FL
39	1		*REAR TAIL LID LATCH	Damaged	220.00 FL	*220.00 FL
40	1		*REAR TAIL LID STRIKER	Bent	80.00 FL	*80.00 FL
41	1		*REAR BUMPER STEP PLATE	Deformed	160.25 FL	*160.25 FL
42	1		*REAR BUMPER UPPER	Distorted	1,467.00 FL	*1,467.00 FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
43	1		*REAR BUMPER LOWER	Distorted	540.00 FL	*540.00 FL
44	1		*REAR BUMPER SILL PLATE (SILVER)	Deformed	300.00 FL	*300.00 FL
45	1		*REAR BUMPER TOWING COVER	Deformed	75.00 FL	*75.00 FL
46	1		*LHR BUMPER REFLECTOR	Missing	95.00 FL	*95.00 FL
47	1		*RHR BUMPER REFLECTOR	Missing	95.00 FL	*95.00 FL
48	1		*REAR REVERSE LIGHT AND BRAKE LIGHT	Cracked	401.00 FL	*401.00 FL
49	1		*LHR TAILLAMP	Cracked	527.00 FL	*527.00 FL
50	1		*RHR TAILLAMP	Cut	527.00 FL	*527.00 FL
51	1		*LHR FENDER PROTECTOR	Not Necessary	150.00 FL	*- FL
52	1		*RHR FENDER PROTECTOR	Not Necessary	150.00 FL	*- FL
53	1		*REAR BUMPER CENTRE GUIDE	Damaged	120.00 FL	*120.00 FL
54	1		*RHR BUMPER GUIDE, OTR	Necessary	60.00 FL	*60.00 FL
55	1		*LHR BUMPER GUIDE, OTR	Necessary	60.00 FL	*60.00 FL
56	1		*REAR BUMPER LEFT CENTRE GUIDE, INR	Necessary	50.00 FL	*50.00 FL
57	1		*REAR BUMPER RIGHT CENTRE GUIDE, INR	Necessary	50.00 FL	*50.00 FL
58	1		*REAR BUMPER ABSORBER	Not Necessary	190.00 FL	*- FL
59	1		*REAR BUMPER BEAM	Bent	743.00 FL	*743.00 FL
60	1		*REAR END PANEL TRIM	Deformed	125.00 FL	*125.00 FL
61	1		*RHR FENDER INNER PLASTIC TRIM	Cracked	320.00 FL	*320.00 FL
62	1		*LHR FENDER INNER PLASTIC TRIM	Cracked	320.00 FL	*320.00 FL
63	1		*TOOL BOX COVER	Deformed	375.00 FL	*375.00 FL
64	1		*TOOL BOX COMPARTMENT	Not Necessary	150.00 FL	*- FL
65	1		*REAR END PANEL OUTER	Distorted	680.00 FL	*680.00 FL
66	1		*REAR END PANEL INNER	Distorted	470.00 FL	*470.00 FL
67	1		*SPARE TYRE LOWERING / LIFTING MECHANISM	Bent	420.00 FL	*420.00 FL
68	1		*EXHAUST MOUNTING	Not Necessary	180.00 FL	*- FL
69	1		*EXHAUST PIPE	Bent	1,325.00 FL	*1,325.00 FL
70	10		*FRONT BUMPER UPPER CLIP	Necessary	65.00 FS	*30.00 FS
71	10		*FRONT BUMPER LOWER CLIP	Necessary	65.00 FS	*30.00 FS
72	6		*FRONT FENDER PROTECTOR CLIP	Not Necessary	39.00 FS	*- FS
73	10		*BONNET INSULATOR CLIP	Not Necessary	65.00 FS	*- FS
74	1		*COOLANT	Not Necessary	120.00 FS	*- FS
75	5		*FRONT SUPPORT PANEL TOP GARNISH CLIP	Not Necessary	32.50 FS	*- FS
76	6		*FRONT FENDER LINER CLIP	Not Necessary	39.00 FS	*- FS
77	1		*NUMBER PLATE WITH CASEMENT (FRONT PORTION)	Cracked	45.00 FS	*45.00 FS
78	1		*NUMBER PLATE WITH CASEMENT (REAR PORTION)	Not Necessary	45.00 FS	*- FS
79	10		*REAR BUMPER UPPER CLIP	Necessary	65.00 FS	*30.00 FS
80	10		*REAR BUMPER LOWER CLIP	Necessary	65.00 FS	*30.00 FS
81	8		*FENDER PROTECTOR CLIP	Not Necessary	52.00 FS	*- FS
82	8		*FENDER LINER CLIP	Not Necessary	52.00 FS	*- FS
83	1		*REAR END PANEL TRIM CLIP 8pcs	Necessary	52.00 FS	*15.00 FS
84	12		*REAR TAILGATE INNER TRIM CLIP	Necessary	78.00 FS	*30.00 FS
85	20		*FENDER INNER TRIM CLIPS	Necessary	130.00 FS	*60.00 FS
86	1		*REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*60.00 FS
87	1		*SET REVERSE SENSOR	Damaged	460.00 FS	*380.00 FS
88	1		*REAR END PANEL INSULATION SEAL	Necessary	80.00 FS	*60.00 FS
89	1		*REAR SPARE TYRE	Not Necessary	180.00 FS	*- FS

F=Franchise part. S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	28,678.75	18,458.25
- List Item Discount on L Items 10.00/10.00% (\$\$)	2,686.93	1,768.83
Total Parts (\$\$)	25,991.82	16,689.42

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE / RENEW THE ACCIDENT DAMAGED PORTION, TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIR / REPLACEMENT PARTS.	New	3,000.00	1,200.00
2	CARRY OUT SPRAY PAINTING ON ACCIDENT AFFECTED AREA.	New	2,340.00	1,000.00
3	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS, RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR.	New	110.00	60.00
4	TO REMOVE AND REFIT AIRCON CONDENSOR, VACUUM, REFILL AND CHECK AIR CON GAS SYSTEM.	New	320.00	120.00
5	TO REMOVE AND REFIX RADIATOR AND CONDUCT PRESSURE TEST.	New	50.00	0.00
6	S.R.S. RESET OF SYSTEM.	New	300.00	0.00
7	TO REFOCUS HEADLAMP.	New	80.00	0.00
8	TO CONDUCT ANTI RUST OF UNDER CARRIAGE TUFF COAT.	New	120.00	40.00
9	TO REMOVE AND REINSTALL 3RD CAR SEAT FOR REPLACEMENT OF FENDER INNER TRIM.	New	200.00	80.00
10	TO REMOVE AND REFIX REVERSE SENSOR AND CONDUCT TEST.	New	80.00	60.00
11	TO REMOVE AND REFIX REAR TAIL GATE WINDSCREEN.	New	180.00	120.00
12	TO CONDUCT TRANSFER OF PARTS FROM OLD TAILGATE TO NEW TAILGATE.	New	350.00	80.00
13	TO REMOVE AND REFIT REAR AXLE DUE TO REMOVAL OF EXHAUST.	New	300.00	200.00
14	TO REMOVE AND REFIT REAR EXHAUST.	New	300.00	80.00
15	TO CONDUCT WATER LEAKAGE TEST AFTER REPAIRS OF VEHICLE.	New	50.00	0.00
Gross Labour Cost (\$\$)			7,780.00	3,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >