. 1 INS. CASE OWNE	* Tustin	CC 4/EQI1800	11/ Kho	VI J VIDAC
X <sub>min</sub>	WP	ASSIC	NMENT	8/1/8
Surveyor	- VV- V	DOI:	08 a [ 18 D	ate / Time: D( ( ))8
	N.		Re	egistered in Merimen:
Pre-assign / CC		-000-		om 18400015
Insured Vehicle !	40 9BE	G887F	Claim No.	100000182
Name of Insured	EPILLASHIW S	O PERLANDA PASE	Policy No. :	omephan -odoreg
Insured Tel No.	2	HP:	Make / Model :	MEGHIN
Fxcess Sec II :S	E	D.O.A: 5 1 18	Place of Accident	BRHODEN FLYOVER
Is driver the own		Nature of Accident :	The of Accident	
		TENTIN SO ENTINASH	204 OLGIA BEDORT-	YES / NO : TP GIA REPORT: YES / NO
Driver Te		(V/L: YE\$/NO)	Insured Liability	Final? Yes/No
35.57(0.55)	50.610.00		In Flat	C. RUMAN REGULE
GED 65%	→ Ø81	488×	46 2441	6T - 680 4877R
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WSP:	WSP		WSP: Tel: WWTo	WSP:
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26/2/11 -	Let bost in -	uppe mondale.		athorisation To Act
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PRELIMINARY ADVICE	D-00-00-04-15-11			syment Breakdown Form:
RELIMINARY ADVICE	Date/Time: 24	Sent By CH		nt-Repair Photos:
FINALIZATION	Date/Time:	Confirm with:		onfirm by:
Repair Cost:	SS (	days) Reduction:	5	Email Call
FINAL SETTLEMENT	Date/Time: 2 418	Confirm with UNIS		nail Call
Final Liability: Repair Cost:	55 26000 . 00	/Assessed) BOLA S/N No.:	3,(2(c. 0(b HW)))	NO or B 28, Ass. Lia : 0 / -
Loss of Rental (LOR):	SS	days)		DERWIRENAZ
Loss of Use (LOU):	55 2880-0015 170 x			14/11/14
oss of Income (LOI)	SS - (S x	days)		0 10 1 10
LOR only LOU only	SS LOR + LOU L 1	OR + LOI   Tick only o	nej S	E Rowal Receipt TP Company
Medical:	SS -		D	Claim status: Normal Reject/Private Settle
Disbursement:	ss –	(e.g. Tow/ Independent	dent) 2)	Report Format:
∠gai Cost. Fotal:	SS 28880.W	Clobal See St.	3)	Survey fee: #400
FINAL PAYMENT	Dute/Time: 3/9/16	Confirm with Chas	E.	naji Call
Payee 1	SS 28884W		clivic He utof	
Payee 2: (Strike if N.A.)	SS	Name 2:	7 7	
ayee 3: (Strike if N.A.)	SS	Name 3:		



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna	CONTRACTOR OF THE PARTY OF THE		
EQ	INSURANCE COM	PANY LTD	Ref :	CC4/EQI18000-	429/Apb3
#17-	AXWELL ROAD -00 TOWER BLOCK COMPLEXSING		Date :	08-01-2018 EQI	
1.		Policy Particular	s :- THIR	D PARTY CLAI	М
7/5	Insured Veh.	GBE 5883K		nspected	YP 5798T
	Policy No.		Cover	rage (\$)	0.00
	Claim No.		Exces	ss (\$)	0.00
	Assign From		Assig	n Date	08/01/2018
2.		Vehicle Par	rticulars (	& Condition	
	Make & Model		c.c		0
	Engine No.	HIDDEN	Year	of Reg.	
	Chassis No.		Colou	ır	
	Odometer	*	Steer	ing	
	Brakes		Modif	ication	
	General				
3.		Cond	litions of	Tyres	
		Size	Make		Balance
	R/H Front Tyre				mm
	L/H Front Tyre				mm
	R/H Rear Tyre				mm
	L/H Rear Tyre				mm
4.		Descrip	tion of D	amages	
5.		Gene	ral Inform	nation	
	Accident Date	05/01/2018	Inspe	ction Date	08/01/2018
	Survey held at	F-1 AUTOCLINIC PTE LTD			
	-	25 KAKI BUKIT ROAD 4 #05-26 SYNERGY @ KB SINGAPORE 417800			
5a.			Remarks		

## F-1 AUTOCLINIC PTE LTD

Block 25 Kaki Bukit Road 4, #05-26 Synergy @ KB Singapore 417800 HP: 96583371 TEL: (65) 67022915 FAX:67022916

N GENERATION BLOCK 25 KAKI BUKIT ROAD 4 # 08-26 SYNERGY @KB Singapore 417800

TP EQ Xiao Tong 10th January 2018

Accident date: 05th JANUARY 2018

Estimated repair cost for vehicle no: YP5798T

S/n	Qty		U/price	Ame
1	2	Front Head Lamp Souther	\$672.70	Amoun
2	1	Front windscreen glass Shaffared	4012.10	\$1,345.40
3	1	Front windscreen glass moulding No.		\$955.10
4	2	Front signal lamp	2222.40	\$500.90
5	2	Front side lamp	\$266.40	\$532.80
6	1	Front Grille Smashad	\$185.40	\$370.80
7	1	Front Grille Clips New		\$1,043.00
8	1	Front Grille Emblem Logo		\$15.00
9	1	Front fuso Logo Nov		\$77.00
10	1	Front Bumper Dishala		\$163.00
11	2	Front Bumper Bracket Box	*****	\$1,010.30
12	2	Front corner panel IH Qual	\$196.20	\$392.40
13	1	front bumper side cover Courted	\$466.30	\$932.60
14	1	brake booster pump NH ~~		\$341.70
15	1	glove box we me		\$1,329.00
16	1	front panel Distorted		\$355.60
17	1	Front dashboard Defand		\$2,436.50
18	1			\$1,586.30
19	1			\$489.10
20	1	dashboard centre console		\$459.40
21	1	dashboard lower cover Delid		\$388.40
22	1	front wiper garnish		\$382.70
23	2	front wiper garnish clips ~~		\$20.00
24		front wiper arm Set	\$137.40	\$274.80
25		Front wiper blade od	\$42.20	\$84.40
		front wiper motor N=E New		\$655.50
6	1	front wiper linkage but		\$249,40

## Sheet1

27	1	FRONT Door INNER TRIM Board clips		\$60.00
28	2	Front Door Release	\$2,001.50	\$4,003.00
29	2	Front Door lock Rad	\$485.00	\$970.00
30	2	Front Door weatherstrip	\$295.00	\$590.00×
31	2	Front Door Inner Trim Board Could	\$498.40	\$996.80
32	1	torsion bar Bed		\$566.20
33	2	front wing mirror stay	\$433.00	\$866.00
34	1	rear view mirror Gulas		\$142.90
35	1	ABS pump Not New		\$4,585.40
36	1	air filter duct Mand		\$398.40
37	3	brake pipe 🔑 🗠	\$65.10	\$195.30
38	1	turbo oil cooler Derted	4-1114	\$1,498.90
39	1	front cabin lock frame /H ~~		\$823.40
40	1	front cabin lock hinge Set		\$296.90
41	2	front mud flap ste som	\$261.00	\$522.00
42	1	cabin rear panel Pages	3,40,1100	\$1,465.50
43	1	radiator Tecks		\$2,616.10
44	1	radiator spare tank M-	\$0.00	\$0.00
45	1	radiator fan blade 🔐	4-1-2	\$225.50
46	1	radiator fan cowling could		\$346.30
47	1	radiator fan clutch		\$1,461.70
48	1	air cond condenser Desc		\$1,200.50
49	1	air cond fan assy Ale		\$1,466.20
50	1	air cond discharge pipe But		\$454.20
51	1	air cond section pipe But		\$484.10
52	1	air cond liquid pipe Beat		\$345.60
53	1	air cond blower 2 gracleed		\$1,431.30
54	1	air cond evaporator		\$1,261.50
55	1	rear windscreen glass moulding Ake		\$118.40
56	1	rear number Plate bracket 345		\$74.90

3107620 23307-75 Subtotal:- \$45,858.10

Qty	Items/S Nett	U/price	Amount
1	front number plate		\$30.00
1	front windscreen sealant /		\$60.00
1	ERP bracket		\$20.00
1	Rear Number Plate Sext		\$30.00
1	rear windscreen glass sealant		\$60.00
1			\$500:00
2		\$1,280,00	\$2,560.00
41	tail gate Cruleed		\$1,850.00
	1 1 1 1 1 1	1 front number plate 1 front windscreen sealant 1 ERP bracket 1 Rear Number Plate 2 trear windscreen glass sealant 1 rear wooden step plank Crucled 2 rear wooden chassis frame LH crucled	1 front number plate **  1 front windscreen sealant **  1 ERP bracket **  1 Rear Number Plate **  1 rear windscreen glass sealant **  1 rear wooden step plank Couled  2 rear wooden chassis frame LH couled \$1,280.00

#### Sheet1

tail gate lower wooden plank 🖟 ~

60km logo ™

11 2 Tail lamp № ~	\$243.60	\$487.20
	29-0	
I show shows	Subtotal :-	\$7,312.20
Labour charges to remove & install front windscreen		2000 Day 1000 Day 100
to remove & install front windscreen		\$180.00
to remove & install rear windscreen		\$180:00/00
to Remove & install dashboard		\$380:00 280
remove & Refix front LH & RH door fitting		\$300:00 200
dedc		
to remove & install rear desk wooden canopy		\$500.00 35
to remove & Refix steering column		\$280.00 /80
To remove & refix radiator		\$180.00 120
To remove & refix brake system		\$280.00 /8
o tow vehicle	6670	\$150.00
o remove & install rear wooden deck		\$1,000:00 800
o underseal		\$250:00 /20
o remove & install air con system & topup gas		\$380.00 12-3
o Check Wiring System +5	en 32617-18 15: 2616.	\$180:00 /50
Panel beating	13: 201	\$3,500:00 20
Spray painting	24 Days	\$2,500.00 /80

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged partis) during resurvey.
- . Parts prices are s. Feet to continuation.
- \* Third party survey to on a "Wimout Prejudice" basis :
- No illegal modification is a stowed.
- Supplementary items a must be resurveyed and is subject to final approval from imurance Company

Acknowledged by Repairer

Signature:

2

1

10

Date:

Subtotal :-

\$10,240.00

\$1,700.00

\$15.00

\$850.00

Total:-

\$63,410.30

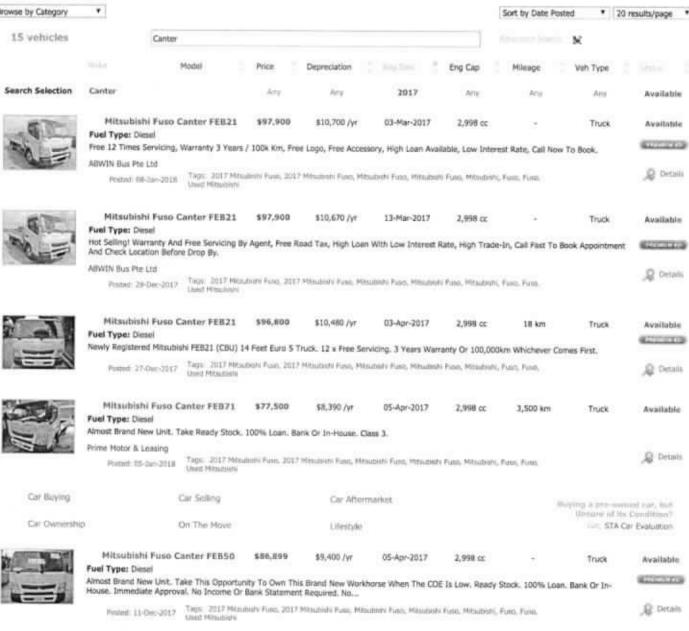
Page 36

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	6438Z
Vehicle Details	04302
Vehicle No.:	YP5798T
Vehicle to be Exported:	Yes
CAMPACETO A STANDONO SA	
Intended De-registration Date:	08 Jan 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	CANTER FEB21ER4SDEB
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	4P10C42765
Chassis No.:	FEB21EA21215
Maximum Power Output:	*
Open Market Value:	\$34,937.00
Original Registration Date:	13 Mar 2017
First Registration Date:	13 Mar 2017
Transfer Count:	1
Actual ARF Paid:	\$1,747.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	12 Mar 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$43,174.00
COE Rebate Amount:	\$34,539.00
Total Rebate Amount:	\$34,539.00

The information contained herein is correct as at 08 Jan 2018

GCARMART.COM Login Sign up New Cars Died Cars Sell My Car Directory Products Articles Forum Tools & Tips · Unusual or rare cars Harrier 2017 Mitsubishi Attrage. 2006 Harmin Avanto 1 6A Sunney At \$13880 Post an Advertisement VALUE FOR MONEY Sell it yourself! Advertise it at just **VALUE FOR TIME** \$58 until it's SOLD! A PEACE OF MIND Direct Owner HOTLINE: 6741 9997 Fost an Ad Advertiser Login Ways of Selling Browse by Category Sort by Date Posted \* 20 results/page \* 15 vehicles Canter Model Depreciation Eng Cap Mileage Voh Type Search Selection Canter 2017 Arty Arry Any Available



Mitsubishi Fuso Canter FEB21 \$102,800 \$11,120 /yr 06-Apr-2017 2,998 cc Truck Available Fuel Type: Diesel

High Loan Is Possible, High Trade In For Your Old Vehicle. Insurance Quotation We Can Do For You, Hurry While Stock Last, Call Our Sales Executive

KSE Automotive Pte Ltd

Tags: 2017 Mitsubschi Fissa, 2017 Mitsubschi Fissa, Mitsubschi Fissa, Mitsubschi Fissa, Putto, Fissa, Fissa Printed: 08-Jan-2019

Mitsubishi Fuso Canter FEB21 \$103,988 \$11,230 /vr 13-Apr-2017 2,998 cc Available Fuel Type: Diesel MINISTER OF THE PARTY OF THE PA Almost New Mitsubishi Canter FEB21, High Loan And Hand Over Faster. Call Us Now!

☐ Decement

Octals

## Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 July 2018 8:12 AM

To: 'justin.wong@eginsurance.com.sg'

Cc: Admin A

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref. CC4/EQI18000429/Apb3
Attachments: TP ESTIMATE\_MARKED.pdf; Preliminary Advice-YP 5798T.pdf; PARF\_COE

REBATE.pdf; LKK Survey Photos.pdf

Your Ref: TBA

LKK REF: CC4/EQI18000429/Apb3

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

Estimated cost of repair

Preliminary advice

Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 8 January, 2018 1:57 PM

To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018

Dear Bazlin Ahmad,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Alishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phonic: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 BJk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]

Sent: Monday, 8 January 2018 1:33 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: YP5798T & GBE5883K DOA 05.01.2018

Dear LKK

We refer to the abovementioned new assignment, please find attached our insured GIA

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



#### EQ Insurance Company Limited

Millowell Road #17:00 Tower Block MND Complex Singapore 969310 did 11 5455 5581 | tel 55 6223 9433 ext 881 | fax 65 6223 4190



you've got a friend in an addition formation may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete as copies of

From: chan pick yuen [mailto:chris chanbebe@hotmail.com]

Sent: Monday, January 8, 2018 1:15 PM To: louis.sim@eqinsurance.com.sg

Cc: Bazlin Ahmad

Subject: Fw: YP5798T & GBE5883K DOA 05.01.2018

Dear Sir / Mdm ,

Enclosed is our police report & accident scene photos.

Please advise OIC & claim no .

If your insured agree liability 100% for our favour, we will arrange your panel survey LKK AUTO CONSLUTANT PTE LTD for direct settlement.

## Please let us have your reply soon . Thanks

Regards, Chris Chan Pick Yuen F-1 AUTOCLINIC PTE LTD Block 25 Kaki Bukit Road 4 # 05-26 @ Synergy Singapore 417800 Fax:6702 2916 HP: 92712214



Company Registration No. 1996071989

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

TBA

Our ref:

CC4/EQI18000429/Apb3

Date:

26.07.2018

The Motor Claims Department M/s EQ INSURANCE COMPANY LTD

Attn: Justin

Dear Sirs.

#### PRELIMINARY ADVICE OF VEHICLE NO.

YP 5798T

We refer to the above matter.

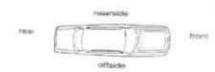
Please be informed that we had conducted the inspection of the above mentioned vehicle on 08/01/2018 at the premises of M/s F-1 AUTOCLINIC PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$	63,410.30	
Revised Estimate Amount	: S\$	26,000.00	
"Check" Items Amount	: S\$		
Market Value	: S\$	96,000.00	(est
LTA Reimbursement Value	: S\$	34,539.00	(est
Nett Value	: S\$	61,461.00	(est

Description of Damage:

The vehicle sustained damages at the

Front & Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 24.0 days

Yours faithfully,

Adrian Ling

Licensed Appraiser

## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 30 August 2018 12:18 PM 'justin.wong@eginsurance.com.sg'

To: Cc:

Admin A

Subject:

RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3 LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey

Attachments:

Photos 1.pdf; LKK Resurvey Photos 2.pdf; LKK Resurvey Photos 3.pdf; LKK Resurvey

Photos 4.pdf; TP SUPP DOCS.pdf

Your ref: TBA

Our ref: CC4/EQI18000429/Apb3q2

Dear Sirs/Madam,

### ACCIDENT INVOLVING GBE5883K(OI)/ YP5798T(TP) /OTHERS ON 05/01/2018

We refer to the above matter.

The said chain collision involved 6 vehicles whereby our insured was the 5th vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "F-1 AUTOCLINIC PTE LTD" at \$29,600.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 63,410.30	\$ 26,000.00
2. Loss of Rental (24days x \$250.00)	\$ 6,000.00	\$ 3.600.00 (24days x \$15.00)
Total	\$ 69,410,30	\$ 29,600.00

<sup>\*\*\*24</sup>days recommendation for repair.

Market Value	: \$ 96,000.00 (est)
LTA Rebate	: \$ 34,539.00 (est)
Nett Value/ Repair Limit	: \$ 61,461.00 (est)

Enclosed here with all the relevant documents for your perusal.

#### For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

From:

Justin Wong <justin.wong@eqinsurance.com.sg>

Sent:

Friday, 31 August 2018 8:57 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3

Dear Hsiao Tong,

Please proceed to offer Third Party repairer "F-1 AUTOCLINIC PTE LTD" at \$29,600.00(all-in).

Thank you.

Regards, Justin Wong Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, August 30, 2018 12:18 PM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3

Your ref : TBA

Our ref: CC4/EQI18000429/Apb3q2

Dear Sirs/Madam,

#### ACCIDENT INVOLVING GBE5883K(OI)/ YP5798T(TP) /OTHERS ON 05/01/2018

We refer to the above matter.

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<sup>\*\*\*24</sup>days recommendation for repair.

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Nett Value/ Repair Limit	: S 61,461.00 (est)	

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#### For your approval please.

Best Regards,

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Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 July 2018 8:12 AM

To: 'justin.wong@eqinsurance.com.sg' <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3

Your Ref: TBA

LKK REF: CC4/EQI18000429/Apb3

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 8 January, 2018 1:57 PM

To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018

Dear Bazlin Ahmad,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [mailto:bazlin.ahmad@eginsurance.com.sg]

Sent: Monday, 8 January 2018 1:33 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: YP5798T & GBE5883K DOA 05.01.2018

Dear LKK

We refer to the abovementioned new assignment, please find attached our insured GIA report.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Ntaxwell Road, #17-00 Yower Block, MND Complex, Singapore 067110. Idid #5 6496 9883 | tel #5 6223 9433 ext 883 | fax 65 6223 4180 (company supercompany)





Privileged/Confidential information may be contained in this message. If you are not the Intended recipient, please notify the sender immediately and delete all copies of

From: chan pick yuen [mailto:chris\_chanbebe@hotmail.com]

Sent: Monday, January 8, 2018 1:15 PM To: louis.sim@eqinsurance.com.sq

Cc: Bazlin Ahmad

Subject: Fw: YP5798T & GBE5883K DOA 05.01.2018

Dear Sir / Mdm ,

Enclosed is our police report & accident scene photos.

Please advise OIC & claim no .

If your insured agree liability 100% for our favour, we will arrange your panel survey LKK AUTO CONSLUTANT PTE LTD for direct settlement.

Please let us have your reply soon . Thanks

Regards,
Chris Chan Pick Yuen
F-1 AUTOCLINIC PTE LTD
Block 25 Kaki Bukit Road 4
# 05-26 @ Synergy
Singapore 417800
Fax:6702 2916

HP: 92712214

0.5

## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 3 September 2018 2:22 PM

To:

'chan pick yuen'

Subject:

RE: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

#### Without Prejudice

Hi Chris.

We refer to your below email.

We have our principal instruction to offer as follows: -

1. Cost of Repair

\$ 26,000.00

2. Loss of Use (24days x \$120.00)

\$ 2,880.00

TOTAL \$ 28,880.00

#### Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen <chris\_chanbebe@hotmail.com>

Sent: Monday, 27 August 2018 10:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

Dear Hsiao Tong,

#### Final Reminder

## Hsiao Tong (LKKAuto)

From:

chan pick yuen <chris\_chanbebe@hotmail.com>

Sent:

Wednesday, 5 September 2018 1:01 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

Dear Hsiao Tong,

Accept offer . DV please

Regards,

Chris Chan Pick Yuen

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, September 3, 2018 2:22 PM

To: chan pick yuen

Subject: RE: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

#### Without Prejudice

Hi Chris.

We refer to your below email.

We have our principal instruction to offer as follows: -

1. Cost of Repair

\$ 26,000.00

2. Loss of Use (24days x \$120.00)

\$ 2.880.00

TOTA

TOTAL \$ 28,880.00

#### Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: chan pick yuen <chris\_chanbebe@hotmail.com>

Sent: Monday, 27 August 2018 10:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

Dear Hsiao Tong,

#### Final Reminder

Please let u shave your offer in next 7 days . Thanks

Regards; Chris Chan Pick Yuen F1 AUTOCLINIC PTE LTD +6567479241

Fax: +6567417276

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Saturday, August 18, 2018 10:52 AM

To: chan pick yuen

Cc: Admin A; Reports (LKKAuto)

Subject: RE: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

Without Prejudice

Hi Chris,

We are preparing report in order to seek mandate from EQ.

Kindly bear with us for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, ≠02-25 | S(408933)

From: chan pick yuen <chris chanbebe@hotmail.com>

Sent: Thursday, 16 August 2018 9:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

Dear Hsiao Tong,

#### 2ND REMINDER

Please let us have your offer soon . Thanks

Regards, Chris Chan Pick Yuen

From: chan pick yuen <chris chanbebe@hotmail.com>

Sent: Tuesday, July 31, 2018 10:23 PM

To: chewht@lkkauto.com

Subject: Fw: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

Dear Hsiao Tong,

1t Reminder

Chain collision case, liability is 100%. Please let us have your offer soon. Thanks

Regards, Chris Chan Pick Yuen

From: chan pick yuen <chris chanbebe@hotmail.com>

Sent: Thursday, July 19, 2018 8:46 PM

To: chewht@lkkauto.com

Subject: Re: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

Dear Hsiao Tong,

Enclosed is our GIA report, invoice, Rental & LOA.

Original document will send via post by today.

As request following:

- RC \$26000 (AS AGREED)
- LOR \$6000 (\$ 250 X 24DAYS)

Total \$ 32000/-.

Please let us have your offer soon . Thanks

Regards, Chris Chan Pick Yuen F1 AUTOCLINIC PTE LTD +6567479241

Fax: +6567417276

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, February 5, 2018 10:58 AM

To: chan pick yuen; Adrian Ling (LKKAuto); Hsiao Tong (LKKAuto)

Cc: Admin A; Zaini (LKK Auto)

Subject: RE: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

Dear Chris.

Thank you for your email. Please note that your client's vehicle number should be read as YP5798T.

For your info.

LKK ref	Officer in charge		
CC4/EQI18000429/Apb3	Hsiao Tong - 6742 3197		

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen [mailto:chris\_chanbebe@hotmail.com]

Sent: Sunday, 4 February, 2018 11:02 PM To: Admin A <admin-a@lkkauto.com>

Subject: YP5798P after paint

Regards, Chris Chan Pick Yuen hp: 92712214

## Hsiao Tong (LKKAuto)

From:

Justin Wong <justin.wong@eqinsurance.com.sg>

Sent:

Friday, 7 September 2018 5:34 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3

Dear Hsiao Tong.

Please note that our claims ref is DM18HO00085-JW

Regards, Justin Wong Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, September 7, 2018 10:32 AM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3

Hi Justin.

We refer to the above matter.

Case has been settled at \$28,880.00(all-in) with Third Party repairer. Breakdown as follows: -

1. Cost of Repair

\$ 26,000.00

2. LOR (24days x \$120.00)

\$ 2.880.00

TOTAL \$ 28,880.00

We are pending for signed DV from third party and will proceed to close file once DV received.

Meantime, kindly advise claim no. for this case.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>

Sent: Friday, 31 August 2018 8:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3

Dear Hsiao Tong,

Please proceed to offer Third Party repairer "F-1 AUTOCLINIC PTE LTD" at \$29,600.00(all-in).

Thank you.

Regards, Justin Wong Executive | Claims

#### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, August 30, 2018 12:18 PM

To: Justin Wong < justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3

Your ref : TBA

Our ref: CC4/EQ118000429/Apb3q2

Dear Sirs/Madam.

ACCIDENT INVOLVING GBE5883K(OI)/ YP5798T(TP) /OTHERS ON 05/01/2018

We refer to the above matter.

The said chain collision involved 6 vehicles whereby our insured was the 5th vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "F-1 AUTOCLINIC PTE LTD" at \$29,600.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 63,410,30	\$ 26,000.00
2. Loss of Rental (24days x \$250.00)	\$ 6.000.00	\$ 3,600.00 (24days x \$15.00)
Total	\$ 69,410.30	\$ 29,600.00

<sup>\*\*\*24</sup>days recommendation for repair.

Market Value	: \$ 96,000.00 (est)
LTA Rebate	: \$ 34,539.00 (est)
Nett Value/ Repair Limit	: \$ 61,461.00 (est)

Enclosed here with all the relevant documents for your perusal.

#### For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 July 2018 8:12 AM

To: 'justin.wong@eqinsurance.com.sg' <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQ/18000429/Apb3

Your Ref: TBA

LKK REF: CC4/EQI18000429/Apb3

Dear Sirs/Madam.

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 8 January, 2018 1:57 PM

To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018

Dear Bazlin Ahmad.

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51: Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [mailto:bazlin.ahmad@eginsurance.com.sg]

Sent: Monday, 8 January 2018 1:33 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: YP5798T & GBE5883K DOA 05.01.2018

Dear LKK

We refer to the abovementioned new assignment, please find attached our insured GIA report.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



#### EQ Insurance Company Limited

in recover from 19 100 Tower Rock MWD Complex Singular (1991) and on the 1983 | tol 10 tox 45 MM to 1981 | tax 65 MM A190





Fin imped/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all comes of

From: chan pick yuen [mailto:chris chanbebe@hotmail.com]

Sent: Monday, January 8, 2018 1:15 PM To: louis.sim@eqinsurance.com.sg

Cc: Bazlin Ahmad

Subject: Fw: YP5798T & GBE5883K DOA 05.01.2018

Dear Sir / Mdm.

Enclosed is our police report & accident scene photos.

Please advise OIC & claim no .

If your insured agree liability 100% for our favour, we will arrange your panel survey LKK AUTO CONSLUTANT PTE LTD for direct settlement.

Please let us have your reply soon . Thanks

Regards, Chris Chan Pick Yuen F-1 AUTOCLINIC PTE LTD Block 25 Kaki Bukit Road 4 # 05-26 @ Synergy Singapore 417800 Fax:6702 2916 HP: 92712214

## Hsiao Tong (LKKAuto)

From:

chan pick yuen <chris\_chanbebe@hotmail.com>

Sent:

40

Thursday, 19 July 2018 8:47 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

Attachments:

GIA.pdf; Invoice.pdf; SD.pdf

Dear Hsiao Tong,

Enclosed is our GIA report , invoice , Rental & LOA . Original document will send via post by today . As request following :

- 1. RC \$26000 (AS AGREED)
- LOR \$6000 (\$ 250 X 24DAYS)

Total \$ 32000/-.

Please let us have your offer soon . Thanks

Regards, Chris Chan Pick Yuen F1 AUTOCLINIC PTE LTD

+6567479241 Fax: +6567417276

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, February 5, 2018 10:58 AM

To: chan pick yuen; Adrian Ling (LKKAuto); Hsiao Tong (LKKAuto)

Cc: Admin A; Zaini (LKK Auto)

Subject: RE: YP5798T after paint \*\*\* LKK REF: CC4/EQI18000429/Apb3

Dear Chris,

Thank you for your email. Please note that your client's vehicle number should be read as YP5798T.

For your info.

LKK ref	Officer in charge	
CC4/EQI18000429/Apb3	Hsiao Tong - 6742 3197	

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards.

#### Mei Kwan | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen [mailto:chris\_chanbebe@hotmail.com]

Sent: Sunday, 4 February, 2018 11:02 PM To: Admin A <admin-a@lkkauto.com>

Subject: YP5798P after paint

Regards, Chris Chan Pick Yuen hp: 92712214



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/EQI18000429/Apb3

19 JANUARY 2018

KAILASAM S/O PERIANAN PUSALAN BLK 150 ANG MO KIO AVE 5 #06-3070 SINGAPORE 560150

Dear Sir/Madam,

#### ACCIDENT INVOLVING GBE 5883K/ YP 5798T/ OTHERS ON 05/01/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED (Motor Claims Dept)

## LETTER OF AUTHORISATION

F-LAUTOCLINIC PTE LTD BLK 25 KAKI BUKIUT ROAD 4 = 05-26 SYNERGY (6KB) Sungapore 417800

Dear Sir.

Accident on 5/1/18 @ 13:TO 11 5
Involving Vehicle Nos YPS798T. & GBE 5883K
Among CTE TOURS SLE
We the registered owner (driver of vehicle registration no: YPSF98T have involved in the above accident.  I/We hereby authorize M/S F-I AUTOCLINIC PTE LTD to commence repairs of the said vehicle torthwith.
I We agree to assign the whole proceeds of my our comprehensive third party claim to you and our solicitors————————————————————————————————————
I We undertake to co-operate fifty with you and our solicitors to ensure that claim is successful.
I/We also authorize you to sign all discharge vouchers/indennity forms and all necessary papers in relation with the above claim in my/our absence.
Your kind co-operation in this matter will be much appreciated. Thank you.
Yours truly
N GENERATION号 新一代桌椅比祖是 6 Yishun Industrial St. 1 #05-19 Northwiew Bizhub Singapore 788090 Tail #166 7460 9015 2333 / 9067 0790  (Demonstrial Industrial St. 1 #05-19 Northwiew Bizhub Singapore 788090 Tail #166 7460 9016 2333 / 9067 0790  (Company's Stamp if applicable)
Name:
NRIC No:
Date

WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersed as any inconsist
found in this Discharge Voucher!

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110 Tel: (65) 6223 9433 Fax: (65) 6223 4190

## DISCHARGE VOUCHER

Claim No: 184000055

In consideration of the offer/payment of the sum of SINGAPORE DOLLARS: TWENTY EIGHT THOUSAND EIGHT HUNDRED EIGHTY Only (\$\$28,880.00) by EQ Insurance Company Limited. I/we hereby accept such sum in full and final settlement of all claims (present or future), losses of use/injuries that I/we have or may have against EQ Insurance Co. Ltd and/or Kailasam S/O Perianan Pusalan / Vigneshvaran S/O Kailasam (the insurer, owner and driver of vehicle No. GBE5883K) in connection with or in any way arising from the accident along/at CTE towards SLE on 05/01/2018 involving YP5798T (your client) and GBE5883K (Insured with EQ Insurance Co Ltd).

It is further agreed that this offer is not to be deemed as an admission of liability on the part of EQ Insurance Co. Ltd. and/or Kailasam S/O Perianan Pusalan / Vigneshvaran S/O Kailasam (the insurer, owner and driver of vehicle No. GBE5883K).

Dated this 17	(day) of 6 4(mon	th) 20 (year)	
CLAIMANT Name Signature Address	N GENER ATION S 新一代。李特武 维皇 1 - Mark the form to 1 and the Mark the Plant the Mark 1 and 1	WITNESS Name Signature Address	Chan Pick your
NRIC No.		NRIC No.	SZB4264C

# F-1 AUTOCLINIC PTE LTD

Block 25 Kaki Bukit Road 4, #05-26 Synergy @ KB Singapore 417800 HP: 96583371 TEL: (65) 67022915 FAX:67022916

# INVOICE

N GENERATION PTE LTD BLK 25 Kaki Bukit Rd 4 #08-26 Synergy @ KB Singapore 417800

Date: 18th July 18

Accident date:05th JANUARY 2018

Final Bill For Vehicle No: YP5798T MITSUBISHI CANTER

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian Ling	\$26,000.00
Total	\$26,000.00

S/DLRS: TWENTY SIX THOUSAN ONLY

## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 7 September 2018 10:32 AM

To:

'Justin Wong'

Cc

Admin A

Subject:

RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3

Hi Justin.

We refer to the above matter.

Case has been settled at \$28,880.00(all-in) with Third Party repairer. Breakdown as follows: -

1. Cost of Repair

\$ 26,000.00

2. LOR (24days x \$120.00)

\$ 2,880.00

TOTAL \$ 28,880.00

We are pending for signed DV from third party and will proceed to close file once DV received.

Meantime, kindly advise claim no. for this case.

Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>

Sent: Friday, 31 August 2018 8:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3

Dear Hsiao Tong,

Please proceed to offer Third Party repairer "F-1 AUTOCLINIC PTE LTD" at \$29,600.00(all-in).

Thank you.

Regards, Justin Wong Executive | Claims

#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eginsurance.com.sg

	1	
ONE OF CASES AND		

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, August 30, 2018 12:18 PM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3

Your ref: TBA

Our ref: CC4/EQI18000429/Apb3q2

Dear Sirs/Madam,

## ACCIDENT INVOLVING GBE5883K(OI)/ YP5798T(TP) /OTHERS ON 05/01/2018

We refer to the above matter.

The said chain collision involved 6 vehicles whereby our insured was the 5th vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "F-1 AUTOCLINIC PTE LTD" at \$29,600.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 63,410.30	\$ 26,000.00
2. Loss of Rental (24days x \$250.00)	\$ 6,000.00	\$ 3,600.00 (24days x \$15.00)
Total	\$ 69,410.30	\$ 29,600.00

<sup>\*\*\*24</sup>days recommendation for repair.

Market Value	: \$ 96,000.00 (est)	
LTA Rebate	: \$ 34,539.00 [est]	
Nett Value/ Repair Limit	: \$ 61,461.00 (est)	

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 July 2018 8:12 AM

To: 'justin.wong@eqinsurance.com.sg' < justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018 \*LKK Ref: CC4/EQI18000429/Apb3

Your Ref: TBA

LKK REF: CC4/EQI18000429/Apb3

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 8 January, 2018 1:57 PM

To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: YP5798T & GBE5883K DOA 05.01.2018

Dear Bazlin Ahmad,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"We'tes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]

Sent: Monday, 8 January 2018 1:33 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: YP5798T & GBE5883K DOA 05.01.2018

Dear LKK

We refer to the abovementioned new assignment, please find attached our insured GIA report.

Thank You.

Regards,

#### Lynn Ahmad

Executive I Claims



EQ Insurance Company Limited

Maxwell Hood, #17-00 Yower Block, MND Complex, Singapore G69110.
 did 16 6456-8281 / tel 85 6223 9818 est 881 / fax 65 6223 8190
 manufacture accessed.



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies (

you've got a friend

From: chan pick yuen [mailto:chris chanbebe@hotmail.com]

Sent: Monday, January 8, 2018 1:15 PM To: louis.sim@eginsurance.com.sg

Cc: Bazlin Ahmad

Subject: Fw: YP5798T & GBE5883K DOA 05.01.2018

Dear Sir / Mdm ,

Enclosed is our police report & accident scene photos.

Please advise OIC & claim no .

If your insured agree liability 100% for our favour , we will arrange your panel survey LKK AUTO CONSLUTANT PTE LTD for direct settlement .

Please let us have your reply soon . Thanks

Regards, Chris Chan Pick Yuen F-1 AUTOCLINIC PTE LTD Block 25 Kaki Bukit Road 4 # 05-26 @ Synergy Singapore 417800 Fax:6702 2916 HP: 92712214



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

### To: M/s EQ INSURANCE COMPANY LTD

Date: 04/10/2018

#### THIRD PARTY DIRECT SETTLEMENT

Mahiala Na	GBE 5883K	(Insd Veh)	Your Ref. No. : DM18HO00085-JW
Vehicle No.	YP 5798T	(TP Veh)	Our Ref. No.: CC4/EQI18000429/Apb3q2
Date of Accident	5/1/2018		

Liability		100%	
Final Repair Cost	: \$	26,000.00	
Loss of Use	: \$	2,880.00	24 days
Rental (If any)	: \$		1.5 days
Others:	: \$		
	: \$		
		28,880.00	
Final Settlement Sum	: \$	28,880.00	
Remarks	:		

1)	F-1 AUTOCLINIC PTE LTD	: \$	28,880.00
		: \$	

JOANNE LEE LKK Auto Consultants Pte Ltd



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to	Federation	Internationale:	Des Experts	En Automobile
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EQ INSURANCE COMPANY LTD Ref : CC4/EQI18000429/Apb3q2

#17-00 TC	LL ROAD OWER BLOC MPLEXSING	K APORE 069110	Date: 04-10-2018	
Total Illustration from the	STATE OF THE STATE	PATRICIAN DE VICTORIOS CANDOS SEL	Code: EQI	
1.		Policy Particulars	s :- THIRD PARTY CLAIR	M
Inst	ured Veh.	GBE 5883K	Veh. Inspected	YP 5798T
Poli	icy No.	DMCPHQ17-000289	Coverage (\$)	0.00
Clai	im No.	DM18HO00085-JW	Excess (\$)	0.00
Ass	ign From	JUSTIN	Assign Date	08/01/2018
2.		Vehicle Part	ticulars & Condition	NA DE LE
Mak	e & Model	MITSUBISHI CANTER	c.c	2998
Eng	ine No.	HIDDEN	Year of Reg.	2017
Cha	issis No.	FEB21EA21215	Colour	WHITE
Odd	meter	23093	Steering	IN ORDER
Bra	kes	IN ORDER	Modification	NIL
Ger	neral	GOOD		
3.		Condi	tions of Tyres	
		Size	Make	Balance
R/H	Front Tyre	195/85 R15	BRIDGESTONE	6 mm
L/H	Front Tyre	195/85 R15	BRIDGESTONE	6 mm
R/H	Rear Tyre	195/85 R15	BRIDGESTONE	6 mm
L/H	Rear Tyre	195/85 R15	BRIDGESTONE	6 mm
4.	Description of Damages			
THE	VEHICLE SU	STAINED DAMAGES AT THE F	RONT AND REAR PORTIO	N.
DAN	AGES SEE D	ETAILS.		
5.			al Information	The state of the s
Acc	ident Date	05/01/2018	Inspection Date	08/01/2018
Sur	vey held at	F-1 AUTOCLINIC PTE LTD		
		25 KAKI BUKIT ROAD 4 #05-26 SYNERGY @ KB SINGAPORE 417800		
5a.			Remarks	
		ON WAS CONDUCTED ON A'W. CE TO YOUR INSTRUCTIONS,		
5b.		Estimate	e Days of Repair	
EST	IMATED NOR	MAL PERIOD FOR REPAIR:	24 Working Day	ys



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YP 5798T

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
2	FRONT HEAD LAMP @\$672.70	SMASHED	1,345.40	1,345.40
1	FRONT WINDSCREEN GLASS	SHATTERED	955.10	955.10
1	FRONT WINDSCREEN GLASS MOULDING	NECESSARY	500.90	500.90
2	FRONT SIGNAL LAMP @\$266.40	CRACKED	532.80	532.80
2	FRONT SIDE LAMP @\$185.40	CRACKED	370.80	370.80
1	FRONT GRILLE	SMASHED	1,043.00	1,043.00
1	FRONT GRILLE CLIPS	NECESSARY	15.00	15.00
1	FRONT GRILLE EMBLEM LOGO	NECESSARY	77.00	77.00
1	FRONT FUSO LOGO	NECESSARY	163.00	163.0
1	FRONT BUMPER	DISTORTED	1,010.30	1,010.30
2	FRONT BUMPER BRACKET @\$196.20	BENT	392.40	392.4
2	FRONT CORNER PANEL @\$466.30	N/S DEFORMED	932.60	466.3
1	FRONT BUMPER SIDE COVER	CRACKED	341.70	341.7
1	BRAKE BOOSTER PUMP	NOT NECESSARY	1,329.00	
31	GLOVE BOX	NOT NECESSARY	355.60	
1	FRONT PANEL	DISTORTED	2,436.50	2,436.5
- 1	FRONT DASHBOARD	DEFORMED	1,586.30	1,586.3
1	DASHBORD REINFORCEMENT	BENT	489.10	489.1
1	DASHBORD CENTRE CONSOLE	DEFORMED	459.40	459.4
1	DASHBORD LOWER COVER	DEFORMED	388.40	388.4
1	FRONT WIPER GARNISH	DEFORMED	382.70	382.7
1	FRONT WIPER GARNISH CLIPS	NECESSARY	20.00	20.0
2	FRONT WIPER ARM @\$137.40	BENT	274.80	274.8
2	FRONT WIPER BLADE @\$42.20	CUT	84.40	84.4
1	FRONT WIPER MOTOR	NOT NECESSARY	655.50	
1	FRONT WIPER LINKAGE	BENT	249.40	249.4
- 1	FROTN DOOR INNER TRIM BOARD CLIPS	NECESSARY	60.00	60.0
2	FRONT DOOR @\$2001.50	BUCKLED	4,003.00	4,003.0
2	FRONT DOOR LOCK @\$485.00	DAMAGED	970.00	970.0
2	FRONT DOOR WEATHERSTRIP @\$295.00	NOT NECESSARY	590.00	
2	FRONT DOOR INNER TRIM BOARD @\$498.40	CRACKED	996.80	996.8

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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	TORSION BAR	BENT	566.20	566.20
2	FRONT WING MIRROR STAY @\$433.00	NOT NECESSARY	866.00	
1	REAR VIEW MIRROR	CRACKED	142.90	142.90
1	ABS PUMP	NOT NECESSARY	4,585.40	
1	AIR FILTER DUCT	DEFORMED	398.40	398.40
3	BRAKE PIPE @\$65.10	NOT NECESSARY	195.30	
1	TURBO OIL COOLER	DENTED	1,498.90	1,498.90
1	FRONT CABIN LOCK FRAME	NOT NECESSARY	823.40	
1	FRONT CABIN LOCK HINGE	BENT	296.90	296.90
2	FRONT MUD FLAP @\$261.00	NOT NECESSARY	522.00	
1	CABIN REAR PANEL	TO REPAIR SEE LABOUR	1,465.50	
1	RADIATOR	DENTED	2,616.10	2,616.10
1	RADIATOR SPARE TANK (NPA)	NOT NECESSARY		
1	RADIATOR FAN BLADE	CUT	225.50	225.50
1	RADIATOR FAN COWLING	CRACKED	346.30	346.30
1	RADIATOR FAN CLUTCH	NOT NECESSARY	1,461.70	
1	AIR COND CONDENSER	DENTED	1,200.50	1,200.50
1	AIR COND FAN ASSY	NOT NECESSARY	1,466.20	
1	AIR COND DISCHARGE PIPE	BENT	454.20	454.20
1	AIR COND SECTION PIPE	BENT	484.10	484.10
1	AIR COND LIQUID PIPE	BENT	345.60	345.60
1	AIR COND BLOWER	CRACKED	1,431.30	1,431.30
1	AIR COND EVAPORATOR	CRACKED	1,261.50	1,261.50
1	REAR WINDSCREEN GLASS MOULDING	NECESSARY	118.40	118.40
1	REAR NUMBER PLATE BRACKET	BENT	74.90	74.90
	LESS 25% DISCOUNT		-	-7,769.05
			45,858.10	23,307.15
	SPECIAL NETT ITEMS			
1	FRONT NUMBER PLATE (SN)	BENT	30.00	30.00
1	FRONT WINDSCREEN SEALANT (SN)	NECESSARY	60.00	60.00
1	ERP BRACKET (SN)	NECESSARY	20.00	20.00
1	REAR NUMBER PLATE (SN)	BENT	30.00	30.00

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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	60.00	60.00
1	REAR WOODEN STEP PLANK (SN)	CRACKED	500.00	380.00
2	REAR WOODEN CHASSIS FRAME @\$1280.00 (SN)	N/S CRACKED	2,560.00	980.00
1	TAIL GATE (SN)	CRACKED	1,850.00	980.00
2	TAIL GATE LOWER WOODEN PLANK @\$850.00 (SN)	NOT NECESSARY	1,700.00	
1	60KM LOGO (SN)	NECESSARY	15.00	15.00
2	TAIL LAMP @\$243.60 (SN)	NOT NECESSARY	487.20	
			7,312.20	2,555.00
	LABOUR			
	TO REMOVE & INSTALL FRONT WINDSCREEN.		180.00	120.00
	TO REMOVE & INSTALL REAR WINDSCREEN.		180.00	100.00
	TO REMOVE & INSTALL DASHBOARD.		380.00	280.00
	REMOVE & REFIX FRONT LH & RH DOOR FITTING.		300.00	200.00
	TO REMOVE & INSTALL REAR DECK WOODEN CANOPY.		500.00	350.00
	TO REMOVE & REFIX STEERING COLUMN.		280.00	180.00
	TO REMOVE & REFIX RADIATOR.		180.00	120.00
	TO REMOVE & REFIX BRAKE SYSTEM.		280.00	180.00
	TO TOW VEHICLE.		150.00	150.00
	TO REMOVE & INSTALL REAR WOODEN DECK.		1,000.00	800:00
	TO UNDERSEAL.		250.00	120.00
	TO REMOVE & INSTALL AIR CON SYSTEM & TOP UP GAS.		380.00	120.00
	TO CHECK WIRING SYSTEM.		180.00	150.00
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF CABIN REAR PANEL.		3,500.00	2,000.00
	SPRAY PAINTING.		2,500.00	1,800.00
			1	
			]	
			10,240.00	6,670.00
	GRAND TOTAL		63,410.30	32,532.15

RECOMMENDED COST OF LUMP SUM REPAIRS	26,000.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/EQI18000429/Apb3q2





Report Ref No. CC4/EQI18000429/Apb3q2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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