

INS. CASE OWNER:

Shawn

CC 3/ AIG18000384

1/14/53

LKK:

IDAC:

## ASSIGNMENT

Surveyor:

KALVIN

DOI:

05/01/18

Date / Time:

05/01/18

Registered in Merimen:

08/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKR 510H

Claim No.:

54265832825G

Name of Insured:

NG YONG CHYE

Policy No.:

2100402834

Insured Tel No.:

HP: 8522 5186

Make / Model:

KIA CERATO PORTE -1.6 EX CA

Excess Sec II :SS

D.O.A: 03/01/18

Place of Accident:

PIS TOWARDS AIRPORT

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SHC 32845



INSRS:

WSP: CDG6 (Loyang)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

10/01/18 (Jes)

SHC 32845 - X ; SKR 510H - X  
 please refer to the video footage has been  
 uploaded in merimen.

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

23/1/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3600.09 3 days) Reduction: 50 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost:

WLAGS SS 3,852.00

Loss of Rental (LOR):

SS 540.38 (55 days)

Loss of Use (LOU):

SS 275.00 (50 x 5.5 days)

Loss of Income (LOI):

SS (5 x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

LTA/ATA Search

SS 7.49

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Repair Cost:

SS

Total:

SS 3,674.87

Global Sum SS: 4670.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 4,670.00

Name 1:

Comfortdelgeo Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

RECEIVED 14 JAN 2018

COPY SENT 14/03/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

# ASSIGNMENT

From:   
 Estimated Cost:   
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No

Claims No

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal or Market Value:

IDAC Accident Rpt: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: days Res. Yes or No

Lump Sum: % 3 Val. Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT

Date / Time: Action / Instruction

SHC 32845 29 Jan 2011  
Type: M/Car / M/Cycle / Bus / Van / Lorry / T/Trailer / Prime Mover /  
Truck / Trailer or  
Make: Hyundai Santa Fe 1991  
Colour: Blue A.C. Insured / Std / NI / NA  
Sp Reading: 268202 T/Fuel Insured / Std / NI / NA  
Eng No:  
C/No: KAHST41VMDA 8.05427  
Gen Cond: Good / Fair / Poor / Burnt  
Steering: In order / Jammed / Leaked / Burnt or  
Brake: In order / Jammed / Leaked / Burnt or  
Mod: Nil / S/Rim / STD A/Rim or  
Tyre Size: F: 215/60R16  
R:  
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or  
Front: Rear:  
R/Bal: 7 mm R/Bal: 7 mm  
L/Bal: 7 mm L/Bal: 7 mm  
D.O.A: 3/1/8 D.O.I: 5/1/8  
Survey held at: CDE (1/2/11)  
Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or  
The UIC / Chassis frame / Body Structure affected due to collision

AD4  
41

3/1/12 - D.O.A: 1/2 days  
4/1/12 - 8/1/12 - 5 days

Date/Time File Pass to: ☐ : Preli. Report

File: ☐ : Final Report

Date/Time File Return to:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Add Fee: ☐ Site Insp: \$

☐ Interim: \$

☐ Technical: \$

☐ Weekend: \$

Report Format:

Lump Sum / I.B.I:



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18000384/K1ys3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 08-01-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKR 5110H	Veh. Inspected	SHC 3284S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/01/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--	--

## 5. General Information

Accident Date	03/01/2018	Inspection Date	05/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Team: ARC Repair TP(CLSO)1

**JOB CARD** Sales Order: 3794658 JC NO:305103968

CUSTOMER NAME: COMFORT TRANSPORTATION PTE LTD MS: 7010045 CUSTOMER NO: 383 SIN MING DRIVE ADDRESS: Singapore SINGAPORE 575717 (R) 65508755 (O) (P) COUNT CARD NO.	REGN NO: SHC32848	MILEAGE
	MAKE: HYUNDAI	FUEL E.....1/2.....F
	MODEL SONATA	DATE/TIME IN 03.01.2018 14:00
	YR OF MANU 29.01.2011	TARGET DATE
	CHASSIS CODE RMHET41VMBA805427	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 03.01.2018  
NATURE: 3P 03.01.18

S/NO	LABOR CODE	DESCRIPTION
000010	23-01	TOWING FEE

CHECKED & PASSED OUT BY: \_\_\_\_\_

_____ SERVICE ADVISOR	_____ CUSTOMER'S SIGNATURE
--------------------------	-------------------------------

Acknowledgement Slip

Exit Pass

Vehicle No.: SHC32848  
JU AIG LKX

Vehicle No.: SHC32848

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Vehicle returned to Service Reception upon collection

To be kept by Security Guard

584/1519 83

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305103968

Date : 09/01/18

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508989  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC3284S

Date of Accident : 03/01/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SKR5110H  
###
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \_\_\_\_\_
  - (b) Labour Charges ### \_\_\_\_\_
  - Total for Part-By-Part Repair Cost \_\_\_\_\_
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20% \$3,600.00  
Final Lumpsum Repair cost \_\_\_\_\_

3. Estimated normal period for repairs: 3 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kalvin

Date : 10/1/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CHECK ITEM: REAR BUMPER SPONGE AND TOWING

# COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 3284S

DATE 4/1/2018 16:00

Jumani

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid <i>Per</i>			\$ 1,349.50	
	Boot Lid Rubber <i>X me</i>			\$ 110.90	
	Boot Lid Lock Upper <i>X me</i>			\$ 132.10	
	Boot Lid Lock Lower <i>X me</i>			\$ 30.30	
	Boot Lid Sonata Plate <i>me</i>			\$ 43.60	
	Boot Lid Hyundai Plate <i>me</i>			\$ 24.20	
	Boot Lid 'H' Emblem <i>me</i>			\$ 26.10	
	Boot Lid CRDI Plate <i>me</i>			\$ 22.70	
	Rear Bumper <i>Per</i>			\$ 578.40	
	Rear Bumper Reinforcement <i>me</i>			\$ 483.30	
	Rear Bumper Clip <i>me</i>			\$ 22.00	
	Rear Bumper Sponge <i>X me</i>			\$ 137.40	
	Rear Bumper Under Cover <i>me</i>			\$ 185.80	
	Rear Bumper Protector (LH/RH) <i>X repair</i>	\$	38.00	\$ 76.00	
	Rear Panel <i>Per</i>			\$ 391.80	
	Rear Panel Garnish <i>me</i>			\$ 95.80	
	Spare Tyre Holder <i>X repair</i>			\$ 27.60	
	Spare Tyre Panel <i>X repair</i>			\$ 863.00	
	Spare Tyre Panel Cushion <i>X me</i>			\$ 200.30	
	Rear Towing Hook <i>X</i>			\$ 135.30	
	<b>SUB TOTAL</b>			<b>\$ 4,936.10</b>	
	<b>LESS 20%</b>			<b>\$ 987.22</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,948.88</b>	
	Boot Lid Comfort Logo & Tel No. Sticker <i>me</i>			\$ 30.00	Nett
	Rear No. Plate <i>X</i>			\$ 25.00	Nett
	Rear Bumper Reverse Sensor <i>me</i>			\$ 135.70	Nett
				<b>\$ 190.70</b>	
	<b>Labour Charge</b>				
	Panel Beating			\$ 1,800.00	
	Spray Painting Charge			\$ 1,000.00	720
	Wiring Charge			\$ 50.00	X
	Tuff Kote			\$ 50.00	20
	Towing Charge			\$ 50.00	20
	Remove/Refix Reverse Sensor			\$ 120.00	20
	<b>TOTAL LABOUR</b>			<b>\$ 3,070.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 7,209.58</b>	
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

LKK Auto Consultants hence notify the Repairot of the following:

- To resurvey before spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairot:

Signature:

Date:

**TOTAL LABOUR**

**ESTIMATE TOTAL**

*Kalutika*  
*5/1/18 10:20*  
*4 p.m.*  
*45 After Repair photo*

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 3284S

DATE 4/1/2018 16:00

Jumani

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid ✓			\$ 1,349.50	
	Boot Lid Rubber ✕			\$ 110.90	
	Boot Lid Lock Upper ✕			\$ 132.10	
	Boot Lid Lock Lower ✕			\$ 30.30	
	Boot Lid Sonata Plate ✓			\$ 43.60	
	Boot Lid Hyundai Plate ✓			\$ 24.20	
	Boot Lid 'H' Emblem ✓			\$ 26.10	
	Boot Lid CRDI Plate ✓			\$ 22.70	
	Rear Bumper ✓			\$ 578.40	
	Rear Bumper Reinforcement ✓			\$ 483.30	
	Rear Bumper Clip ✓			\$ 22.00	
	Rear Bumper Sponge ✓			\$ 137.40	
	Rear Bumper Under Cover ✓			\$ 185.80	
	Rear Bumper Protector (LH/RH) ✕ rep	\$	38.00	\$ 76.00	
	Rear Panel ✓			\$ 391.80	
	Rear Panel Garnish ✓			\$ 95.80	
	Spare Tyre Holder ✕ rep			\$ 27.60	
	Spare Tyre Panel ✕ rep			\$ 863.00	
	Spare Tyre Panel Cushion ✕			\$ 200.30	
	Rear Towing Hook ✕			\$ 135.30	
	<b>SUB TOTAL</b>			<b>\$ 4,936.10</b>	
	<b>LESS 20%</b>			<b>\$ 987.22</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,948.88</b>	
	Boot Lid Comfort Logo & Tel No. Sticker ✓			\$ 30.00	Nett
	Rear No. Plate ✕			\$ 25.00	Nett
	Rear Bumper Reverse Sensor ✓			\$ 135.70	Nett
				<b>\$ 190.70</b>	
	<b>Labour Charge</b>				
	Panel Beating			\$ 1,800.00	80%
	Spray Painting Charge			\$ 1,000.00	720
	Wiring Charge			\$ 50.00	✕
	Tuff Kote			\$ 50.00	20
	Towing Charge			\$ 50.00	?
	Remove/Refix Reverse Sensor			\$ 120.00	20
	<b>TOTAL LABOUR</b>			<b>\$ 3,070.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 7,209.58</b>	
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "No Win - No Fee" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to legal approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

K. L. K. K.

5/1/18 10:20  
3 40 P.M.  
45 After Repair photo





Our Ref : T 0118 / SHC3284S /CL(st)  
Your Ref :  
Date : 16-Jan-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC3284S YOUR INSURED SKR5110H**  
**AND OTHER ON 03.01.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC3284S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SKR5110H** we are submitting these claim for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,852.00
2	6 days Loss of Rental @ \$ 98.25 per day	\$ 589.50
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 4,448.99</b>

## HIRER'S CLAIM

7	6 days Loss of Income @ \$ 80.00 per days	\$ 480.00
<b>Total Claims :</b>		<b>\$ 4,928.99</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.  
b) LTA search slip/s of : SKR5110H  
c) GIA / Police report/s of : SHC3284S  
d) Letter of authority from owner / hirer / operator  
( ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6353 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198206489Y

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18000384/K1ys3**

22 JANUARY 2018

**NG YONG CHYE**  
BLK 445B FERNVALE ROAD  
#16-385  
SINGAPORE 792445

Dear Sir/Madam,

**ACCIDENT INVOLVING SKR 5110H & SHC 3284S ALONG/AT PIE TOWARDS  
AIRPORT ON 03/01/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jas Khine  
Case Handler  
DID: 6841 2928  
FAX: 6741 4108  
Email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGSONATA SHC3284S , SKR5110H  
PIE TWDS CHANGI AIR PORT

ON 03-Jan-18 14:00

I / We

SUKH SAGAR YADAV S/... (Hirer) NRIC No.: S1160359I

and/or

(Relief) NRIC No.:

Taxi Number

SHC3284S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

04-Jan-2018

Name of Hirer

SUKH SAGAR YADAV S/O S S

Hirer NRIC

S1160359I

Signature :



Address

639 JURONG WEST STREET 61 #04-32  
640639

Contact No.

85966009

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS 4,670.00 (Global Sum), for vehicle no. SHC 3284S that was damaged pursuant to the accident which occurred on 03/01/2018 (date) along/at PIE TOWARDS AIRPORT (location) involving vehicle no/s SKR 511H.

SKR 511H

This is pursuant to the inspection conducted on 05/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 3284S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 3284S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of March (month) 2018 (year)

AWK 

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-  
COMFORTDELGRO ENGINEERING PTE LTD

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC3284S

MAKE  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
29.01.2011

CHASSIS CODE  
KMH8T41VMBAB05427

INV. NO/DATE  
91351232 12.01.2018

JOB NO.  
305103968

ODOMETER READING

Description : 3P 03.01.18

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,600.00
Add GST @ 7.000 %	252.00
Total Invoice amount	3,852.00

Issued by : KATHIRINETAN 12.01.2018 14:06:50  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

WHILEY TAKES ALL UNLAWFULLY REPRODUCED INFORMATION FROM ANY SOURCE AND MAKES NO WARRANTY AS TO THE ACCURACY OF THE INFORMATION CONTAINED HEREIN. THE INFORMATION CONTAINED HEREIN IS FOR INFORMATION ONLY AND IS NOT TO BE USED FOR ANY OTHER PURPOSE. THE INFORMATION CONTAINED HEREIN IS NOT TO BE USED FOR ANY OTHER PURPOSE. THE INFORMATION CONTAINED HEREIN IS NOT TO BE USED FOR ANY OTHER PURPOSE.

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INTEREST OF THE INFORMATION WILL BE CHARGED AT THE RATE OF 10% PER ANNUM. THE INFORMATION CONTAINED HEREIN IS NOT TO BE USED FOR ANY OTHER PURPOSE. THE INFORMATION CONTAINED HEREIN IS NOT TO BE USED FOR ANY OTHER PURPOSE. THE INFORMATION CONTAINED HEREIN IS NOT TO BE USED FOR ANY OTHER PURPOSE.

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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18010079



Date: 10 January 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	03/01/2018 @ 14:00 hrs
ALONG	PIE TWDS CHANGI AIR PORT
INVOLVING	SKR5110H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3284S** (the "Taxi"). The Taxi was hired to **SUKH SAGAR YADAV S/O S S IC NO S1160359I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

# Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 04 Jan 2018, 14:04:50.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SKR5110H	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	04 Jan 2018 / 14:05:08

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKR5110H	03 Jan 2018 / 14:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHC32845



# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jan 2018 <a href="#">Edit Reg</a>		05 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,600.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,600.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:		Ng Yong Chye (Huang YongCai), ID: S7929735F							
Main Claimant:		COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R							
Vehicle Reg. No.:		SHC3284S	Date of Loss:	03/01/2018 14:00 - :59					
Claim Type:		TP / 5426583282SG	Policy/Cover Note No.:	2100402836 (Comprehensive) Coverage: 12/02/2017 - 11/02/2018					
Vehicle Reg. No. (Insured):		SKR5110H	Policy No. (Claimant):	MCOM0016					
			Excess:						
Repairer:		ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijye.Wui@aig.com							
Claimant's Insurer:		India International Insurance Pte Ltd (HQ) - Tel: 63476100							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 17/01/2018]							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHC3284S (5426583282SG)**  
**[SKR5110H]**  
**TP**  
**COMFORT TRANSPORTATION PTE LTD**  
**Jan 3 2018 2:00PM**  
**[Ng Yong Chye (Huang YongCai)]**  
**ComfortDelGro Engineering Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	09/01/18 10:23	Video - Accident From:OD - Reg. No: SKR5110H, Claimant: NG YONG CHYE													Load MP4					
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit					
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	09/01/18 10:23	Accident Statement From:OD - Reg. No: SKR5110H, Claimant: NG YONG CHYE													Load HTM					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
2	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
3	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
4	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
5	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
6	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
7	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
8	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
9	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
10	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
11	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
12	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
13	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
14	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
15	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
16	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
17	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
18	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
19	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
20	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
21	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
22	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
23	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				
24	10/01/18 16:47	General View													Load JPG	<input checked="" type="checkbox"/>				

25	10/01/18 16:47	General View	1	Load JPG	<input checked="" type="checkbox"/>
26	10/01/18 16:47	General View	1	Load JPG	<input checked="" type="checkbox"/>
27	10/01/18 16:47	General View	1	Load JPG	<input checked="" type="checkbox"/>
28	10/01/18 16:47	General View	1	Load JPG	<input checked="" type="checkbox"/>
29	10/01/18 16:47	General View	1	Load JPG	<input checked="" type="checkbox"/>
30	10/01/18 16:47	General View	1	Load JPG	<input checked="" type="checkbox"/>
31	10/01/18 16:47	General View	1	Load JPG	<input checked="" type="checkbox"/>
32	10/01/18 16:59	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
33	10/01/18 16:59	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
34	10/01/18 16:59	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					
			1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/01/18 14:10	TP GIA REPORT	1	Load PDF	
2	08/01/18 14:10	TP ESTIMATE - MARKED	1	Load PDF	
3	16/03/18 08:06	WORKSHOP INVOICE	1	Load PDF	
4	16/03/18 08:06	AUTHORISATION TO ACT FORM	1	Load PDF	
5	16/03/18 08:06	Release Voucher	1	Load PDF	
6	16/03/18 08:06	RENTAL RECEIPT	1	Load PDF	
7	16/03/18 08:06	LTA SEARCH	1	Load PDF	
8	16/03/18 08:06	LETTER TO OI	1	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKR5110H (Insd veh)	Model:	HYUNDAI SONATA NF 2.0 2.0
	SHC3284S (TP veh)		CRDI AT ABS 2WD 4DR
Date of Accident:	03/01/2018		TURBO (A)

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		7,714.25
Final Repair Cost	:	\$		4,670.00
Loss of Use	:	\$		5.50 days at \$50.00 per day
Rental (if any)	:	\$		5.50 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		4,670.00

**Is Third Party Workshop GIA Registered?**    ☒ [ X ] YES    ☐ [ ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ ~~No~~    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown				
1)	ComfortDelGro Engineering Pte Ltd	:	\$	4,670.00
2)		:	\$	
3)		:	\$	
4)		:	\$	
5)		:	\$	

JOANNE LEE KHANG MIN

16 Mar  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18000384/K1YS3Q2

Date: 16/03/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100402836  
 Claimant Vehicle No: SHC3284S Insured Vehicle No: SKR5110H  
 Date of Loss: 03/01/2018 Nature of Claim: TP Claim No: 5426583282SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC3284S  
 Make & Model: HYUNDAI SONATA NF, 2.0 2.0 CRDI AT ABS 2WD 4DR TURBO (A) Engine No: HIDDEN  
 Reg. Date: 29/01/2011 (Man. Year: 2011) Chassis No: KMHET41VMBA805427  
 Colour: Blue Odometer: 268202 km  
 Engine Capacity: 1991 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm  
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,139.58	2,854.18	1,285.40	31.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,070.00	1,610.00	1,460.00	47.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,209.58</b>	<b>4,464.18</b>	<b>2,745.40</b>	<b>38.08</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,600.00</b>		
(S\$)	7,209.58	3,600.00	3,609.58	50.07
+ GST 7.00/7.00% (S\$)	504.67	252.00	252.67	50.07
<b>Nett Amount (S\$)</b>	<b>7,714.25</b>	<b>3,852.00</b>	<b>3,862.25</b>	<b>50.07</b>
+ Loss of Use (5.5 x S\$50.00/day) (S\$)		275.00		
+ Car Rental (5.5 x S\$98.25/day) (S\$)		540.38		
+ Doc/Search Fee (S\$)		7.49		
<b>Nett Liability (S\$)</b>		<b>4,674.87</b>		
<b>Global Sum Settlement (S\$)</b>		<b>4,670.00</b>		

**INSPECTION**

Date of Assignment: 05/01/2018  
Date Inspected: 05/01/2018 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969  
Estimated Period of Repair: 3.0 days

---

**Adjuster:** KALVIN ANG WEI KUN**Manager:** Jasmine Khine Phoo Wai

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Dented	1,349.50 FL	*1,349.50 FL
2	1		*BOOT LID RUBBER	Serviceable	110.90 FL	*- FL
3	1		*BOOT LID LOCK UPPER	Serviceable	132.10 FL	*- FL
4	1		*BOOT LID LOCK LOWER	Serviceable	30.30 FL	*- FL
5	1		*BOOT LID SONATA PLATE	Necessary	43.60 FL	*43.60 FL
6	1		*BOOT LID HYUNDAI PLATE	Necessary	24.20 FL	*24.20 FL
7	1		*BOOT LID H EMBLEM	Necessary	26.10 FL	*26.10 FL
8	1		*BOOT LID CRDI PLATE	Necessary	22.70 FL	*22.70 FL
9	1		*REAR BUMPER	Deformed	578.40 FL	*578.40 FL
10	1		*REAR BUMPER REINFORCEMENT	Cracked	483.30 FL	*483.30 FL
11	1		*REAR BUMPER CLIP	Necessary	22.00 FL	*22.00 FL
12	1		*REAR BUMPER SPONGE	Torn	137.40 FL	*137.40 FL
13	1		*REAR BUMPER UNDER COVER	Cracked	185.80 FL	*185.80 FL
14	2		*REAR BUMPER PROTECTOR (LH/RH)	Repair	76.00 FL	*- FL
15	1		*REAR PANEL	Dented	391.80 FL	*391.80 FL
16	1		*REAR PANEL GARNISH	Cracked	95.80 FL	*95.80 FL
17	1		*SPARE TYRE HOLDER	Repair	27.60 FL	*- FL
18	1		*SPARE TYRE PANEL	Repair	863.00 FL	*- FL
19	1		*SPARE TYRE PANEL CUSHION	Serviceable	200.30 FL	*- FL
20	1		*REAR TOWING HOOK	Serviceable	135.30 FL	*- FL
21	1		*BOOT LID COMFORT LOGO & TEL NO.STICKER	Necessary	30.00 FS	*30.00 FS
22	1		*REAR NO.PLATE	Serviceable	25.00 FS	*- FS
23	1		*REAR BUMPER REVERSE SENSOR	Shorted	135.70 FS	*135.70 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>5,126.80</b>	<b>3,526.30</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>987.22</b>	<b>672.12</b>
<b>Total Parts (\$\$)</b>	<b>4,139.58</b>	<b>2,854.18</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	1,800.00	800.00
2	SPRAY PAINTING CHARGE	New	1,000.00	720.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	20.00
5	TOWING CHARGE	New	50.00	50.00
6	REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (S\$)			3,070.00	1,610.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >