

ANS. REC. BY:

REF: CS/MSG18000346 / Kgd3ⁿ²

Special Instructions:

SUPERVISOR
Menimen

Kenneth

ASSIGNMENT (Office)

From (Person):

Muhd Ashik

of

MSIG

Date/Time:

05/01/2018 @ 4:04pm

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

YN6696H

Insured:

SCK 8969J

at Workshop m/s

CT AUTO

Tel:

9737 0733

of Blk 160 Sin Ming Drive # 02-14

Policy No:

B27444232SMP

Claim No:

544150

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A.

03/01/2018

05/01/2017

CA / REV / REP. / REV 24 HRS

WOP

H.O.D. Endorsement:

Date/Time:

4:37pm @ 05/01/18

Person Contacted:

Shawn

Vehicle

IN OUT

Date/Time	Action/Instruction (✓) Estimate
	YN6696H-X
	SCK8969J-X
09/11/18 @ 3.11pm	revised to Muhd Ashik via Menimen.
14/6	2400 L/Sep 8 24 enal & confirm (Ref B 21092.85, 90%/-)

MS19

ASSIGNMENT

Date: 08/01/2017

Estimated Cost:

OD: WS TP RES OD RES / EVA / INV / MV

To inspect vehicle No: YN 6696H

at: CT Auto

at: Blk 160 Sin Ming Drive #02-14

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

Claims Record:

Make of Veh:

Plate No: YN 6696H Reg: 10 14

Truck / Trailer:

Make: Mit Cam 298J

Colour: White

Sp Reading: 136432

Eng No:

CINo: FEB21EA 00717

Gen. Cond: Fair / Poor / Burnt

Steering: In Good / Jammed / Leaked / Burnt or

Brake: In Good / Jammed / Leaked / Burnt or

Mod: CS Rim / STD ARim or

Tyre Size: R: _____
L: 195R15X8 (D)

BS / DUN / EKNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
P.Bal: 2 mm	P.Bal: 3 mm
L.Bal: 2 mm	L.Bal: 3 mm
D.O.A: 3/1/18	D.O.A: 2/1/18

Survey held at:

Des of Damages: Frt / Rear / O/S / N/S / U/O / Roof/door

1/5 Acc

The U/O / Chassis frame / Body Structure affected due to collision

Policy Condition:

Remark: The veh had commenced its repair at the time of inspection.



Day of Market value:

ICAO Accident Report: Consistent? Yes or No

GA / PP Seen: Consistent? Yes or No

Est. Repair: 04 days Res: Yes or No

W/F Seen: 20 % Eval: Yes or No

CA / REV / REP: 24 HRS ^{1wp}

Date: Person Contacted: Vehicle IN / OUT

Date: Time: Action / Instruction

9/1 File pass to Catherine

[Signature]
18/6/2018

RECEIVED 18 JUN 2018

Cost of the File Pass: Prel. Report
 Final Report

18/6 Transit

Date/Time File Report of:

Report Format: MER-TP

W/F to Sum: 2400

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee:

300
10

310



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18000346/Kqd3

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 05-01-2018



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SCK 8969J	Veh. Inspected	YN 6696H
Policy No.	B27444232SMP	Coverage (\$)	0.00
Claim No.	544150	Excess (\$)	0.00
Assign From	MERIMEN (MUHD ASHIK)	Assign Date	05/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	03/01/2018	Inspection Date	
Survey held at	CT AUTO PTE LTD 160 SIN MING DRIVE #02-14 SIN MING AUTOCITY SINGAPORE 575722		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jan 2018		05 Jan 2018 16:04 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	ONG HEAN BENG , ID: S2552689I		
Main Claimant:	Nature Landscapes PTE LTD		
Vehicle Reg. No.:	YN6696H	Date of Loss:	03/01/2018 17:00 - :59
Claim Type:	TP / 544150	Policy/Cover Note No.:	B27444232SMP (Comprehensive) Coverage: 28/12/2017 - 27/12/2018
Vehicle Reg. No. (Insured):	SCK8969J	Policy No. (Claimant):	
		Excess:	
Repairer:	CT Auto Pte Ltd (HQ) 160 Sin Ming Drive, #02-14, Sin Ming Autocity, 575722 Sin Ming - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Muhd Ashik B Madi - 6594 2548]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 06/01/2018]		
Driver/Custodian (Insured):	CHAN MEI LING (), NRIC: S2552688J, Tel: +6596399816		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Eileen Ang

From: Woon Choo Kwok
Sent: Friday, 5 January, 2018 2:40 PM
To: Muhd Ashik B Madi; Eileen Ang
Cc: Christopher Chionh; Foo Ai Ngoh; Jason Sim
Subject: FW: Request for Pre-Repair Inspection – YN6696H

Dear ASHIK & EA,

FYA

Best Regards

Kwok Woon Choo
Senior Administrative Officer, Claims Services
Direct line +65 6643 1330 | Direct fax +65 6225 7402 | woonchoo_kwok@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Agnes Lee
Sent: Friday, January 05, 2018 1:29 PM
To: Woon Choo Kwok <WoonChoo_Kwok@sg.msig-asia.com>
Subject: FW: Request for Pre-Repair Inspection – YN6696H

From: Emellene Teng [<mailto:admin@ctauto.com.sg>]
Sent: 05 January 2018 10:54
To: Claims <claims@sg.msig-asia.com>
Cc: Shawn Chen <CTOps@ctauto.com.sg>
Subject: Request for Pre-Repair Inspection – YN6696H

Our Ref: YN6696H

To: The owner and/or driver of SCK8969J 3rd party
c/o MSIG Insurance

cc: MSIG Insurance

Dear Sir/Madam,

Accident Involving YN6696H & SCK8969J on 3/1/2018 along Balestier Road towards Thomson Road near Irrawaddy Road

With reference to the above, we hereby give MSIG Insurance 2 days' notice to conduct a pre-

repair inspection of vehicle YN6696H at our premise.

Please arrange your surveyor to inspect the vehicle at:
160 Sin Ming Drive, #02-13 Sin Ming AutoCity
Singapore 575722

Mobile No.: 9737 0733

If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle with further reference to you.

Please advise on liability for this case & let us have a list of surveyors to choose from.

Best Regards,
Emellene Teng
CT Auto PTE LTD
Office: 6266-6727 Fax: 6266-6358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

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Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 19 January 2018 3:24 PM
To: Muhd Ashik B Madi
Cc: SUR
Subject: RE: Our ref: 544150 Your ref: YN6696H doa 03.01.18

Dear Muhd Ashik,

Damages consistent. There is some slight movement of the insured vehicle.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Friday, 12 January 2018 10:50 AM
To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Our ref: 544150 Your ref: YN6696H doa 03.01.18

Dear Ashik,

Noted with thanks.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi [mailto:ashik_madi@sg.msig-asia.com]
Sent: Friday, 12 January, 2018 10:38 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Our ref: 544150 Your ref: YN6696H doa 03.01.18

Dear Shiau Chan,

We have grant rights of our insured's video footage for your attention.

Kindly inform our surveyor to check on the consistency of third party damages based on the video evidence.

Thank you.

Ashik Madi
Executive, Claims Services (Motor)

Shiau Chan (LKKAUTO)

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Sent: Friday, 12 January, 2018 10:38 AM
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: Our ref: 544150 Your ref: YN6696H doa 03.01.18

*Damages consistent
some slight movement
of the insd vehicle.*

Dear Shiau Chan,

We have grant rights of our insured's video footage for your attention.

Kindly inform our surveyor to check on the consistency of third party damages based on the video evidence.

Thank you.

Ashik Madi
Executive, Claims Services (Motor)
Direct line +65 6594 2548 | Direct fax +65 6225 7402 | ashik_madi@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

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*Our Surveyor had viewed the video, the
damage to the TP vehicle is consistent to*

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*the accident as seen from the video. However,
it also appears that the OI vehicle was
skidding ~~through out~~ through ~~out~~ the entire
video.*

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Muhd Ashik B Madi

Date: 09 Jan 2018

Preliminary Advice

Insured Vehicle No	: SCK8969J	Accident Date	: 03/01/2018
TP Vehicle No	: YN6696H	Assignment Date	: 05/01/2018
Make	: TOYOTA DYNA 150	Est. Duration of Repair	: 4
Date of Inspection	: 08/01/2018		
Inspection At	: CT AUTO		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:SS	23,492.85
Revised Amount	:SS	1,693.40
Check Items (Estimated)	:SS	6,300.00
Total	:SS	7,993.40
Lump Sum Repair	:SS	

Total Loss Consideration

New for Old Value	:SS
Pre-Accident Value	:SS
COE / PARF Rebate	:SS
Salvage Value	:SS
Margin for Repair	:SS

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

CT AUTO PTE LTD

160 Sin Ming Drive, #02-14, Sin Ming AutoCity, Singapore 575722

Tel: 62666727 Fax: 62666358 Email: admin@ctauto.com.sg

Business Registration No. 201420132H

GST Registration No. 201420132H

*Not Authorized
Lily @ 2400h*

ESTIMATE

Date: 5/1/2018

DOA: 4/1/2018

Vehicle No: YN6696H

Make & Model: Mitsubishi Fuso

S/N	Qty	Item Description	Parts Price	Surveyor
1	1	Rear L/H Tail Lamp <i>CM</i>	\$ 267.50	X
2	1	Rear L/H Tail Lamp Panel <i>R</i>	\$ 192.60	X
3	1	Rear L/H MudFlap <i>CM</i>	\$ 246.10	—
4	1	Rear L/H Mud Guard <i>CM</i>	\$ 317.60	—
			\$ 1,023.80	
Less 25%			\$ 255.95	
			\$ 767.85	

Special Nett Items

1		Sundries	\$ <i>na</i> 50.00	X
2	1	Rear L/H Tail Lamp Panel Sealant <i>na</i>	\$ 120.00	X
3	1 set	Rear L/H MudFlap Clips <i>na</i>	\$ 50.00	X
4	1 set	Rear L/H Mud Guard Clips <i>na</i>	\$ 50.00	X
5	1	Rear L/H Safety Bar <i>R</i>	\$ 650.00	X
6	1	Rear L/H Safety Bar Reflective Sticker <i>na</i>	\$ 150.00	X
7	1	Rear L/H Control Module <i>L/R Rd</i>	\$ 3,850.00	<i>700SN</i>
8	1	Rear L/H Hydraulic Motor <i>in</i>	\$ 6,500.00	X
9	1	Rear L/H Hydraulic Motor Cover <i>CM</i>	\$ 450.00	—
10	1	Rear L/H Hydraulic Motor Base Stand <i>R</i>	\$ 235.00	X
11	1	Rear L/H Hydraulic Motor Charger <i>L/R Rd</i>	\$ 2,400.00	<i>600SN</i>
12	1	Rear L/H Hydraulic Damper <i>in</i>	\$ 4,000.00	X
			\$ 18,505.00	
Total Parts			\$ 19,272.85	

S/N	Labour Description	Amount	Amount
1	Labour for panel beating, cut, weld, straighten rear fenders and replace rear damaged parts.	\$ 1,800.00	<i>300</i>
2	To putty and spray painting rear portion.	\$ 800.00	<i>100</i>
3	To check rear lighting and wiring.	\$ 120.00	<i>20</i>
4	To remove and install rear tail gate lock mechanism.	\$ <i>na</i> 150.00	X
5	To apply anti rust proofing to rear affected area.	\$ <i>na</i> 250.00	X
6	To remove and install rear tail gate.	\$ <i>na</i> 600.00	X
7	To remove and install rear tail gate hydraulic damper.	\$ <i>na</i> 500.00	X
Total labour :		\$ 4,220.00	
Total parts :		\$ 19,272.85	
Total labour :		\$ 4,220.00	
Total repair cost : (Before GST)		\$ 23,492.85	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice"
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed
- is subject to final approval from Insurance Co.

Acknowledged by Repairer

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18000346/KQD3N2

Date: 19/06/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	B27444232SMP
Claimant Vehicle No :	YN6696H	Insured Vehicle No :	SCK8969J
Date of Loss:	03/01/2018	Nature of Claim:	TP
			Claim No: 544150

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	YN6696H	Engine No:	4P10B29510
Make & Model:	MITSUBISHI CANTER, 3.0 D FEB21ER3SDEB (CBU) (M)	Chassis No:	FEB21EA00717
Reg. Date:	02/10/2014 (Man. Year: 2014)	Odometer:	136432 km
Colour:	White		
Engine Capacity:	2998 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195R15X8	Rear Tyre Size:	195R15X8 (D)
Front Left Side:	Bridgestone 2 mm	Rear Left Side:	Bridgestone 3/3 mm
Front Right Side:	Bridgestone 2 mm	Rear Right Side:	Bridgestone 3/3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	19,272.85	2,373.40	16,899.45	87.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,220.00	620.00	3,600.00	85.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	23,492.85	2,993.40	20,499.45	87.26
Approved Total (Overridden) (S\$)		2,400.00		
(S\$)	23,492.85	2,400.00	21,092.85	89.78
+ GST 7.00/7.00% (S\$)	1,644.50	168.00	1,476.50	89.78
Nett Amount (S\$)	25,137.35	2,568.00	22,569.35	89.78

INSPECTION

Date of Assignment:	05/01/2018	
Date Inspected:	08/01/2018	Inspected At:
		CT Auto Pte Ltd (HQ) 160 Sin Ming Drive, #02-14, Sin Ming Autocity Singapore 575722

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 19 Jun 2018)	
Parts:	N/A	MITSUBISHI CANTER 3.0 D FEB21ER3SDEB (CBU) (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for YN6696H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR L/H TAIL LAMP	Cracked	267.50 FL	*267.50 FL
2	1		*REAR L/H TAIL LAMP PANEL	Repair	192.60 FL	*- FL
3	1		*REAR L/H MUDFLAP	Cracked	246.10 FL	*246.10 FL
4	1		*REAR L/H MUD GUARD	Cracked	317.60 FL	*317.60 FL
5	1		*SUNDRIES	Not Necessary	50.00 FS	*- FS
6	1		*REAR L/H TAIL LAMP PANEL SEALANT	Not Necessary	120.00 FS	*- FS
7	1		*SET REAR L/H MUDFLAP CLIPS	Not Necessary	50.00 FS	*- FS
8	1		*SET REAR L/H MUD GUARD CLIPS	Not Necessary	50.00 FS	*- FS
9	1		*REAR L/H SAFETY BAR	Repair	650.00 FS	*- FS
10	1		*REAR L/H SAFETY BAR REFLECTIVE STICKER	Not Necessary	150.00 FS	*- FS
11	1		*REAR L/H CONTROL MODULE (LOCAL REPAIR)	Dented	3,850.00 FS	*700.00 FS
12	1		*REAR L/H HYDRAULIC MOTOR	Serviceable	6,500.00 FS	*- FS
13	1		*REAR L/H HYDRAULIC MOTOR COVER	Cracked	450.00 FS	*450.00 FS
14	1		*REAR L/H HYDRAULIC MOTOR BASE STAND	Repair	235.00 FS	*- FS
15	1		*REAR L/H HYDRAULIC MOTOR CHARGER (LOCAL REPAIR)	Dented	2,400.00 FS	*600.00 FS
16	1		*REAR L/H HYDRAULIC DAMPER	Serviceable	4,000.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$)	19,528.80	2,581.20
- List Item Discount on L Items 25.00/25.00% (\$)	255.95	207.80
Total Parts (\$)	19,272.85	2,373.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN REAR FENDERS AND REPLACE REAR DAMAGED PARTS	New	1,800.00	500.00
2	TO PUTTY AND SPRAY PAINTING REAR PORTION	New	800.00	100.00
3	TO CHECK REAR LIGHTING AND WIRING	New	120.00	20.00
4	TO REMOVE AND INSTALL REAR TAIL GTAE LOCK MECHANISM	New	150.00	-
5	TO APPLY ANTI RUST PROOFING TO REAR AFFECTED AREA	New	250.00	-
6	TO REMOVE AND INSTALL REAR TAIL GATE	New	600.00	-
7	TO REMOVE AND INSTALL REAR TAIL GATE HYDRAULIC DAMPER	New	500.00	-
Gross Labour Cost (S\$)			4,220.00	620.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >