

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 8 January, 2018 4:12 PM
To: clara.li@fwd.com; assignments; SUR; Admin A
Cc: Asher Sng (LKKAuto)
Subject: RE: Accident vehicle between our insured SKN9680Z and your insured SGY1797M on 02/01/2018 Our Ref: 1201800000114

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Clara,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com [mailto:clara.li@fwd.com]

Sent: Monday, 8 January, 2018 2:40 PM

To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Cc: AsherSng@lkkauto.com

Subject: RE: Accident vehicle between our insured SKN9680Z and your insured SGY1797M on 02/01/2018 Our Ref: 1201800000114

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



From: Suhaimi Ong [<mailto:aceautosolution@gmail.com>]

Sent: Monday, 8 January, 2018 1:21 PM

To: Motor Claims SG - SG Common

Subject: belliana@fwd.com

Dear Sirs,

Accident vehicle between our insured SKN9680Z and your insured SGY1797M on 02/01/2018

Re : Surveyors

We are instructed by our client(s) to put you on notice of the accident in which our clients' vehicle was involved in.

We are giving you 2 days notice that our clients' vehicle is in our workshop at this time and would require your appointed surveyor to attend at our workshop to conduct a survey prior to our commencement of repairs of our client(s) vehicle.

We look forward in having a direct settlement and request that the following named surveyor will not be attending to this survey due to finalization/processing of the claims after finalization not done promptly on the above said vehicle.

1) LKK AUTO CONSULTANTS

2)

3)

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Take Notice : This notification is not an affirmation of your appointed surveyor's report neither does it imply that our client(s) are agreeable to your surveyor's assessment of the quantum for the repairs. For the avoidance of all doubt, we have been instructed by our client(s) that an independent surveyor shall be appointed for the survey of the repairs required to our client(s) vehicle.

Please note that this notification does not in any way prejudice our client(s) rights nor shall it be deemed as a waiver of any of their rights, as such our client(s) rights are expressly reserved.

Thanks & Regards

Suhaimi / Service Advisor

Ace Auto Solution

Hp : 9189 2617 / Fax : 6844 5185

23 Kaki Bukit Ave 4, #04-01 (South Wing), S'pore 415933

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