

AGG. REC. BY:

REF: CS/MS618000391/Sgd3er Special Instruction

SURVIVOR: Sebastian ASSIGNMENT (Office)

From (Person): Catherine Chia of MSIG Date/Time: 08/01/2018 @ 10:39am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: WC4796Y Insured: Donald

at Workshop in/s: Sumwoh Corporation Tel: 9827 0155 / 6365 2639

of 25E, Sungai Kadut street 1

Policy No: B28626097MKG

Claim No: 541639

Sum Insured: Excess: \$2,000.00

Make of Veh: D.O.A. 15/12/17

(Client's Record) 42A, Sungai Kadut street 1

CA / REV REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 11:30am @ 08/01/17 Person Contacted: Mr. Wong Vehicle: IN/OUT

Date/Time Action/Instruction (✓) Estimate

WC4796Y-X

Survivor pls check market value & rebate to determine whether vehicle is economical to repair. Pls check Brake system, tyres conditions and steering wheel system if they are in efficient conditions, as our Insured Indicated that the steering wheel was locked and unable to shift to right. And also Request for Servicing Records.

REF: MSIG 00

Excess \$2000

Surveyor

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

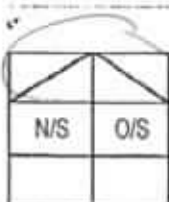
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: \$60k

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 12 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: WC 4796Y Yr Regn: 17/11/2011

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Mixer

Make: Isuzu Cyl 4.5 c.c. 15681

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: No Display T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: J4LCY14825B7000178

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or Air Leaking

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 295/80R22-5

R: 4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Distance

Front Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 15/12/17 D.O.I. 8/1/18

Survey held at Sam Wah

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

- Check Brake, Tyre Condition, Steering wheel } Vehicle Battery Flat, Cannot Check On Any
- Request for service record. } Tyre Condition still acceptable.
- No estimate

12/1/18 7:30pm confirmed with Ronald US \$21100 by email.

(Ref B 15203.60, 42%)

RECEIVED 10 JUL 2018

ON 17/7/18

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 12

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$) \$ + RS \$☐ : Interview (\$) Photos☐ : Tech. Invs (\$) Others☐ : Weekend (\$)

Report Format: 0162-00

Lump Sum / I.B.I. (\$) 21100

TOTAL

350
10
360

Vehicle WC 4796Y
MSIF - 00
DOB: 15/12/17

11/01/18 @ 10.32am report to Catherine Thia via Meimien. (pending estimate breakdown & servicing record from repairer).

07/3/18 @ 11.37am report to Catherine Thia via Meimien.

07/3/18 @ 3.44pm Lucy Ng informed C/A via Meimien.

08/3/18 @ 9.17am informed Donald C/A & Ex \$2000 by email.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18000391/Sqd3

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 08-01-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	WC 4796Y
Policy No. B28626097MKC	Coverage (\$)	0.00
Claim No. 541659	Excess (\$)	2,000.00
Assign From MERIMEN (CATHERINE THIA)	Assign Date	08/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date 15/12/2017	Inspection Date 08/01/2018
Survey held at 42A SUNGAI KADUT STREET 1	
Repairer SAMWOH CORPORATION PTE LTD	

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Dec 2017		08 Jan 2018 10:39 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	SAMWOH READY MIX PTE LTD, Co. Reg. No.: 200409069N	Date of Loss:	15/12/2017 10:00 - :59
Vehicle Reg. No.:	WC4796Y	Policy/Cover Note No.:	B28626097MKC (Comprehensive) Coverage: 17/11/2017 - 16/11/2018
Claim Type:	OD / 541659	Excess:	S\$2,000.00
Repairer:	Samwoh Corporation Pte Ltd (HQ) 25E Sungei Kadut Street 1, 729333 Sungei Kadut - Tel: 6269 7288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 09/01/2018]		
Driver/Custodian:	RENGAN KARUPPAIAH (34 / Male), NRIC: G6731692X, Tel: +6593709330		
Adj Asp. Remarks:	Please revert and survey by today. Surveyor, please check on the market value and rebates to determine whether the vehicle is economical to repair. Please also check brake system, tyres conditions and also the steering wheel system if they are in efficient conditions as our insured indicated that the steering wheel was locked and unable to shift to right. Also request for the servicing records. Thank you		

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

ALL ASSOCIATED TASKS
[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Vimmala D/O Raja Singam

From: Adeline Lee <adeline.lee@lchlockton.com.sg>
Sent: Monday, 8 January, 2018 9:47 AM
To: Eng Huey Ni
Cc: Lynn Wee; Vimmala D/O Raja Singam
Subject: RE: Accident involving WC4796Y at Woodland Avenue 5 on 15 December 2017 (hit onto tree) (17075)
Attachments: WC4796Y Quotation.pdf

Dear Huey Ni

Please see attached for your further action.

The damaged vehicle is now at Samwoh's workshop at 42A Sungei Kadut Street 1, Singapore 729347 and please contact the following PIC to conduct survey:-

Mr. Wong Kok Fu - 9827 0155
Mr. Jou Chung Fat - 96444018

Best Regards
Adeline Lee
LCH Lockton Pte Ltd
Insurance Brokers and Consultants
No. 6 Raffles Quay #22-00
Singapore 048580
DID : (+65) 6439 4166
Tel : (+65) 6221 3366 , Fax : (+65) 6220 9497
Email: adeline.lee@lchlockton.com.sg

From: Adeline Lee
Sent: Tuesday, 2 January 2018 1:18 PM
To: 'Eng Huey Ni' <HueyNi_Eng@sg.msiga.com>
Cc: Lynn Wee <lynn.wee@lchlockton.com.sg>; Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msiga.com>
Subject: RE: Accident involving WC4796Y at Woodland Avenue 5 on 15 December 2017 (hit onto tree) (17075)

Dear Huey Ni

Note your advice. We will inform Samwoh on the same.

Best Regards
Adeline Lee
LCH Lockton Pte Ltd
Insurance Brokers and Consultants
No. 6 Raffles Quay #22-00
Singapore 048580
DID : (+65) 6439 4166
Tel : (+65) 6221 3366 , Fax : (+65) 6220 9497
Email: adeline.lee@lchlockton.com.sg

From: Eng Huey Ni [mailto:HueyNi_Eng@sg.msiga.com]
Sent: Tuesday, 2 January 2018 12:10 PM
To: Adeline Lee <adeline.lee@lchlockton.com.sg>
Cc: Lynn Wee <lynn.wee@lchlockton.com.sg>; Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msiga.com>
Subject: RE: Accident involving WC4796Y at Woodland Avenue 5 on 15 December 2017 (hit onto tree) (17075)

WITHOUT PREJUDICE

Our Ref: M541659

Hi Adeline,

Thanks for taking my call.

Cynthia has left our company. My colleague Mala and I are the officer-in-charge for this case.

Please advise the workshop personnel to put up estimate (based on visible damages) and forward a copy to us before our surveyor go down to survey. Any internal parts can put up later as supplementary.

Huey Ni

From: Adeline Lee [<mailto:adeline.lee@lchlockton.com.sg>]
Sent: Tuesday, 2 January 2018 11:59 AM
To: Cynthia Tan <cynthia_tan@sg.msiga-asia.com>
Cc: Lynn Wee <lynn.wee@lchlockton.com.sg>; Eng Huey Ni <HueyNi_Eng@sg.msiga-asia.com>
Subject: RE: Accident involving WC4796Y at Woodland Avenue 5 on 15 December 2017 (hit onto tree) (17075)

Dear Cynthia

Have your surveyor contacted the workshop's PIC to conduct survey? Please advise status.

Best Regards
Adeline Lee
LCH Lockton Pte Ltd
Insurance Brokers and Consultants
No. 6 Raffles Quay #22-00
Singapore 048580
DID : (+65) 6439 4166
Tel : (+65) 6221 3366 , Fax : (+65) 6220 9497
Email: adeline.lee@lchlockton.com.sg

From: Joyce Poh
Sent: Friday, 22 December 2017 2:32 PM
To: cynthia_tan@SG.msiga-asia.com; Adeline Lee <adeline.lee@lchlockton.com.sg>
Cc: Lynn Wee <lynn.wee@lchlockton.com.sg>
Subject: FW: Accident involving WC4796Y at Woodland Avenue 5 on 15 December 2017 (hit onto tree) (17075)

Dear Cynthia

Append below advice for your attention.

Please assist.

Thanks & Best Regards
Joyce Poh

From: Donald Jesus Molina Go [<mailto:donald.go@samwoh.com.sg>]
Sent: Friday, December 22, 2017 12:00 PM
To: Joyce Poh <joyce.poh@lchlockton.com.sg>
Cc: Lynn Wee <lynn.wee@lchlockton.com.sg>; Insurance Dept <grp.insurance@samwoh.com.sg>; Adeline Lee

<adeline.lee@lchlockton.com.sg>

Subject: Re: Accident involving WC4796Y at Woodland Avenue 5 on 15 December 2017 (hit onto tree) (17075)

Dear Ms. Joyce,

As per conversation, we would like to request for survey pending our repair quotation because our workshop is the midst of preparing quotation of damage parts.

The subject vehicle is now at our workshop at 42A Sungei Kadut Street 1, Singapore 729347.

Contact person;

Mr. Wong Kok Fu - 9827 0155

Mr. Jou Chung Fat - 96444018

Best regards,

Donald

Best Regards,

Donald

DID 63652639

HP 93819627

On Wed, Dec 20, 2017 at 5:27 PM, Adeline Lee <adeline.lee@lchlockton.com.sg> wrote:

Dear Donald

Received the IDAC & police report . We shall forward the same to MSIG

Look forward to receiving the estd repair cost.

Best Regards

Adeline Lee

LCH Lockton Pte Ltd

Insurance Brokers and Consultants

No. 6 Raffles Quay #22-00

Singapore 048580

DID : (+65) 6439 4166

Tel : (+65) 6221 3366 , Fax : (+65) 6220 9497

Email: adeline.lee@lchlockton.com.sg

From: Donald Jesus Molina Go [<mailto:donald.go@samwoh.com.sg>]

Sent: Wednesday, 20 December 2017 4:20 PM

To: Adeline Lee <adeline.lee@lchlockton.com.sg>

Cc: Lynn Wee <lynn.wee@lchlockton.com.sg>; Insurance Dept <grp.insurance@samwoh.com.sg>
Subject: Accident involving WC4796Y at Woodland Avenue 5 on 15 December 2017 (hit onto tree) (17075)

Dear Ms. Adeline Lee,

Attached please find our idac report and police report.

Kindly inform MSIG that we are pending for repair quotation.

Best regards,

Donald

DID 63652639

On Mon, Dec 18, 2017 at 10:41 AM, Adeline Lee <adeline.lee@lchlockton.com.sg> wrote:

Dear Donald

We refer to the above accident.

Please note MSIG reply which is self-explanatory for your necessary action.

Best Regards

Adeline Lee
LCH Lockton Pte Ltd
Insurance Brokers and Consultants
No. 6 Raffles Quay #22-00
Singapore 048580

DID : (+65) 6439 4166
Tel : (+65) 6221 3366 , Fax : (+65) 6220 9497
Email: adeline.lee@lchlockton.com.sg

From: Eng Huey Ni [mailto:HueyNi_Eng@sg.msig-asia.com]
Sent: Monday, 18 December 2017 10:19 AM
To: Adeline Lee <adeline.lee@lchlockton.com.sg>
Cc: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>
Subject: RE: Accident involving WC4796Y at Woodland Avenue 5 on 15 December 2017 (hit onto tree) (17075)

Hi Adeline,

Thanks for taking my call just. Some amendment on the email below.

We will still require the accident report to be filed at IDAC so that there is a record of this accident and the accident report in the Merimen Database.

Strictly on a special case basis, we will allow the reporting at IDAC without the vehicle. Please request your driver to bring along the necessary documents (e.g. police report, driving license, certificate of insurance). If he/she encounter any problem during reporting, please get the IDAC personnel to call me or Mala for approval to do reporting w/o vehicle.

We await the IDAC report + police report and the estimate before we assign the case to our surveyor. We note your request to get the appointed surveyor to liase with Donald at his DID 63652639 or HP 93819627 on the survey.

Thank you.

Huey Ni

From: Vimmala D/O Raja Singam
Sent: Monday, 18 December 2017 10:06 AM
To: Adeline Lee <adeline.lee@lchlockton.com.sg>
Cc: Eng Huey Ni <HueyNi_Eng@sg.msig-asia.com>
Subject: RE: Accident involving WC4796Y at Woodland Avenue 5 on 15 December 2017 (hit onto tree) (17075)

Hi Adeline,

Thank you for the email.

MEGASTONE HOLDINGS PTE LTD

108RT 42A WORKSHOP

REPAIR & REGISTER FORM

Project/ Cost Centre:

Vehicle/ Machinery No.:

Date/ Time In:

Kilometers:

PR: 13288

PR: 13305

PR:

PR:

PR: 13288
PR: 13305
PR:
PR:
Date/ Time In: 24/2/17
Kilometers: 169702

Engine System/ Transmission System/ Gear Box System/ PTO System/ Clutch System/ Brake System
Electrical System/ Wire System/ Fuel System/ Steering System/ Undercarriage System/ Air System
Aircon System/ Servicing Oil/ Cabin/ Bucket/ Bodywork/ Paintwork/ Speed Limiter/ LTA Inspection
Accident Repair/ Insurance Claim/ Claim Third Party/ Hit to Third Party Vehicle

	Adj/ Check	Replace	Remarks		Adj/ Check	Replace	Remarks		Adj/ Check	Replace	Remarks
Overhaul Engine/ Oil Leak/ Excretive Engine Oil Consumption/ Overheat	✓			Front/ 2nd/ King Pin/ Oil Seal/ Hub Bolt/ Air Hose	✓			Center Hub Bolt/ Oil Seal/ Air Hose	✓		
Top-Overhaul Engine/ No Power/ Overheat	✓			Brake Pump/ Lining/ Drum/ Brg Outer/ Inner/ LH/ RH	✓			Brake Pump/ Lining/ Drum/ Brg Outer/ Inner/ LH/ RH	✓		
Engine Mounting/ Gear Box Mounting/ Bracket Support	✓			Overhaul Center Gear Box/ Rear Gear Box/ Speed Box/ Diff Seal/ PTO Gear Box/ Hi/Low Wiring	✓			Rear Hub Bolt/ Oil Seal/ Air Hose	✓		
Fuel Pump/ Injector/ Turbo-Charge/ Fuel Hose	✓			Front/ 2nd/ Absorber/ Leaf Spring/ U Bolt/ Center Bolt/ Pin/ Bush LH/ RH	✓			Brake Pump/ Lining/ Drum/ Brg Outer/ Inner/ LH/ RH	✓		
Timing Belt/ Idle Bearing/ Air Con Pulley/ Water Pump	✓			Drag Link/ 2nd/ Tie Rod End/ Ball Joint	✓			Rear Leaf Spring/ U Bolt/ Center Bolt/ Torque Bush/ Trunnion Shast/ Bush/ Bolt/ LH/ RH	✓		
Top-Fan Clutch Oil/ Fan Plate/ Fan/ Air Con Belt	✓			Pro Shaft/ PTO Shaft/ Coupling/ Front/ Rear	✓			Gearshuft Gear Lever/ Cable/ Ball Joint	✓		
Radiator Core/ Flushing/ Spare Water Tank	✓			Wiring System/ Lighting System/ Wind Motor	✓			Mixer Drum/ Cable/ Roller/ PTO Shaft/ Coupling	✓		
Up/ Lower/ Bottom/ Pass/ L/ Hose/ Pipe/ Coolant	✓							Battery/ Batter Water/ Brake Fluid	✓		2L
Air System/ Air valve/ Air Dryer/ Pedal Valve/ Kit	✓							Battery Charging Condition	-		
Cabin Absorber/ Absorber Air Spring Mounting/ Coil Spring/ Actuator Valve/ Stopper/ Cylinder Kit/ Driver Seat/ Seat											
Fuel Tank/ Bleed Air Out of Fuel System/ Clean Fuel Line System/ Washer (Lack of Fuel, Top Fuel/ Fuel With Water Clogged/ Fuel Dirty)											
Clutch Disc() Cover() Bearing() Grease Hose() Flywheel/ Seal() Shaft/ Bush() Fork()											
Clutch Master Pump() Clutch Booster Pump() (Used IMPROPER/ WEAR,TEAR)											
Servicing/ Engine Oil(3L) Speed Box Oil(10L) Gear Oil(40L) Hyd Motor Oil(5L)											
Air Filter() Oil Filter(2) Gas Filter() T/M Gear Oil() Fuel Filter(2) Hyd Filter() Ad-blue Filter()											
LTA() STA() VICOM() IIC() IU() Black Smoke() Inspection() Wiring System()											
Light System() Wheel Alignment() General Services()											

Remark:

Servicing

Top Up:	Bearing Grease(\$)	Greasing(\$)	Grease Nipple(pcs/\$)	\$
Supply Materials:	H4(pcs/\$)	H3/H7(pcs/\$)	Bulb(pcs/\$)	Fuse(pcs/\$) \$
	Air Tube()	Connector(pcs/\$)	Mudguard Rubber/Bolt(Set/\$)	\$
	Fuel Hose(FT/&)	Hose Clip(pcs/\$)	Battery Cable(FT/\$)	\$
	Battery Clamp(pcs/\$)	Wire()	Fire Extinguisher ABC DRY 1KG()	\$
	No Smoking Sticker()	Max 60km/ 30km/H Sticker()	Green Sticker()	\$

Date/ Time In, Out: 7/2 0830-1500 TRANSPORTATION TRIP:

Date/ Time In, Out: 7/2 WORKING HOUR (On Site)

Date/ Time In, Out: 7/2 7pm to 5pm 7/2 WORKING HOUR (42A)

Person In-Charge Name:

Contact Number:

BACK CHARGE:

Man 1 Hour 5 Price \$

Man 2 Hour 4 Price \$

Serviced By Total: \$

Kiat, BC, Hock, Das, Shiang, Diao, Ng, SYK

Murugesan, Prasath, Rana, Jwule,

* DRIVER MUST WAIT AT RESTING AREA, NO LOITERING ALLOW IN WORKSHOP AREA.
司机必须在休息区等待，禁止在车间游荡。

MEGASTONE HOLDINGS PTE LTD

REPAIR & REGISTER FORM

108RT 42A WORKSHOP

Project / Cost Centre

Vehicle / Machinery No :

Engine System / Transmission System / Gear Box System / PTO System / Clutch System / Brake System
Electrical System / Wire System / Fuel System / Steering System / Under Carriage System / Air System
Air Con System / Servicing Oil / Cabin / Bucket / Bodwork / Plantwork / Speed Limiter / LTA Inspection
Accident Repair / Insurance Claim / Claim Third Party / Hit To Third Party Vehicle

Date / Time In: 31-8-17

Km/h : 188388

	Adj / Check /	Prplace	Remarks	Adj / Check /	Prplace	Remarks	Adj / Check /	Prplace	Remarks
Overhaul Engine / Oil Leak / Excessive Engine Oil Consumption / Overheat	✓					Front / 2nd / King Pin / Oil Seal / Hub Bolt / Air Hose			Center Hub Bolt / Oil Seal / Air Hose
Top-Overhaul Engine / No Power / Overheat	✓					Brake Pump / Lining / Drum / Brg Outer / Inner /	✓		Brake Pump / Lining / Drum / Brg Outer / Inner / LH/RH
Engine Mounting / Gear Box Mounting / Bracket Support	✓					Overhaul Center Gear Box / Rear Gear Box / Speed / Diff Seal / Pto Gear Box / HI / Low Wiring	✓		Rear Hub Bolt / Oil Seal / Air Hose
Fuel Pump / Injector / Turbo-Charger / Fuel Hose	✓					Front / 2nd / Absorber / Leaf Spring / U Bolt / Pin / Bush LH/RH	✓		Brake Pump / Lining / Drum / Brg Outer / Inner / LH/RH
Timing Belt / Idle Bearing / Access Pulley / Water Pump	✓					Drag Link / 2nd / Tie Rod End / Ball Joint			Rear Leaf Spring / U Bolt / Center Bolt / Torque Bush
Fan clutch oil / Fan Belt / Fan / Air Con Belt	✓					Pro Shaft / Pto Shaft / Coupling / Front / Rear	✓		/ Trunnion Shaft / Bush / Bolt / LH/RH
Radiator Core / Flushing / Spare Water Tank	✓					Wireing System / Lighting System / Wing Motor	✓		Gearshift Gear Lever / Cable / Ball Joint
Up / Lower / Bottom / Pass / L / Hose / Pipe / Coolant	✓								Mixer Drum / Cable / Roller / PTO Shaft / Coupling
Air System / Air Valve / Air Dryer / Pedal Valve / Kit	✓								Battery / Battery Water / Brake Fluid
Cabin Absorber / Absorber Air Spring Mounting / Coil Spring / Actuator Valve / Stopper / Cylinder Kit / Driver Seat / Seat									
Fuel Tank / Bleed Air Out of Fuel System / Clean Fuel Line System / Washer									
(LACK OF FUEL , TOP FUEL / FUEL WITH WATER CLOGGED / FUEL DIRTY)									
Clutch Disc () Cover () Bearing () Grease Hose () Flywheel / Seal () Shaft / Bush ()									
Fork () Clutch Master Pump () Clutch Booster Pump () (USED IMPROPER / WEAR,TEAR)									
Servicing / Engine Oil (35 L) Speed Box Oil (L) Gear Oil (L) Hyd Motor Oil (L)									
Air Filter () Oil Filter (2) Gas Filter () T/M Gear Oil () Fuel Filter (2) Hyd Filter ()									
TAI () STA () VICOM () JIC () IU () Black Smoke () Inspection () Wiring System ()									
Lighting System () Wheel Alignment () General Services ()									

Services

Top-Up :	Bearing Grease : (\$) Greasing (\$ ✓) Grease Nipple (pcs / \$)	\$
Supply Materials :	H4 (pcs / \$) H3/H7 (pcs / \$) Bulb (pcs / \$) Fuse (pcs / \$)	\$
	Air Tube () Connector (pcs / \$) Mudguard Rubber / Bolt (Set / \$)	\$
	Fuel Hose (FT / \$) Hose Clip (pcs / \$) Battery Cable (FT / \$)	\$
	Battery Clamp (pcs / \$) Wire () Fire Extinguisher ABC DRY 1KG ()	\$
	No Smoking Sticker () Max 60km/30km/h Sticker () Green Sticker ()	\$

TRANSPORTATION TRIP : \$

Date/Time In/Out : 1320 - 1600 WORKING HOUR (On Site) Man Hour Price \$

Date/Time In/Out : 10-30 to 11-10 WORKING HOUR (42A) Man Hour Price \$

Person-In-Charge Name : Serviced By SKY Soo Total \$

Contact Number : Kint, Bc, Hock, Murugesan, Das, Rana, Jwule, Diao

BACK CHARGE : SYK, Prasath, Ng, Fo Chong

DRIVER MUST WAIT AT RESTING AREA, NO LOITERING ALLOW IN WORKSHOP AREA

司机必须在休息区等待, 禁止车间游荡



26th January 2018

MSIG Insurance (Singapore) Pte Ltd
4 Shenton Way, #21-01, SGX Centre 2
Singapore 068807

MSIG claim reference: 541659

Attention: Motor Claims Department

Dear Sir/ Madam,

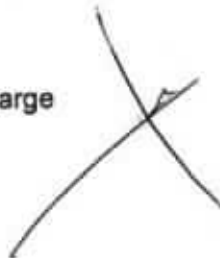
Quotation to supply labour, parts, necessary equipment and tools for the repair of WC4796Y.

Description	Qty	U/Price	Total Price
Front panel	1 pc		
Front windscreen glass	1 pc		
Front windscreen rubber	1 pc		
Front panel lock	2 pcs		
Front panel grille	1 pc		
Front wiper panel	1 pc		
Front wiper arm	1 pc		
Front wiper blade	1 pc		
Front bumper	1 pc		
Front bumper bracket	1 pc		
Front headlamp LH	1 pc		
Front side lamp	1 pc		
Front fog lamp front bumper grille	1 pc		
Air con coil	1 pc		
Air con blower	1 pc		
Front cabin bracket	1 pc		
Front cabin cross member	1 pc		
Front radiator	1 pc		
Inter cooler	1 pc		
Fan blade	1 pc		
Fan cover	1 pc		
Fan bracket	1 pc		
Front center panel	1 pc		
Labour Charge			
To remove & refix engine and gear box	1 job		
To R&R air con system, top up air con gas	1 job		
To repair & remove front cabin damaged parts	1 job		
To remove & refix front radiator and inter cooler	1 job		
To remove & refix front axle	1 job		
To putty & spray painting	1 job		

To remove & refix front windscreen glass	1 job		
		Total cost:	\$35,000.00
		7% GST	\$2,450.00
		Grand Total	\$ 37,450.00

Thanks,

Jou Chung Fat
Workshop In-charge



We will approve for not reporting at the IDAC centre since the vehicle is badly damaged.

Please inform our insured to forward us a copy of the police report and the estimate before we arrange for survey.

Thank you.

Mala (Ms)

Senior Admin Officer, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingam@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us

on :    

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--
Best Regards,

Donald Go

Administrator

DID 63652639

HP 93819627

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Personal Information and Data, please see our Privacy Policy and Notice at <http://www.lchlockton.com.sg/privacy-policy-and-notice>

Shiau Chan (LKKAUTO)

From: Donald Jesus Molina Go <donaId.go@samwoh.com.sg>
Sent: Thursday, 12 July 2018 2:36 PM
To: Shiau Chan (LKKAUTO)
Cc: Insurance Dept; Wong Kok Fu; SUR
Subject: Re: Request for document (WC4796Y) Service record

Dear Shiau Chan,

Kindly inform MSIG that we will accept the lump sum settlement. We will issue invoice as follows:

Being Lump Sum Repair Cost \$ 21,100.00
Less : Policy Excess \$ 2,000.00
Sub Total \$ 19,100.00
Plus: 7% GST \$ 1,337.00
Grand Total \$ 20,437.00

Kindly request cheque to MEGASTONE HOLDINGS PTE LTD

Best regards,
Donald

On Fri, Jun 29, 2018 at 12:09 PM, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Donald,

Can we confirm repair cost at Lump Sum \$21,100.00 before excess \$2,000.00 & GST?

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 4 June 2018 4:06 PM

To: Donald Jesus Molina Go <donaId.go@samwoh.com.sg>

Shiau Chan (LKKAuto)

From: Donald Jesus Molina Go <donaId.go@samwoh.com.sg>
Sent: Monday, 7 May 2018 1:37 PM
To: Shiau Chan (LKKAuto)
Cc: Sebastian Yeang (LKK Auto); Insurance Dept; Wong Kok Fu; SUR
Subject: Re: Request for document (WC4796Y) Service record
Attachments: 20180116_133940.jpg; 20180116_133958.jpg; SAM_3409.JPG

Dear Shiau Chan,

We wish to highlight with you the cost we incur which is not included in your first offer.

1. Aircon Blower \$501.00
2. Fan Blade \$ 800.00
3. Fan Cover \$ 200.00
4. Fan Bracket \$ 150.00

Labour to remove & refix engine and gear box \$2,500.00
To remove and refix front axle \$3,000.00

I attached some of the photographs.

Kindly let us have your breakdown for parts and labour.

Thanks,
Donald
DID 63652639

On Mon, May 7, 2018 at 11:44 AM, Shiau Chan (LKKAuto) <siewsc@lkkauto.com> wrote:

Dear Donald,

Offer Lump Sum \$19,900.00 before excess \$2,000.00 & GST.

Kindly confirm.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 8 March 2018 9:17 AM
To: Donald Jesus Molina Go; Sebastian Yeang (LKK Auto)
Cc: Insurance Dept; Wong Kok Fu; SUR
Subject: RE: Request for document (WC4796Y) Service record

Dear Donald,

As instructed by our client MSIG Insurance, please proceed to repair the insured vehicle **WC4796Y (excess \$2,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 7 March 2018 11:30 AM
To: Donald Jesus Molina Go <donald.go@samwoh.com.sg>; Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>
Cc: Insurance Dept <grp.insurance@samwoh.com.sg>; Wong Kok Fu <kokfu.wong@megastone.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: Request for document (WC4796Y) Service record

Dear Donald,

Please find the attached of our surveyor's marking estimate.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Donald Jesus Molina Go [<mailto:donald.go@samwoh.com.sg>]
Sent: Thursday, 1 March 2018 5:37 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>
Cc: Insurance Dept <grp.insurance@samwoh.com.sg>; Wong Kok Fu <kokfu.wong@megastone.com.sg>; SUR <sur@lkkauto.com>
Subject: Re: Request for document (WC4796Y) Service record

Dear Shiau and Sebastian,

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Dec 2017 14:25	Cim Veh Model Changed	(201615) ISUZU CYH52S 15.7 D (M).	[I] Pang Xiu Shi
2	20 Dec 2017 14:25	Cim Created	Reg No: WC4796Y. Policy No: B28626097MKC. Acct Date: 2017/12/15. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification, Created from SAS:MVA117166176	[I] Pang Xiu Shi
3	08 Jan 2018 10:19	Notification Status Changed	Ins.Status => Incoming Claim	[I] Vimmala D/O Raja Singam
4	08 Jan 2018 10:19	Cim Registration Modified	Setl.Type:3->0. Rep:1137->200544. Claim Type:SC->OD. Init.Est.->20,000 - 25,000.	[I] Vimmala D/O Raja Singam
5	08 Jan 2018 10:20	Cim Registration Modified	Excess: -> 2000.00.	[I] Vimmala D/O Raja Singam
6	08 Jan 2018 10:25	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert first. Surveyor, please check on the market value and rebates to determine whether the vehicle is economical to repair. Thank you.	[I] Vimmala D/O Raja Singam
7	08 Jan 2018 10:25	Adj Next Rpt Changed	Next Rpt:Im. Advice, Due Date:2018/01/09	[I] Vimmala D/O Raja Singam
8	08 Jan 2018 10:25	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Vimmala D/O Raja Singam
9	08 Jan 2018 10:31	Assignment 1st Accessed		[A] Ho Pei Fang
10	08 Jan 2018 10:33	Adj Assignment Cancelled	IHS APPT FULL	[I] Vimmala D/O Raja Singam
11	08 Jan 2018 10:33	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Vimmala D/O Raja Singam
12	08 Jan 2018 10:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert and survey by today. Surveyor, please check on the market value and rebates to determine whether the vehicle is economical to repair. Please also check brake system, tyres conditions and also the steering wh	[I] Vimmala D/O Raja Singam
13	08 Jan 2018 10:39	Adj Next Rpt Changed	Next Rpt:Im. Advice, Due Date:2018/01/09	[I] Vimmala D/O Raja Singam
14	08 Jan 2018 10:39	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Vimmala D/O Raja Singam
15	08 Jan 2018 10:41	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
16	08 Jan 2018 14:18	Adj Adjuster Assigned	[None] -> Sebastian Yeang Wai Keen	[A] Nivitha Govindasamy
17	11 Jan 2018 09:58	Adj Rpt Initiated		[A] SHIAU CHAN
18	11 Jan 2018 10:07	Adj Im. Advice Submitted	Next Rpt:Final Rpt, Due Date:2018/02/07	[A] SHIAU CHAN
19	11 Jan 2018 10:07	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/02/07	[A] SHIAU CHAN
20	11 Jan 2018 10:32	Adj Mandate Request	Cur.Req:0.00:After undergoing the on site check, it is found that the steering do not have any issue in turning. (please refer to the video DSCN2168). However, the brake is not functioning during the on site test. This is because the air hose (air	[A] SHIAU CHAN
21	14 Feb 2018 09:20	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/02/07. Mandate Remarks: KIV update on repair assessment	[I] NG CHEN HOW
22	14 Feb 2018 09:20	Adj Mandate Set	Approved:0.00:KIV update on repair assessment	[I] NG CHEN HOW
23	07 Mar 2018 11:31	Adj Im. Advice Submitted	Next Rpt:Final Rpt, Due Date:2018/02/07	[A] SHIAU CHAN
24	07 Mar 2018 11:32	Adj Mandate Request	Cur.Req:27553.60:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
25	07 Mar 2018 15:44	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/02/07. Mandate Remarks: check items (\$1651) to be verified	[I] Eng Huey Ni
26	07 Mar 2018 15:44	Adj Mandate Set	Approved:25902.60:check items (\$1651) to be verified	[I] Eng Huey Ni

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1691762	11/01/2018 09:58	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	WC4796Y		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Vimimala D/O Raja Singam

Date: 07 Mar 2018

Preliminary Advice

Vehicle No	: WC4796Y	Accident Date	: 15/12/2017
Make	: ISUZU CYH52S	Policy No.	: B28626097MKC
Assignment Date	: 08/01/2018	Excess	: S\$2,000.00
Date of Inspection	: 08/01/2018	Est. Duration of Repair	: 12
Inspection At	: SAMWOH CORPORATION PTE LTD (HQ) 25E SUNGEI KADUT STREET 1 SINGAPORE 729333		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	36,303.60
Revised Amount	:S\$	25,902.60
Check Items (Estimated)	:S\$	1,651.00
Total	:S\$	27,553.60

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	60,000.00
COE / PARF Rebate	:S\$	14,259.00
Salvage Value	:S\$	
Margin for Repair	:S\$	45,741.00

Remarks

(X) The vehicle is economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis. WE HAVE NOT AUTHORISE REPAIR.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Catherine Thia Shi Yi

Date: 11 Jan 2018

Preliminary Advice

Vehicle No	: WC4796Y	Accident Date	: 15/12/2017
Make	: ISUZU CYH52S	Policy No.	: B28626097MKC
Assignment Date	: 08/01/2018	Excess	: S\$2,000.00
Date of Inspection	: 08/01/2018	Est. Duration of Repair	: 0.00
Inspection At	: SAMWOH CORPORATION PTE LTD (HQ) 25E SUNGEI KADUT STREET 1 SINGAPORE 729333		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	NOT READY
Revised Amount	:S\$	0.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	0.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	60,000.00
COE / PARF Rebate	:S\$	14,259.00
Salvage Value	:S\$	
Margin for Repair	:S\$	45,741.00

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

After undergoing the on site check, it is found that the steering do not have any issue in turning. (please refer to the video DSCN2168).

However, the brake is not functioning during the on site test. This is because the air hose (air-brake) leaked and air is coming out. The leak high possibility is due to the collision with the tree. The leak can be seen at video "DSCN2173".

The condition of the tyres were also in serviceable condition with a remaining tread depth of approximately 5mm each.

PENDING FOR ESTIMATE BREAKDOWN AND SERVICING RECORD FROM REPAIRER.

WE HAVE NOT AUTHORISE REPAIR.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 11 January, 2018 10:29 AM
To: Catherine Thia
Cc: SUR
Subject: RE: VEHICLE WC 4796Y (YOUR REF: 541659)
Attachments: DSCN2173.mp4

Dear Catherine,

Attached with 2nd video.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 11 January, 2018 10:26 AM
To: Catherine Thia <catherine_thia@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: VEHICLE WC 4796Y (YOUR REF: 541659)

Dear Catherine Thia,

After undergoing the on site check, it is found that the steering do not have any issue in turning. (please refer to the video DSCN2168).

However, the brake is not functioning during the on site test. This is because the air hose (air-brake) leaked and air is coming out. The leak high possibility is due to the collision with the tree. The leak can be seen at video "DSCN2173".

The condition of the tyres were also in serviceable condition with a remaining tread depth of approximately 5mm each.

2nd email will follow up with 2nd video "DSCN2173".

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Dear _____,

After undergoing the on site check, it is found that the steering do not have any issue in turning. (As shown in the video) → "DSCN2168"

However, the brake is not functioning ~~due~~ during the on site test. This is because the air hose (air brake) leaked and air is coming out. The leak & high possibility is due to the collision with the tree. The leak can be seen at video "DSCN2173"

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	9069N
Vehicle Details	
Vehicle No.:	WC4796Y
Vehicle to be Exported:	No
Intended De-registration Date:	09 Jan 2018
Vehicle Make:	ISUZU
Vehicle Model:	CYH52S
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	6WG1415487
Chassis No.:	JALCYH52SB7000178
Maximum Power Output:	-
Open Market Value:	\$146,975.00
Original Registration Date:	17 Nov 2011
First Registration Date:	17 Nov 2011
Transfer Count:	0
Actual ARF Paid:	\$7,349.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	

COE Expiry Date:	16 Nov 2021
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$37,011.00
COE Rebate Amount:	\$14,259.00
Total Rebate Amount:	\$14,259.00

The information contained herein is correct as at 09 Jan 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 18/12/2017 15:47
 Date Of Accident 15/12/2017 10:15
 Exact Location Of Accident WOODLANDS AVE 5 TO WOODLANDS AVE 12
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number WC4796Y
Insured/Policyholder
 Name Of Registered Owner SAMWOH READY MIX PTE LTD
 Co Reg No 10040906AN
 Email Address NOEMAIL
 Mobile Phone No (LOCAL) +65-93709330
 Alternative Phone No Office-93709330

Vehicle Particulars

Manufacturer VOLVO
 Model TRUCK
 Exact Purpose for which vehicle was being used at time of accident
 Are you claiming under your own insurance policy for repair to your vehicle? NO
 If No, Please state action to be taken REPORTING ONLY
 Vehicle Category COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number B 28626097 MKC
 Cover Note Number

Driver

Name of Driver RENGAN KARUPPAIAH
 Work Permit No G6731692X
 Date Of Birth 15/07/1983
 Occupation OUTDOOR
 Date Of Driving Pass 13/02/2015
 Driving Experience 2 YEARS AND 10 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-93709330

Fax Number	
Contact Number	OFFICE-93709330
E-Mail Address	NOEMAIL
Address	51 KRANJI CRESCENT #02-200 NORTH COAST LODGE
Postcode	S728661
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	WOODLANDS EAST N.P.C
Police Station Address	ROAD: 3 WOODLANDS DRIVE 63 , POSTCODE: 737890 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE SEE ATTACHED POLICE REPORT. ATTENDED BY : SUSAN

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	TREE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

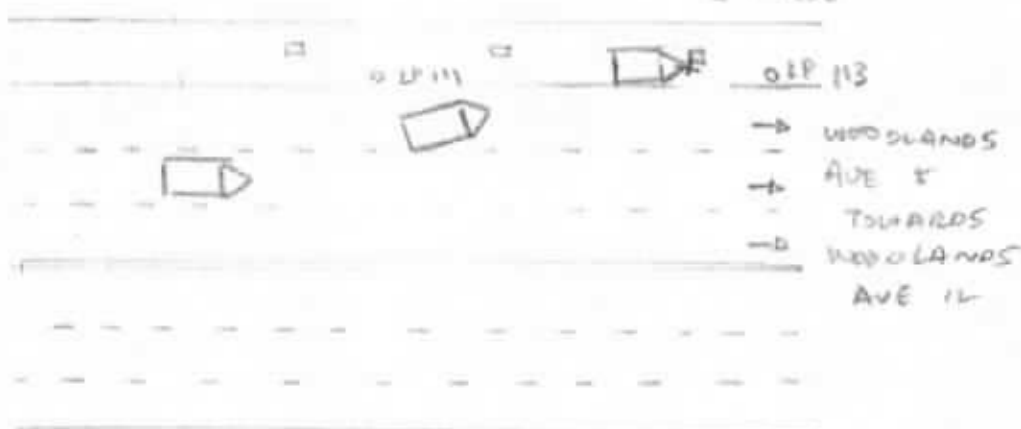
Email Address

Sketch Plan

SKETCH PLAN

YES - NO 4796 Y

Q • TRUE



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Drive Wps

DECLARATION

I/We declare the foregoing particulars are true in every respect.

18 DEC 2017

Policyholder's Signature
Date & Time:

Driver's Signature _____
(If driver is not the policyholder)
Date & Time _____

IDAC BUKIT BATOK (VAC)
511 Bukit Batok Street 23
Singapore 659545
Tel: 6560 3312 Fax: 6569 0722
Email: vacbb@singnet.com.sg

Reporting Centre Personnel's Signature
Name: _____
td/C/PIN No. _____

Sketch Plan #2

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

IDAC BUKIT BATOK (VAC)
 511 Bukit Batok Street 23
 Singapore 659545
 Tel: 6560 3312 Fax: 6569 0722
 Email: vacbb@singnet.com.sg

18 DEC 2017

Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

PR



**SINGAPORE
POLICE FORCE**



T/20171215/2117

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

1 of 3

Report No. T/20171215/2117

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 15/12/2017 17:12		Vide Report No.:		Station Diary No.: 130	
Name of Informant: RENGAN KARUPPAIAH		Address: 51 KRANJI CRESCENT #02-200 NORTH COAST LODGE SINGAPORE 728661			
ID Type / ID No.: FIN NO / G6731692X		Contact No.: Home/Office: Mobile: 93709330			
Nationality: INDIAN		Email:			
Sex: Male	Age: 34	Date of Birth: 15/07/1983	Type of Informant: Driver		
Race: Indian		Language: English		Institution / School Name:	
Occupation: Lorry driver		Driving Licence Information: Class: 2B,3,4		Date of Expiry:	

Type of Accident:	Non-Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 15/12/2017 10:15	Type of Location: Straight Road
Location: Along Road 1 Traveling Toward Road 2 WOODLANDS AVENUE 5 WOODLANDS AVENUE 12 Lamp Post Number: 113				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: No Traffic
Type of Collision: Moving Vehicle Against - Road Divider/Kerb/Railings				Anyone conveyed by ambulance: No

WC4796Y	Lorry				Slightly Damaged	0
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Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

PR



SINGAPORE POLICE FORCE



T/20171215/2117

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

2 of 3

Report No. T/20171215/2117

CONTINUATION OF REPORT

Name	RENGAN KARUPPAIAH	ID No.	G6731692X
Related Vehicle	WC4796Y (Lorry)	Contact No.	93709330
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,3,4 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 15/12/2017 at about 1015hrs, I was driving my mixer Truck bearing registration number WC4796Y from Woodlands Avenue 5 towards Woodlands Avenue 12. It was a 3 lane road so I was on the middle lane. I know I am driving a heavy vehicle so I wanted to change lane to the left lane which was the slower lane.

While I change lane, I discovered that my mixer truck steering wheel was lock and I can't shift to the right side. my mixer truck then went straight to hit a big tree and the tree fell on the grass patch. My vehicle also damages, the damages was Windscreen crack and my whole front part of the vehicle was dented.

After hitting the tree, I came down of my vehicle to take a look at the damages and called my office which was located at 51 Kranji crescent to informed regards of the accident. My manager namely: Gary, Hp:96759252 then came down to take a look on my vehicles damages.

At about 1054hrs. Two traffic Police officers then arrived at my scene and they straight away checked for my injuries. They then interviewed me regarding the accident and they also took down my particular. After which they left. No ambulance was at scene.

I wish to informed that the police did not give me any report number. My mixer truck have an inbuild camera. I lodged this report for my insurance claims. This is the first time such incident have happened to me.

PR



SINGAPORE
POLICE FORCE



T/20171215/2117

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 S
Tel No: 1800-7679999 SINGAPORE 737890

3 of 3

Report No. T/20171215/2117

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
J/
Sgt 1 GLENN SEET YONG SHENG

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:

TR /

Contact No:

Signature:

SN 130

Authentication
NP163

Singapore Police Force

Signature Of Informant:

R. Kamalraj

Date/Time:

15/12/2017 17:12

Classification Of Case:



05th Jan 2018

LCH Lockton Pte Ltd
Insurance Brokers and Consultants
No. 6 Raffles Quay #22-00
Singapore 048580
Tel : (+65) 6221 3366 , Fax : (+65) 6220 9497

Attention: Motor Claims Department

Dear Sir/ Madam,

Estimated quotation for the repair of WC4796Y

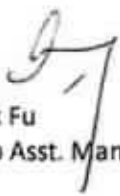
Base on the present condition of the truck, we are providing the estimated quotation (Exclude engine & transmission gearbox damage, due to unable to assess) for the repair of WC4796Y as follow.

To supply workmanship to repair and replacement of damaged parts including intercooler, radiator, air conditioner, wiring, painting and all external damage parts.

Total lump sum: S\$25,000.00

- Note: Final quote will be based on another assessment after we are able to remove away those damaged parts.

Thanks,


Wong Kok Fu
Workshop Asst. Manager



01ST March 2018

MSIG Insurance (Singapore) Pte Ltd
4 Shenton Way, #21-01, SGX Centre 2
Singapore 068807

MSIG claim reference: 541659

Attention: Motor Claims Department

Dear Sir/ Madam,

Quotation to supply labour, parts, necessary equipment and tools for the repair of WC4796Y.

Description	Qty	U/Price	Total Price
Front panel ✓ CRA	1 pc	\$ 1,136.00	\$ 1,136.00
Front windscreen glass ✓ CRA	1 pc	\$ 1,629.00	\$ 1,629.00
Front windscreen rubber ✓ MEC	1 pc	\$ 405.00	\$ 405.00
Front panel lock ✓ DMG	2 pcs	\$ 90.00	\$ 180.00
Front panel grille ✓ CRA	1 pc	\$ 1,067.00	\$ 1,067.00
Front wiper panel ✓ DT	1 pc	\$ 500.00	\$ 500.00
Front wiper arm ✓ DT	1 pc	\$ 124.38	\$ 124.38
Front wiper blade ✓ MEC	1 pc	\$ 48.22	\$ 48.22
Front bumper ✓ DT	1 pc	\$ 1,290.00	\$ 1,290.00
Front bumper bracket ✓ DT	1 pc	\$ 320.00	\$ 320.00
Front headlamp LH ✓ CRA	1 pc	\$ 351.00	\$ 351.00
Front side lamp ✓ CRA	1 pc	\$ 56.00	\$ 56.00
Front fog lamp front bumper grille ✓ CRA	1 pc	\$ 250.00	\$ 250.00
Air con coil ✓ BT	1 pc	\$ 550.00	\$ 550.00
Air con blower ? ✓ CRA	1 pc	\$ 501.00	\$ 501.00
Front cabin bracket ✓ DMG	1 pc	\$ 1,874.00	\$ 1,874.00
Front cabin cross member ✓ BT	1 pc	\$ 794.00	\$ 794.00
Front radiator ✓ BT	1 pc	\$ 6,064.00	\$ 6,064.00
Inter cooler ✓ DT	1 pc	\$ 4,631.00	\$ 4,631.00
Fan blade ? ✓ CRA	1 pc	\$ 800.00	\$ 800.00
Fan cover ? ✓ Defina	1 pc	\$ 200.00	\$ 200.00
Fan bracket ? ✓ BT	1 pc	\$ 150.00	\$ 150.00
Front center panel ✓ CRA	1 pc	\$ 1,533.00	\$ 1,533.00
Sub-total:			\$ 24,453.60
Labour Charge			
To remove & refix engine and gear box	1 job	\$ 2,500.00	\$ 2,500.00
To R&R air con system, top up air con gas	1 job	\$ 1,500.00	\$ 1,500.00
To repair & remove front cabin damaged parts	1 job	\$ 3,000.00	\$ 3,000.00
To remove & refix front radiator and inter cooler	1 job	\$ 500.00	\$ 500.00
To remove & refix front axle	1 job	\$ 3,000.00	\$ 3,000.00
To putty & spray painting	1 job	\$ 1,000.00	\$ 1,000.00

have checked
parts prices here
views.

12 days.

* 700
800
2000
700
* 600
800

To remove & refix front windscreen glass	1 job	\$ 350.00	\$ 350.00
		Sub-total:	\$ 11,850.00
		Total cost:	\$36,303.60
		7% GST	\$2,541.25
		Grand Total	\$ 38,844.85

Thanks,

Wong Kok Fu
Workshop Asst. Manager

- Sebastian,
- Lump Sum Repair.
 - Quotation Mark Item Photo
 - Photo After Paint

[Signature]
7/3/18

LIKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	20 Dec 2017 14:25	Clin Veh Model Changed	[201615] ISUZU CYH52S 15.7 D (M).		[I] Pang Xiu Shi
2	20 Dec 2017 14:25	Clin Created	Reg No: WC4796Y. Policy No: B28626097MKC. Acct Date: 2017/12/15. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MVA117166176		[I] Pang Xiu Shi
3	08 Jan 2018 10:19	Notification Status Changed	Ins.Status => Incoming Claim		[I] Vimmala D/O Raja Singam
4	08 Jan 2018 10:19	Clin Registration Modified	Setl.Type:3->0. Rep:1137->200544. Claim Type:SC->OD. Init.Est.->20,000 - 25,000.		[I] Vimmala D/O Raja Singam
5	08 Jan 2018 10:20	Clin Registration Modified	Excess: -> 2000.00.		[I] Vimmala D/O Raja Singam
6	08 Jan 2018 10:25	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert first. Surveyor, please check on the market value and rebates to determine whether the vehicle is economical to repair. Thank you.		[I] Vimmala D/O Raja Singam
7	08 Jan 2018 10:25	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/01/09		[I] Vimmala D/O Raja Singam
8	08 Jan 2018 10:25	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.		[I] Vimmala D/O Raja Singam
9	08 Jan 2018 10:31	Assignment 1st Accessed			[A] Ho Pei Fang
10	08 Jan 2018 10:33	Adj Assignment Cancelled	IHS APPT FULL		[I] Vimmala D/O Raja Singam
11	08 Jan 2018 10:33	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment		[I] Vimmala D/O Raja Singam
12	08 Jan 2018 10:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert and survey by today. Surveyor, please check on the market value and rebates to determine whether the vehicle is economical to repair. Please also check brake system, tyres conditions and also the steering wheel		[I] Vimmala D/O Raja Singam
13	08 Jan 2018 10:39	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/01/09		[I] Vimmala D/O Raja Singam
14	08 Jan 2018 10:39	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.		[I] Vimmala D/O Raja Singam
15	08 Jan 2018 10:41	Assignment 1st Accessed			[A] CATHERINE CHONG KAI LING
16	08 Jan 2018 14:18	Adj Adjuster Assigned	[None] -> Sebastian Yeang Wai Keen		[A] Nivitha Govindasamy
17	11 Jan 2018 09:58	Adj Rpt Initiated			[A] SHIAU CHAN
18	11 Jan 2018 10:07	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/02/07		[A] SHIAU CHAN
19	11 Jan 2018 10:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/07		[A] SHIAU CHAN
20	11 Jan 2018 10:32	Adj Mandate Request	Cur.Req:0.00:After undergoing the on site check, it is found that the steering do not have any issue in turning. (please refer to the video DSCN2168). However, the brake is not functioning during the on site test. This is because the air hose (air		[A] SHIAU CHAN
21	14 Feb 2018 09:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/07. Mandate Remarks: KIV update on repair assessment		[I] NG CHEN HOW
22	14 Feb 2018 09:20	Adj Mandate Set	Approved:0.00:KIV update on repair assessment		[I] NG CHEN HOW

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1691762	11/01/2018 09:58	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	WC4796Y		10.70

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est. Submitted	Adj. Assigned	Adj. Rpt.	Adj. Submitted	Ins. Auth'd	Status
Main	18 Dec 2017		08 Jan 2018 10:39 Edit Adj Rpt	S\$21,100.00 Edit Estimates	S\$21,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: SAMWOH READY MIX PTE LTD , Co. Reg. No.: 200409069N									
Vehicle Reg. No.: WC4796Y		Date of Loss: 15/12/2017 10:00 - :59 [72 Months and 28 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 541659		Policy/Cover Note No.: B28626097MKC (Comprehensive) Coverage: 17/11/2017 - 16/11/2018							
		Excess: S\$2,000.00							
Repairer: Samwoh Corporation Pte Ltd (HQ) 25E Sungei Kadut Street 1, 729333 Sungei Kadut - Tel: 6269 7288									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmala D/O Raja Singam - 65942471]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 07/02/2018]									
Driver/Custodian: RENGAN KARUPPAIAH (34 / Male) , NRIC: G6731692X, Tel: +6593709330									
Adj. Asg. Remarks: Please revert and survey by today. Surveyor, please check on the market value and rebates to determine whether the vehicle is economical to repair. Please also check brake system, tyres conditions and also the steering wheel system if they are in efficient conditions as our insured indicated that the steering wheel was locked and unable to shift to right. Also request for the servicing records. Thank you									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (18/07/2018): WC4796Y (541659) MSIG_SG (07/03/2018): Alert - Adj Mandate Approved (S\$25902.60) - WC4796Y - Claim Handler: Vimmala D/O... MSIG_SG (14/02/2018): Alert - Adj Mandate Approved (S\$0.00) - WC4796Y - Claim Handler: Vimmala D/O Raj... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents





























*WC4796Y (541659)
OD
Dec 15 2017 10:00AM
[SAMWOH READY MIX PTE LTD]
Samwoh Corporation Pte Ltd














































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View [View in Browser](#)







Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Bukit Batok)		Thumbnail	Print
1	18/12/17 15:53	Accident Statement		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/01/18 10:07	Adjuster Immediate Advice		Load HTM	
2	07/03/18 11:31	Adjuster Immediate Advice		Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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82	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input type="checkbox"/>
No	Finalized On	VAC (Bukit Batok)	Thumbnail	Print
83	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
84	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
85	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
86	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
87	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
88	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
89	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
90	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
91	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
92	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
93	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
94	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
95	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
96	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
97	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
98	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
99	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
100	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
101	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
102	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
103	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
104	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
105	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
106	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
107	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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113	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
114	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
115	13/07/18 11:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	22/12/17 09:28	LCH will submit estimate	 Load TXT	
2	08/01/18 10:27	Estimate from Samwoh	 Load PDF	
3	08/01/18 10:27	Email from broker to arrange for survey today	 Load PDF	
4	20/07/18 11:13	Signed DV	 Load PDF	
No	Finalized On	VAC (Bukit Batok)	Thumbnail	Print
1	18/12/17 15:52	Sketch Plan [Linked Accident Report Documents]	 Load TIF	
2	18/12/17 15:52	Sketch Plan #2 [Linked Accident Report Documents]	 Load TIF	
3	18/12/17 15:52	PR [Linked Accident Report Documents]	 Load TIF	
4	18/12/17 15:52	PR [Linked Accident Report Documents]	 Load TIF	
5	18/12/17 15:52	PR [Linked Accident Report Documents]	 Load TIF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/02/18 16:46	SERVICING RECORD	 Load PDF	
2	07/03/18 11:31	ESTIMATE	 Load PDF	
3	18/07/18 09:57	PHOTO	 Load PDF	

Linked Accident Report Documents

			View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Bukit Batok)	Thumbnail	Print
1	18/12/17 15:53	Accident Statement	 Load HTM	
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Bukit Batok)	Thumbnail	Print
1	18/12/17 15:52	Sketch Plan	 Load TIF	
2	18/12/17 15:52	Sketch Plan #2	 Load TIF	
3	18/12/17 15:52	PR	 Load TIF	
4	18/12/17 15:52	PR	 Load TIF	
5	18/12/17 15:52	PR	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18000391/SQD3E2

Date: 30/07/2018

REFERENCE

Insured/Claimant: SAMWOH READY MIX PTE LTD

Policy No: B28626097MKC

Date of Loss: 15/12/2017

Nature of Claim: OD

Claim No: 541659

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: WC4796Y

Make & Model: ISUZU CYH52S, 15.7 D (M)

Engine No: 6WG1415487

Reg. Date: 17/11/2011 (Man. Year: 2011)

Chassis No: JALCYH52SB7000178

Colour: White

Odometer: 0 km

Engine Capacity: 15681 cc

Market Value/New Car Price: S\$60,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 295/80 R22.5

Rear Tyre Size: 295/80 R22.5

Front Left Side: Distance 5 mm

Rear Left Side: Distance 5 mm

Front Right Side: Distance 5 mm

Rear Right Side: D-Master 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	24,453.60	20,785.56	3,668.04	15.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,850.00	5,650.00	6,200.00	52.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	36,303.60	26,435.56	9,868.04	27.18
Approved Total (Overridden) (S\$)		21,100.00		
- Excess (S\$)	2,000.00	2,000.00	0.00	0.00
(S\$)	34,303.60	19,100.00	15,203.60	44.32
+ GST 7.00/7.00% (S\$)	2,401.25	1,337.00	1,064.25	44.32
Nett Amount (S\$)	36,704.85	20,437.00	16,267.85	44.32

INSPECTION

Date of Assignment: 08/01/2018

Date Inspected: 08/01/2018 Inspected At:

42A SUNGAI KADUT STREET 1
Repairer : Samwoh Corporation Pte Ltd
(HQ)

Estimated Period of Repair: 12.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 30 Jul 2018)	
Parts:	N/A	ISUZU CYH52S 15.7 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for WC4796Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT PANEL	Cracked	1,136.00 F	*1,136.00 FL
2	1		*FRONT WINDSCREEN GLASS	Cracked	1,629.00 F	*1,629.00 FL
3	1		*FRONT WINDSCREEN RUBBER	Necessary	405.00 F	*405.00 FL
4	2		*FRONT PANEL LOCK	Damaged	180.00 F	*180.00 FL
5	1		*FRONT PANEL GRILLE	Cracked	1,067.00 F	*1,067.00 FL
6	1		*FRONT WIPER PANEL	Dented	500.00 F	*500.00 FL
7	1		*FRONT WIPER ARM	Bent	124.38 F	*124.38 FL
8	1		*FRONT WIPER BLADE	Necessary	48.22 F	*48.22 FL
9	1		*FRONT BUMPER	Dented	1,290.00 F	*1,290.00 FL
10	1		*FRONT BUMPER BRACKET	Bent	320.00 F	*320.00 FL
11	1		*FRONT HEADLAMP LH	Cracked	351.00 F	*351.00 FL
12	1		*FRONT SIDE LAMP	Cracked	56.00 F	*56.00 FL
13	1		*FRONT FOG LAMP FRONT BUMPER GRILLE	Cracked	250.00 F	*250.00 FL
14	1		*AIR CON COIL	Bent	550.00 F	*550.00 FL
15	1		*AIR CON BLOWER	Cracked	501.00 F	*501.00 FL
16	1		*FRONT CABIN BRACKET	Damaged	1,874.00 F	*1,874.00 FL
17	1		*FRONT CABIN CROSS MEMBER	Bent	794.00 F	*794.00 FL
18	1		*FRONT RADIATOR	Bent	6,064.00 F	*6,064.00 FL
19	1		*INTER COOLER	Bent	4,631.00 F	*4,631.00 FL
20	1		*FAN BLADE	Cracked	800.00 F	*800.00 FL
21	1		*FAN COVER	Deformed	200.00 F	*200.00 FL
22	1		*FAN BRACKET	Bent	150.00 F	*150.00 FL
23	1		*FRONT CENTER PANEL	Cracked	1,533.00 F	*1,533.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	24,453.60	24,453.60
- List Item Discount on L Items 0.00/15.00% (S\$)	0.00	3,668.04
Total Parts (S\$)	24,453.60	20,785.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REFIX ENGINE AND GEAR BOX	New	2,500.00	900.00
2	TO R&R AIR CON SYSTEM, TOP UP AIR CON GAS	New	1,500.00	800.00
3	TO REPAIR & REMOVE FRONT CABIN DAMAGED PARTS	New	3,000.00	2,000.00
4	TO REMOVE & REFIX FRONT RADIATOR AND INTER COOLER	New	500.00	300.00
5	TO REMOVE AND REFIX FRONT AXLE	New	3,000.00	600.00
6	TO PUTTY & SPRAY PAINTING	New	1,000.00	800.00
7	TO REMOVE & REFIX FRONT WINDSCREEN GLASS	New	350.00	250.00
Gross Labour Cost (S\$)			11,850.00	5,650.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >