

NATIONAL Assessment Centre Services

(Unit 1 201000)

MANA/1003249

Date Iss: 08/01/2018 11:34

Ref No: NPA/10000415/4

Veh No: STX 888X

D.O.A: 08/01/2018 09:48

TP / Reporting Only

Job description

Date & Time Completed

Done by

SAS e-filing

D-mall (within 3hrs, A/C 3hrs)

I-Motor Claim Form

I-Motor W/O (Within 24 hrs, TP 3hrs)

I-Photo Uploaded

Assessment/Survey Report

Ass'l Report by Fax / Hand to Owner/Wksp

08/01/2018

08/01/2018
16:48

Preferred Wksp / INC Assign Wksp / QW: (

Tel:

Fax:

TP Particulars:

Yeli No: STC 88864

INC () / Non-INC ()

Owner / Driver: (

Tel:

Policy No: (

Period: (

Cover Type: (

Confirmed by: (

Date:

Time:

Insured/Driver Liability: (

%) (Note: B/L Status (WO): N: 0-20%; P: 21-79%; P: 80-100%)

Year of Registration: (

Warranty: YES () / NO ()

Excess: (\$

Loading: \$1,000 () / \$2,000 ()

General Remarks:

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repeller.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () : Invoice: YES () / NO () : Towing Co: (

Remarks: INC Hotline 6788 0016

Date & Time Completed

Done by

1) Apply for Transport Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection (Claim Form

3) Upload Resurvey Photo (Repair Cost > \$3000) INC () Reports

Double Check

Injury:

Month:

Date/Time

Action:

Human's Particulars:

Driver/Owner:

Contact No:

Damaged Portion:

C. Checked by (Sign-In-Charge):

Will For: Comments:

L.L.

INVOICE PREPARATION CHECKLIST

Item	Amount	Unit
1) AR: Accident Reporting (\$30)	1	\$30
2) DA: Damage Assessment (\$100)	1	\$100
3) TP: Towing Fee	1	\$40/\$41
4) FT: Follow-Through Survey	1	\$150
5) PT: Post-Through Survey (Resurvey)	1	\$30
For claimant's report INC Only (over 10 Jan 2010)		
6) TR: Re-inspection	1	\$15
7) NI: New DA + SMART Survey	1	\$160
8) NTUC Additional Services	1	
Q11:		
*N1: Courtesy Car / Tpl Allowance	1	\$5
*N2: Repair Coordination	1	\$10
*N3: Post Repair Inspection	1	\$15
*N4: DV / Collect Unpaid Coordination	1	\$1
TP (N1) / TP (N4) INC	1	\$10
TP (N1) / TP (N4) INC	1	\$10
TP (N1) / TP (N4) INC	1	\$10

Invoice dated

Fee Charged

Invoice dated

Fee Charged

Invoice dated

Invoice dated

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	08/01/2018 11:34
Date Of Accident	08/01/2018 09:45
Exact Location Of Accident	ALONG CTE TOWARDS JURONG
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJX8080X
Insured/Policyholder	
Name Of Registered Owner	ZHANG JUNNENG JOHN
NRIC No	S7412293J
Email Address	CUEROOM@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96918444
Alternative Phone No	HOME-96918444
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	C200
Exact Purpose for which vehicle was being used at time of accident	TRAVEL HOME
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5073488100-02
Cover Note Number	
Driver	
Name of Driver	ZHANG JUNNENG JOHN
NRIC No	S7412293J
Date Of Birth	24/04/1974
Occupation	INDOOR
Date Of Driving Pass	12/05/1998
Driving Experience	19 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96918444
Fax Number	
Contact Number	HOME-96918444
Email Address	CUEROOM@YAHOO.COM.SG

Address	128 LORONG L TELOK KURAU #02-04
Postcode	425563
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFC8646Y
Vehicle Make/Model/Colour	MEGANE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

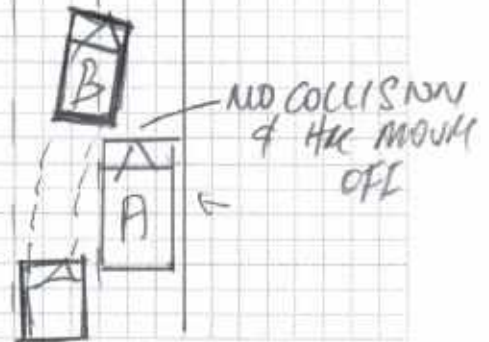
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

ALONG CTR TOWARDS TURONG
1ST ATTEMPT 2ND ATTEMPT

SKETCH PLAN

- A) SJX 8880X
- B) SFC 8646Y



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 28.01.2018 AT ABOUT 09:45 I WAS TRAVELLING ALONG CTR TOWARDS TURONG I WAS AT THE FIRST LANE AS A CAR SFC 8646Y CAME FROM THE LEFT LANE & SWITCH INTO MY LANE & BRACK & BRACK BUT MY CAR IN THE REAR OF THE SAID CAR. AFTER TAKING PHOTO I WALK LEFT THE SCENE * AFTER THAT HE CAME & TRY TO DO THE SAME THING & I ALREADY PREPARED. THE 2ND ATTEMPT I DID NOT HIT HIS CAR & HE MOVING OFF. VIDEO EVIDENCE IS THE 2ND ATTEMPT FOOTAGE THE 1ST ATTEMPT DID NOT RECORD.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Claim Handling

Accident MT/0976851

Policy No.	5073488100-02	Vehicle No.	SIX8080X	GST Registration No.	
Policyholder Name	ZHANG JUNNENG JOHN			Policyholder NRIC	
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	
Contact No.(Mobile)	96918444	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	40	Private Hire	No

Accident Details					
Report Date	08/01/2018 16:42	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Chain
Date of Accident	08/01/2018	Time of Accident hh:mm	09:45	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	ALONG CTE TOWARDS JURONG				

Excess					
Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information					
GST Registered	No	GST Registration Date			
GST Registration No.		GST Status Verified	Yes		
Modification History					

Policyholder Mailing Address					
Address 1	73 SOUTH BRIDGE ROAD	Address 2	SINGAPORE 058703	Address 3	
Address 4		Address Type	Singapore address	Post Code	
Unit No.		Related Policy Number	5073488100-02		

01 Driver Info					
Driver Name	ZHANG JUNNENG JOHN	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	574122933	Driver DOB	
Register Date of Driver License	12/05/1998	Driver Age	43	Driving Experience	
Contact No.(Mobile)	96918444	Contact No.(Office)		Contact No.(Home)	
Address 1	73 SOUTH BRIDGE ROAD	Address 2	SINGAPORE 058703	Address 3	
Address 4		Address Type	Singapore address	Post Code	
Unit No.					
Does he own a Singapore Registered car?	☒ Yes ☐ No	Driver Vehicle No.	SIX8080X	Driver Insurer Company	

Declaration					
Breathalyser or Blood Test Reading?	0 mg	Any Injury?	☒ Yes ☐ No		

Modification History

Claim 001 **New**

Claim Type *	OD-MD	Insured Name	ZHANG JUNNENG JOHN	Insured NRIC	
Contact No.(Mobile)	96918444	Contact No.(Home)	64435037	Contact No.(Office)	
Email Address	lueroom058703@yahoo.com	OT Vehicle Number	SIX8080X	TP Vehicle Number	
Claim Description	SIX8080X / SFC8646Y ON 8 Jan 2018				Name of Preferred Workshop
Preferred Workshop Contact No.		Insured Liability *	Not at Fault		
Require Finalisation	Yes	Preferred Repair Option	income to assign workshop	GIA report	
Date Registered	08/01/2018 16:45	Claim Close Date		Date Received	
Report Taken By	ROSLE WAHAB				

☐ Print AX letter

Save Submit

Attachment

Accident No.	MT/0976851	Claim No.	001
Last Doc. Received	☒ Yes ☐ No	Upload Date	08/01/2018 16:46
Path *			
Category *	Confidential	Urgency	Normal
Browse...	Clear	Please Select	No

Browse	Clear	Please Select	NO	Normal
Browse	Clear	Please Select	NO	Normal
Browse	Clear	Please Select	NO	Normal
Browse	Clear	Please Select	NO	Normal
Browse	Clear	Please Select	NO	Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	De
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUK IT MERAH)) on 08 Jan 2018 16:46	SAS	Normal	SAS
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUK IT MERAH)) on 08 Jan 2018 16:46	NRIC/ Driving License	Normal	NRIC/ Drivin
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUK IT MERAH)) on 08 Jan 2018 16:46	Photos	Normal	Photo
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUK IT MERAH)) on 08 Jan 2018 16:46	Photos	Normal	Photo
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	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUK IT MERAH)) on 08 Jan 2018 16:45	Photos	Normal	Photo

Video List

Uploaded By/Date	Folder Date	File Name	Source
		Display in New Window	Scan and uploading

Est. Acc. No.

Date

Insured

Veh. No.

Assessment/Report (17/07/17)

By Assessor - 1) Vehicle Information:

- 1) Vehicle hit Vehicle: () 2) Vehicle hit ? ()
- a) Motorcar () a) Pedestrian ()
- b) Motorcycle () b) Animal ()
- c) Bicycle ()
- 3) Vehicle hit Road Side Objects: ()
- a) Govt Property () b) Road Work Object ()
- (Ex: signboards, barriers, etc.) c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God: ()
- a) Fallen Object () b) Flood ()
- c) Other: ()
- 6) Parked & Found Damaged: ()
- a) Vandalism () b) Hit by Moving Object ()
- 7) Theft Case: ()
- a) Stolen () b) Damage found when recovered ()
- 8) Fire: ()
- a) Whilst driving () b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor - 2) Vehicle Information:

- Veh No: SJX 8080X Yr Reg: MAY 2009
- Type: M.Car / M.Cycle / Bus / Van / Lorry / Cab / Private Motor / MPV / Truck / Trailer or
- Make & Model: MARCKRDS BENZ C 200
- Colour: BLACK Transmission Type: Auto / Manual
- Eng/No: 27195031167616 Sp Reading: ()
- C/Nr: W002040412A243819
- Gen. Cond: Good / Fair / Poor / Burnt or
- Steering: In order / Jammed / Leaked / Burnt or
- Brake: In order / Jammed / Leaked / Burnt or
- Mod: Nil / S/Rim / STD A/Rim or
- Tyre Size: F: 215/45 R17
- R: 215/45 R17
- BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or
- Front: () Rear: ()
- R/Bal: 6 mm R/Bal: 6 mm
- L/Bal: 6 mm L/Bal: 6 mm
- Parallel Import: Yes / No Towed-In: Yes / No
- Repair Type: LS / I.B.I Towing Required: Yes / No
- No of Repair Days: 5 Vehicle in Idac: Yes / No
- D.O.I: 28/06/2018 Time: 1600

By Assessor - 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
- a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
- e. Animal () f. Govt Object () g. Road Work Object ()
- h. Private Property () i. Drain () j. Road Kerb/Gutter/Verge ()
- 3) Vehicle does not seem damaged as a result of:
- a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
- e. Moving Object () f. Stolen () g. Stolen & Recovered ()

This Sign Off

This Complaint

17/07/17

17/07/17

3) Submission Completed Date:

MOTOR CAR (Fr)

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991386	Frt Number Plate			1
1002	991887	Frt Number Plate Base			1
1003	991889	Frt Number Plate Garnish			1
1004	991300	Frt Bumper	BR		1
1005	992341	Frt Bumper Clips	BR		1
1006	991325	Frt Bumper Bracket	BR		1
1007	991462	Frt Bumper Side Retainer	BR		1
1008	991433	Frt Bumper Reinforcement			1
1009	991318	Frt Bumper Beam			1
1010	991468	Frt Bumper Sponge			1
1011	991427	Frt Bumper Protector			1
1012	991420	Frt Bumper Pad			1
1013	991363	Frt Bumper Grille			1
1014	991301	Frt Bumper Moulding			1
1015	991407	Frt Bumper Lower Spoiler			1
1016	991438	Frt Bumper Sensor			1
1017	995100	Frt LH Bumper Fog Lamp Cover			1
1018	991355	Frt RH Bumper Fog Lamp Cover			1
1019	995079	Frt LH Bumper Fog Lamp			1
1020	995080	Frt RH Bumper Fog Lamp			1
1021	991793	Frt Grille	BR		1
1022	991328	Frt Grille Emblem	BR		1
1023	991799	Frt Grille Chrome Moulding	BR		1
1024	991222	Frt Apron Panel			1
1025	992013	Frt Support Panel			1
1026	992025	Frt Support Panel Top Garnish Cover	BR		1
1027	992416	Horn			1
1028	991277	Frt Brace Panel			1
1029	995153	Frt LH Headlamp Assy			1
1030	991821	Frt RH Headlamp Assy			1
1031	995088	Frt LH Side Lamp			1
1032	995089	Frt RH Side Lamp			1
1033	990248	Bonnet	BR		1
1034	991328	Bonnet Emblem	BR		1
1035	990287	Bonnet Lock			1
1036	990285	Bonnet Insulator			1
1037	990273	Bonnet Hinge			1
1038	990261	Bonnet Damper	BR		1
1039	990305	Bonnet Rubber			1
1040	990252	Bonnet Cable			1
1041	990311	Bonnet Stand			1
1042	990119	Air Con Condenser			1
1043	990122	Air Con Fan Assy			1
1044	990134	Air Con Suction Pipe (Low Pressure)			1
1045	990118	Air Con Suction Hose			1
1046	990133	Air Con Discharge Pipe (High Pressure)			1
1047	990114	Air Con Discharge Hose			1
1048	990149	Air Con Liquid Pipe			1
1049	995066	Air Con Receiver Drier			1
1050	990111	Air Con Compressor Assy			1
1051	995294	Air Con Belt			1
1052	995074	Radiator			1
1053	992738	Radiator Cowling			1
1054	992742	Radiator Fan Assy			1
1055	992745	Radiator Fan Clutch			1
1056	992758	Radiator Hose Top			1
1057	992757	Radiator Hose Bottom			1
1058	992741	Radiator Expansion Tank			1
1059	990151	Air Duct			1
1060	990070	Air Cleaner Assy			1
1061	990056	Air Cleaner Hose			1
1062	990089	Air Cleaner Resonator			1
1063	991712	Frt Exhaust Manifold			1
1064	991713	Frt Exhaust Manifold Cover			1
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			1
1066	991714	Front Exhaust Pipe			1
1067	990219	Battery			1
1068	990224	Battery Cover			1
1069	990223	Battery Bracket			1
1070	990229	Battery Tray			1

Vehicle No: **STX 8080X**

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			1
1072	994011	Relay Box			1
1073	995053	Wiper Washer Tank			1
1074	995052	Wiper Washer Tank Motor			1
1075	990159	Alternator Assy			1
1076	990160	Alternator Belt			1
1077	992688	Power Steering Pump			1
1078	992669	Power Steering Belt			1
1079	994431	Power Steering Cooler Pipe			1
1080	992692	Power Steering Hose			1
1081	990010	ABS Pump Control Unit			1
1082	990427	Brake Master Pump Assy			1
1083	990403	Brake Booster Pump Assy			1
1084	991005	Engine Top Cover			1
1085	991011	Engine Under Cover			1
1086	990946	Engine Mounting			1
1087	990949	Engine Mounting Frt			1
1088	990950	Engine Mounting LH			1
1089	990952	Engine Mounting RH			1
1090	990951	Engine Mounting Rear			1
1091	992234	Gear Box Mounting			1
1092	991520	Frt LH Chassis Member			1
1093	991520	Frt RH Chassis Member			1
1094	990728	Frt Vertical Cross Member			1
1095	991863	Frt Lower Cross Member			1
1096	995070	Frt LH Fender			1
1097	995072	Frt LH Fender Inner Panel			1
1098	995147	Frt LH Fender Lamp			1
1099	995148	Frt LH Fender Protector			1
1100	991740	Frt LH Fender Inner Shield			1
1101	995179	Frt LH Mudflap			1
1102	995170	Frt LH Wheel Rim			1
1103	994025	Frt LH Rim Cover			1
1104	995065	Frt LH Tyre			1
1105	995071	Frt RH Fender			1
1106	991739	Frt RH Fender Inner Panel			1
1107	991744	Frt RH Fender Lamp			1
1108	991752	Frt RH Fender Protector			1
1109	991740	Frt RH Fender Inner Shield			1
1110	991884	Frt RH Mudflap			1
1111	992087	Frt RH Wheel Rim			1
1112	994025	Frt RH Rim Cover			1
1113	995065	Frt RH Tyre			1
1114	992093	Frt Windscreen Glass			1
1115	992117	Frt Windscreen Rubber			1
1116	992108	Frt Windscreen Moulding			1
1117	992098	Frt Windscreen Sealant			1
1118	991019	ERP Bracket			1
1119	991030	ERP Unit			1
1120	992140	Frt Wiper Arm			1
1121	992142	Frt Wiper Blade			1
1122	995045	Wiper Panel Garnish			1
1123	991126	Firewall Panel			1
1124	990753	Dashboard Assy			1
1125	992282	Glove Box Cover			1
1126	992281	Glove Box Compartment			1
1127	994483	Steering Wheel Airbag			1
1128	994485	Steering Wheel Airbag Sensor			1
1129	990749	Dashboard Airbag			1
1130	990750	Dashboard Airbag Sensor			1
1131	990029	Airbag Control Unit			1
1132	990864	Frt Driver Seat			1
1133	991922	Frt RH Seat Belt Assy			1
1134	991899	Frt Passenger Seat			1
1135	995182	Frt LH Seat Belt Assy			1
1136	990247	Sticker			1

Claim Handling

Task Transfer Exit

Accident MT/0976851

LOG SAL SUB

Policy No.	5073488100-02	Vehicle No.	SIX8080X	GST Registration No.	
Policyholder Name	ZHANG JUNNENG JOHN			Policyholder NRIC	S7412293J
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Leading	0
Contact No.(Mobile)	96918444	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	000
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	40	Private Hire	No

Accident Details

Report Date	08/01/2018 16:42	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Change / Cross lane
Date of Accident	08/01/2018	Time of Accident (hh:mm)	09:45	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTRE	Orange Force	No	ICM No.	
Accident Location	ALONG CTE TOWARDS JORONG				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	73 SOUTH BRIDGE ROAD	Address 2	SINGAPORE 058703	Address 3	
Address 4		Address Type	Singapore address	Post Code	058703
Unit No.		Related Policy Number	5073488100-02		

OI Driver Info

Driver Name	ZHANG JUNNENG JOHN	Driver Type	Main Driver		
Unnamed Driver Name		Driver NRIC	S7412293J	Driver DOB	24/04/1974
Register Date of Driver License	12/05/1998	Driver Age	43	Driving Experience	19
Contact No.(Mobile)	96918444	Contact No.(Office)		Contact No.(Home)	
Address 1	73 SOUTH BRIDGE ROAD	Address 2	SINGAPORE 058703	Address 3	
Address 4		Address Type	Singapore address	Post Code	058703
Unit No.					
Does he own a Singapore Registered car?	☒ Yes ☐ No	Driver Vehicle No.	SIX8080X	Driver Insurer Company	NTUC

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any Injury?	☐ Yes ☒ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Ng Hak Joo

Claim Type	OD-MD	Insured Name	ZHANG JUNNENG JOHN	Insured NRIC	S7412293J
Contact No.(Mobile)	96918444	Contact No.(Home)	64435037	Contact No.(Office)	
Email Address	cueroom058703@yahoo.com	OI Vehicle Number	SIX8080X	TP Vehicle Number	SFC8646Y
Claim Description	SIX8080X / SFC8646Y ON 8 Jan 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Not at Fault		
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	08/01/2018 16:46	Claim Close Date		Data Received	08/01/2018 00:00
Report Taken By	RDSLI WAHAB	Workshop Repairer		Total Loss but Repaired	

Print AK letter

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	
damage assessment	Attachment

Vehicle Info

Vehicle Make	MERCEDES BENZ	Vehicle Model	C200K	Engine Capacity	
Date of Registration	14/05/2009	Class No.	WDD2040412A243819		
Towing Required *	☐ Yes ☒ No	Vehicle in IDAC *	☐ Yes ☒ No	Parallel Import *	☐ Yes ☒ No
Type of Tender *	Own Damage	Assessor Name *	ROSLI WAHAB	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value (\$)		Scrap Value(\$)		Economical Repair Value(\$)	
Remark					

Damage Listing

RA	No.	Part No.	Description	Qty *	Repair Code
root					
Not Applicable	1	32200101	NUMBER PLATE (FRONT)	1	Unconfirm
ABS	2	32200201	NUMBER PLATE BASE (FRONT)	1	Unconfirm
ABSORBER					
ACCELERATOR	3	16000101	BUMPER (FRONT)	1	Replace
ACTUATOR	4	16001301	BUMPER BRACKET (FRONT LEFT)	1	Unconfirm
ADVERTISEMENT STICKER					
AIR BAG	5	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Unconfirm
AIR BLOWER	6	16002401	BUMPER CLIPS (FRONT)	1	Replace
AIR BOX					
AIR CHAMBER BOX	7	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm
AIR CLEANER	8	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm
AIR COMPRESSOR					
AIR CON	9	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm
AIR CON BELT ADJUSTER PULLEY	10	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm
AIR CON BELT DAMPER					
AIR CON BLOWER	11	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm
AIR CON BLOWER MOTOR	12	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace
AIR CON BLOWER UNIT					
AIR CON BODY STRIPES	13	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace
AIR CON BGR HOUSING	14	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm
AIR CON BRACKET					
AIR CON COIL	15	27100101	GRILLE (FRONT)	1	Replace
AIR CON COMPARTMENT DOOR	16	27100801	GRILLE EMBLEM (FRONT)	1	Replace
AIR CON COMPRESSOR	17	27101001	GRILLE MOULDING (FRONT)	1	Replace
AIR CON COMPRESSOR	18	41300201	SUPPORT PANEL GARNISH (FRONT)	1	Replace
AIR CON COMPRESSOR - INNER					
AIR CON COMPRESSOR - OUTER	19	27700101	HEAD LAMP (LEFT)	1	Unconfirm
AIR CON COMPRESSOR BRACKET	20	27700102	HEAD LAMP (RIGHT)	1	Unconfirm
AIR CON COMPRESSOR CLUTCH					
AIR CON COMPRESSOR DISCHARGE I	21	149001	BONNET	1	Replace
AIR CON COMPRESSOR DISCHARGE I	22	149016	BONNET EMBLEM	1	Replace
AIR CON COMPRESSOR PIPE - INLET					
AIR CON COMPRESSOR PIPE - OUTLE	23	14902201	BONNET HINGE (LEFT)	1	Unconfirm
AIR CON COMPRESSOR SUCTION HO	24	14902202	BONNET HINGE (RIGHT)	1	Unconfirm
AIR CON CONDENSER	25	149001	BONNET INSULATOR PADDING	1	Unconfirm
AIR CON CONDENSER COIL					
AIR CON CONDENSER COWLING	26	149027	BONNET INNER LOCK	1	Unconfirm
AIR CON CONDENSER FAN					
AIR CON CONDENSER FAN BLADE	27	14901302	BONNET DAMPER (RIGHT)	1	Replace
AIR CON CONDENSER FAN COWLING	28	14901301	BONNET DAMPER (LEFT)	1	Replace
AIR CON CONDENSER FAN MOTOR					
AIR CON CONDENSER INNER AIRGUI	2	112023	AIR CON CONDENSER	1	Unconfirm
AIR CON CONDENSER LOWER BRAC	3	344001	RADIATOR	1	Unconfirm

From: Ng Hak Joo <hakjoo.ng@income.com.sg>
Sent: Tuesday, 9 January, 2018 2:36 PM
To: IEPL DF12 Workshop; Tan Cheng Huat
Cc: rsbm; LKK Paya Ubi
Subject: MT/0976851-001, VEHICLE NUMBER: SJX8080X

Importance: High

Dear Indeco

In view that owner Mr John Zhang at 96918444 is in Philipines now, please contact him next week from Tuesday.

Our Ref: MT/CA/OD/051/0976851-001/NHJ

09 Jan 2018

INDECO ENGINEERS (PTE) LTD

BLK 39 DEFU LANE 12

SINGAPORE 539139

Dear Sir

CLAIM NUMBER: MT/0976851-001

REPAIR OF VEHICLE NUMBER: SJX8080X

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 09 Jan 2018

Make: MERCEDES BENZ

Model: C200K

Estimated Repair Days: 5

Location: NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)

Address: BLK 1007 #1 BUKIT MERAH LANE 3 ALEXANDRA VILLAGE INDUSTRIAL ESTATE SINGAPORE 159721

Benefits Applicable: N/A

Excess Applicable: 600.0

Please note that supplementary items will not be allowed.

If you have any queries, please contact Ng Hak Joo at 64307890 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee

Senior Manager

Motor Insurance

Ng Hak Joo

Claims Executive, Motor Insurance

T +65 6430 7890

www.income.com.sg



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recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

ACCIDENT STATEMENT

ACCIDENT DATE: 8/21/18 (DD/MM/YYYY), TIME: 09:45 (HH:MM)

LOCATION: CTE

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SJ280802
 b) INSURANCE COMPANY: NTAC
 c) POLICY NUMBER: _____
 d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
 e) MAKE & MODEL: 200
 f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
 g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
 h) PURPOSE OF USING AT ACCIDENT TIME: Travel home
 i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE ☒ YES / ☐ NO
 IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- a) NAME: Thao Nguyen Tan (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: 574122933 CONTACT: 9696444
 c) ADDRESS: 12 Lor 1 Telok Ayer # 22-24
42563

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: Arabin (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
 c) ADDRESS: _____

* d) DATE OF BIRTH: 24/04/74 (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING LICENSE: 2 May 98

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)

IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: Owner

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS) Raining

b) ROAD SURFACE: (DRY / WET / OTHERS) Wet

6. WAS ANYBODY INJURED (YES / NO) NO

7. a) REPORTED TO POLICE (YES / NO) NO

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

a) VEHICLE NUMBER: SFC 86464 MODEL: _____

b) DRIVER'S NAME: _____

c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

9. THIRD PARTY VEHICLE

a) VEHICLE NUMBER: _____ MODEL: _____

b) DRIVER'S NAME: _____

c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

Email: cheroan Raghav.com.sg

fax: _____

VIDEO

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7412293J

Name
ZHANG JUNNENG JOHN

张 竣 能

Race
CHINESE

Date of Birth
24-04-1974

Sex
M

Country of Birth
SINGAPORE




REPUBLIC OF SINGAPORE DRIVING LICENCE

Category Number S7412293J

Name
ZHANG JUNNENG JOHN

Birth Date 24 Apr 1974

Issue Date 29 Sep 2003

000871558C




128 LORDNG L TELDK KURAU #02-04
SINGAPORE 425563

NRIC No: S7412293J Date: 05/10/2014

03-03-2003




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 2B	Motorcycles <= 200 CC	22 Sep 1990
Class 2A	Motorcycles between 201 CC and 400 CC	22 Nov 1991
Class 3	Motor cars <= 3000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles <= 2500 kg	12 Mar 1998
Class 4	Heavy motor cars and motor tractors > 2500 kg	18 May 2005
Class 5	Motor vehicles > 7200 kg not constructed to carry any load	18 Nov 2005

S7412293J

S / No: 9000037974

NP 425A

Licence No: S7412293J



eBaoTech

General Claim

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Policy Query

Policy No. Date of Accident

Vehicle No.(For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5073488100-02	ZHANG JUNNENG JOHN	S74122931	GPC	drive CLASSIC	SJX8080X	SJX8080X	14/11/2017	13/11/2018