

Importance: High

Your ref: 74588/JT

LKK ref: CC4/DAI18000392/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the repairer, M/s Precise Auto Service - Kaki Bukit would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please note that the estimated cost of repair is not ready yet.

We have not authorized repairs.

Please kindly advise liability soonest.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 8 January, 2018 11:38 AM

To: 'Motor Claims' <motorclaims@directasia.com>; assignments <assignments@lkkauto.com>

Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Joleen Tan' <joleen.tan@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims [<mailto:motorclaims@directasia.com>]

Sent: Monday, 8 January 2018 11:19 AM

To: assignments@lkkauto.com

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Joleen Tan <joleen.tan@directasia.com>

Subject: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018

Dear Sir,

Please arrange to survey SJG3903U on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-34/36 Singapore 417883

Tel: 6745 7367

Thank you.

Regards,

Claims Department

From: Precise Auto Service [<mailto:support@preciseauto.sg>]

Sent: Monday, January 08, 2018 10:51 AM

To: Motor Claims <motorclaims@directasia.com>

Subject: [EXT] Re: FW: FAX - PRS - SJG3903U - DOA 5/1/2018

Dear Ms. Gloria,

We refer to your email dated 05-01-2018. Please be informed that we would like to select **LKK AUTO - Mr. Marcus Chua as our SJE.**

Thank You.

Best Regards

Arine

On 5 January 2018 at 17:27, Motor Claims <motorclaims@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SJG3903U

Our Ref: 74588/JT

To: PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6

#02-34/36

Singapore 417883

Tel : 6745 7367

Fax : 6841 3390

Dear Sir,

We refer to your Notice of Accident dated :05.01.2018

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance - Kenneth Lim
18. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards
Claims Department

-----Original Message-----

From: Gloria Kwok

Sent: Friday, January 05, 2018 4:59 PM

To: Motor Claims <motorclaims@directasia.com>

Subject: FAX - PRS - SJG3903U - DOA 5/1/2018

Hi TF,

For urgent PRS.

Thank you.

Best Regards,
Gloria

IMPORTANT NOTICE:

This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

T : 6745 7367 | **F :** 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

A : 1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

Follow us on social media:

Nivitha (LKK Auto)

From: Motor Claims <motorclaims@directasia.com>
Sent: Monday, 8 January 2018 11:19 AM
To: assignments@lkkauto.com
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Joleen Tan
Subject: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018
Attachments: 201801051629.pdf

11:33am @ 08/01/2017
Vehicle Not In
person @ time

Dear Sir,

Please arrange to survey SJG3903U on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

PRECISE AUTO SERVICE
NO 1 KAKI BUKIT AVE 6 #02-34/36 Singapore 417883
Tel: 6745 7367

Thank you.

Regards,
Claims Department

From: Precise Auto Service [mailto:support@preciseauto.sg]
Sent: Monday, January 08, 2018 10:51 AM
To: Motor Claims <motorclaims@directasia.com>
Subject: [EXT] Re: FW: FAX - PRS - SJG3903U - DOA 5/1/2018

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Thank You.

Best Regards
Arine

On 5 January 2018 at 17:27, Motor Claims <motorclaims@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SJG3903U
Our Ref: 74588/JT

To: PRECISE AUTO SERVICE
NO 1 KAKI BUKIT AVE 6

#02-34/36
Singapore 417883
Tel : 6745 7367
Fax : 6841 3390

Dear Sir,

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We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
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6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance - Kenneth Lim
18. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards
Claims Department

-----Original Message-----

From: Gloria Kwok
Sent: Friday, January 05, 2018 4:59 PM
To: Motor Claims <motorclaims@directasia.com>
Subject: FAX - PRS - SJG3903U - DOA 5/1/2018

Hi TF,

For urgent PRS.

Thank you.

Best Regards,
Gloria

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T : 6745 7367 | F : 6841 3390

E : support@preciseauto.sg

W : www.preciseauto.sg

A : 1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

Follow us on social media:

RECEIVED
5 JAN 2018

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883

TEL : 67457367 FAX : 68413390

Date: 05/01/18 @ 4:51pm

M/s Direct Asia Insurance (Singapore) Pte Ltd
88 South Bridge Road
Singapore 058716

By Fax 6423 1197 Only

Dear Sirs

ACCIDENT BETWEEN VEHICLE NO. SJG 3903U AND VEHICLE NO. SJP 6506R ON 05/01/18 @ 10:18hrs AT Along Bedok North Rd
(From Bentley Road)

We refer to the above matter.

We are the appointed repair workshop of vehicle no. SJG 3903U.We understand that you are the insurer of vehicle no. SJP 6506R.The owner of vehicle no. SJG 3903U has authorised us to carry out the repairs to his vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and/or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damaged to the vehicle prior to the commencement of the repairs.

Kindly take note that we hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SJG 3903U at my premises.
Yours faithfully

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 6 February, 2018 8:12 AM
To: Joleen Tan; Motor Claims; Claim; Hsiao Tong (LKKAUTO)
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Admin A; assignments
Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Joleen,

We refer to your below email and the contents were duly noted.

By copy to Hsiao Tong.

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [mailto:joleen.tan@directasia.com]
Sent: Tuesday, 6 February, 2018 8:10 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>
Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Your ref: 74588/JT

LKK ref: CC4/DAI18000392/pa3

Dear Mei Kwan

Our insured has reported that there is no collision with your client.

Please provide us with a copy of the video footage in order for us to assess and advise liability.

Thank you.

Regards
Joleen Tan

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 19 January, 2018 1:38 PM
To: Motor Claims; Claim
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Joleen Tan; Admin A; assignments; Hsiao Tong (LKKAUTO)
Subject: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Your ref: 74588/JT
LKK ref: CC4/DAI18000392/pa3

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 16 January, 2018 2:01 PM
To: 'Motor Claims' <motorclaims@directasia.com>
Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Joleen Tan' <joleen.tan@directasia.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3
Importance: High

Your ref: 74588/JT
LKK ref: CC4/DAI18000392/pa3

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims [<mailto:motorclaims@directasia.com>]

Sent: Monday, 8 January 2018 11:19 AM

To: assignments@lkkauto.com

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Joleen Tan <joleen.tan@directasia.com>

Subject: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018

Dear Sir,

Please arrange to survey SJG3903U on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-34/36 Singapore 417883

Tel: 6745 7367

Thank you.

Regards,

Claims Department

From: Precise Auto Service [<mailto:support@preciseauto.sg>]

Sent: Monday, January 08, 2018 10:51 AM

To: Motor Claims <motorclaims@directasia.com>

Subject: [EXT] Re: FW: FAX - PRS - SJG3903U - DOA 5/1/2018

Dear Ms. Gloria,

We refer to your email dated 05-01-2018. Please be informed that we would like to select **LKK AUTO - Mr. Marcus Chua as our SJE.**

Thank You.

Best Regards

Arine

On 5 January 2018 at 17:27, Motor Claims <motorclaims@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SJG3903U

Our Ref: 74588/JT

To: PRECISE AUTO SERVICE

Thank you.

Best Regards,
Gloria

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T : 6745 7367 | **F :** 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

A : 1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

Follow us on social media:

PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 # 02-34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

24-04-18

Your Ref : SJP 6506R

Our Ref : SJG 3903U/T/18

M/s Direct Asia Insurance (Singapore) Pte Ltd

88 South Bridge Road

#11-01 Singapore Post Centre

Singapore 058716

ATTN : Hsiao Tong (LKK Motor Claim Department)

Dear Sir

RE : ACCIDENT INVOLVING VEHICLE NO. SJG 3903U AND SJP 6506R ON 05 JAN 2018

@ 10 : 20 HRS ALONG BEDOK NORTH RD

We are the repairer for vehicle no. **SJG 3903U** and instructed by the owner, **DW LIMO SERVICES**, on his behalf to submit the claims against your insured's vehicle no. **SJP 6506R** that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save the legal cost, we will process the claim to you directly as follows:

1. Cost of Repair (Surveyed By Adrian)	\$	802.50 (Including GST)
2. Loss Of Use (03 days X \$100.00)	\$	300.00
3. LTA Search Fee	\$	8.00
	\$	1,110.50

Please let us have your payment in our favour of "**Precise Auto Service**".

Your prompt reply of the above claims will be much appreciated.

Yours faithfully

Jiang Yanhong

TO: **PRECISE AUTO SERVICE**
NO. 1 KAKI BUKIT AVENUE 6
#02-34/36
SINGAPORE 417883

LETTER OF AUTHORITY & INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SJG 3903U AND SJP 6506R

I/We, DW Limo Services NRIC No. S3281840K
owner of vehicle no. SJG 3903U, hereby authorise **M/S PRECISE AUTO SERVICE** to commence repairs to my motor vehicle and to forward the claim for damages sustained in the above accident to the third party driver and/or his employer and/or the vehicle owner and/or the insurer concerned. I/We agree that in consideration of you giving up your repairer's lien I agree to assign the whole proceeds of my/our third party claim to you and if applicable, our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and our solicitors to see the claim to a successful conclusion. In the event the proceeds of claim for damages, interest, costs and expenses including legal costs are paid to me directly by the third party insurer, I undertake to indemnify and/or reimburse the said proceeds of claim to you.

If the third party driver and/or his employer and/or the vehicle owner and/or the insurer reject liability, I will be fully responsible for the repair costs.

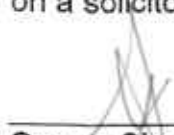
I/We also authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurers' claim.

I/We undertake to inform you and/or the solicitors appointed by you on my/our behalf in the event the third party's insurance company communicates with me/us directly by telephone or in writing and I/we further undertake not to enter into any compromise Settlement Agreement with the third party insurance without your consent as I understand that this may jeopardise a fair recovery of the third party claim.

My vehicle is repaired by the repairer on my own free will without any inducement, threat and/or promise.

In the event of any breach of my undertaking and the repairer is compelled to enforce this undertaking, I agree that I shall pay for the legal costs incurred by the repairer on a solicitor and client's full indemnity basis.


Owner Signature
(Company Stamp, if Applicable)



RELEASE VOUCHER

(Direct Asia Express Third Party Claim)

"We/I, PRECISE AUTO SERVICE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of Direct Asia Insurance (Singapore) Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$802.50 (Repair Costs), S\$120.00 (Loss of ~~Rental~~ Use), S\$8.00 (Disbursement) for vehicle no. SJG 3903U was damaged pursuant to the accident which occurred on 05/01/2018 (date) along BEDOK NORTH ROAD (FROM BARTLEY ROAD) (location) involving vehicles no/s. SJP 6506R.

This is pursuant to the inspection conducted on 15/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner DW LIMO SERVICES ("the third party claimant") of vehicle no. SJG 3903U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify Direct Asia Insurance (Singapore) Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJG 3903U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4 (day) of July (month) 2018 (year)



Wup.

Signed by appointed surveyor

[Signature]



Signed by "the workshop" (with chop)

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-33/34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

=====

Accident Date : 05-01-18

OUR REF : SJG 3903U/T/18 (2)

TAX INVOICE

DW LIMO SERVICES

Blk 257A Compassvale Road

#11-505

Singapore 541257

Invoice No. : TP1802-010

DATE : 28-02-18

FINAL BILL ON VEH. NO. : SJG 3903U

VEHICLE MODEL : TOYOTA ALTIS

LUMP SUM REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING

750.00

SUB-TOTAL	:	<u>750.00</u>
ADD GST 7%	:	<u>52.50</u>
TOTAL AMOUNT SGD	:	<u><u>802.50</u></u>

This is a computer generated document and requires no signature.

Enquire Vehicle & Owner Information (Vehicle No. SJP6506R As At 05 Jan 2018 / 10:18:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: PRECISE-SJG3903U

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S6946341Z

Owner Name: SHUNMUGAM LETCHUMI

Registered Address Type: HDB / HUDC

Registered Block/House
No.: 889A

Registered Street Name: TAMPINES STREET 81

Registered Unit No.: # 06 - 1038

Registered Building Name: -

Registered Postal Code: 521889

Current Vehicle Details

Vehicle No.: SJP6506R

Make Description/Model: KIA / CERATO FORTE 1.6(A) EX ABS D/AB 2WD 4DR

Insurance Company Name: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

Direct settle with LKK
pay \$8k + O
"Bonnie KWOK LLC"

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 July 2018 8:53 AM
To: 'Sreekanth Nair'
Cc: Admin A; Motor Claims
Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Without Prejudice

Hi,

We refer to the above matter.
Case has been settled at **\$930.50(all-in)** with Third Party repairer.

We will proceed to close file and submit all the relevant documents to your good office(via email) soonest.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [mailto:sreekanth.nair@directasia.com]
Sent: Thursday, 28 June 2018 5:05 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>
Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your e-mail dated 28 June 2018. For ease of reference, a copy of the said e-mail is attached herewith.

Please offer the third party the following:

1. Cost of Repair (w/GST)	\$ 802.50
2. Loss of Use(2 day at \$60.00/day)	\$ 120.00
3. LTA/ GIA Search Fee	\$ 8.00
TOTAL	<u>\$ 930.50</u>

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Sreekanth Nair

Sent: Saturday, 23 June, 2018 7:45 PM

To: Hsiao Tong (LKKAUTO)

Cc: Admin A; Motor Claims

Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /
DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please offer the third party the following:

1. Cost of Repair (w/GST)	\$ 802.50
2. Loss of Use(1 day at \$60.00/day)	\$ 60.00
3. LTA/ GIA Search Fee	\$ 8.00
TOTAL	<u>\$ 870.50</u>

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 2 June, 2018 1:06 PM

To: Sreekanth Nair

Cc: Admin A; Motor Claims

Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Without Prejudice

Hi Sree,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Precise Auto Service** at **\$930.50(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 802.50
2. Loss of Use(2days x \$60.00)	\$ 120.00
3. LTA/ GIA Search Fee	\$ 8.00
TOTAL	<u>\$ 930.50</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 30 May 2018 11:40 AM

To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Without Prejudice

Hi Sree,

We are preparing survey report to seek mandate from your good office.

We will expedite the matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

Sent: Tuesday, 29 May 2018 11:47 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Dear Hsiao Tong,

Please let me have an update on this matter.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Sreekanth Nair

Sent: Friday, 11 May, 2018 4:51 PM

To: 'Hsiao Tong (LKKAuto)'

Cc: Admin A; Motor Claims

Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Dear Hsiao Tong,

On a without prejudice basis, we are prepared to direct-settle the claim with the third party, provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by our appointed surveyor.

2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 9 May, 2018 3:09 PM

To: Sreekanth Nair

Cc: Admin A; Motor Claims

Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Dear Sirs,

We refer to our below email.

Kindly advise if we may proceed direct settlement for this matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 April 2018 8:37 AM

To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>; Motor Claims <motorclaims@directasia.com>

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

Sent: Thursday, 19 April 2018 10:12 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Importance: High

Dear Hsiao Tong,

I refer to your e-mail dated 5 April 2018.

Please let me know the estimated cost of repairs for the third party vehicle as soon as possible.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 5 April, 2018 3:34 PM
To: Sreekanth Nair; Joleen Tan; Motor Claims
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Admin A
Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Hi Mr Sree

We refer to your below email.

We are pending for repair estimate from third party repairer. Third party repairer informed us that they will send it to us soon.

We will get back to you once we receive the repair estimate.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]
Sent: Thursday, 5 April 2018 2:54 PM
To: Joleen Tan <joleen.tan@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Motor Claims <motorclaims@directasia.com>
Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Dear Hsiao Tong,

I called your office a couple of times today to speak to you regarding this matter . However, you were not at your desk.

Please let me know the estimated cost of repairs for the third party vehicle urgently.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Joleen Tan
Sent: Wednesday, 4 April, 2018 10:44 AM
To: 'Hsiao Tong (LKKAUTO)'; Motor Claims
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Admin A
Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /
DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Your ref: 74588/JT
LKK ref: CC4/DAI18000392/pa3

Dear Hsiao Tong

Thank you for the video footage.

I have passed on the case to Mr Sree who is taking over this claim.

He will revert with the liability soon.

Thank you.

Joleen Tan / Claims Specialist
Direct: +65 6603 3640

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 5 March, 2018 9:35 AM
To: Joleen Tan; Motor Claims; Claim
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Admin A
Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /
DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Hi Joleen,

We refer to our email dated 12/02/2018.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 12 February 2018 8:49 AM

To: 'Joleen Tan' <joleen.tan@directasia.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Hi Joleen,

As requested, kindly refer to the link below for third party video footage :-

[Suspicious URL to be analyzed](#)

[Suspicious URL to be analyzed](#)

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [<mailto:joleen.tan@directasia.com>]

Sent: Tuesday, 6 February 2018 8:10 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Your ref: 74588/JT
LKK ref: CC4/DAI18000392/pa3

Dear Mei Kwan

Our insured has reported that there is no collision with your client.

Please provide us with a copy of the video footage in order for us to assess and advise liability.

Thank you.

Joleen Tan / Claims Specialist
Direct: +65 6603 3640

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Joleen Tan
Sent: Monday, 29 January, 2018 3:05 PM
To: 'Mei Kwan (LKKAUTO)'; Motor Claims; Claim
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; 'Admin A'; 'assignments'; 'Hsiao Tong (LKKAUTO)'
Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /
DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Your ref: 74588/JT
LKK ref: CC4/DAI18000392/pa3

Dear Mei Kwan

Kindly ignore my request for your client's GIA Report.

We will advise liability in due course.

Thank you.

Regards
Joleen Tan

From: Joleen Tan
Sent: Monday, 29 January, 2018 3:04 PM
To: 'Mei Kwan (LKKAUTO)'; Motor Claims; Claim
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Admin A; assignments; Hsiao Tong (LKKAUTO)
Subject: RE: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /
DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Your ref: 74588/JT
LKK ref: CC4/DAI18000392/pa3

Dear Mei Kwan

We refer to your email dated 19 January 2018.

Liability is unclear as our insured has yet to file his GIA report for this mentioned accident.

Kindly furnish us a full set of your client's GIA report.

We will advise liability once OI report.

Thank you.

Regards
Joleen Tan

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 19 January, 2018 1:38 PM
To: Motor Claims; Claim
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Joleen Tan; Admin A; assignments; Hsiao Tong (LKKAuto)
Subject: [EXT] RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U /
DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Your ref: 74588/JT
LKK ref: CC4/DAI18000392/pa3

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 16 January, 2018 2:01 PM
To: 'Motor Claims' <motorclaims@directasia.com>
Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Joleen Tan' <joleen.tan@directasia.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3
Importance: High

Your ref: 74588/JT
LKK ref: CC4/DAI18000392/pa3

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 12 January, 2018 11:55 AM

To: 'Motor Claims' <motorclaims@directasia.com>

Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Joleen Tan' <joleen.tan@directasia.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018 *** LKK REF: CC4/DAI18000392/pa3

Importance: High

Your ref: 74588/JT

LKK ref: CC4/DAI18000392/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the repairer, M/s Precise Auto Service - Kaki Bukit would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please note that the estimated cost of repair is not ready yet.

We have not authorized repairs.

Please kindly advise liability soonest.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 8 January, 2018 11:38 AM

To: 'Motor Claims' <motorclaims@directasia.com>; assignments <assignments@lkkauto.com>

Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim'

<kenneth@directasia.com>; 'Joleen Tan' <joleen.tan@directasia.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims [<mailto:motorclaims@directasia.com>]

Sent: Monday, 8 January 2018 11:19 AM

To: assignments@lkkauto.com

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Joleen Tan <joleen.tan@directasia.com>

Subject: PRI Assignment 74588 /JT/WP/PRECISE AUTO SERVICE /OD : SJP6506R /TP : SJG3903U / DOA : 05.0.2018

Dear Sir,

Please arrange to survey SJG3903U on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-34/36 Singapore 417883

Tel: 6745 7367

Thank you.

Regards,

Claims Department

From: Precise Auto Service [<mailto:support@preciseauto.sg>]

Sent: Monday, January 08, 2018 10:51 AM

To: Motor Claims <motorclaims@directasia.com>

Subject: [EXT] Re: FW: FAX - PR5 - SJG3903U - DOA 5/1/2018

Dear Ms. Gloria,

We refer to your email dated 05-01-2018. Please be informed that we would like to select **LKK AUTO - Mr. Marcus Chua as our SJE.**

Thank You.

Best Regards

Arine

On 5 January 2018 at 17:27, Motor Claims <motorclaims@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SJG3903U

Our Ref: 74588/JT

To: PRECISE AUTO SERVICE
NO 1 KAKI BUKIT AVE 6
#02-34/36
Singapore 417883
Tel : 6745 7367
Fax : 6841 3390

Dear Sir,

We refer to your Notice of Accident dated :05.01.2018

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance - Kenneth Lim
18. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards
Claims Department

-----Original Message-----

From: Gloria Kwok

Sent: Friday, January 05, 2018 4:59 PM

To: Motor Claims <motorclaims@directasia.com>

Subject: FAX - PRS - SJG3903U - DOA 5/1/2018

Hi TF,

For urgent PRS.

Thank you.

Best Regards,
Gloria

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--

T : 6745 7367 | **F** : 6841 3390

E : support@preciseauto.sg

W : www.preciseauto.sg

A : 1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

Follow us on social media:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC4/DAI18000392/Apa3q2		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 05-07-2018		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJP 6506R	Veh. Inspected	SJG 3903U	
Policy No.	MT/00370536	Coverage (\$)	0.00	
Claim No.	74588/JT	Excess (\$)	0.00	
Assign From	SREEKANTH	Assign Date	08/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA ALTIS	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	MR053ZEE106108262	Colour	GREY	
Odometer	240246	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65R15	NEXEN	6 mm	
L/H Front Tyre	195/65R15	NEXEN	6 mm	
R/H Rear Tyre	195/65R15	NEXEN	6 mm	
L/H Rear Tyre	195/65R15	NEXEN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	05/01/2018	Inspection Date	15/01/2018	
Survey held at	PRECISE AUTO SERVICE NO.1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJG 3903U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	SIDE MIRROR ASSY -RH	DAMAGED	987.30	987.30
1	SIDE MIRROR COVER-RH	MISSING	131.20	70.70
	LESS 25% DISCOUNT		-279.63	-264.50
			838.87	793.50
	<u>LABOUR</u>			
	TO RESPRAY AFFECTED AREAS.		100.00	80.00
	TO RENEW DAMAGED PARTS.		120.00	80.00
			220.00	160.00
	GRAND TOTAL		1,058.87	953.50
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				750.00

Report Ref No. CC4/DAI18000392/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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