

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 2 February 2018 12:44 PM
To: Asher Sng (LKKAUTO); Admin A; Shirley Hiew (LKK Auto)
Cc: Sharon Han; Adeline Chng; Alfred Toh; Chee So Chow; Hwang Shiang Yi; KKLau; Olivia Lau (LKKAUTO)
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SGD6152B (OI : SNM18D00037C02/2) AND SHC5935J (TP : LKK REF - CC3/CTI18000433/Kes3) on 26/12/2017
Attachments: SHC5935J DOA 26.12.17.wmv
Importance: High

LKK REF - CC3/CTI18000433/Kes3
CTI REF - SNM18D00037C02/2 (SGD6152B)

Dear Asher

We thank you for your email advice of even date pertaining to the above matter.

Please proceed to reject the property damage claim by SHC5935J based on the video footage.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Friday, February 02, 2018 11:19 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Joel Goh <joel.goh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SGD6152B (OI : SNM18D00037C02/2) AND

SHC5935J (TP : LKK REF - CC3/CTI18000433/Kes3) on 26/12/2017

Importance: High

Hi Sir/Mdm,

We refer to the above matter.

TP reported that he was collided by an unknown vehicle impact cause his vehicle loss control and swerved to the road shoulder on the left.

OI reported that his vehicle stopped at the road shoulder upon alighting third party collided into him and his parked vehicle.

Enclosed a copy of the third party video for your perusal.

We are of the opinion that liability is not in third party's favour as he lost control and collided into insured parked vehicle at the road shoulder.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 25 January 2018 12:02 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SGD6152B (OI : CTI - TBA) AND SHC5935J (TP : LKK REF - CC3/CTI18000433/Kes3) on 26/12/2017

Dear All,

Thanks and received

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng [mailto:adeline.chng@sg.cntaiping.com]

Sent: Thursday, 25 January 2018 11:25 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SGD6152B (OI : CTI - TBA) AND SHC5935J (TP : LKK REF - CC3/CTI18000433/Kes3) on 26/12/2017

WITHOUT PREJUDICE

Dear All

Attach herewith Insured's SAS report.

Thank you.

Regards,

Adeline Chng

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896155

Fax: 62247478/62247175

Email: adeline.chng@sg.cntaiping.com

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Sharon Han

Sent: Thursday, 25 January, 2018 11:20 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: ShirleyHiew@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; vicalpeh@lkkauto.com; admin-a@lkkauto.com

Subject: FW: Direct Settlement - Accident Involving SGD6152B (OI : CTI - TBA) AND SHC5935J (TP : LKK REF - CC3/CTI18000433/Kes3) on 26/12/2017

Hi Adeline,

Pls assist to forward insured's report to LKK.

Thank you & regards

Sharon Han
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Thursday, 25 January, 2018 11:06 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGD6152B (OI : CTI - TBA) AND SHC5935J (TP : LKK REF - CC3/CTI18000433/Kes3) on 26/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5935J at M/s Trans-Cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

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