

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

S/G 3903 U



INSRS:

WSP:

Tel:

Liability:

RMKS:

Precise Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

7/2/18

CMT

S/G 3903 U - 12/12/17 09:30 / U/L: 19/01/18

S/G 6506 R - x

→ Pending estimated cost.

7/2/18 OI reported no collision. To provide CCTV to assess &amp; deduce liability. OI report attached.

11/5/18 - DS ✓

14/5/18 - File pass to type mandate

29/6/18 - DV sent

4/7/18 - File pass to Mr. Kwan to follow.

RECEIVED 4 JUL 2018

RECEIVED 14 MAY 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

802.50

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

120.00 (\$ 60 x 2 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS

8.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

Total:

SS

930.50

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

930.50

Name 1:

Precise Auto Service.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 350.00

COPY SENT

REF:

## ASSIGNMENT

27/06/08

2008 line

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 02 days Res: Yes or NoLump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SJ639034 Yr Ragn: 2008Type: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Altis cc 1598Colour: Grey A/C Insured / Std / NI / NASp Reading: 240246 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: MR053ZEE106108262Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15R: 195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Nexen

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A. \_\_\_\_\_ D.O.I. 15/01/18Survey held at: PreciseDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Direct Asy.

MV: 14K  
PV: 9K  
Nett: 5K.

US \$ 750 (Real \$ 368.50 / 29%)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

) \$ - \$

) Photo

) Other

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC4/DAI18000392/Apa3		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 08-01-2018		
		Code : DAI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJP 6506R	Veh. Inspected	SJG 3903U	
Policy No.	MT/00370536	Coverage (\$)	0.00	
Claim No.	74588/JT	Excess (\$)	0.00	
Assign From		Assign Date	08/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	05/01/2018	Inspection Date	15/01/2018	
Survey held at	PRECISE AUTO SERVICE NO.1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**PRECISE AUTO SERVICE**

NO. 1 KAKI SUKIT AVE 6 #02-34/36 SINGAPORE 417883

TEL : 67457367 FAX : 68413390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

05-04-18

Date Of Accident : 05-01-2018

OUR REF : SJG 3903U/T/18 (2)

DW LIMO SERVICES  
Blk 257A Compassvale Road  
#11-505  
Singapore 541257

Mr. Adrian

Ms. Hsiao Tony

Font: 6 741 4108

TP Direct Asia

Xiao Tony

MR053ZEE106108262

ESTIMATE BILL ON VEH. NO. : SJG 3903UMODEL : TOYOTA ALTISCHASSIS NO. : MR053ZEE106108262LIST ITEM

Side Mirror Assy - RH	Dead	1058	987.30
Side Mirror Cover - RH	Missing	793.5	131.20
			<u>1,118.50</u>
		Less Discount 25%:	<u>279.63</u>
			838.88

LABOUR CHARGE

To Respray Affected Areas.	160	100.00
To Renew Damaged Parts.		120.00
		<u>220.00</u>
TOTAL :		<u>1,058.88</u>
GST 7 % :		<u>74.12</u>
AMOUNT DUE :		<u>1,133.00</u>

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Total 953.50

h/s 750

020/11



Boeki Auto &amp; Marine

Posted: 05-Jan-2018 Tags: 2008 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

**Toyota Corolla Altis 1.6A****\$13,800**

N.A

21-May-2008

1,598 cc

-

Sedan

Available

Posted: 27-Nov-2017 Tags: 2008 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

**Toyota Corolla Altis 1.6A (New 5-yr COE)****\$38,800****\$7,760 /yr**

22-May-2008

1,598 cc

-

Sedan

Available

\$2800 Down Payment, Monthly From \$688 Onwards. Lowest Interest At 3.68% P.A By GV Cars Financing. 100% Loan Approval. 2 Years Warranty By GV In House Workshop. New Paintwork And Leather Seats. 1 To 1 ...

GV Credit Pte Ltd

Posted: 12-Jan-2018 Tags: 2008 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

PREMIUM AD

**Toyota Corolla Altis 1.8A (New 5-yr COE)****\$44,888****\$8,970 /yr**

26-May-2008

1,794 cc

114,940 km

Sedan

Available

We Are The COE Specialist, No Gimmicks, Honest Dealing, 2008 New Facelift Model, 2 Owners With Low Mileage Clock, Car In Good Condition, High Loan With \$4000 Down Payment Drive Away! 100% Approval.tra...

Posted: 12-Jan-2018 Tags: 2008 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

PREMIUM AD

**Toyota Corolla Altis 1.6A (New 5-yr COE)****\$38,800****\$7,760 /yr**

30-May-2008

1,598 cc

-

Sedan

Available

\$2800 Down Payment, Monthly From \$688 Onwards. Lowest Interest At 3.68% P.A By GV Cars Financing. 100% Loan Approval. 2 Years Warranty By GV In House Workshop. New Paintwork And Leather Seats. 1 To 1 ...

GV Credit Pte Ltd

Posted: 13-Jan-2018 Tags: 2008 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

PREMIUM AD

**Toyota Corolla Altis 1.6A (New 5-yr COE)****\$38,800****\$7,760 /yr**

04-Jun-2008

1,598 cc

-

Sedan

Available

1 Owner Only! Down Payment From 10%, Excellent Condition For New 5 Years COE, View To Believe! Hurry! Trade In Welcome, Car Available In Showroom For Viewing Now. Contact For More Details.

Posted: 10-Jan-2018 Tags: 2008 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

**Toyota Corolla Altis 1.6A****\$13,800**

N.A

06-Jun-2008

1,598 cc

-

Sedan

Available

\$0 Drive Away! Free Insurance, Unlimited Warranty! High Trade In! Very Well Kept By Previous Owner! View To Believe! An Elegant Styled Sedan Known For Its Reliability And Comes With Roomy Interior Too...

Dickson Automobile

Posted: 04-Jan-2018 Tags: 2008 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

**Toyota Corolla Altis 1.6A (New 5-yr COE)****\$35,888****\$7,170 /yr**

13-Jun-2008

1,598 cc

209,000 km

Sedan

Available

1 Meticulous Owner Only. Too Well Maintained, Excellent Condition! Minimum Down Payment With Bank Or In House Loan Available, 5 Years COE To Be Renewed, Call For More Enquiries.

Posted: 10-Jan-2018 Tags: 2008 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

**Toyota Corolla Altis 1.6A (New 5-yr COE)****\$38,788****\$7,750 /yr**

16-Jun-2008

1,598 cc

160,370 km

Sedan

Available

We Are The COE Specialist. No Gimmicks, Honest Dealing, 2008 New Facelift Model, 2 Owners With Low Mileage Clock, Car In Good Condition, High Loan With \$3000 Down Payment Drive Away! 100% Approval. Tr...

Posted: 23-Dec-2017 Tags: 2008 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

PREMIUM AD

**Toyota Corolla Altis 1.6A (New 5-yr COE)****\$38,788****\$7,750 /yr**

23-Jun-2008

1,598 cc

147,016 km

Sedan

Available

We Are The COE Specialist, No Gimmicks, Honest Dealing, 2008 New Facelift Model, 2 Owners With Low Mileage Clock, Car In Superb Condition, No Repairs Needed, High Loan With \$3000 Down Payment Drive Aw...

Posted: 09-Dec-2017 Tags: 2008 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

PREMIUM AD

**Toyota Corolla Altis 1.6A (New 5-yr COE)****\$39,800****\$7,960 /yr**

23-Jun-2008

1,598 cc

-

Sedan

Available

Trade In All Available, Interested Please Call For Viewing, Viewing By Appointment Only.

Boeki Auto &amp; Marine

Posted: 16-Nov-2017 Tags: 2008 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

**Toyota Corolla Altis 1.6A****\$14,800**

N.A

25-Jun-2008

1,598 cc

-

Sedan

Available

5 Year COE Renewal At \$36.8K, Careful Owner, Immaculate Condition, Low Depreciation, Low Mileage, Value For Money, High Trade In, View To

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	1840K
Vehicle Details	
Vehicle No.:	SJG3903U
Vehicle to be Exported:	Yes
Intended De-registration Date:	15 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Grey
Manufacturing Year:	2008
Engine No.:	3ZZ4763645
Chassis No.:	MR053ZEE106108262
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$16,777.00
Original Registration Date:	27 Jun 2008
First Registration Date:	27 Jun 2008
Transfer Count:	2
Actual ARF Paid:	\$16,777.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jun 2018
PARF Rebate Amount:	\$8,388.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jun 2018
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$14,101.00
COE Rebate Amount:	\$630.00
<b>Total Rebate Amount:</b>	<b>\$9,018.00</b>

The information contained herein is correct as at 15 Jan 2018

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 7 February 2018 5:07 PM  
**To:** 'support@preciseauto.sg'  
**Subject:** ACCIDENT INVOLVING SJP 6506R(DIRECT ASIA) & SJG 3903U ON 05/01/2018 \*Our Ref: CC4/DAI18000392/Apa3

Your Ref: **SJG 3903U** Without Prejudice  
Our Ref: CC4/DAI18000392/Apa3

Dear Sirs,

### **ACCIDENT INVOLVING SJP 6506R(DIRECT ASIA) & SJG 3903U ON 05/01/2018**

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that **NO COLLISION**.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Precise Auto Service <support@preciseauto.sg>  
**Sent:** Wednesday, 7 February 2018 5:27 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: ACCIDENT INVOLVING SJP 6506R(DIRECT ASIA) & SJG 3903U ON 05/01/2018  
\*Our Ref: CC4/DAI18000392/Apa3

 20180105\_101741\_Forward-camera.avi 

 20180105\_101741\_Rear-camera.avi 

On 7 February 2018 at 17:07, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your Ref: **SJG 3903U** Without Prejudice  
Our Ref: CC4/DAI18000392/Apa3

Dear Sirs,

### **ACCIDENT INVOLVING SJP 6506R(DIRECT ASIA) & SJG 3903U ON 05/01/2018**

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that **NO COLLISION**.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**T** : 6745 7367 | **F** : 6841 3390

**E** : [support@preciseauto.sg](mailto:support@preciseauto.sg)

**W** : [www.preciseauto.sg](http://www.preciseauto.sg)

**A** : 1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



***Follow us on social media:***



## Hsiao Tong (LKKAuto)

---

**From:** Sreekanth Nair <sreekanth.nair@directasia.com>  
**Sent:** Friday, 11 May 2018 4:48 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Motor Claims  
**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Dear Hsiao Tong,

On a without prejudice basis, we are prepared to direct-settle the claim with the third party, provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by our appointed surveyor.
2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Thank you.

**Sreekanth Nair** / Claims Specialist  
Direct: +65 6603 3629

**DirectAsia Insurance**  
Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, 9 May, 2018 3:09 PM  
**To:** Sreekanth Nair  
**Cc:** Admin A; Motor Claims  
**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Dear Sirs,

We refer to our below email.

Kindly advise if we may proceed direct settlement for this matter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 26 April 2018 8:37 AM

**To:** 'Sreekanth Nair' <[sreekanth.nair@directasia.com](mailto:sreekanth.nair@directasia.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

**Sent:** Thursday, 19 April 2018 10:12 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Importance:** High

Dear Hsiao Tong,

I refer to your e-mail dated 5 April 2018.

Please let me know the estimated cost of repairs for the third party vehicle as soon as possible.

Thank you.

**Sreekanth Nair** / Claims Specialist

Direct: +65 6603 3629

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 5 April, 2018 3:34 PM

**To:** Sreekanth Nair; Joleen Tan; Motor Claims

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /  
DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Hi Mr Sree

We refer to your below email.

We are pending for repair estimate from third party repairer. Third party repairer informed us that they will send it to us soon.

We will get back to you once we receive the repair estimate.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

**Sent:** Thursday, 5 April 2018 2:54 PM

**To:** Joleen Tan <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Cc:** Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Dear Hsiao Tong,

I called your office a couple of times today to speak to you regarding this matter . However, you were not at your desk.

Please let me know the estimated cost of repairs for the third party vehicle urgently.

Thank you.

**Sreekanth Nair** / Claims Specialist  
Direct: +65 6603 3629

**DirectAsia Insurance**  
Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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---

**From:** Joleen Tan  
**Sent:** Wednesday, 4 April, 2018 10:44 AM  
**To:** 'Hsiao Tong (LKKAuto)'; Motor Claims  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A  
**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Your ref:** 74588/JT  
**LKK ref:** CC4/DAI18000392/pa3

Dear Hsiao Tong

Thank you for the video footage.

I have passed on the case to Mr Sree who is taking over this claim.

He will revert with the liability soon.

Thank you.

**Joleen Tan** / Claims Specialist  
Direct: +65 6603 3640

**DirectAsia Insurance**



**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Monday, 5 March, 2018 9:35 AM  
**To:** Joleen Tan; Motor Claims; Claim  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A  
**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /  
DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Hi Joleen,

We refer to our email dated 12/02/2018.

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 12 February 2018 8:49 AM  
**To:** 'Joleen Tan' <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>  
**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Hi Joleen,

As requested, kindly refer to the link below for third party video footage :-

[Suspicious URL to be analyzed](#)

[Suspicious URL to be analyzed](#)

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joleen Tan [<mailto:joleen.tan@directasia.com>]

**Sent:** Tuesday, 6 February 2018 8:10 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Your ref:** 74588/JT

**LKK ref:** CC4/DAI18000392/pa3

Dear Mei Kwan

Our insured has reported that there is no collision with your client.

Please provide us with a copy of the video footage in order for us to assess and advise liability.

Thank you.

Joleen Tan / Claims Specialist

Direct: +65 6603 3640

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



---

**From:** Joleen Tan

**Sent:** Monday, 29 January, 2018 3:05 PM

**To:** 'Mei Kwan (LKKAuto)'; Motor Claims; Claim

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; 'Admin A'; 'assignments'; 'Hsiao Tong (LKKAuto)'

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Your ref:** 74588/JT

**LKK ref:** CC4/DAI18000392/pa3

Dear Mei Kwan

Kindly ignore my request for your client's GIA Report.

We will advise liability in due course.

Thank you.

Regards  
Joleen Tan

---

**From:** Joleen Tan  
**Sent:** Monday, 29 January, 2018 3:04 PM  
**To:** 'Mei Kwan (LKKAUTO)'; Motor Claims; Claim  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A; assignments; Hsiao Tong (LKKAUTO)  
**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /  
DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Your ref:** 74588/JT  
**LKK ref:** CC4/DAI18000392/pa3

Dear Mei Kwan

We refer to your email dated 19 January 2018.

Liability is unclear as our insured has yet to file his GIA report for this mentioned accident.

Kindly furnish us a full set of your client's GIA report.

We will advise liability once OI report.

Thank you.

Regards  
Joleen Tan

---

**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, 19 January, 2018 1:38 PM  
**To:** Motor Claims; Claim  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Joleen Tan; Admin A; assignments; Hsiao Tong (LKKAUTO)  
**Subject:** [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /  
DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Your ref:** 74588/JT  
**LKK ref:** CC4/DAI18000392/pa3

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Thank you.



Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 16 January, 2018 2:01 PM

**To:** 'Motor Claims' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Joleen Tan' <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Importance:** High

**Your ref:** 74588/JT

**LKK ref:** CC4/DAI18000392/pa3

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Friday, 12 January, 2018 11:55 AM

**To:** 'Motor Claims' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Joleen Tan' <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Importance:** High

**Your ref:** 74588/JT

**LKK ref:** CC4/DAI18000392/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the repairer, M/s Precise Auto Service - Kaki Bukit would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please note that the estimated cost of repair is not ready yet.

We have not authorized repairs.

Please kindly advise liability soonest.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

*"Wishing you a Happy New Year 2018"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)

**Sent:** Monday, 8 January, 2018 11:38 AM

**To:** 'Motor Claims' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Joleen Tan' <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Motor Claims [<mailto:motorclaims@directasia.com>]

**Sent:** Monday, 8 January 2018 11:19 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Joleen Tan <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>

**Subject:** PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018

Dear Sir,

Please arrange to survey SJG3903U on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-34/36 Singapore 417883

Tel: 6745 7367

Thank you.

Regards,  
Claims Department

**From:** Precise Auto Service [<mailto:support@preciseauto.sg>]  
**Sent:** Monday, January 08, 2018 10:51 AM  
**To:** Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>  
**Subject:** [EXT] Re: FW: FAX - PRS - SJG3903U - DOA 5/1/2018

Dear Ms. Gloria,

We refer to your email dated 05-01-2018. Please be informed that we would like to select **LKK AUTO - Mr. Marcus Chua as our SJE.**

Thank You.

Best Regards  
Arine

On 5 January 2018 at 17:27, Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)> wrote:  
WITHOUT PREJUDICE

Your Ref: SJG3903U  
Our Ref: 74588/JT

To: PRECISE AUTO SERVICE  
NO 1 KAKI BUKIT AVE 6  
#02-34/36  
Singapore 417883  
Tel : 6745 7367  
Fax : 6841 3390

Dear Sir,

We refer to your Notice of Accident dated :05.01.2018

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee

8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance - Kenneth Lim
18. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards  
Claims Department

-----Original Message-----

From: Gloria Kwok  
Sent: Friday, January 05, 2018 4:59 PM  
To: Motor Claims <motorclaims@directasia.com>  
Subject: FAX - PRS - SJG3903U - DOA 5/1/2018

Hi TF,

For urgent PRS.

Thank you.

Best Regards,  
Gloria

---

**IMPORTANT NOTICE:**

This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

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**E :** [support@preciseauto.sg](mailto:support@preciseauto.sg)

**W:** [www.preciseauto.sg](http://www.preciseauto.sg)

**A :** 1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

***Follow us on social media:***

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 2 June 2018 1:06 PM  
**To:** 'Sreekanth Nair'  
**Cc:** Admin A; 'Motor Claims'  
**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; LTA.pdf; LOA.pdf

Without Prejudice

Hi Sree,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Precise Auto Service** at **\$930.50(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 802.50
2. Loss of Use(2days x \$60.00)	\$ 120.00
3. LTA/ GIA Search Fee	\$ 8.00
<b>TOTAL</b>	<b>\$ 930.50</b>

Enclosed herewith the supporting document for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 30 May 2018 11:40 AM  
**To:** 'Sreekanth Nair' <sreekanth.nair@directasia.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>  
**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Without Prejudice

Hi Sree,

We are preparing survey report to seek mandate from your good office.

We will expedite the matter.

## Hsiao Tong (LKKAUTO)

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 25 June 2018 9:26 AM  
**To:** 'Precise Auto Service'  
**Subject:** RE: ACCIDENT INVOLVING SJP 6506R(DIRECT ASIA) & SJG 3903U ON 05/01/2018  
\*Our Ref: CC4/DAI18000392/Apa3

Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 802.50
2. Loss of Use(1 day x \$60.00)	\$ 60.00
3. LTA/ GIA Search Fee	\$ 8.00
<b>TOTAL</b>	<b><u>\$ 870.50</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Precise Auto Service [mailto:support@preciseauto.sg]

**Sent:** Wednesday, 7 February 2018 5:27 PM

**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Subject:** Re: ACCIDENT INVOLVING SJP 6506R(DIRECT ASIA) & SJG 3903U ON 05/01/2018 \*Our Ref: CC4/DAI18000392/Apa3

28/6/18 @ 2.50pm  
TP called in,  
Revised Invoice

## Hsiao Tong (LKKAuto)

---

**From:** Sreekanth Nair <sreekanth.nair@directasia.com>  
**Sent:** Thursday, 28 June 2018 5:05 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Motor Claims  
**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3  
**Attachments:** [EXT] Cases Pending for Mandate / instruction

### WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your e-mail dated 28 June 2018. For ease of reference, a copy of the said e-mail is attached herewith.

Please offer the third party the following:

1. Cost of Repair (w/GST)	\$ 802.50
2. Loss of Use(2 day at \$60.00/day)	\$ 120.00
3. LTA/ GIA Search Fee	\$ 8.00
<b>TOTAL</b>	<b><u>\$ 930.50</u></b>

Thank you.

**Sreekanth Nair** / Claims Specialist  
Direct: +65 6603 3629

**DirectAsia Insurance**  
Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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---

**From:** Sreekanth Nair  
**Sent:** Saturday, 23 June, 2018 7:45 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Motor Claims  
**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

### WITHOUT PREJUDICE

Dear Hsiao Tong,



Please offer the third party the following:

1. Cost of Repair (w/GST)	\$ 802.50
2. Loss of Use(1 day at \$60.00/day)	\$ 60.00
3. LTA/ GIA Search Fee	\$ 8.00
<b>TOTAL</b>	<b><u>\$ 870.50</u></b>

Thank you.

**Sreekanth Nair** / Claims Specialist

Direct: +65 6603 3629

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Saturday, 2 June, 2018 1:06 PM

**To:** Sreekanth Nair

**Cc:** Admin A; Motor Claims

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /  
DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Without Prejudice

Hi Sree,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Precise Auto Service** at **\$930.50(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 802.50
2. Loss of Use(2days x \$60.00)	\$ 120.00
3. LTA/ GIA Search Fee	\$ 8.00
<b>TOTAL</b>	<b><u>\$ 930.50</u></b>

Enclosed herewith the supporting document for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 30 May 2018 11:40 AM

**To:** 'Sreekanth Nair' <[sreekanth.nair@directasia.com](mailto:sreekanth.nair@directasia.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Without Prejudice**

Hi Sree,

We are preparing survey report to seek mandate from your good office.

We will expedite the matter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

**Sent:** Tuesday, 29 May 2018 11:47 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Dear Hsiao Tong,

Please let me have an update on this matter.

Thank you.

**Sreekanth Nair / Claims Specialist**

Direct: +65 6603 3629

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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**From:** Sreekanth Nair

**Sent:** Friday, 11 May, 2018 4:51 PM

**To:** 'Hsiao Tong (LKKAUTO)'

**Cc:** Admin A; Motor Claims

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /  
DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Dear Hsiao Tong,

On a without prejudice basis, we are prepared to direct-settle the claim with the third party, provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by our appointed surveyor.
2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Thank you.

**Sreekanth Nair / Claims Specialist**

Direct: +65 6603 3629

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, 9 May, 2018 3:09 PM

**To:** Sreekanth Nair

**Cc:** Admin A; Motor Claims

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /  
DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Dear Sirs,

We refer to our below email.

Kindly advise if we may proceed direct settlement for this matter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 26 April 2018 8:37 AM

**To:** 'Sreekanth Nair' <[sreekanth.nair@directasia.com](mailto:sreekanth.nair@directasia.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA :  
05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sreekanth Nair [mailto:sreekanth.nair@directasia.com]

**Sent:** Thursday, 19 April 2018 10:12 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

**Cc:** Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Importance:** High

Dear Hsiao Tong,

I refer to your e-mail dated 5 April 2018.

Please let me know the estimated cost of repairs for the third party vehicle as soon as possible.

Thank you.

**Sreekanth Nair** / Claims Specialist

Direct: +65 6603 3629

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Thursday, 5 April, 2018 3:34 PM

**To:** Sreekanth Nair; Joleen Tan; Motor Claims

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Hi Mr Sree

We refer to your below email.

We are pending for repair estimate from third party repairer. Third party repairer informed us that they will send it to us soon.

We will get back to you once we receive the repair estimate.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

**Sent:** Thursday, 5 April 2018 2:54 PM

**To:** Joleen Tan <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Dear Hsiao Tong,

I called your office a couple of times today to speak to you regarding this matter . However, you were not at your desk.

Please let me know the estimated cost of repairs for the third party vehicle urgently.

Thank you.

**Sreekanth Nair** / Claims Specialist

Direct: +65 6603 3629

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Joleen Tan

**Sent:** Wednesday, 4 April, 2018 10:44 AM

**To:** 'Hsiao Tong (LKKAuto)'; Motor Claims

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Your ref: 74588/JT

LKK ref: CC4/DAI18000392/pa3

Dear Hsiao Tong

Thank you for the video footage.

I have passed on the case to Mr Sree who is taking over this claim.

He will revert with the liability soon.

Thank you.

Joleen Tan / Claims Specialist

Direct: +65 6603 3640

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, 5 March, 2018 9:35 AM

**To:** Joleen Tan; Motor Claims; Claim

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /  
DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Hi Joleen,

We refer to our email dated 12/02/2018.

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 12 February 2018 8:49 AM

**To:** 'Joleen Tan' <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

Hi Joleen,

As requested, kindly refer to the link below for third party video footage : -

Suspicious URL to be analyzed

Suspicious URL to be analyzed

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joleen Tan [<mailto:joleen.tan@directasia.com>]

**Sent:** Tuesday, 6 February 2018 8:10 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Your ref:** 74588/JT

**LKK ref:** CC4/DAI18000392/pa3

Dear Mei Kwan

Our insured has reported that there is no collision with your client.

Please provide us with a copy of the video footage in order for us to assess and advise liability.

Thank you.

Joleen Tan / Claims Specialist

Direct: +65 6603 3640

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)





**From:** Joleen Tan

**Sent:** Monday, 29 January, 2018 3:05 PM

**To:** 'Mei Kwan (LKKAUTO)'; Motor Claims; Claim

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; 'Admin A'; 'assignments'; 'Hsiao Tong (LKKAUTO)'

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /  
DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Your ref:** 74588/JT

**LKK ref:** CC4/DAI18000392/pa3

Dear Mei Kwan

Kindly ignore my request for your client's GIA Report.

We will advise liability in due course.

Thank you.

Regards

Joleen Tan

---

**From:** Joleen Tan

**Sent:** Monday, 29 January, 2018 3:04 PM

**To:** 'Mei Kwan (LKKAUTO)'; Motor Claims; Claim

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A; assignments; Hsiao Tong (LKKAUTO)

**Subject:** RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /  
DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Your ref:** 74588/JT

**LKK ref:** CC4/DAI18000392/pa3

Dear Mei Kwan

We refer to your email dated 19 January 2018.

Liability is unclear as our insured has yet to file his GIA report for this mentioned accident.

Kindly furnish us a full set of your client's GIA report.

We will advise liability once OI report.

Thank you.

Regards

Joleen Tan

---

**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, 19 January, 2018 1:38 PM

**To:** Motor Claims; Claim

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Joleen Tan; Admin A; assignments; Hsiao Tong (LKKAuto)  
**Subject:** [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /  
DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Your ref:** 74588/JT  
**LKK ref:** CC4/DAI18000392/pa3

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 16 January, 2018 2:01 PM

**To:** 'Motor Claims' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Joleen Tan' <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 \*\*\* LKK REF: CC4/DAI18000392/pa3

**Importance:** High

**Your ref:** 74588/JT  
**LKK ref:** CC4/DAI18000392/pa3

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Friday, 12 January, 2018 11:55 AM

**To:** 'Motor Claims' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Joleen Tan' <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA :