

ASS. REC. BY:

REF:

CS/mc/1800897/Kthber

Special Instruction:

Supervisor:

Kenneth

ASSIGNMENT (Office)

From (Person):

Maimun Elaine Ngu

of

MSH

Date/Time: 08012018/128am

Estimated Cost:

Bill to:

OD / TH / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SDA 3180R

Insured:

FV 8820K

at Workshop m/s

TTS Eumcars

Tel:

of

383 sin ming Drive

Policy No:

MSD/VMT/17-372253

Claim No:

MSC/V/17-001998

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

24.12.2017

CA / REV / REP. / REV 24 HRS 'wp'

09.01.2018 @ 11am

H.O.D. Endorsement:

Date/Time:

08012018 2pm

Person Contacted:

Justin

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SDA 3180R - PCB / HLG07005169 / VFI

DCA: 210-2007

FV 8820K - NA / BNC07013691 / WI

DCA: 170609

4/5 @ 2636/h email

anthonytan@TTS.com.sg

MSIG

Form Date 09/01/2018

Estimated Cost

OD TP WS TP RES / OD RES / EVA / INV / MV

To inspect vehicle for SDA 3180R

at Workshop for TTS Eurokars

of 383 Sin Ming Drive

Insured

Policy No

Claims No

Sum Insured

Excess

(Client's Record)

Make of Veh

11am

(Policy Condition)

Remark: The ven had commenced its repair at the time of inspection.



Sell or Market Value

DAO Accident Report

Consistent? Yes or No

G/A / PP / Seen

Consistent? Yes or No

Est. Repairs

03

days

Resp

Yes or No

Ult. Sum

1.31

%

3 Val

Yes or No

OA / REV / REP / 24 HRS

Vehicle IN / OUT

Date

Person Contacted

SDA 3180R Reg 09 17

Type M/Cen M/Cycle Bus/Van Lorry/Taxi/Power Mover

Truck/Trailer or

Make

BMW 320D

1995

Colour

white

H/G

Insured

Std

N/A

St. Reading

7914

T. Reading

Insured

Std

N/A

Eng No

C No

WBAJC 32030G 865110

Gen. Cond. Good Fair / Poor / Burnt

Steering. In order / Jammed / Leaked / Burnt or

Brake. In order / Jammed / Leaked / Burnt or

Mod. Nil / S/Rim / STD A/Rim or

Tyre Size

R

245/45R18

R

275/40R18

BS / DUN / EXNOVA / GY / PS / LIZA / MIC / HTSU / PR / SUMI

TOYO / YOKO or

Front

Rear

R Bal

9

mm

R Bal

9

mm

L Bal

9

mm

L Bal

9

mm

D.O.A.

24/12/17

D.O.A.

9/1/18

Survey noted

Des. of Damages Fr / Rear / OS / NS / U/O / Roof top or

R/N/S

The U/O / Chassis/frame / Body Structure affected due to bolt cut?

Date Time Action Instruction

11/1 File pass to Catherine

25/7

Submit \$2694.60 (Red: 12380.50 :82%)  
unconfirm

RECEIVED 2-5 JUL 2018

Date Time Repaired



Prelim Report

SDA Typist



Final Report

Days of Repair

3

Resurvey No. of Trip

30% Fee

Transport

Tolls

Other

Total

Add Fee



Shampoo

Waxing

Tie up

Asking

300

10

310

Repaid Amount

Total Sum

2694.60



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18000397/Ktb

16 RAFFLES QUAY  
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 08-01-2018



Code : MSG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FV 8820K	Veh. Inspected	SDA 3180R
Policy No.	MSD/VM/17-372253	Coverage (\$)	0.00
Claim No.	MSC/V/17-001998	Excess (\$)	0.00
Assign From	MERIMEN (ELAINE NGU)	Assign Date	08/01/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	24/12/2017	Inspection Date	09/01/2018
Survey held at	TTS EUROCARS PTE LTD 383 SIN MING DRIVE TTS CENTRE SINGAPORE 575717		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Dec 2017		08 Jan 2018 11:28 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	MUHAMAD ASHRAAF BIN MOHAMAD ZULL, ID: S9242342E, Tel: +6597708649, Email: NOEMAIL		
Main Claimant:	LOW SHAO WEI@DONALD LOW, ID: S1633199F		
Vehicle Reg. No.:	SDA3180R	Date of Loss:	24/12/2017 11:00 - :59
Claim Type:	TP / MSC/V/17-001998	Policy/Cover Note No.:	MSD/VMT/17-372253 (Third Party Only) Coverage: 28/09/2017 - 27/09/2018
Vehicle Reg. No. (Insured):	FV8820K	Policy No. (Claimant):	
		Excess:	
Repairer:	TTS Eurocars Pte Ltd (Sin Ming) 383 Sin Ming Drive, TTS Centre, 575717 Sin Ming - Tel: 6757 2622 / 6842 2222		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Elaine Ngu Siau Mei - 6594 2540]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 09/01/2018]		
Driver/Custodian (Insured):	MUHAMAD ASHRAAF BIN MOHAMAD ZULL (25 / Male), NRIC: S9242342E, Tel: +6597708649		
Adj Asg. Remarks:	Survey apt 09/01/2018 9am owner waiting		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Denise Tay (LKKAuto)

**From:** Chua Kee Sin <chua.kee.sin@simedarby.com.sg>  
**Sent:** Thursday, 12 July 2018 11:47 AM  
**To:** Denise Tay (LKKAuto)  
**Subject:** RE: Can help me check part price

Dear Denise,

This car not belong to pml

Front m bumper cost \$1,548.40  
Normal bumper \$1,228.90

Thank you

Regards,

**Chua Kee Sin**

Customer Service Advisor | Body and Paint  
Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Hp (+65) 9116 5200 | Fax (+65) 6479 4601  
[chua.kee.sin@simedarby.com.sg](mailto:chua.kee.sin@simedarby.com.sg)



<http://www.pml.com.sg/catatestdrive/>



Please consider the environment before printing this e-mail.

**From:** Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]  
**Sent:** Thursday, July 12, 2018 9:25 AM  
**To:** Chua Kee Sin  
**Subject:** Can help me check part price

Dear Chua,

Can help me check on item part price.

Chassis No. WBAJC32030G865110  
BMW 520D M SPORT AUTO  
SDA 3180R

Front Bumper

## Denise Tay (LKKAuto)

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**To:** anthonytan@tts.com.sg  
**Subject:** RE: SDA 3180R

Dear Anthony,

Refer to our conversation.

~~Since repair cost is unable to get into a mutual agreement,~~ we will submit our report basing on recommendation of lump sum \$2630/- to our principal.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Anthony Tan [mailto:[anthonytan@tts.com.sg](mailto:anthonytan@tts.com.sg)]  
**Sent:** Wednesday, 25 July 2018 8:33 AM  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Subject:** RE: SDA 3180R

Hi Denise

How is this case going on ? Awaiting for your prompt reply.

Thanks

Best Regards

**Anthony Tan**



We are committed to the preservation of the environment. Please print this email only if it is absolutely necessary.

TTS Motor Group Pte Ltd (Co Reg No: 198702999Z)

TTS Eurocars Pte Ltd (Co Reg No: 200413930H)

383 Sin Ming Drive TTS Centre Singapore 575717

Tel: (65) 6842 2222 Ext 118 Fax: (65) 6741 1626

Email: [anthonytan@tts.com.sg](mailto:anthonytan@tts.com.sg)

Website: [www.tts.com.sg](http://www.tts.com.sg)

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## Denise Tay (LKKAUTO)

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**From:** Anthony Tan <anthonytan@tts.com.sg>  
**Sent:** Thursday, 12 July 2018 1:59 PM  
**To:** Denise Tay (LKKAUTO)  
**Subject:** RE: SDA 3180R

Hi Denise

Please note that the said price given from agent are agent price, there should be a profit for us to work on car, I would reckon the cost plus 30% for our profit. So that we could close the case.

Thank you for the following up. Awaiting your prompt reply. Thank You

Best Regards  
Anthony Tan



We are committed to the preservation of the environment. Please print this email only if it is absolutely necessary.

TTS Motor Group Pte Ltd (Co Reg No: 198702999Z)

TTS Eurocars Pte Ltd (Co Reg No: 200413930H)

383 Sin Ming Drive TTS Centre Singapore 575717

Tel: (65) 6842 2222 Ext 118 Fax: (65) 6741 1626

Email: [anthonytan@tts.com.sg](mailto:anthonytan@tts.com.sg)

Website: [www.tts.com.sg](http://www.tts.com.sg)

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**From:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>  
**Sent:** Thursday, 12 July, 2018 11:54 AM  
**To:** anthonytan@tts.com.sg  
**Subject:** RE: SDA 3180R

Dear Anthony,

We have check with agent, the price is at \$1548/-.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Denise Tay (LKKAUTO)  
**Sent:** Thursday, 12 July 2018 9:12 AM  
**To:** [anthonytan@tts.com.sg](mailto:anthonytan@tts.com.sg)  
**Subject:** RE: SDA 3180R

Dear Anthony,

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	26/12/2017 11:14
Date Of Accident	24/12/2017 11:25
Exact Location Of Accident	AMK AVE 1 BLK 335 OPP OPEN CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDA3180R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LOW SHAO WEI @ DONALD LOW
NRIC No	S1633199F
Email Address	SWLOW@KIANANN.COM.SG
Mobile Phone No	(LOCAL) +65-96715016
Alternative Phone No	OFFICE-96715016

### Vehicle Particulars

Manufacturer	BMW
Model	520D M SPORT AUTO
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	HL ASSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MP306170
Cover Note Number	

### Driver

Name of Driver	LOW SHAO WEI @ DONALD LOW
NRIC No	S1633199F
Date Of Birth	11/06/1964
Occupation	INDOOR
Date Of Driving Pass	24/03/1982
Driving Experience	35 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96715016
Fax Number	
Contact Number	OFFICE-96715016
EMail Address	SWLOW@KIANANN.COM.SG



Address	44 BRAEMAR DRIVE
Postcode	559447
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD ON COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : 0 GENDER: : FEMALE
Passenger 2	NAME: : 0 GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FV8820K
Vehicle Make/Model/Colour	MOTORCYCLE
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	MUHAMAD ASHRAAF BIN MOHAMAD ZULL
NRIC/Passport Number	S9242342E
Contact Number	97708649
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.

## Accident Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

26.12.17

0.916 Am.

00000000000000000000

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

# Accident Sketch Plan Pg. 1

## SKETCH PLAN

Swimming Pool

Exit Only.

Car Park

ANK Ave 1

B1K  
335

A: SDA 3180 R

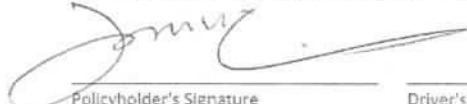
B: FV 8820K

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 24/12/17, I was driving out toward Bk 335 Ave 1 (Ang Mo Kio (Car Park)) Suddenly this cyclist (motorbike) FV 8820K without stopping from the open carpark next to the Ang Mo Kio Swimming Pool and hit my car SDA 3180 R on the left side of the bumper. (Proof of accident with video clips onboard).

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature

Date & Time:

26-12-17,  
09:15am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3199F
Vehicle Details	
Vehicle No.:	SDA3180R
Vehicle to be Exported:	Yes
Intended De-registration Date:	09 Jan 2018
Vehicle Make:	B.M.W.
Vehicle Model:	520D M SPORT AUTO
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	73429898B47D20A
Chassis No.:	WBAJC32030G865110
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$52,659.00
Original Registration Date:	12 Sep 2017
First Registration Date:	12 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$56,787.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Sep 2027
PARF Rebate Amount:	\$42,590.00
Intended COE Rebate Details	



**TTS EUROCARS** pte ltd

A member of the TTS Motor Group

383 Sin Ming Drive, TTS Centre, S'pore 575717

Tel : 67572622 Fax : 67411626

*Not Authored*  
*Resurvey B4 point*  
*\$2630.00*

## QUOTATION

To :	<b>MSIG</b>	DATE :	<b>26/12/2017</b>
Attn :	<b>Claims Officer</b>		
CC :	<b>1995</b>	VEHICLE NO :	<b>SDA 3180 R</b>
YEAR :	<b>2017</b>	CHASSIS NO :	<b>WBAJC32030G865110</b>
MODEL :	<b>BMW 520D M SPORT AUTO</b>	PAGE :	<b>1 OF 1</b>

Please quote the following items listed.

S/NO	ITEMS	Qty	Price
1	Front bumper <i>1480-60 1548 Red</i>	1	\$2,900.00 ✓
2	Front bumper side retainer LHS	<i>See</i> 1	\$58.00 ✗
3	Front bumper side bracket LHS	<i>See</i> 1	\$120.00 ✗
4	Front Headlamp LHS	<i>See</i> 1	\$8,900.00 ✗
			\$11,978.00
		Discount 5%	\$598.90
		TOTAL :	\$11,379.10
S/NO	SPECIAL ITEMS	Qty	Price
1	Front bumper Decoupling Ring @ \$13.00 <i>Mr</i>	2	\$26.00 ✓
2	Front bumper Distance Sensor @ \$780.00 <i>C23P Shan</i>	2	\$1,560.00 978
			\$1,586.00
		Parts Total :	\$11,379.10
		S/P Item :	\$1,586.00
		TOTAL :	\$12,965.10

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



# TTS EUROCARS pte ltd

A member of the TTS Motor Group

383 Sin Ming Drive, TTS Centre, S'pore 575717

Tel : 67572622 Fax : 67411626

## QUOTATION

To	:	MSIG	DATE	:	26/12/2017
Attn	:	Claims Officer			
CC	:	1995	VEHICLE NO	:	SDA 3180 R
YEAR	:	2017	CHASSIS NO	:	WBAJC32030G865110
MODEL	:	BMW 520D M SPORT AUTO	PAGE	:	1 OF 1

S/NO	LABOURS	AMOUNT
1	TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIT AND TO RENEW AFFECTED PARTS.	\$ 780.00 <sup>300</sup>
2	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.	\$ 960.00 <sup>320</sup>
3	TO REMOVE AND REFIT REVERSE SENSOR ASSY.	\$ 150.00 <sup>80</sup>
4	TO CONDUCT FRONT WHEEL ALIGNMENT TEST.	\$ 120.00 <sup>nn</sup>
5	TO FOCUS TAILLAMPS. TO CHECK WIRING AND LIGHTING OPERATION.	\$ 100.00 <sup>20</sup>

Working Days : 3 Days. ✓

NOTE: ALL QUOTED PRICE IS SUBJECT TO 7% GST

TOTAL	:	\$2,110.00
PARTS TOTAL	:	\$12,965.10
GRAND TOTAL	:	\$15,075.10

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Dec 2017		08 Jan 2018 11:28 <a href="#">Edit Adj Rpt</a>	<b>S\$2,694.60</b> <a href="#">Edit Estimates</a>	<b>S\$2,694.60</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>MUHAMAD ASHRAAF BIN MOHAMAD ZULL</b> , ID: S9242342E, Tel: +6597708649, Email: NOEMAIL									
Main Claimant: <b>LOW SHAO WEI@DONALD LOW</b> , ID: S1633199F									
Vehicle Reg. No.: <b>SDA3180R</b>		Date of Loss:	24/12/2017 11:00 - :59 [3 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type: <b>TP / MSC/V/17-001998</b>		Policy/Cover Note No.:	MSD/VMT/17-372253 (Third Party Only) Coverage: 28/09/2017 - 27/09/2018						
Vehicle Reg. No. (Insured): <b>FV8820K</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>TTS Eurocars Pte Ltd (Sin Ming)</b> 383 Sin Ming Drive, TTS Centre, 575717 Sin Ming - Tel: 6757 2622 / 6842 2222									
Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Elaine Ngu Siau Mei</b> - 6594 2540]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 07/02/2018]</b>									
Driver/Custodian (Insured): MUHAMAD ASHRAAF BIN MOHAMAD ZULL (25 / Male), NRIC: S9242342E, Tel: +6597708649									
Adj Asg. Remarks: Survey apt 09/01/2018 9am owner waiting									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SDA3180R (MSC/V/17-001998)**

**[FV8820K]**

**TP**

**LOW SHAO WEI@DONALD LOW**

**Dec 24 2017 11:00AM**

**[MUHAMAD ASHRAAF BIN MOHAMAD ZULL]**

**TTS Eurocars Pte Ltd**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** [View in Browser](#)

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	03/01/18 17:16	<b>Accident Statement</b> <small>From: SC - Reg. No: FV8820K, Claimant: MUHAMAD ASHRAAF BIN MOHAMAD ZULL</small>		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/06/18 16:44	<b>Adjuster Immediate Advice</b>		Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
2	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
3	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
4	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
5	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
6	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
7	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
8	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
9	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
10	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
11	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
12	25/07/18 10:03	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	03/01/18 17:15	<b>TPD SDA3180R GIA REPORT.</b>		Load PDF	
2	03/01/18 17:15	<b>EST - SDA3180R.</b>		Load PDF	
3	03/01/18 17:15	<b>SDA 3180 R -Labour.</b>		Load PDF	
4	03/01/18 17:15	<b>PRI- SDA3180R</b>		Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print
1	08/01/18 11:27	<b>Email - Survey appt</b>		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			





## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18000397/KTBE2

Date: 30/07/2018

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: MSD/MT/17-372253

Claimant Vehicle No: SDA3180R

Insured Vehicle No: FV8820K

Date of Loss: 24/12/2017

Nature of Claim: TP

Claim No: MSC/V/17-001998

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SDA3180R

Make &amp; Model: BMW 520D, 2.0 M SPORT (A)

Reg. Date: 12/09/2017 (Man. Year: 2017)

Colour: White

Engine Capacity: 1995 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 73429898B47D20A

Chassis No: WBAJC32030G865110

Odometer: 7914 km

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	245/45 R18	Rear Tyre Size:	275/40 R18
Front Left Side:	Michelin 9 mm	Rear Left Side:	Michelin 9 mm
Front Right Side:	Michelin 9 mm	Rear Right Side:	Michelin 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,965.10	1,974.60	10,990.50	84.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,110.00	720.00	1,390.00	65.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>15,075.10</b>	<b>2,694.60</b>	<b>12,380.50</b>	<b>82.13</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,055.26</b>	<b>188.62</b>	<b>866.64</b>	<b>82.13</b>
<b>Nett Amount (S\$)</b>	<b>16,130.36</b>	<b>2,883.22</b>	<b>13,247.14</b>	<b>82.13</b>

## INSPECTION

Date of Assignment: 08/01/2018

Date Inspected: 09/01/2018 Inspected At:

TTS Eurocars Pte Ltd (Sin Ming)  
383 Sin Ming Drive, TTS Centre  
Singapore 575717

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 30 Jul 2018)
<b>Parts:</b> 143	BMW 520D 2.0 M SPORT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SDA3180R)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented	2,900.00 FL	*1,548.00 FL
2	1		*FRONT BUMPER SIDE RETAINER LHS	Serviceable	58.00 FL	*- FL
3	1		*FRONT BUMPER SIDE BRACKET LHS	Serviceable	120.00 FL	*- FL
4	1		*FRONT HEADLAMP LHS	Serviceable	8,900.00 FL	*- FL
5	2		*FRONT BUMPER DECOUPLING RING	Necessary	26.00 FS	*26.00 FS
6	2		*FRONT BUMPER DISTANCE SENSOR	Shorted	1,560.00 FS	*478.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>13,564.00</b>	<b>2,052.00</b>
<b>- List Item Discount on L Items 5.00/5.00% (S\$)</b>	<b>598.90</b>	<b>77.40</b>
<b>Total Parts (S\$)</b>	<b>12,965.10</b>	<b>1,974.60</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIT AND TO RENEW AFFECTED PARTS	New	780.00	300.00
2	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS	New	960.00	320.00
3	TO REMOVE AND REFIT REVERSE SENSOR ASSY	New	150.00	80.00
4	TO CONDUCT FRONT WHEEL ALIGNMENT TEST	New	120.00	0.00
5	TO FOCUS TAILLAMPS. TO CHECK WIRING AND LIGHTING OPERATION	New	100.00	20.00
Gross Labour Cost (S\$)			<b>2,110.00</b>	<b>720.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >