Vic (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent:

Thursday, 10 May, 2018 10:03 AM

To:

Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A

Cc:

Subject:

Jowyn Tay; Alfred Toh; KKLau; Olivia Lau (LKKAuto); Hsiao Tong (LKKAuto) RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLK103L (OI: SNM18D00094/C02/3) AND SHF666C (TP: LKK REF - CC3/CTI18000411/Khs3) on

03/01/2018

LKK REF - CC3/CTI18000411/Khs3 CTI REF - SNM18D00094C02/3 (SLK103L)

Dear Vic

We refer to your email of 8 May 2018 pertaining to the above matter.

You may proceed to resolve the property damage claim at \$10,705.97.

We await your payment advice to enable Jowyn to act accordingly.

Best Regards

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175 Email: claimsdept@sg.cntaiping.com alfred.toh@sg.cntaiping.com www.sg.cntaiping.com



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, May 08, 2018 4:45 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto)

<bevanlim@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLK103L (OI: SNM18D00094/C02/3) AND SHF666C (TP: LKK REF - CC3/CTI18000411/Khs3) on 03/01/2018

CTI REF - SNM18D00094/C02/3 LKK REF - CC3/CTI18000411/Khs3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SLK 103L (OI) AND SHF 666C (TP) ON 03/01/2018

We refer to the above matter.

It was reported that the Insured vehicle was exiting from minor road when collided to TP at the main road.

We had spoken to the Insured Mdm Chan and was informed of the TP claim and liability issues on 10/01/2018. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer TRANS-CAB AUTO SERVICES PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 26,133.98	\$ 8,881.00
Loss of Rental (\$101.46 x 12 days)	\$ 1,217.52	\$ 1,217.52
Loss of Income (\$50 x 12 days)	\$ 600.00	\$ 600.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 27,958.95	\$ 10,705.97

Breakdown of days is as follows:

Recommended Days		8 days
Weekends / Downtime		4 days
	TO OFFER	12 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary.

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From: Shirley Hiew (LKK Auto)

Sent: Monday, 8 January, 2018 4:08 PM

To: claimsdept@sg.cntaiping.com; jowyn.tay@sg.cntaiping.com; Vic (LKKAuto)

Cc: Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SLK103L (OI: CTI - TBA) AND SHF666C (TP: LKK REF -

CC3/CTI18000411/Khs3) on 03/01/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 666C at M/s Trans-Cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref

: AAD1801-062

Your Ref : SLK103L

Date

: 06.February 2018

CHINA TAIPING INSURANCE (4) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHF0666C AND SLK103L ON 03/01/18 06:30 PM ALONG EAST COAST ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$ 8,881.00
2.	Loss of Rental for 12 days @ \$_101.46per day	\$ 1,217.52
3.	Loss of Income for 12 days @ \$_50 per day	\$ 600.00
4.	LTA Search Fee	\$ 7.45
5.	Survey Fee	\$ 0.00
	Total	\$ 10,705.97

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/CTI18000411/KHs3

10 JANUARY 2018

CHAN MAY LENG CAROLINE 29 JALAN BULOH PERINDU SINGAPORE 457687

Dear Sir/Madam,

ACCIDENT INVOLVING SLK 103L AND SHF 666C ON 03.01.18

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Siti

Case Handler DID: 6256 3561 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHF0666C and SLK103L along EAST COAST ROAD on 03/01/18 06:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 6 (day) of February 2018

Yours Faithfully Trans-Cab Services Pte Ltd

Jasmine Tan General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1722201700

Claim No :SNM18D00094C02/3(SLK103L)

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : \$\$10,705.97

SINGAPORE DOLLARS TEN THOUSAND SEVEN HUNDRED FIVE AND CENTS

NINETY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHF 666C Insured Vehicle No. : SLK 103L

Date of Loss

Date of Loss : 03/01/2018 Place of Accident : JALAN BULOH PERINDU / EAST COAST ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: CHAN MAY LENG CAROLINE

Driver Name

: LIM YING TSUI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$		
(2) Cost of Repair/Excess	5\$	8,881.00	
(3) Loss of Use/Rental/Earning	S\$	1,817.52	
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45	
(5) Medical Reports/Expenses	S\$		
(6) Survey Fees/P.T. Fees	S\$ S\$		
(7) Cost including Disbursement	5\$		
	====		
TOTAL	S\$	10,705.97	

Claimant Name:	12	NRIC No : _	JASMINE TAN SIEW KIM S7405836I
CTATHAIL Name:	ISON BE		1 1 MAY 2018
Signature :		Date :_	

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G **GST Reg. No.:** 201019626G

Tax Invoice / Debit Note

TO:

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD

#15-02 SPRINGLEAF TOWER

079909 SINGAPORE

ATTENTION:

INVOICE NO.

: INV1802-028

DATE

: 9. February 2018

EPEKENCE NO

REFERENCE NO : AAD1801-062

TERMS

IVIO

DUE DATE

: 9. February 2018

PAGE : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHF0666C;DOA 03:01.18(LUMP SUM-18)	1	8,881.00	8,881.00

Total SGD Excl. GST :

8,300.00

7% GST:

581.00

Total SGD Incl. GST:

8.881.00

**** EIGHT THOUSAND EIGHT HUNDRED EIGHTY ONE SGD ONLY ****

¹⁾ All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

²⁾ Please quote our Invoice Number during payment.

³⁾ We reserve the right to charge interest @ 1.5% per month on overdue invoice.

⁴⁾ Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6281 1400 Co./GST Reg. No. 200303878K

06 February, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 03/01/18 06:30 PM at EAST COAST ROAD

- We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the
 registered owner of the taxi bearing vehicle registration no. SHF0666C. The taxi was hired to SHAIK
 AMJAD HUSSAIN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of
 the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
- Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

03-01-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD1801-062	Acc	ident Date	03-01-2018
4/1/2018	22/1/2018	SHF0666C		

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SGD6152B	26 Dec 2017 / 00:15:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
SKK6830T	26 Dec 2017 / 00:15:00	AXA INSURANCE PTE LTD
SUK103L	03 Jan 2018 / 18:30:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
PC5896T	03 Jan 2018 / 23:25:00	NTUC INCOME INS CO-OP LTD
SJR8015	03 Jan 2018 / 19:10:00	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

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