# Vic (LKKAuto)

From: Claims Dept of CTI <claimsdept@sq.cntaiping.com>

**Sent:** Thursday, 10 May, 2018 10:03 AM

**To:** Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A

Cc:Jowyn Tay; Alfred Toh; KKLau; Olivia Lau (LKKAuto); Hsiao Tong (LKKAuto)Subject:RE: <SEEK MANDATE > RE: Direct Settlement - Accident Involving SLK103L (OI:

SNM18D00094/C02/3) AND SHF666C (TP : LKK REF - CC3/CTI18000411/Khs3) on

03/01/2018

LKK REF - CC3/CTI18000411/Khs3
CTI REF - SNM18D00094C02/3 (SLK103L)

**Dear Vic** 

We refer to your email of 8 May 2018 pertaining to the above matter.

You may proceed to resolve the property damage claim at \$10,705.97.

We await your payment advice to enable Jowyn to act accordingly.

### **Best Regards**

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
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**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, May 08, 2018 4:45 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto)

<bevanlim@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLK103L (OI: SNM18D00094/C02/3) AND SHF666C (TP: LKK REF - CC3/CTI18000411/Khs3) on 03/01/2018

CTI REF - SNM18D00094/C02/3 LKK REF - CC3/CTI18000411/Khs3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SLK 103L (OI) AND SHF 666C (TP) ON 03/01/2018

We refer to the above matter.

It was reported that the Insured vehicle was exiting from minor road when collided to TP at the main road.

We had spoken to the Insured Mdm Chan and was informed of the TP claim and liability issues on 10/01/2018. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

### Summary to offer to repairer TRANS-CAB AUTO SERVICES PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 26,133.98	\$ 8,881.00
Loss of Rental (\$101.46 x 12 days)	\$ 1,217.52	\$ 1,217.52
Loss of Income (\$50 x 12 days)	\$ 600.00	\$ 600.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 27,958.95	\$ 10,705.97

#### Breakdown of days is as follows:

Recommended Days	8 days
Weekends / Downtime	4 days
TO OFFER	12 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shirley Hiew (LKK Auto)

Sent: Monday, 8 January, 2018 4:08 PM

To: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>; <a href="mailto:jowyn.tay@sg.cntaiping.com">jowyn.tay@sg.cntaiping.com</a>; <a href="mailto:vicus">Vic (LKKAuto)</a>

Cc: Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SLK103L (OI: CTI - TBA) AND SHF666C (TP: LKK REF -

CC3/CTI18000411/Khs3) on 03/01/2018

## WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 666C at M/s Trans-Cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

## To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

# LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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