

INS CASE OWNER: P. naga. CC 4/1111 8000375, SWA3 9/ LKK: IDAC:

Sut: ynk ASSIGNMENT DOI: 8/1/18 Date: 8/1/18 Registered in Merimen: 8/1/18

Pre-assign / CCU / FTE Insured Vehicle No: SHA 369SA Claim No: m 18010099
Name of Insured: CPE Policy No: mcom0015
Insured Tel No: HP: Make / Model: H-Sonata
Excess Sec II :SS D.O.A: 05.01-18 Place of Accident: Alexandra Rd > Persil Panjang
Is driver the owner? (YES / NO) Nature of Accident: IF NO, Driver Name / Age: M Yang Nam OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Driver Tel No: (V/L: OS / NO) Insured Liability: % Final ? Yes / No

SHA 52336 → → → →
INSRS: WSP: fmp, m Tel: Liability: RMKS: INSRS: WSP: Tel: Liability: RMKS: INSRS: WSP: Tel: Liability: RMKS: INSRS: WSP: Tel: Liability: RMKS:

Date/ Time		STAGE	DATE / PIC
10/1/18	SHA 52336 - X	Non-Reporting ltr (1st)	
11/1/18	SHA 369SA - C6/11116008563 / Pybiq, DOA 08/02/18	Non-Reporting ltr (2nd)	
	- M/Incl 600375 / Wighn2; SHA 23/01/18	Non-Reporting ltr (Final)	
		Notification ltr (if non-pickup)	
11/1/18	Seek liability via merimen	Call OI	
11/1/18	liability clear via merimen	After call ltr to OI	
21/2/18	File pass to typist type report	Documentation Check List:	Handler Typist
22/2/18	Seek merimen via merimen	Notification ltr (if non-pickup)	
		After call ltr to OI	
		Authorisation To Act	
		Release Voucher	
		Final Repair Bill	
		Car Rental Invoice	
		Towing Invoice	
		LTA / GIA	
		Medical Bill	
		PIR	
		Mandate/Reject Instruction	
		LOD	
		Payment Breakdown Form	
		Post-Repair Photos	
		Others	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: SS (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: 22/2/18 Confirm with: CPE Get Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27. If NO or B 28, Ass. Lia:

Repair Cost: SS 2173.9

Loss of Rental (LOR): SS 820.19 (7 days) X 117.17

Loss of Use (LOU): SS 280.00 (\$ 40 x 7 days)

Loss of Income (LOI): SS (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search SS

Medical: SS 60.00

Disbursement: SS (e.g. Tow/ Independent)

Legal Cost SS

Total: SS 3334.11 Global Sum SS: 3300.00

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: SS 3300.00 Name 1: SMRT TAXIS Pte Ltd

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

III

08/01/2017

SHB 5233 G.

25/1/2017.

Estimated Cost

AD TP RES CO RES EVA INV IMV

To: INSURANCE CO

SHB 5233 G
SMRT

Vehicle Make

Model

Year

Policy No

Damage

Sum Insured

Excess

Claims Record

Name of User

Policy Condition

Remark: The veh had commenced its repair at the time of inspection.



BS or Market Value

QAC Accident Report

Consistent? Yes or No

QAC PR Case

Consistent? Yes or No

Est. Repair

4

days

Fee

Yes or No

Sum Insured

18.2

to

5.00

Yes or No

QAC REV

REF

24 HRS

Wp

Date

Person Contacted

Vehicle IN / OUT

Date Time

Action Instruction

21/2/18 Confirm 2-B-2 \$2173.93 with 4 working days

TAX/01/18/2020

Ukk.

III

(Ref. # 34448846
61/1)

Check Re-Post V



Final Report

Check Re-Post V



Final Report

Days Of Repair

Resurvey No. of Trip

Extra Fee

Extra Fee

Extra Fee

Extra Fee

Extra Fee

Extra Fee

Extra Fee

Extra Fee

Add Fee



Extra Fee



Extra Fee



Extra Fee



Extra Fee



Extra Fee



Extra Fee



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

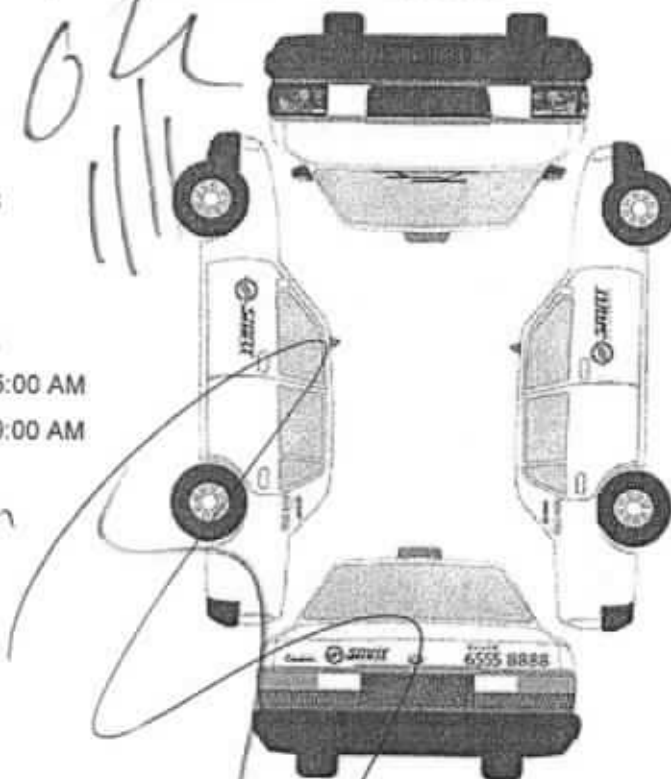
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18000375/Swa3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 08-01-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 3695A	Veh. Inspected	SHB 5233G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/01/1900	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	05/01/2018	Inspection Date	08/01/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5233G
 Ref. No : TAX/01/18/2020
 Reg. Date : 25/01/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : NG MUI LIAN
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 05/01/2018 09:05:00 AM
 Accident Reported Date / Time : 05/01/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Sebastian
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 05/01/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093942
 Special Instruction to ARC, if any :
 TOWED \$40 /SHA3695A (III)
 BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
 SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang @lkkauto.com HP:90036421
 Prepared Date : 05/01/2018 12:54:43 PM



QC 11/01/18 11/19 P 955

Recording Camera ☐ ☒
 Radio Antenna ☐ ☒
 1st witness a Date 8-1-18
 2nd witness Date

133336 KM
 1/4 1/2 3/4 F

Supplementary
 to the Supplementary part 11/18

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 10-01-18

Vehicle Return Time: 17:10

SMRT staff sign:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U805768849

Mileage :

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	550.00
Total Spray Painting Charges	: 1,116.00	500.00
Total Material Charges	: 2,434.64	1,043.91
Other Charges	: 80.00	80.00
TOTAL	: 4,475.64	2,173.90
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 6.00	4.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 05/01/2018 02:56:13 PM	08/01/2018 02:46:42 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 05/01/2018 02:56:13 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1801-0354

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :



Prepared Date :

1043.90 /
550 /
+ 580 /

2173.90 /

Sebastian
22/1/18

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	550.00 ✓
Total Labour	845.00	550.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 ✓
TO RESPRAY BUMPER BEAM	180.00	0.00
TO RESPRAY REAR PANEL	180.00	100.00 ✓
TO RESPRAY TAIL GATE	378.00	200.00 ✓
Total Spray Painting & Panel Beating	1,116.00	500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	80.00 ✓
Total Other Costs	80.00	80.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No ✓
52161-16010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace	Replace	No ✓
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No ✓
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Check	No X
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Check	No X
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No ✓
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.28	Replace	Replace	No ✓
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Check	No X
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Check	No X
89997-30070			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10.00	141.66	Replace	Check	No X
76088-47020		6505617	BUMPER LIP COVER RR/LH	0	72.20	25.00	0.00	Replace	Not given	No X
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace	No ✓
58308-47011			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	25.00	385.88	Replace	Check	No X
52563-47010			TAIL LAMP BRACKET, LH	1	30.70	25.00	23.03	Replace	Replace	No ✓
52562-47010			TAIL LAMP BRACKET, RH	1	30.70	25.00	23.03	Replace	Check	No X
58307-47060		6505522	END PANEL	1	602.10	25.00	451.58	Replace	Check	No X
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Check	No X
67005-47241			TAILGATE ASY	1	1,007.90	100.00	0.00	Replace	Repair	No 12
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No ✓
69350-47030			TAILGATE DOOR LOCK	0	444.10	25.00	0.00	Replace	Not given	No X
TOTAL MATERIALS							2,434.66	1,043.91		
TOTAL MATERIALS(Discounted)							2,434.64	1,043.91		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

SMRT Accident Vehicle Repair Estimates

Ty

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5233G
Ref. No : TAX/01/18/2020
Reg. Date : 25/01/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : NG MUI LIAN
Type of Accident : HEAD TO REAR
Date / Time of Accident : 05/01/2018 09:05:00 AM
Accident Reported Date / Time : 05/01/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : Yes
Towed Back Date/Time : 05/01/2018
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093942
Special Instruction to ARC, if any :
TOWED \$40 /SHA3695A (III)
Prepared Date : 05/01/2018 12:54:43 PM



Sebastian.
8/1/18.
- Part by part repair.
- Question mark Item
Photo.
- Photo Before & After
Paint.
90036121
sebastian.yeang @lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U805768849

Mileage :

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	0.00
Total Spray Painting Charges	: 1,116.00	0.00
Total Material Charges	: 3,577.76	3,577.76
Other Charges	: 80.00	0.00
TOTAL	: 5,618.76	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 6.00	0.00
Prepared / Adjusted By	:	3 days
Arc / Surveyor Sign Off Date	: 05/01/2018 02:56:13 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 05/01/2018 02:56:13 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	0.00 400
Total Labour	845.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00 2	0.00
TO RESPRAY REAR PANEL	180.00 2	0.00
TO RESPRAY TAIL GATE	378.00	0.00 200
Total Spray Painting & Panel Beating	1,116.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	0.00 ✓
Total Other Costs	80.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-17905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace ✓ CKE	No
52161-16010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace	Replace ✓ NEC	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace ✓ NEC	No
52576-17020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace ?	No
52575-17020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace ?	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace ?	No
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace ?	No
52016-17030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace ?	No
52015-17050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace ?	No
19997-10070			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10.00	141.66	Replace	Replace ?	No
16088-17020		6505617	BUMPER LIP COVER RR/LH	1	72.20	25.00	54.15	Replace	Replace X	No
16891-17020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace ✓ Defm	No
18308-17011			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	25.00	385.87	Replace	Replace ?	No
12563-17010			TAIL LAMP BRACKET, LH	1	30.70	25.00	23.02	Replace	Replace ?	No
12562-17010			TAIL LAMP BRACKET, RH	1	30.70	25.00	23.02	Replace	Replace ?	No
18307-17060		6505522	END PANEL	1	602.10	25.00	451.57	Replace	Replace ?	No
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace ?	No
7005-17241			TAILGATE ASY	1	1,007.90	25.00	755.92	Replace	Replace R	No
5374-17051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace ✓ NEC	No
9350-17030			TAILGATE DOOR LOCK	1	444.10	25.00	333.07	Replace	Replace X	No
TOTAL MATERIALS								3,577.81	3,577.76	
TOTAL MATERIALS(Discounted)								3,577.76	3,577.76	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

**AR REGISTERED**

SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2650
Fax : 65 6368 7421
www.smrt.com.sg

India International Insurance Pte Ltd

c/o LKK Auto Consultants Pte Ltd

Date : 20/02/2018

Our Ref.: TAX/01/18/2020/LG

Your Ref.: TBA

Dear Sirs,

ACCIDENT INVOLVING SHB5233G AND SHA3695A ON 05/01/2018 ALONG ALEXANDRA RD TOWARDS PSA BUILDING

LETTER OF CLAIM

We claim on behalf of SMRT TAXIS PTE LTD, owner/hirer of the vehicle Reg. No.: SHB5233G. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	<u>\$2,173.90</u>
2. Loss of Use for _____ days @ S\$ _____/day	:	<u> </u>
3. Loss of Rental for <u>7</u> days @ S\$ <u>117.17</u> /day	:	<u>\$820.19</u>
4. Loss of Income for <u>7</u> days @ S\$ <u>60.00</u> /day	:	<u>\$420.00</u>
5. Police Report/ SAS Report/ LTA Search Fee	:	<u> </u>
6. Survey Fee	:	<u> </u>
7. Others	:	<u>\$60.00</u>
Total Claims :		<u>\$3,474.09</u>

We enclose the following documents :

- | | |
|---|---|
| ☒ Repair Invoice | ☒ Letter of Authorisation |
| ☐ Survey Report | ☐ LTA Search result |
| ☐ Photographs _____ pcs | ☒ Others : |
| ☐ Investigation results | 1. <u>Medical Bill (original copy)</u> |
| ☒ Proof of Loss of Use/Rental/Income | 2. <u> </u> |
| ☒ Police / SAS report of ___ SHB5233G | 3. <u> </u> |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT TAXIS PTE LTD.

Yours sincerely,

SMRT AUTOMOTIVE SERVICES PTE LTD

c.c


Tan Lee Gek
For Manager, Claims
Claims Department



Date: 5/1/2018

Our Ref. No.: TAX/01/18/2020

Letter of Authorisation

I, Ng Mui Lian (NRIC No.: S1540582A) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB52334 hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SHA 3695 A (comfort) happened on 5/1/2018, 9.05 am along Place Alexandra Rd towards PSA Building.

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : Ng Mui Lian Signature: 
NRIC No. : S1540582A
Tel No. : 92999876
Address : Blk 285, Tampines St 22, #09-197
S (520283)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref:
Claimant Ref:

MCT180/0099
TAX/01/18/2020/LG

We/I, SMRT Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,300.00 (~~repair cost~~), S\$ (~~loss of use/rental~~), S\$ (~~search fee~~), vehicle no. SHB 5233G that was damaged pursuant to the accident which occurred on 05/01/2018 (date) at ALEXANDRA RD TWDS PSA BUILDING (location) involving vehicle no. SHA 3695A (insured vehicle). This is pursuant to the inspection conducted on 08/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5233G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5233G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,300.00 to SMRT TAXIS PTE LTD

Dated this 23 day of Feb 2018

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Ten Lee Gie

S14207061F

40 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6462 3888 Fax: 65 6368 7421
www.ii.com.sg

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25,
Paya Ubi Industrial Park
Singapore 408933



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180100470
Date : 23.01.2018
Vehicle No. : SHB5233G
Your Ref No. : TAX/01/18/2020
Our Ref No. : 24093942
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount	Amount
Parts					
BUMPER, REAR: FOR TOYOTA PRIUS TAXI	1.00	\$ 458.60	(25.00)	\$ 114.65	\$ 343.95
BUMPER CLIPS	10.00	\$ 1.61	(25.00)	\$ 4.02	\$ 12.07
PIXEL STICKER	2.00	\$ 60.00	(0.00)	\$ 0.00	\$ 120.00
RETAINER, BUMPER: SIDE, R/LH, TOYOTA PRIUS	0.00	\$ 94.80	(25.00)	\$ 0.00	\$ 0.00
RETAINER, BUMPER: SIDE, R/RH, TOYOTA PRIUS	0.00	\$ 94.80	(25.00)	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	(0.00)	\$ 0.00	\$ 180.00
REINFORCEMENT, BUMPER: REAR, TOYOTA PRIUS	1.00	\$ 205.70	(25.00)	\$ 51.42	\$ 154.27
ARM SUB-ASSY, RR BUMPER LH	0.00	\$ 139.60	(25.00)	\$ 0.00	\$ 0.00
ARM SUB-ASSY, RR BUMPER RH	0.00	\$ 139.60	(25.00)	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL LOWER REAR	0.00	\$ 157.40	(10.00)	\$ 0.00	\$ 0.00
COVER, BUMPER LIP: R/LH, FOR TOYOTA PRIUS	0.00	\$ 72.20	(25.00)	\$ 0.00	\$ 0.00
LIP, BUMPER: REAR, FOR TOYOTA PRIUS TAXI	1.00	\$ 228.90	(25.00)	\$ 57.22	\$ 171.67
UNDER COVER SUB-ASSY, RR FLOOR	0.00	\$ 514.50	(25.00)	\$ 0.00	\$ 0.00
TAIL LAMP BRACKET, LH	1.00	\$ 30.70	(25.00)	\$ 7.67	\$ 23.02
TAIL LAMP BRACKET, RH	0.00	\$ 30.70	(25.00)	\$ 0.00	\$ 0.00
PANEL, END: FOR TOYOTA PRIUS TAXI	0.00	\$ 602.10	(25.00)	\$ 0.00	\$ 0.00
ADHESIVE: DIRECT GLAZING	0.00	\$ 37.00	(0.00)	\$ 0.00	\$ 0.00
TAILGATE ASY	1.00	\$1007.90	(100.00)	\$1007.90	\$ 0.00
NAME PLATE (HYBRID)	1.00	\$ 51.90	(25.00)	\$ 12.97	\$ 38.92
TAILGATE DOOR LOCK	0.00	\$ 444.10	(25.00)	\$ 0.00	\$ 0.00
Sub-Total					\$ 1043.90


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180100470
Date : 23.01.2018
Vehicle No. : SHB5233G
Your Ref No. : TAX/01/18/2020
Our Ref No. : 24093942
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Labour					
TO REPAIR REAR PORTION	1.00	\$ 550.00	0.00	\$ 0.00	\$ 550.00
Others					
TOWING CHARGE	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR PANEL	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY TAIL GATE	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
GRAND TOTAL					\$ 2,173.90

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 05.01.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorised Signature
for SMRT Automotive Services Pte Ltd



Our Ref : TAX/01/18/2020/EB

Date : 22/01/2018

To : Claims Department

From : SMRT Taxis Pte Ltd

**ACCIDENT INVOLVING SHB5233G AND SHA3695A ON 05/01/2018 ALONG
ALEXANDRA RD TOWARDS PSA BUILDING**

CONFIRMATION OF TAXI RENTAL

This is to confirm the daily taxi rental rate for taxi registration no. **SHB5233G** is S\$117.17/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager
SMRT Taxis Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. : SHB5233G

Accident Case No. : TAX/01/18/2020

Make / Model : TOYOTA PRIUS

Ref. No. : 24093942

Date and Time Vehicle off-road for Accident Repair : 05.01.2018 09:05:00

Date and Time Repair Completed : 12.01.2018 08:25:09

Remarks :

Generated by : NGSIUCHING

Printed on : 12.01.2018

方 氏 藥 房
HONG FAMILY CLINIC

Blk 282, Tampines St. 22 #01-300
Singapore 520282
Tel/Fax : 67843300

OFFICIAL RECEIPT

No: 2686

Received from:

Ng Mui Lean

NRIC / Passport / FIN

S1540582/A

Date:

05/01/18

Consultation	\$18.50
Medications	\$60.00
Investigation	
Procedures	
Other	
Total	+ \$78.50
Less: CHAS Subsidy	- \$18.50
Amt Payable (P)	Total: \$60.00

Dollars:

Sixty only

Cash / Cheque No:

60/-

Authorised Signature

方 氏 藥 房
HONG FAMILY CLINIC

Blk 282, Tampines St. 22, #01-300
Singapore 520282
Tel/Fax : 67843300

A No. 7033

MEDICAL CERTIFICATE

This is to certify that

Ng Mui Lean

(a) is unfit for duty/school from

05/1/18 to 07/1/18

(3 days)

(b) left clinic at

after being treated.

(c) is fit for light duty as from

to

(d) is unfit for P.E. from

to

Date:

05/1/18

N.B. This certificate is not valid for absence from court or other judicial proceedings unless specifically stated.

DR. JEREMY L. T. HONG
M.B.S. (Singapore)

View Received Message

This mail is associated with :

***SHB5233G (MCT18010099)
[SHA3695A]**

TP
SMRT TAXIS PTE LTD
Jan 5 2018 9:00AM
[COMFORT TRANSPORTATION PTE LTD]
SMRT Automotive Services Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 22/02/2018 11:16 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3334.11) - SHB5233G - Claim Handler: Priya

Approved:3334.11.

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jan 2018 Edit Reg		08 Jan 2018 00:00 Edit Adj Rpt	S\$2,173.92 Edit Estimates	S\$2,173.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB5233G	Date of Loss:	05/01/2018 09:00 - :59						
Claim Type:	TP / MCT18010099	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA3695A	Policy No. (Claimant):	D-170B7562MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 17/01/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (22/02/2018): Alert - Adj Mandate Approved (S\$3334.11) - SHB5233G - Claim Handler: Priya - III_SG (11/01/2018): Alert - Adj Mandate Approved (S\$0.00) - SHB5233G - Claim Handler: Priya									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB5233G (MCT18010099)

[SHA3695A]

TP

SMRT TAXIS PTE LTD

Jan 5 2018 9:00AM

[COMFORT TRANSPORTATION PTE LTD]

SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Photos/Images									3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	22/01/18 13:36	General View							 Load JPG	☒	
2	22/01/18 13:36	General View							 Load JPG	☒	
3	22/01/18 13:36	General View							 Load JPG	☒	
4	22/01/18 13:36	General View							 Load JPG	☒	
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23	22/01/18 13:36	General View							 Load JPG	☒	
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40	22/01/18 13:37	PHOTO BEFORE PAINT	1	Load JPG	☒
41	22/01/18 13:37	PHOTO BEFORE PAINT	1	Load JPG	☒
Documentation					
				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/01/18 13:32	TP ESTIMATE	1	Load PDF	
2	08/01/18 13:32	TP GIA REPORT	1	Load PDF	
3	10/01/18 09:44	TP ESTIMATE - MARKED	1	Load PDF	
4	21/02/18 15:12	WORKSHOP INVOICE	1	Load PDF	
5	21/02/18 15:12	RENTAL RECEIPT	1	Load PDF	
6	21/02/18 15:12	MEDICAL FEE	1	Load PDF	
7	21/02/18 15:12	LOD	1	Load PDF	
8	28/02/18 10:06	AUTHORISATION TO ACT FORM	1	Load PDF	
9	28/02/18 10:08	DISCHARGE VOUCHER	1	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	09/01/18 08:45	Singapore Accident Statement	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18000375/SWA3Q2

Date: 28/02/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SHB5233G Insured Vehicle No: SHA3695A
 Date of Loss: 05/01/2018 Nature of Claim: TP Claim No: MCT18010099

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB5233G
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR6614696
 Reg. Date: 25/01/2017 (Man. Year: 2015) Chassis No: JTDKN36U805768849
 Colour: Maroon Odometer: 133337 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,626.60	1,043.92	3,582.68	77.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,041.00	1,130.00	911.00	44.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	6,667.60	2,173.92	4,493.68	67.40
+ Loss of Use (7.0 x S\$40.00/day) (S\$)		280.00		
+ Medical Costs (S\$)		60.00		
+ Car Rental (7.0 x S\$117.17/day) (S\$)		820.19		
Nett Liability (S\$)		3,334.11		
Global Sum Settlement (S\$)		3,300.00		

INSPECTION

Date of Assignment: 08/01/2018
 Date Inspected: 08/01/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 4.0 days

Adjuster: Sebastian Yeang Wai Keen**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Feb 2018)
Parts:	144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB5233G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%)	Cracked	458.60 F	*343.95 F
2	1		*BUMPER CLIPS (DISC 25%) (10 PCS)	Necessary	16.10 F	*12.07 F
3	1		*BUMPER REINFORCEMENT REAR (DISC 25%)	Bent	205.70 F	*154.28 F
4	1		*BUMPER LIP REAR (DISC 25%)	Deformed	228.90 F	*171.67 F
5	1		*TAIL LAMP BRACKET ,LH (DISC 25%)	Cracked	30.70 F	*23.03 F
6	1		*NAME PLATE (HYNRID) (DISC 25%)	Necessary	51.90 F	*38.92 F
7	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
8	1		*SENSOR REVERSE (SN)	Damaged	180.00 F	*180.00 F
9	1		*BUMPER SIDE RETAINER RR/LH	Not Necessary	94.80 F	*- F
10	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F
11	1		*ARM SUB-ASSY ,RR BUMPER LH	Not Necessary	139.60 F	*- F
12	1		*ARM SUB-ASSY ,RR BUMPER RH	Not Necessary	139.60 F	*- F
13	1		*ANTENNA ,ELECTRICAL LOWER REAR	Not Necessary	157.40 F	*- F
14	1		*BUMPER LIP COVER RR /LH	Not Necessary	72.20 F	*- F
15	1		*UNDER COVER SUB-ASSY,RR FLOOR	Not Necessary	514.50 F	*- F
16	1		*TAIL LAMP BRACKET ,RH	Not Necessary	30.70 F	*- F
17	1		*END PANEL	Not Necessary	602.10 F	*- F
18	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
19	1		*TAILGATE DOOR LOCK	Not Necessary	444.10 F	*- F
20	1		*TAILGATE ASY	Repair	1,007.90 F	*- F

F=Franchise part.

Total Parts (S\$)	4,626.60	1,043.92
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	845.00	550.00
2	SPRAY PAINT	New	1,116.00	500.00
3	TOWING CHARGE	New	80.00	80.00
Gross Labour Cost (\$\$)			2,041.00	1,130.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >