

**Poh Kin (LKKAuto)**

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**Subject:** FW: LOD Re: Accident on 2/1/2018 involving SHC 4259J & GBG 4233H (AXA insured) Our Ref: TAX/01/18/2006/lg  
**Attachments:** 01 18 2006.pdf

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto: [LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)]  
**Sent:** Thursday, 15 February 2018 11:19 AM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** LOD Re: Accident on 2/1/2018 involving SHC 4259J & GBG 4233H (AXA insured) Our Ref: TAX/01/18/2006/lg

Dear All,

We quantify our own losses as follows:-

Cost of repairs	\$1950.00
Loss of rental	\$1003.13 (\$133.75 x 7.5 days)
LTA search fee	\$ 5.00
	<u>\$2958.13</u>
	=====

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi, hirer's Letter of Authorisation and LTA search for your perusal.

We have notified AXA on 3/1/18 at 9.54am and our taxi was surveyed on 6/1/18 at 8.47am. We attach the emails for your perusal.

**Our hirer is claiming his injury and loss of income through his own lawyer.**

Please let us hear from you soon.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

7<sup>th</sup> January 2019

**HORIZON AUTOMOTIVE PTE LTD**

176 Sin Ming Dr,  
#05-16 Horizon Automotive,  
Singapore 575721.

Dear Sir/Madam,

**OUR REF : CC4/ASM18000409/Sfb3**

**YOUR REF : GBG 4233H**

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBG 4233H AND SHC 4259J  
ALONG WEST COAST HIGHWAY ON 02.01.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s SMRT Automotive Service Pte Ltd, acting on behalf of the owner of SHC 4259J against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into Third Party vehicle SHC 4259J. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto  
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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)



Date: 2/1/2018

Our Ref. No.:

Letter of Authorisation

I, THAYOGARAJAN S/O KIMUNIYANDI (NRIC No.: S2174432-H) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHC4259J hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and WEST COAST HWY / U happened on 02/01/18 at A1134HS along GBG 4233H ↑

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: THAYOGARAJAN S/O KIMUNIYANDI Signature: [Signature]  
NRIC No.: S2174432-H  
Tel No.: 91916151  
Address: BLK 213 PETIR ROAD #06-503  
S'670213

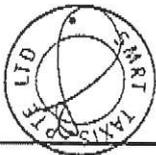
**AUTHORISATION TO ACT**

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC 4259J (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHC 4259J that was damaged pursuant to the accident which occurred on 02/01/2018 (date) along West Coast Highway (location) involving vehicle no/s GBG 4233H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of March (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



redefining / insurance

CLAIM REF : S8M0061J  
INSURED : HORIZON AUTOMOTIVE PTE LTD

**DISCHARGE VOUCHER**

We, **SMRT Automotive Services Pte Ltd** confirm that by letter of authorisation dated 02.01.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of SMRT Taxis Pte Ltd and the Hirer, Thiyagarajan s/o K Muniyandi of vehicle no. SHC 4259J.

Now we **SMRT Automotive Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Two Thousand Eight Hundred Ninety only (S\$ 2,890.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (GBG 4233H) arising out of an accident with (SHC 4259J) on 02.01.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. GBG 4233H arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT Taxis Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. GBG 4233H.

Dated this 18 day of March 2019

Signed by \_\_\_\_\_  
(AUTHORISED SIGNATORY)

Company Stamp \_\_\_\_\_

Witness : \_\_\_\_\_  
Name : Tan Lee Gek  
I/C No : 81420706F  
Address : 60 Woodlands Industrial Park E4  
Singapore 757705  
Tel: 65 6482 3858 Fax: 65 6368 7421  
www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180100473  
Date : 23.01.2018  
Vehicle No. : SHC4259J  
Your Ref No. : TAX/01/18/2006  
Our Ref No. : 24093882  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,950.00
<b>GRAND TOTAL</b>					<b>\$ 1,950.00</b>

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 02.01.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/01/18/2006

From: SMRT Taxis Pte Ltd

Date: 11/01/2018

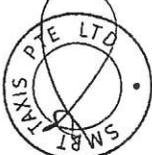
**ACCIDENT ON 02/01/2018 INVOLVING SHC 4259J & GBG 4233H  
ALONG WEST COAST HIGHWAY TOWARDS JALAN BUROH**

This is to confirm that the daily rental rate for SHC 4259J is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



### Enquire Transaction History

#### Transaction History Details

Log Date/Time:	03 Jan 2018 / 08:25:23	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBG4233H	Business Transaction Reference No.:	20180103082523622624
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	<u>02 Jan 2018 11:34:00</u>		
Insurance Company:	AXA INSURANCE PTE LTD		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)   [Back to List](#)