

ASS. REC. BY:

REF: CS/MSG18000382/Uvd3n2 Special Instructions:

SUBMIT
MERIMEN

Marius

ASSIGNMENT (Office)

From (Person):

Irene Tan

of

MSG

Date/Time:

05/01/18 @ 4:39pm

Estimated Cost:

Bill to:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKM 6588H

Insured:

FBD 2135L

at Workshop m/s

Jin Auto Services

Tel:

6289 8126

of

B1K14 Defu Lane 10 # 01-410/412

Policy No:

MSD/VMS/17-365888

Claim No:

MSC/V/18-000026

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

30/12/2017

CA / REV / REP. / REV 24 HRS

'up'

09/04/18

H.O.D. Endorsement:

Date/Time:

08/01/2017 @ 8:58am

Person Contacted:

Mr. Jin

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SKM 6588H - X

FBD 2135L - X

10/1/18

Send preli revised by merimen

Surveillance Marcus

REF:

MSIC

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD (TP / WS / TP RES / OD RES / EVA / INV / MV)
 To Inspect Vehicle No: 5 KM 6588H
 at Workshop m/s J. n. And. 3-W
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 80
 IDAC Accident Report: _____ Consistent?: Yes or No
 GA / PR Seen: 2 Consistent?: Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
 Person Contacted: 177 6818

Veh No: 5 KM 6588H Yr Regn: 12 13
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or CA
 Make: Volkswagen Tiguan 1390
 Colour: Grey A/C: Insured / Std / NI / NA
 Sp. Reading: 65173 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WV67775NTEW001464
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: _____ R: 235/50 R18
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front 6 mm Rear 6 mm
 R/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 30/12/17 * D.O.I. 9/1/18
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear n/s
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
10/1/18 459.48 lower slanty buyer 1313-65
2/5 \$ 2200 cashed with Jones. (Red 1389.29, 389)

RECEIVED 11 JAN 2018

Date/Time, File Pass to? ☐ : Preli. Report
☐ : Final Report

1) _____

Date/Time, File Return to? 11/1 typist

Report Format: merimen

Lump Sum / I.B.I. (\$) 2200/-

Days Of Repair: 3

Resurvey No. of Trip: -

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Survey Fee: _____
 Transportation: _____

Photos: _____
 Others: _____

TOTAL

200
10
210

Survey Department Check List (Case Handler)

Reference No.: 15 MSG 18000382 Uvd3
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
---	-------------------------	--	--	--	--

Check By: Veron 10/1/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS/MSG18000382/Uvd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 08-01-2018	
			Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	FBD 2135L	Veh. Inspected	SKM 6588H
	Policy No.		Coverage (\$)	0.00
	Claim No.	MSC/V/18-000026	Excess (\$)	0.00
	Assign From	MERIMEN (IRENE TAN)	Assign Date	08/01/2018
2. Vehicle Particulars & Condition				
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4. Description of Damages				
5. General Information				
	Accident Date	30/12/2018	Inspection Date	
	Survey held at	JIN AUTO SERVICES PTE LTD BLK 14 DEFU LANE 10 #01-412 SINGAPORE 539195		
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Jan 2018		05 Jan 2018 16:39 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	JOHNNY WONG SIEW HONG, ID: S7250905F		
Main Claimant:	ONG LI LING, ID: S8020134F		
Vehicle Reg. No.:	SKM6588H	Date of Loss:	30/12/2017 13:00 - :59
Claim Type:	TP / MSC/V/18-000026	Policy/Cover Note No.:	MSD/VMS/17-365888 (TP, Fire & Theft) Coverage: 04/06/2017 - 03/06/2018
Vehicle Reg. No. (Insured):	FBD2135L	Policy No. (Claimant):	
		Excess:	S\$600.00
Repairer:	Jin Auto Services Pte Ltd (Defu) Blk 14 Defu Lane 10, #01-410/412, 539195 Defu Lane - Tel: 6289 8126		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 06/01/2018]		
Driver/Custodian (Insured):	JOHNNY WONG SIEW HONG (), NRIC: S7250905F		
Adj Asg. Remarks:	Please assign Marcus Chua		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Irene Tan Gek Ing	Date: 10 Jan 2018

Preliminary Advice

Insured Vehicle No	: FBD2135L	Accident Date	: 30/12/2017
TP Vehicle No	: SKM6588H	Assignment Date	: 05/01/2018
Make	: VOLKSWAGEN TIGUAN	Est. Duration of Repair	: 3.00
Date of Inspection	: 09/01/2018		
Inspection At	: JIN AUTO SERVICES PTE LTD (DEFU) BLK 14 DEFU LANE 10, #01-410/412 SINGAPORE 539195		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,589.29
Revised Amount	:S\$	2,200.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	

Lump Sum Repair	:S\$	2,200.00
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0134F
Vehicle Details	
Vehicle No.:	SKM6588H
Vehicle to be Exported:	No
Intended De-registration Date:	10 Jan 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN 1.4 TSI AT BMT 5N22QY
Primary Colour:	Grey
Manufacturing Year:	2013
Engine No.:	CTH082121
Chassis No.:	WVGZZZ5NZEW001464
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$28,749.00
Original Registration Date:	26 Dec 2013
First Registration Date:	26 Dec 2013
Transfer Count:	0
Actual ARF Paid:	\$32,249.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Dec 2023
PARF Rebate Amount:	\$24,186.00
Intended COE Rebate Details	
COE Expiry Date:	25 Dec 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$74,002.00
COE Rebate Amount:	\$44,082.00
Total Rebate Amount:	\$68,268.00

The information contained herein is correct as at 10 Jan 2018

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GV Credit Pte Ltd StarAd

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One Stop Car Hub
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30 years of car sale

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5 vehicles

Volkswagen Tiguan

Advanced Search Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Volkswagen Tiguan		Any	Any	2013	Any	Any	Any	Available



Volkswagen Tiguan 2.0A TSI \$86,500 \$13,550 /yr 24-Apr-2013 1,984 cc 40,100 km SUV Available

Elegant Volkswagen SUV, Serviced By Agent In April 2017, With Reverse Camera, Navigation System And 19" Original Sports Rims, Comes With Stage 1 Tuning From Volkswagen Singapore, Low Mileage Done, Dr...

Prime Motor & Leasing

Posted: 09-Jan-2018 Tags: 2013 Volkswagen Tiguan, Volkswagen Tiguan, Volkswagen, Tiguan, Used Volkswagen



Volkswagen Tiguan 1.4A TSI BMT \$84,800 \$11,690 /yr 28-Nov-2013 1,390 cc 52,000 km SUV Available

Best Deal! Cheapest! VGS Serviced Since Day 1. Engine And Gearbox In Tip Top Condition. Perfect Under Carriage. Mechanical Well Taken Care. Accident Free. Call Before Viewing To Avoid Disappointment.

Posted: 09-Jan-2018 Tags: 2013 Volkswagen Tiguan, Volkswagen Tiguan, Volkswagen, Tiguan, Used Volkswagen



Volkswagen Tiguan 2.0A TSI R-Line \$93,800 \$12,680 /yr 05-Sep-2013 1,984 cc 46,423 km SUV Available

We Got A Tiguan R-Line In The House! Brilliant Black On Fastidious Interior, Original Paintwork Since Day 1, Awesomely Taken Care Of By Previous Owner, Fitted With The Original R-line Extended Wheel A...

Posted: 07-Jan-2018 Tags: 2013 Volkswagen Tiguan, Volkswagen Tiguan, Volkswagen, Tiguan, Used Volkswagen



Volkswagen Tiguan 1.4A TSI BMT \$92,000 \$13,170 /yr 16-Oct-2013 1,390 cc 89,000 km SUV Available

Excellent And Original Black SUV Volkswagen Tiguan, Well Maintained Interior And Exterior, Servicing Just Done, New Continental Tyres, Call Now For Viewing.

Posted: 28-Dec-2017 Tags: 2013 Volkswagen Tiguan, Volkswagen Tiguan, Volkswagen, Tiguan, Used Volkswagen

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Volkswagen Tiguan 1.4A TSI BMT \$99,000 \$16,010 /yr 25-Apr-2013 1,390 cc 85,450 km SUV Available

Bi-Xenon Headlights With LED Daytime Running Lights. Multi Function Steering Wheel. Dual Zone Automatic Climate Control. Road Tax And Insurance Paid. Urgent Sales, 1 Careful Owner, High PARF Rebate, R...

Posted: 37-Dec-2017 Tags: 2013 Volkswagen Tiguan, Volkswagen Tiguan, Volkswagen, Tiguan, Used Volkswagen

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Jin Auto Services Pte Ltd

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel 62898126 Fax 62870590

Company Reg No: 200704370C GST Reg No :: 200704370C

Your ref : SKM6588H

Date: 05.01.2018

M/S MSIG INSURANCE (SINGAPORE) PTE LTD

DEAR SIR / MADAM

ESTIMATE REPAIR COST FOR SKM6588H(VOLKSWAGEN TIGUAN)

DATE OF ACCIDENT : 30.12.2017

TO SUPPLY :

LIST ITEMS

01)	1 PC	REAR BUMPER	Deep cut 13/3-65	\$	1,499.70	✓
02)	1 PC	REAR BUMPER LH SIDE RETAINER	cut	\$	99.87	✓
03)	1 PC	REAR BUMPER PARKING SENSOR	shhd	\$	211.70	✓
04)	1 PC	REAR BUMPER LOWER BLACK GARNISH	ground	\$	443.80	✓
05)	1 PC	REAR LH FENDER PANEL (REPAIR)	n x	-	a	✓
06)	1 PC	REAR LH FENDER PANEL BLACK GARNISH	ground	\$	249.70	✓
07)	1 PC	REAR LH DOOR (REPAIR)	n x	-	-	✓
08)	1 PC	REAR LH LAMP (CHECK)	check	-	-	✓
				\$	2,504.77	✓
				LESS 10%	\$ (250.48)	✓
				\$	2,254.29	1854.97

Labour Cost

09)	SPRAY PAINT	\$	750.00	600
10)	LABOUR CHARGE	\$	480.00	300
11)	WIRING	\$	25.00	20
12)	TUFF COATING	\$	80.00	2
TOTAL LABOUR COST		\$	1,335.00	✓
TOTAL		\$	3,589.29	2774.97

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18000382/UVD3N2

Date: 12/01/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VMS/17-365888
Claimant Vehicle No :	SKM6588H	Insured Vehicle No :	FBD2135L
Date of Loss:	30/12/2017	Nature of Claim:	TP
		Claim No:	MSC/V/18-000026

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKM6588H	
Make & Model:	VOLKSWAGEN TIGUAN, 1.4 TSI BMT (5N22SY) (A)	Engine No: CTH082121
Reg. Date:	26/12/2013 (Man. Year: 2013)	Chassis No: WVZZZ5NZEW001464
Colour:	Grey	Odometer: 65173 km
Engine Capacity:	1390 cc	
Market Value/New Car Price:	N/A	
Sum Insured (\$\$):	Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/50R18	Rear Tyre Size:	235/50R18
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,254.29	1,854.98	399.31	17.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,335.00	920.00	415.00	31.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	3,589.29	2,774.98	814.31	22.69
Approved Total (Overridden) (\$\$)		2,200.00		
(\$\$)	3,589.29	2,200.00	1,389.29	38.71
+ GST 7.00/7.00% (\$\$)	251.25	154.00	97.25	38.71
Nett Amount (\$\$)	3,840.54	2,354.00	1,486.54	38.71

INSPECTION

Date of Assignment:	05/01/2018	
Date Inspected:	09/01/2018	Inspected At:
		Jin Auto Services Pte Ltd (Defu) Blk 14 Defu Lane 10, #01-410/412 Singapore 539195

Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 12 Jan 2018)
Parts:	M1-SUV	VOLKSWAGEN TIGUAN 1.4 TSI BMT (5N22SY) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKM6588H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deep Cut	1,499.70 FL	*1,313.65 FL
2	1		*REAR BUMPER LH SIDE RETAINER	Bent	99.87 FL	*99.87 FL
3	1		*REAR BUMPER PARKING SENSOR	Shorted	211.70 FL	*211.70 FL
4	1		*REAR BUMPER LOWER BLACK GARNISH	Grazed	443.80 FL	*443.80 FL
5	1		*REAR LH FENDER PANEL (NPA)	Repair	0.00 FL	*- FL
6	1		*REAR LH FENDER PANEL BLACK GARNISH	Grazed	249.70 FL	*249.70 FL
7	1		*REAR LH DOOR (NPA)	Repair	0.00 FL	*- FL
8	1		*REAR LH LAMP (NPA)	Serviceable	0.00 FL	*- FL

F=Franchise part, L=ListItemDisc.

Sub Total (S\$)	2,504.77	2,318.72
- List Item Discount on L Items 10.00/20.00% (S\$)	250.48	463.74
Total Parts (S\$)	2,254.29	1,854.98

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SPRAY PAINT	New	750.00	600.00
2	LABOUR CHARGE	New	480.00	300.00
3	WIRING	New	25.00	20.00
4	TUFF COATING	New	80.00	-
Gross Labour Cost (\$\$)			1,335.00	920.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >