

INS. CASE OWNER:

CC

3, AIG 1800 0332, 5 was 9

IKK  
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE

## ASSIGNMENT



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

DATE / PIC

## STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

## FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28; Ass. Lia:

Repair Cost:

SS 800.00

Loss of Rental (LOR):

SS 232.24

(

3 days) x 111.28

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 5.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS 1138.84

Global Sum SS:

1100.00

## FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1100.00

Name 1:

SMRT Taxis pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

RECEIVED 20 FEB 2018

COPIES SENT  
20/2/18

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format:
- 3) Survey fee:

Signature

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

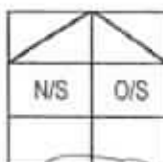
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SHB932E Yr Regn: 30/10/13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius cc 1799Colour: Maroon A/C: Insured / Std / NI / NASp. Reading: Y64880 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKN3C4605194072

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 175/65R15R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falloon

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 2/1/18 D.O.I. 4/1/18Survey held at SMART

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

5/2/18: Confirm U.S. \$800.00 with 2 working days

TA X/01/18/2010

LHC

AIG

(Red-11075-59  
57%)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair:

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation

) \$ + RS \$

) Photos

) Others

TOTAL



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18000332/Swa3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 05-01-2018	
Code : AIG			
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SLJ 6602D	Veh. Inspected	SHB 932E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/01/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	02/01/2018	Inspection Date	04/01/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# SMRT Accident Vehicle Repair Estimates

4-1-18/15:42

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB932E  
 Ref. No : TAX/01/18/2010  
 Reg. Date : 30/10/2013  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : LEONG KENG CHEONG (LIANG JINXIANG)  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 02/01/2018 11:10:00 PM  
 Accident Reported Date / Time : 03/01/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : Sebastian  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024093902  
 Special Instruction to ARC, if any :  
 DROVE IN / SLJ6602D - AIG - LKK  
 BEFORE PAINT PHOTO AND AFTER PAINT PHOTO FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang@lkkauto.com HP:90036121  
 LUMP SUM REPAIR  
 Prepared Date : 03/01/2018 01:00:18 PM



Recording Camera

☐

Radio Antenna

☐

1st witness

Date

4-1-18

2nd witness

Date

Vehicle to Vega Date In: 51 Towing:

Time In: 11:00

Driver: WTC

Wega Job No: 01/0010

Vehicle sent to SMRT Date In: 6-1-2018 Towing:

Time In: 11:15

Driver:

Received by (SMRT)

QC 6/1/17 11:32 PMS

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U00-5694097

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 558.00	200.00
Total Material Charges	: 713.88	371.16
Other Charges	: 280.00	30.00
<b>TOTAL</b>	<b>: 1,889.88</b>	<b>801.16</b>
<b>Lum Sum Total</b>	<b>: 1,900.00</b>	<b>800.00</b>
No. of Repair Days	: 3.00	2.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 03/01/2018 05:08:05 PM	04/01/2018 03:42:03 PM

M

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 03/01/2018 05:08:05 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1801-0199 Invoice No :  
 Quotation Date : 8/1 Invoice Date :  
 Invoice Amount : Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	<del>0.00</del> 280 /
Total Labour	338.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	<del>0.00</del> 360 /
TO RESPRAY BUMPER BEAM	180.00 ?	0.00
Total Spray Painting & Panel Beating	558.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	<del>0.00</del> 30 /
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	280.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	✓ 1	458.60	25.00	343.95	Replace	Replace	No ✓ (KIC)
			PIXEL STICKER	✓ 2	60.00	0.00	120.00	Replace	Replace	No ✓ (KIC)
			SENSOR REVERSE	X 1	180.00	0.00	180.00	Replace	Check	No X
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	X 1	94.80	25.00	71.10	Replace	Check	No X
52562-47010			TAIL LAMP BRACKET, RH	X 1	30.70	25.00	23.03	Replace	Check	No X
52023-12240		6505547	BUMPER REINFORCEMENT REAR	X 1	205.70	25.00	154.28	Replace	Check	No X
TOTAL MATERIALS							892.35	463.95		
TOTAL MATERIALS(Discounted)							713.88	371.16		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 463.95 \\
 - 20\% \\
 \hline
 371.16 \\
 200 \\
 + 230 \\
 \hline
 801.16
 \end{array}$$

Solution  
11/1/18.

4/5 - \$800

## SMRT Accident Vehicle Repair Estimates

AIG

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB932E  
 Ref. No : TAX/01/18/2010  
 Reg. Date : 30/10/2013  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : LEONG KENG CHEONG (LIANG JINXIANG)  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 02/01/2018 11:10:00 PM  
 Accident Reported Date / Time : 03/01/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by :  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle Issued? : No  
 Accident Repair Job Card No : 000024093902  
 Special Instruction to ARC, if any :  
 DROVE IN / SLJ6602D  
 Prepared Date : 03/01/2018 01:00:18 PM



Sebastian  
 4/1/18.  
 - Long Sun Repair.  
 - Question Mark Iron  
 Photo.  
 - Photo After Paint  
 90036121

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sebastian yeang @lkkauto.com



Chassis No : JTDKN36U00-5694097

Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	338.00	0.00
Total Spray Painting Charges :	558.00	0.00
Total Material Charges :	699.59	713.87
Other Charges :	280.00	0.00
<b>TOTAL :</b>	<b>1,875.59</b>	<b>0.00</b>
<b>Lum Sum Total :</b>	<b>1,900.00</b>	<b>0.00</b>
No. of Repair Days :	3.00	0.00
Prepared / Adjusted By :		2 days
Arc / Surveyor Sign Off Date :	03/01/2018 05:08:05 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 03/01/2018 05:08:05 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O REPAIR REAR PORTION	338.00	0.00 200
<b>Total Labour</b>	<b>338.00</b>	<b>0.00</b>

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O REPSRAY REAR BUMPER	378.00	0.00 300
O RESPRAY BUMPER BEAM	180.00 ?	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>558.00</b>	<b>0.00</b>

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
O REPLACE SUNDRY PARTS	100.00	0.00 X
O WASH AND VACUUM	60.00	0.00 X
<b>Total Other Costs</b>	<b>280.00</b>	<b>0.00</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
12159-17905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace ✓	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace ✓	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace ?	No
12575-7020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace ?	No
12562-7010			TAIL LAMP BRACKET, RH	1	30.70	25.00	23.02	Replace	Replace ?	No
12023-2240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace ?	No
TOTAL MATERIALS								892.35	892.34	
TOTAL MATERIALS(Discounted)								699.59	713.87	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Accident Vehicle Laid-Up Report

Registration No. : SHB932E      Accident Case No. : TAX/01/18/2010  
Make / Model : TOYOTA PRIUS      Ref. No. : 24093902

Date and Time Vehicle off-road for Accident Repair : 02.01.2018 23:45:00  
Date and Time Repair Completed : 06.01.2018 13:32:31

Remarks :

Generated by : NGSIUCHING

Printed on : 08.01.2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18000332/Swa3

2/2/2018

**LO WEI PIN**  
**1B Pine Grove**  
#11-05  
Singapore 591001

Dear Sir/Madam,

**ACCIDENT INVOLVING SLJ 6602D & SHB 932E ON 02/01/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zayer  
DID: 6841 2409  
FAX: 6741 4108  
Email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)  
Case Handler

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**AUTHORISATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 932E (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 932E that was damaged pursuant to the accident which occurred on 02/01/2018 (date) along COMMONWEALTH AVE TWDS ALEXANDRA RD E (location) involving vehicle no/s SLJ 6602D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of Feb (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 1,100.00 (Global Sum) for vehicle no. SHB 932E that was damaged pursuant to the accident which occurred on 02-01-18 (date) along COMMONWEALTH AVE TWDS ALEXANDRA RD (location) involving vehicle no/s SLJ 6602D.

→ excluding loss of income.



This is pursuant to the inspection conducted on 04/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 932E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 932E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of Feb (month) 2018 (year)

TWK



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E1  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180100258  
Date : 11.01.2018  
Vehicle No. : SHB932E  
Your Ref No. : TAX/01/18/2010  
Our Ref No. : 24093902  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 800.00

GRAND TOTAL \$ 800.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 02.01.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd





SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/01/18/2010

From: SMRT Taxis Pte Ltd

Date: 10/01/2018

**ACCIDENT ON 02/01/2018 INVOLVING SHB 932E & SLJ 6602D  
ALONG COMMONWEALTH AVE TOWARDS ALEXANDRA RD**

This is to confirm that the daily rental rate for SHB 932E is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager

**Enquire Transaction History****Transaction History Details**

Log Date/Time:	04 Jan 2018 / 08:51:09	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLJ6602D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180104085109286541

Search Date / Time: 02 Jan 2018 23:10:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)   [Back to List](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jan 2018 <a href="#">Edit Reg</a>		04 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$800.00</b> <a href="#">Edit Estimates</a>	<b>S\$800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:		Lo Wei Pin, ID: S1670857G							
Main Claimant:		SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K							
Vehicle Reg. No.:		SHB932E	Date of Loss:	02/01/2018 23:00 - :59					
Claim Type:		TP / 7280041417SG	Policy/Cover Note No.:	2100493656 (Comprehensive)					
Vehicle Reg. No. (Insured):		SLJ6602D	Policy No. (Claimant):	D-17087562MFSH					
		Excess:							
Repairer:		SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com							
Claimant's Insurer:		MS First Capital Insurance Ltd (HQ) - Tel: 62222311							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 16/01/2018]							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (05/01/2018): Request To Upload TP GIA Report</li> <li>AIG_SG (05/01/2018): No OI GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHB932E (7280041417SG)

[SLJ6602D]

TP

SMRT TAXIS PTE LTD

Jan 2 2018 11:00PM

[Lo Wei Pin]

SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="border: 1px solid black; padding: 0 5px;">View in Browser</span>	
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<b>Letters/Correspondences</b>										1 per page <span style="border: 1px solid black; padding: 0 5px;">v</span>		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown								Edit		

<b>Assessment Reports</b>										1 per page <span style="border: 1px solid black; padding: 0 5px;">v</span>		<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print		
1	26/01/18 11:57	Accident Statement <small>From: SC - Reg. No: SLJ6602D, Claimant: LO WEI PIN</small>								Load HTM		

<b>Photos/Images</b>										3 per page <span style="border: 1px solid black; padding: 0 5px;">v</span>		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print		
1	12/01/18 09:04	General View								Load JPG		
2	12/01/18 09:04	General View								Load JPG		
3	12/01/18 09:04	General View								Load JPG		
4	12/01/18 09:04	General View								Load JPG		
5	12/01/18 09:04	General View								Load JPG		
6	12/01/18 09:04	General View								Load JPG		
7	12/01/18 09:04	General View								Load JPG		
8	12/01/18 09:04	General View								Load JPG		
9	12/01/18 09:04	General View								Load JPG		
10	12/01/18 09:04	General View								Load JPG		
11	12/01/18 09:04	General View								Load JPG		
12	12/01/18 09:04	General View								Load JPG		
13	12/01/18 09:04	General View								Load JPG		
14	12/01/18 09:04	General View								Load JPG		
15	12/01/18 09:04	General View								Load JPG		
16	12/01/18 09:04	General View								Load JPG		
17	12/01/18 09:04	Photo After Spray								Load JPG		
18	12/01/18 09:04	Photo After Spray								Load JPG		
19	12/01/18 09:04	Photo After Spray								Load JPG		

<b>Documentation</b>										1 per page <span style="border: 1px solid black; padding: 0 5px;">v</span>		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print		
1	08/01/18 08:42	Non reporting letter								Load PDF		
2	08/01/18 10:09	TP ESTIMATE - MARKED								Load PDF		
3	08/01/18 10:09	TP GIA REPORT								Load PDF		
4	26/01/18 12:02	Lawyer letter from OI								Load PDF		
5	22/02/18 09:20	WORKSHOP INVOICE								Load PDF		
6	22/02/18 09:20	AUTHORISATION TO ACT FORM								Load PDF		
7	22/02/18 09:20	Release Voucher								Load PDF		
8	22/02/18 09:20	RENTAL RECEIPT								Load PDF		

9	22/02/18 09:20	LTA SEARCH		Load PDF	
10	22/02/18 09:20	LETTER TO OI		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
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There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLJ6602D (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB932E (TP veh)		
Date of Accident:	02/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		2,265.80
Final Repair Cost	:	\$		1,100.00
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		3 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,100.00

**Is Third Party Workshop GIA Registered?**    ☐ YES    ☒ NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	1,100.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

22 Feb  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18000332/SWA3Q2

Date: 22/02/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100493656  
 Claimant Vehicle No: SHB932E Insured Vehicle No: SLJ6602D  
 Date of Loss: 02/01/2018 Nature of Claim: TP Claim No: 7280041417SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB932E  
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 22R5887597  
 Reg. Date: 30/10/2013 (Man. Year: 2013) Chassis No: JTDKN36U005694097  
 Colour: Maroon Odometer: 564880 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm  
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,089.80	463.95	625.85	57.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,176.00	430.00	746.00	63.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,265.80</b>	<b>893.95</b>	<b>1,371.85</b>	<b>60.55</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>800.00</b>		
<b>Nett Amount (S\$)</b>	<b>2,265.80</b>	<b>800.00</b>	<b>1,465.80</b>	<b>64.69</b>
+ Car Rental (3.0 x S\$111.28/day) (S\$)		333.84		
+ Doc/Search Fee (S\$)		5.00		
<b>Nett Liability (S\$)</b>		<b>1,138.84</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,100.00</b>		

### INSPECTION

Date of Assignment: 04/01/2018  
 Date Inspected: 04/01/2018 Inspected At: SMRT Automotive Services Pte Ltd  
 (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705

Estimated Period of Repair: 2.0 days

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**Adjuster:** Sebastian Yeang Wai Keen

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%)	Cracked	458.60 F	*343.95 F
2	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
3	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
4	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F
5	1		*TAIL LAMP BRACKET RH	Not Necessary	30.70 F	*- F
6	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F

F=Franchise part.

<b>Total Parts (S\$)</b>	<b>1,089.80</b>	<b>463.95</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	558.00	200.00
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
4	TO REPLACE SUNDRY PARTS	New	100.00	0.00
5	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			1,176.00	430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >