

INS CASE OWNER:

CC 4/1

1800 0326, K1 pa3 9

LKK:

IDAC:

Surveiver:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

(YES / NO)

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

8/1/18
OK

SHB 9598C - CUBA 150162191 Ewa3n2, DPA: 24/9/18
 - CUBA 160118901 Ewa3n2, DPA: 24/9/18
 - CUBA 160118901 Ewa3n2, DPA: 24/9/18
 - CUBA 160118901 Ewa3n2, DPA: 24/9/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

8/1/18 -

OID received 10.

29/1/18 -

Free pass to supra mandate.
 * Merimen Case.

30/4/18 -

OV sent

2/5/18 -

Free pass to Merimen to close

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If No or B 28, Ass. Lia:

Repair Cost: W/651

SS 1102.61

Loss of Rental (LOR):

SS 275.00

(7 days) X 125.00

Loss of Use (LOU):

SS

(5 - x - days)

Loss of Income (LOI):

SS 350.00

(550 x 7 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOU ☐

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

Total:

SS 2327.61

Global Sum SS: 2300.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 2300.00

Name 1:

Com Fort Delgro Engineering Pte Ltd

Payee 2 (Strike if N.A.):

SS

Name 2:

Payee 3 (Strike if N.A.):

SS

Name 3:

ASSIGNMENT

From _____ Date _____
 Estimated Cost _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No _____
 at Workshop no _____
 of _____
 Insured _____
 Policy No _____
 Claims No _____
 Sum Insured _____ Excess _____
 (Client's Record) _____
 Make of Veh _____



(Policy Condition) _____
 Remark The veh had commenced its
 repair at the time of inspection

Bar or Market Value _____
 IDAC Accident Report Consistent? Yes or No _____
 GIA / PR Seen Consistent? Yes or No _____
 Est Repairs 2 days Res Yes or No _____
 Lump Sum % 3 Val Yes or No _____

CA / REV / REP / 24 HRS

Date _____ Person Contacted _____

Vehicle IN / OUT

Date / Time Action / Instruction

Sent To SHA 73832 Reg 2 Apr 2015
 Type M/Car / M/Cycle / Bus / Van / Lorry / T/Tr / Prime Mover /
 Truck / Trailer /
 Make Hyundai 240 1685
 Colour Blue Ins 6 / Std / NI / NA
 Sp Reading 267316 Recd Ins 6 / Std / NI / NA
 Eng No _____
 C No KACHCB414MAY067842
 Gen Cond Good / F 6 / Poor / Burnt
 Steering In order / 6 / Jammed / Leaked / Burnt
 Brake In order / 6 / Jammed / Leaked / Burnt
 Mod Nil / S/Rim / 6 / A/Rim
 Tyre Size F 205/60R16
 R _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO 6 H-16K
 Front 7 Rear 7
 R Ba 7 R Ba 7
 L Ba 7 L Ba 7
 DOA 27/11/12 DOA 4/1/18
 Survey held at CDHE (Luzon)
 Des of Damages Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear
 The U/C / Chassis frame / Body Structure affected due to collision

AXA
P/P

P/P \$ 1030.48 (Reel \$ 1325.40/567M)

2 repair days + 2105-1

27/12/18 (Wed): DOA
 29/12/18 (Fri): Notification to PPA
 4/1/19 (Thurs): DOA
 5/1/19 (Fri): Repair done

Time For Pass ☐ Prel. Report
☐ Final Report

Time For Return ☐

Report Format

Lump Sum / L.B /

Add Fee: ☐ Site Insp \$
☐ Inter. Insp \$
☐ Rep. Insp \$
☐ Other \$

Days Of Repair _____
 Resurvey No. of Trip _____

Survey Fee _____
 Signature _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199807198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD	Ref : CC4/ASM18000326/K1pa3
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811	Date : 05-01-2018
	Code : ASM



1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 9598C	Veh. Inspected	SHA 7383Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	S7M0068L	Excess (\$)	0.00	
Assign From		Assign Date	05/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/12/2017	Inspection Date	04/01/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S7M0068L
Our ref: CC4/ASM18000326/K1pa3

Date: 05.01.2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA 7383Z

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 04.01.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	2,355.88
Revised Estimate Amount	: S\$	1,030.48
"Check" Items Amount	: S\$	845.40
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

JC NO.305102036

COUNT CARD NO.

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 7383Z

MAKE :

MODEL : HYUNDAI i40

DATE 29/12/2017 9:54

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 603.60	
	Rear Bumper Reinforcement ?			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) ?		\$ 180.00	\$ 360.00	
	Rear Bumper Side Bracket ?			\$ 49.00	
	Rear Bumper Clips			\$ 22.00	
	Rear Bumper Sponge ?			\$ 143.40	
	Rear Bumper Under Cover X			\$ 225.00	
	SUB TOTAL			\$ 1,907.35	
	LESS 20%			\$ 381.47	
	DISCOUNTED TOTAL			\$ 1,525.88	
	Rear Bumper Advertisement Logo			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00	Nett
				\$ 250.00	
	Labour Charge				
	Panel Beating			\$ 380.00	
	Spray Painting Charge			\$ 200.00	
				180	
	TOTAL LABOUR			\$ 580.00	
	ESTIMATE TOTAL			\$ 2,355.88	
<p>Kalvin (LKK)</p> <p>4/1/18 1120hrs</p> <p>2 Pys</p> <p>PIP</p> <p>Before Paint photo</p>					
<p>LKK Auto Consultants hence notify the Reparer of the following:</p> <ul style="list-style-type: none"> To resurvey & re-spray painting To disburse the partial claim survey To pay parts are subject to confirmation To pay only on a "With Pre-approval" basis To legal modifications is allowed Supplemental must be resurveyed and is subject to approval from Insurance Company <p>Acknowledged by Reparer Signature: Date:</p>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305102036
Date : 02/01/18


FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SHA7383Z

Fax :

27/12/2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SHB9598C
 2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$500.48
 - (b) Labour Charges \$530.00
 - Total for Part-By-Part Repair Cost** \$1,030.48
 - (c) Lumpsum Repair (if applicable)
 - Total for Lumpsum repair cost after Less: 20%
 - Final Lumpsum Repair cost**
 3. Estimated normal period for repairs: 2 working days.
 4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
 5. Thank you for your assistance.
- We confirm the estimates and finalized amount
- Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156
- Signature : 
Name : Kabin
Date : 11/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305102036
REGN NO : SHA7383Z
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 02.04.2015
DATE/TIME IN : 28.12.2017 15:40
ACCIDENT DATE : 27.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G I40VC COVER ASSY-RR BUMPE 1 603.60 20.00 482.88
0002 04-01-0101-0111-G HYUNDAI BUMPER COVER CLIP 10 L 22.00 20.00 17.60

SUB-TOTAL : 500.48

JOB NATURE

0000 20-05 REAR BUMPER ADVERTISEMENT 200.00
0001 20-05 REAR FENDER ADVERTISEMENT 50.00
0002 L PANEL BEATING 100.00
0003 23-502 SPRAYPAINT ON AFFECTED AREA 180.00

SUB-TOTAL : 530.00

TOTAL : 1,030.48

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 7383Z

MAKE :

MODEL : HYUNDAI i40

* LKK - Calvin

A&A

R, 3/1 0915

DATE 29/12/2017 9:54

Chuang

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 603.60	
	Rear Bumper Reinforcement			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH)		\$ 180.00	\$ 360.00	
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	DISCOUNTED TOTAL			\$ 1,525.88	
	Rear Bumper Advertisement Logo			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00	Nett
				\$ 250.00	
	Labour Charge			100	
	Panel Beating			\$ 380.00	
	Spray Painting Charge			\$ 200.00	
				180	
	TOTAL LABOUR			\$ 580.00	
	ESTIMATE TOTAL			\$ 2,355.88	
<p>Calvin (LKK)</p> <p>4/1/18 1120h2</p> <p>2 Pys</p> <p>PIP</p> <p>Before Paint photo</p>					
<p>LKK Auto Consultants hence notify the Reparer of the following:</p> <ul style="list-style-type: none"> • To resurvey with further spray painting • To display damaged parts for resurvey • Parts prices are subject to confirmation • Third party survey is on a "without Prejudice" basis • No illegal modification is allowed • Supplementary detail must be reviewed and is subject to final approval from insurance company <p>Acknowledged by Reparer:</p> <p>Signature:</p> <p>Date:</p>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 9 March 2018 10:10 AM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Subject: Your Ref: T 1217/ SHA7383Z/ WT(st) *Our Ref: CC4/ASM18000326/K1pa3
[ACCIDENT INVOLVING SHB 9598C(AXA) & SHA 7383Z ON 27/12/2017]

Your Ref: **T 1217/ SHA7383Z/ WT(st)**
Our Ref: CC4/ASM18000326/K1pa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SHB 9598C(AXA) & SHA 7383Z ON 27/12/2017

We refer to the above matter.

We propose settlement at a global sum of **\$1,970.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Friday, 9 March 2018 12:15 PM
To: Hsiao Tong (LKKAUTO)
Cc: KKLau
Subject: Re: Your Ref: CC4/ASM18000326/K1pa3 (SHB 9598C-AXA) & SHA 7383 Z
D.O.A. 27/12/2017

BOLA S27 : 100%
Claim amount : \$2,947.61.

Without Prejudice.

Dear Hsiao Tong

We are unable to accept your global offer at \$1,970.00.

Kindly refer to your file documents, there was a delay in surveying our taxi. Therefore, you should settle the LOR/ days at 8 days.

Kindly confirm settlement at global sum of **\$2,500.00**.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: "williamtan@cdge.com.sg" <williamtan@cdge.com.sg>, "catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>
Date: 09/03/2018 10:09 AM
Subject: Your Ref: T 1217/ SHA7383Z/ WT(st) "Our Ref: CC4/ASM18000326/K1pa3 [ACCIDENT INVOLVING SHB 9598C(AXA) & SHA 7383Z ON 27/12/2017]"

Your Ref: **T 1217/ SHA7383Z/ WT(st)**
Our Ref: CC4/ASM18000326/K1pa3

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Best Regards,



<Seek Mandate on Number of Days> - S7M0068L [ACCIDENT INVOLVING SHB 9598C(OI) & SHA 7383Z(TP) ON 27/12/2017]

Type

Question

Message

Hi, For Loss of rental & loss of income, we have offered up to 5days (2 repair days + 3 days survey, PRI) . However third party rejected our offer and proposed 8days as there was a delay in survey. The breakdown of no.of days is as follows: - **27/12/17(Wednesday): DOA; **29/12/17(Friday): TP sent notification to AXA for arrange survey; **30/12/17-01/01/18(Weekend & PH): OFF **03/01/18(Wednesday): TP sent reminder to AXA to arrange survey. **04/01/18(Thursday): LKK conducted survey on TP's vehicle. **05/01/18(Friday): Repair done. ***All the relevant documents had been uploaded in SMART Claim. ***For your further instruction please. Hsiao Tong - 10/03/2018

Reply

Hsiao Tong (LKKAUTO)

From: NG Stacey <stacey.ng@axa.com.sg>
Sent: Wednesday, 11 April 2018 2:20 PM
To: Hsiao Tong (LKKAUTO)
Cc: CHAN Kian Chuan
Subject: RE: S7M0068L / C0469691 - SHB9598C (INSD) HIT SHA7383Z (TP) on 27.12.2017

Hi Hsiao Tong

Sorry for the confusion. We will create this claim in Merimen and assign to you via Merimen.

The correct claim reference is C0469691.

Thank you.

Regards

Stacey Ng | Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: stacey.ng@axa.com.sg
Customer Care No. 1800.8804888



**GLOBAL INSURANCE
BRAND
FOR THE 8TH
CONSECUTIVE YEAR**

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, April 11, 2018 2:09 PM
To: NG Stacey <stacey.ng@axa.com.sg>
Subject: S7M0068L

Hi Stacey.

We refer to the above matter.

Kindly assist to advise AXA case handler for this matter.

Vehicle	S7M006BL	Actions Next Step Finish the work <input type="button" value="Complete Work"/> <input type="button" value="More"/>	Vehicle Information	
Work Order #	CC4IASM18000326-K1ps3		Assigned Vehicle	SHAZ
Open Date	27 December 2017		Registration #	
Closest Date	5 January 2018		Make	TRVD
Close Date	31 August 2018		Model	140
Work Order	LKK AUTO CONSULTANTS PTE LTD (TP)		Service Address	
Type of Work	Third Party Vehicle Damage		No 2 ANG MO KIO STREET	
Work Order	Direct settlement		Primary Contact/Insurer	
			TRANS-CAB SERVICES P1 No.2 ANG MO KIO STREET	
			Claim Handler	
			Owner Default	

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Hsiao Tong (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Tuesday, 10 April 2018 10:34 AM
To: Hsiao Tong (LKKAuto)
Cc: stacey.ng@axa.com.sg; KKLau
Subject: RE: Yr Ref: CC4/ASM18000326/K1pa3 (SHB 9598 C) vs SHA 7383 Z D.O.A. 27/12/2017 - - L 180

Another reminder

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer.

On 12.03.18, we spoke and we furnished you the breakdown settlement at eight days LOR/I and our propose settlement at global sum of \$2,500.00.

On 09.04.18, we spoke again and you told us that you that you are still waiting for AXA's mandate to settle.

Kindly forward your offer and settle this matter amicably.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>
Date: 10/03/2018 09:48 AM
Subject: RE: Your Ref: CC4/ASM18000326/K1pa3 (SHB 9598C-AXA) & SHA 7383 Z D.O.A. 27/12/2017

Without Prejudice

Hi Mr William,

Thank you for your email.

We will check with AXA and get back to you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]
Sent: Friday, 9 March 2018 12:15 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>
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BOLA S27 : 100%
Claim amount : \$2,947.61.

Without Prejudice.

Dear Hsiao Tong

We are unable to accept your global offer at \$1,970.00.

Kindly refer to your file documents, there was a delay in surveying our taxi. Therefore, you should settle the LOR/ days at 8 days.

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Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

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To: "williamtan@cdge.com.sg" <williamtan@cdge.com.sg>, "catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>
Date: 09/03/2018 10:09 AM
Subject: Your Ref: T 1217/ SHA7383Z/ WT(st) *Our Ref: CC4/ASM18000326/K1pa3 [ACCIDENT INVOLVING SHB 9598C(AXA) & SHA 7383Z ON 27/12/2017]

Your Ref: **T 1217/ SHA7383Z/ WT(st)**
Our Ref: CC4/ASM18000326/K1pa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SHB 9598C(AXA) & SHA 7383Z ON 27/12/2017

We refer to the above matter.

We propose settlement at a global sum of **\$1,970.00(all-in).**

Please confirm acceptance.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Print Sent Message

This mail is associated with :

***SHA7383Z (C0469691)
[SHB9598C]**

TP

COMFORT TRANSPORTATION PTE LTD

Dec 27 2017 8:00PM

[TRANS-CAB SERVICES PTE LTD]

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 14/04/2018 14:32 PM.
To kianchuan.chan@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <Seek Mandate on Number of Days> - C0469691 [ACCIDENT INVOLVING SHB 9598C(OI) & SHA 7383Z(TP) ON 27/12/2017]

Hi KC,

We refer to the above matter.

Liability is clear. Insured driver rear-ended third party.

For Loss of rental & loss of income, we have offered up to 5days (2 repair days + 3 days survey, PRI) . However third party rejected our offer and proposed 8days as there was a delay in survey. The breakdown of no.of days is as follows: -

27/12/17(Wednesday)	Date of accident.	
29/12/17(Friday)	TP sent notification to AXA for arrange survey.	1day
30/12/17 (Saturday)	OFF	1day
31/12/2017(Sunday)	OFF	1day
01/01/2018 (Monday)	OFF (Public Holiday)	1day
02/01/2018 (Tuesday)	TP waiting for survey.	1day
03/01/2018 (Wednesday)	TP sent reminder to AXA to arrange survey.	1day
04/01/18(Thursday)	LKK conducted survey on TP's vehicle	2days
05/01/18(Friday)	Repair done	
	TOTAL	8days

Summary of the claim is as follows: -

	Our Offer	TP proposal
1. Cost of Repair (w/GST)	\$1,102.61	\$ 1,102.61
2. Loss of Rental (5days x \$125.00)	\$ 625.00	\$ 1,000.00 (8days x125.00)
3. Loss of Income (5days x \$50.00)	\$ 250.00	\$ 400.00 (8days x \$50.00)
Total	\$1,977.61	\$ 2,502.61
Global sum	\$1,970.00	\$ 2,500.00

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate/ instruction in order for us to proceed further.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Print Received Message

This mail is associated with :

***SHA7383Z (C0469691)**
[SHB9598C]

TP
COMFORT TRANSPORTATION PTE LTD
Dec 27 2017 8:00PM
[TRANS-CAB SERVICES PTE LTD]

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 16/04/2018 13:54 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2152.61) - SHA7383Z - Claim Handler: Chan Kian Chuan

Approved:2152.61:PLS SENT REVISED OFFER OF LOR/LOI UP TO 6DAYS

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 17 April 2018 12:56 PM
To: 'William Tan Thoo Seng'
Cc: KKLau; Admin A
Subject: RE: Yr Ref: CC4/ASM18000326/K1pa3 (SHB 9598 C) vs SHA 7383 Z D.O.A. 27/12/2017 - - L 180

Without Prejudice

Hi Mr William,

We refer to your below email.

We have our principal instruction to revise our offer at a global sum of **\$2,150.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]

Sent: Tuesday, 10 April 2018 10:34 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: stacey.ng@axa.com.sg; KKLau <kklau@lkkauto.com>

Subject: RE: Yr Ref: CC4/ASM18000326/K1pa3 (SHB 9598 C) vs SHA 7383 Z D.O.A. 27/12/2017 - - L 180

Another reminder

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer.

On 12.03.18, we spoke and we furnished you the breakdown settlement at eight days LOR/I and our propose settlement at global sum of \$2,500.00.

On 09.04.18, we spoke again and you told us that you that you are still waiting for AXA's mandate to settle.

Kindly forward your offer and settle this matter amicably.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Print Received Message

This mail is associated with :

***SHA7383Z (C0469691)**

[SHB9598C]

TP

COMFORT TRANSPORTATION PTE LTD

Dec 27 2017 8:00PM

[TRANS-CAB SERVICES PTE LTD]

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 27/04/2018 14:01 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2330.00) - SHA7383Z - Claim Handler: Chan Kian Chuan

Approved:2330.00:REVISED OFFER NO OF DAYS @ 7 PLS DO YOUR UTMOST FOR SETTLEMENT NOT EXCEEDING \$2,330.00 ALL IN

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 28 April 2018 3:55 PM
To: 'William Tan Thoo Seng'
Cc: KKLau; Admin A
Subject: RE: Yr Ref: CC4/ASM18000326/K1pa3 (SHB 9598 C) vs SHA 7383 Z D.O.A. 27/12/2017 - - L 180

Without Prejudice

Hi Mr William,

We refer to the above matter.

We have our principal instruction to improve our offer at a global sum of \$2,300.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 17 April 2018 12:56 PM
To: 'William Tan Thoo Seng' <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Yr Ref: CC4/ASM18000326/K1pa3 (SHB 9598 C) vs SHA 7383 Z D.O.A. 27/12/2017 - - L 180

Without Prejudice

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Hsiao Tong (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 30 April 2018 11:10 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: Yr Ref: CC4/ASM18000326/K1pa3 (SHB 9598 C) vs SHA 7383 Z D.O.A. 27/12/2017 -- L 180

Without Prejudice.

Dear Hsiao Tong

Strictly for this case and for the purpose to expedite settlement, we accept your global offer at \$2,300.00.

Kindly forward your DV and payment to CDGE.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>
Date: 28/04/2018 03:55 PM
Subject: RE: Yr Ref: CC4/ASM18000326/K1pa3 (SHB 9598 C) vs SHA 7383 Z D.O.A. 27/12/2017 -- L 180

Without Prejudice

Hi Mr William,

We refer to the above matter.

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Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 17 April 2018 12:56 PM
To: 'William Tan Thoo Seng' <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Yr Ref: CC4/ASM18000326/K1pa3 (SHB 9598 C) vs SHA 7383 Z D.O.A. 27/12/2017 -- L 180

Without Prejudice

Our Ref : T1217/ SHA7383Z /WT(st)

Your Ref :

Date : 16-Jan-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19800048W

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAX SHA7383Z YOUR INSURED SHB9598C
AND OTHER _____ ON 27.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHA7383Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SHB9598C we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,102.61
2	<u>9</u> days Loss of Rental @ \$ <u>125.00</u> per day	\$	1,125.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fee	\$	-
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	2,227.61

HIRER'S CLAIM

7	<u>9</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	720.00
Total Claims:		\$	2,947.61

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs 4 pcs
- b) LTA search slip/s of : SHB9598C
- c) GIA / Police report/s of : SHA7383Z
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photo/s () Traffic Compound (X) PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 8 January 2018 9:49 AM
To: claims@transcab.com.sg
Cc: 'carrisaalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHB 9598C & SHA 7383Z ALONG/AT BAYFRONT AVE ON 27/12/2017

08 JANUARY 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM18000326/K1pa3

YOUR REF : P1680520 (SHB 9598C)

ACCIDENT INVOLVING SHB 9598C & SHA 7383Z ALONG/AT BAYFRONT AVE ON 27/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ComfortDelgro Engineering Pte Ltd against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons

in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHA7383Z , SHB9598C
ALONG BAYFRONT AVE - MBS CASINO

ON 27-Dec-17 20:35

I / We **LEE KOK LEONG** (Hirer) NRIC No.: **S2511853G**

and/or (Relief) NRIC No.:

Taxi Number: SHA7383Z

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 28-Dec-2017

Name of Hirer **LEE KOK LEONG**
Hirer NRIC **S2511853G**

Signature :

Address 205C COMPASSVALE LANE #11-31
543205

Contact No. 96631251





redefining / insurance

CLAIM REF : C0469691
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 28.12.2017, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Teo Tiong Chye of vehicle no. SHA 7383Z.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **Two Thousand Three Hundred** only (**S\$2,300.00**) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. (**SHB 9598C**) arising out of an accident with (**SHA 7383Z**) on 27.12.2017.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHB 9598C** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHB 9598C**.

Dated this 30 day of April 2018

Signed by [Signature]
(AUTHORISED SIGNATORY)

Company Stamp COMFORTDELGRO ENGINEERING PTE LTD
55 LOYANG DRIVE
SINGAPORE 638881

Witness : _____
Name : _____
I/C No : _____
Address : CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
55 LOYANG DRIVE
SINGAPORE 638881

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 B SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHA7383

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
02.04.2015

CHASSIS CODE
KMHLEB41UMFU067842

INV. NO/DATE
91351243 12.01.2018

JOB NO.
305102036

CURRENT MILEAGE

DATE/TIME IN
28.12.2017 15:40

Description : 3P 27.12.2017

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0579	140VC COVER ASSY-RR BUMPR	1	603.60	20.00	482.88
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
SUB-TOTAL:			:			500.48

JOB NATURE

0001	20-05	REAR BUMPER ADVERTISMENT	200.00	200.00
0002	20-05	REAR FENDER ADVERTISMENT	50.00	50.00
0003	1	PANEL REPAIRING	100.00	100.00
0004	23-502	SPRAYPAINT ON AFFECTED AREA	180.00	180.00
SUB-TOTAL :			530.00	

I HEREBY CERTIFY THAT THE ABOVE IS A TRUE AND CORRECT STATEMENT OF THE WORK DONE AND THE AMOUNT THEREOF. I HAVE NOT RECEIVED ANY OTHER INVOICES FOR THE SAME WORK. I HAVE NOT RECEIVED ANY OTHER INVOICES FOR THE SAME WORK. I HAVE NOT RECEIVED ANY OTHER INVOICES FOR THE SAME WORK.

I HAVE NOT RECEIVED ANY OTHER INVOICES FOR THE SAME WORK. I HAVE NOT RECEIVED ANY OTHER INVOICES FOR THE SAME WORK. I HAVE NOT RECEIVED ANY OTHER INVOICES FOR THE SAME WORK.

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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91351243	1,102.61	

GST REG. NO. M2-8921817-3

TAX INVOICE

(COMPANY REG. NO.: 199506048W

Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHA7383%

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
02.04.2015

CHASSIS CODE
KMHL841UMPU067842

INV. NO/DATE
91351243 12.01.2018

JOB NO.
305102036

ODOMETER READING

DATE/TIME IN
28.12.2017 15:40

Items total		1,030.48
Add GST @	7.000 %	72.13
Invoice amount		1,102.61

Issued by : KATHERINETAN 12.01.2018 14:16:56

Repair type : CLSO/57/57

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91351243	1,102.61	

Our Ref: CT17120984

Date: 12 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	27/12/2017 @ 20:35 hrs
ALONG	BAYFRONT AVE - MBS CASINO
INVOLVING	SHB9598C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7383Z** (the "Taxi"). The Taxi was hired to **TEO TIONG CHYE IC NO S1508671H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SHA 73832

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRI
				FROM	TO		
0028/12	Accident		54	1540	1545		
005/1	repair	LY	04		1100		
0270					6.00		
0010					6.30		
0000					1.00		
2410							
02							
0							
241	20						
070	060						

[Signature]

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Apr 2018		13 Apr 2018 17:57 Edit Adj Rpt	\$1,030.48 Edit Estimates	\$1,030.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA7383Z	Date of Loss:	27/12/2017 20:00 - :59 [32 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0469691	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHB9598C	Policy No. (Claimant):	MCOM0016						
		Excess:	S\$5,000.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Chan Kian Chuan - 6880 4269]								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 24/04/2018]								
Driver/Custodian (Insured):	HONG KOK KEONG ()								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (27/04/2018): Alert - Adj Mandate Approved (S\$2330.00) - SHA7383Z - Claim Handler: Chan Kian C... AXA_SG (16/04/2018): Alert - Adj Mandate Approved (S\$2152.61) - SHA7383Z - Claim Handler: Chan Kian C... AXA_SG (16/04/2018): Alert - Adj Mandate Approved (S\$1802.61) - SHA7383Z - Claim Handler: Chan Kian C... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA7383Z (C0469691)
[SHB9598C]
TP
COMFORT TRANSPORTATION PTE LTD
Dec 27 2017 8:00PM
[TRANS-CAB SERVICES PTE LTD]
ComfortDelGro Engineering Pte Ltd

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

View View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ)			
		Third Party Express Settlement – Payment Breakdown	1	Edit	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	14/04/18 14:08	LKK Auto Consultants Pte Ltd (HQ)			
		Adjuster Immediate Advice	1	Load HTM	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	11/04/18 15:51	AXA Insurance Pte Ltd (HQ)			
		LOD_	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			
1	14/04/18 14:06	CDGE_PR5	1	Load PDF	
2	14/04/18 14:06	NOTIFICATION_FROM_WORKSHOP_+_TP_ESTIMATE_+_TP_GIA_REPORT	1	Load PDF	
3	14/04/18 14:06	OI GIA REPORT	1	Load PDF	
4	14/04/18 14:06	TP ESTIMATE	1	Load PDF	
5	14/04/18 14:06	Preliminary_Advice	1	Load PDF	
6	14/04/18 14:06	Email from AXA dd 110418	1	Load PDF	
7	14/04/18 14:21	LOD	1	Load PDF	
8	14/04/18 14:21	Authorisation to Act	1	Load PDF	
9	14/04/18 14:21	RENTAL & MILEAGE RECORD	1	Load PDF	
10	14/04/18 14:21	LETTER TO OI	1	Load PDF	
11	14/04/18 14:21	LKK SURVEY PHOTOS	1	Load PDF	
12	14/04/18 14:21	LKK RESURVEY PHOTOS	1	Load PDF	
13	08/05/18 08:10	DISCHARGE VOUCHER	1	Load PDF	
14	08/05/18 08:10	WORKSHOP INVOICE	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHB9598C (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHA7383Z (TP veh)		
Date of Accident:	27/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,520.79
Final Repair Cost	:	\$	2,300.00
Loss of Token Sum	:	\$	7.00 days at \$50.00 per day
Rental (if any)	:	\$	7 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,300.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/~~No~~ BOLA Scenario No: 27

BOLA Liability: 100 (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,300.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

08 May
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18000326/K1PA3Q2

Date: 08/05/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle
No : SHA7383Z

Insured Vehicle No :

SHB9598C

Date of Loss: 27/12/2017

Nature of Claim:

TP

Claim No:

C0469691

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA7383Z

Make & Model: HYUNDAI I40, 1.7 D (A)

Engine No: D4FDEU439488

Reg. Date: 02/04/2015 (Man. Year: 2015)

Chassis No: KMHLB41UMFU067842

Colour: Blue

Odometer: 867816 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Hankook 7 mm

Rear Left Side: Hankook 7 mm

Front Right Side: Hankook 7 mm

Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,775.88	750.48	1,025.40	57.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	580.00	280.00	300.00	51.72
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,355.88	1,030.48	1,325.40	56.26
+ GST 7.00/7.00% (S\$)	164.91	72.13	92.78	56.26
Nett Amount (S\$)	2,520.79	1,102.61	1,418.18	56.26
+ Loss of Use (7.0 x S\$50.00/day) (S\$)		350.00		
+ Car Rental (7.0 x S\$125.00/day) (S\$)		875.00		
Nett Liability (S\$)		2,327.61		
Global Sum Settlement (S\$)		2,300.00		

INSPECTION

Date of Assignment: 13/04/2018

Date Inspected: 04/01/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 03 May 2018)
Parts: 143	HYUNDAI I40 1.7 D (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SHA7383Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Deformed	603.60 FL	*603.60 FL
2	1		*REAR BUMPER REINFORCEMENT (CONSISTENT)	Serviceable	504.35 FL	*- FL
3	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH) (CONSISTENT)	Serviceable	360.00 FL	*- FL
4	1		*REAR BUMPER SIDE BRACKET (CONSISTENT)	Serviceable	49.00 FL	*- FL
5	1		*REAR BUMPER CLIPS (CONSISTENT)	Necessary	22.00 FL	*22.00 FL
6	1		*REAR BUMPER SPONGE (CONSISTENT)	Serviceable	143.40 FL	*- FL
7	1		*REAR BUMPER UNDER COVER (CONSISTENT)	Serviceable	225.00 FL	*- FL
8	1		*REAR BUMPER ADVERTISEMENT LOGO (CONSISTENT)	Necessary	50.00 FS	*50.00 FS
9	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH) (CONSISTENT)	Necessary	200.00 FS	*200.00 FS
				Sub Total (S\$)	2,157.35	875.60
				- List Item Discount on L Items 20.00/20.00% (S\$)	381.47	125.12
				Total Parts (S\$)	1,775.88	750.48

F=Franchise part, S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	380.00	100.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
Gross Labour Cost (S\$)			580.00	280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >