

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: ☒ Compound

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 0%

Repair Cost:

SS 4387.00

Loss of Rental (LOR):

SS 1014.70

(9.5 days) x 106.81

Loss of Use (LOU):

SS 475.00

(SSD x 9.5 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS 5.55

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 5880.05

Global Sum SS: 5880.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 5880.00

Name 1:

Comfortdelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
10/1/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI18000323/K1wb3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 05-01-2018



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBG 5195C	Veh. Inspected	SHC 3008Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	28/12/2017	Inspection Date	04/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Team: ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: 3794416 JC NO 305103712

STOMER	REGN NO: SHC3008Z	MILEAGE
/MS COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL
STOMER NO. 7010045	MODEL: SONATA	E.....1/2.....F
DRESS 383 SIN MING DRIVE	YR OF MANU. 29.01.2011	DATE/TIME IN 28.12.2017 09:40
Singapore SINGAPORE 575717	CHASSIS CODE RMHET41VMB804045	TARGET DATE
65508755 (R) (P) (O)		COMPLETION DATE/TIME
COUNT CARD NO.		

JOB DESCRIPTION

Accident Date: 28.12.2017
NATURE: 3P 28.12.17

S/NO	LABOR CODE	DESCRIPTION
		TOWING

ECKED & PASSED OUT BY: _____

SERVICE ADVISOR _____ CUSTOMER'S SIGNATURE _____

Acknowledgement Slip		Exit Pass	
Vehicle No.: SHC3008Z	JU EQ	Vehicle No.: SHC3008Z	
Signature/Date	Name of Service Advisor	Date	
Returned to Service Reception upon collection		To be kept by Security Guard	



Auto
Consultants
Pte Ltd

Company Registration No: 189607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQ118000323/K1wb3

Date: 05.01.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC3008Z

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 04.01.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	11,208.14
Revised Estimate Amount	: S\$	4,648.76
"Check" Items Amount	: S\$	2,066.72
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Our Job Ref No : 305103712

Date : 08/01/18

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC3008Z

Date of Accident : 28/12/2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ --- GBG5195C
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges ###
 - Total for Part-By-Part Repair Cost
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$4,100.00
Final Lumpsum Repair cost
3. Estimated normal period for repairs: 4 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature :
Name : JC 9/12
Date : 10/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CHECK ITEM: REAR BUMPER SPONGE & REINFORCEMENT

EQ-HKK

Jumahi

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid			\$ 1,349.50	
	Boot Lid Rubber			\$ 110.90	
	Boot Lid Hinge (LH/RH)		\$ 170.60	\$ 341.20	
	Boot Lid Lock Upper			\$ 132.10	
	Boot Lid Lock Lower			\$ 30.30	
	Boot Lid Key Lock			\$ 78.20	
	Boot Lid Sonata Plate			\$ 43.60	
	Boot Lid Hyundai Plate			\$ 24.20	
	Boot Lid 'H' Emblem			\$ 26.10	
	Boot Lid CRDI Plate			\$ 22.70	
	Boot Lid Lamp (LH/RH)		\$ 230.20	\$ 460.40	
	Licence Lamp (LH/RH)		\$ 32.50	\$ 65.00	
	Boot Lid Trimboard			\$ 165.40	
	Boot Lid Trimboard Clips (10pcs)			\$ 10.00	
	Rear Bumper			\$ 578.40	
	Rear Bumper Reinforcement			\$ 483.30	
	Rear Bumper Clip			\$ 22.00	
	Rear Bumper Sponge			\$ 137.40	
	Rear Bumper Under Cover			\$ 185.80	
	Rear Bumper Protector (LH/RH)		\$ 38.00	\$ 76.00	
	Tail Lamp (LH/RH)		\$ 344.00	\$ 688.00	
	Rear Panel			\$ 391.80	
	Rear Panel Garnish			\$ 95.80	
	Spare Tyre Holder			\$ 27.60	
	Spare Tyre Panel			\$ 863.00	
	Spare Tyre Panel Cushion			\$ 200.30	
	Rear Towing Hook			\$ 135.30	
	Rear Fender (LH)			\$ 1,935.90	
	Rear Fender Inner Lining (LH)			\$ 74.10	
	Rear Windscreen Moulding			\$ 60.00	
	SUB TOTAL			\$ 8,814.30	
	LESS 20%			\$ 1,762.86	
	DISCOUNTED TOTAL			\$ 7,051.44	
	Boot Lid Comfort Logo & Tel No. Sticker			\$ 30.00	Nett
	Boot Lid Advertisement Logo			\$ 100.00	Nett
	Rear No. Plate			\$ 25.00	Nett
	Rear Bumper Reverse Sensor			\$ 135.70	Nett
	Rear Bumper Advertisement Logo			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00	Nett
	Rear Fender Comfort Sticker (LH)			\$ 30.00	Nett
	Rear Windscreen Sealant			\$ 46.00	Nett
				\$ 616.70	

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Labour Charge			800
	Panel Beating			\$ 2,000.00
	Spray Painting Charge			\$ 1,000.00 720
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 20
	Towing Charge			\$ 50.00 —
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00 50
	Remove/Refix Rear Windscreen Glass			\$ 120.00 X..
	Remove/Refix Reverse Sensor			\$ 120.00 X..
	TOTAL LABOUR			\$ 3,540.00
	ESTIMATE TOTAL			\$ 11,208.14
<p>1 Calvin 16/11/18</p> <p>4/1/18 1045hrs</p> <p>4 Days</p> <p>L/S</p> <p>After R7-2 photo</p>				
<div data-bbox="870 1624 1372 2027"> <p>LKK Auto Consultants hence notify the Reparer of the following:</p> <ul style="list-style-type: none"> • To resurvey & if needed spray painting • To display car until after resurvey • Parts prices are subject to confirmation • Third party surveys are on a "without prejudice" basis • No illegal modifications allowed • Supplementary claims must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Reparer</p> <p>Signature: _____</p> <p>Date: _____</p> </div>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Jumani

DATE 4/1/2018 10:32

MÓDEL : HYUNDAI SONATA

Page 1 of 2

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Labour Charge			<u>800</u>
	Panel Beating			\$ 2,000.00
	Spray Painting Charge			\$ 1,000.00 720
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 20
	Towing Charge			\$ 50.00 /
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00 50
	Remove/Refix Rear Windscreen Glass			\$ 120.00 x
	Remove/Refix Reverse Sensor			\$ 120.00 x
	TOTAL LABOUR			\$ 3,540.00
	ESTIMATE TOTAL			\$ 11,208.14
<p>1 Calin 10KMY</p> <p>4/1/18 1045hrs</p> <p>4 Days</p> <p>L/S</p> <p>After R7.2 photo</p>				
<div> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification is allowed Supplementary items must be surveyed and is subject to final approval from insurance company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p> </div>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition

1. Date: <u>3/1/18</u> Time Received: <u>1100</u>		3. Vehicle Type:		4. Type of Towing:	
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis		<input type="checkbox"/> Private		<input checked="" type="checkbox"/> Normal Tow	
Name of Customer: <u>TP</u>		<input checked="" type="checkbox"/> Taxi (CTPL/CCPL)		<input type="checkbox"/> King Dolly	
Contact No.:		<input type="checkbox"/> Fleet		<input type="checkbox"/> Flat Bed	
Vehicle No.:		<input type="checkbox"/> STK (Boon Lay)		<input type="checkbox"/> Crane-up	
Make / Model / Colour: <u>Sonata</u>		5. Nature of Service:		6. Parts Replaced/Remarks:	
Email:		<input type="checkbox"/> Jumpstart			
7. Location: <u>TP Round</u>		<input checked="" type="checkbox"/> Recovery			
3. Preferred Workshop:		<input type="checkbox"/> Change Tyre / Battery			
<input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan		8. Vehicle Tow - In Workshop:			
<input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi		<input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed			
<input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD)		<input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty			
<input type="checkbox"/> Others:		<input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty			
		<input checked="" type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power			
		<input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled			
		<input type="checkbox"/> Return Taxi			

10. Odometer Reading: _____		11. Radio / CD Player	
Fuel Level: <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E		<input checked="" type="checkbox"/> OK	
		<input type="checkbox"/> Faulty	
		<input type="checkbox"/> Not tested	

Job Attended

12. Tow Truck / Recovery Van: <input type="checkbox"/> VRS <input checked="" type="checkbox"/> GA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS		
Name of Driver: _____		
Vehicle No.:		
e Dispatch: _____		
Time of Arrival: _____		
Time Completed: _____		Signature of Customer: _____

Cash Invoice Details (if applicable)

13. Cash Invoice No. _____

Customer Acknowledgement

- a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
- b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
- c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

3/1/18 No DRIVE

Date: _____ Time: _____ Signature of Customer: _____

14. WORKSHOP

Name of Attending Staff/Guard: _____ Date & Time of Arrival: _____ Signature of Attending Staff/Guard: _____

Shu Pei (LKKAUTO)

From: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>
Sent: Tuesday, 23 January 2018 2:22 PM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Vivian Lau (LKKAUTO); Joy Irene (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBG5195C (OI : EQI - DM18HO00025) AND SHC3008Z (TP : LKK REF -CC3/EQI18000323/K1wb3) on 28.12.2017
Attachments: GBG5195C 28.12.2017.pdf

Dear Shu Pei

Please find attached

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

1 Maxwell Road #01-100 Tower Three ANNO Complex Singapore 069110
did 65 6499 4881 | tel 65 6223 9411 ext 581 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, January 23, 2018 1:55 PM
To: Bazlin Ahmad
Cc: Admin A; Vivian Lau (LKKAUTO); Joy Irene (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBG5195C (OI : EQI - TBA) AND SHC3008Z (TP : LKK REF - CC3/EQI18000323/K1wb3) on 28.12.2017

WITHOUT PREJUDICE URGENT

Dear Lynn,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 5 January 2018 2:57 PM

To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG5195C (OI : EQI - TBA) AND SHC3008Z (TP : LKK REF - CC3/EQI18000323/K1wb3) on 28.12.2017

WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 3008Z at M/s ComfortDelGro Engineering Pte Ltd – Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 1217 / SHC3008Z / JW(st)

Your ref : _____

Date : 16-Jan-18

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Maintline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 109606046W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC3008Z YOUR INSURED GBG5195C AND OTHER GBA8690B ON 28.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC3008Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBG5195C we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,387.00
2	10 days Loss of Rental @ \$ 106.81 per day	\$ 1,068.10
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	-
Sub Total :		\$ 5,462.59

HIRER'S CLAIM

7	10 days Loss of Income @ \$ 80.00 per day	\$ 800.00
Total Claims:		\$ 6,262.59

We enclosed herewith the following documents to support the claims: -

a) Original repair bill and photocopies of photographs : 7 pcs.

b) LTA search slip/s of : GBG5195C

c) GIA / Police report/s of : SHC3008Z

d) Letter of authority from owner / hirer / operator

() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance

(X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ118000323/K1wb3

26 January 2018

Singduct (S) Pte Ltd
Blk 20 Ang Mo Kio Park 2A
#03-27 AMK Techlink
Singapore 567761

Dear Sir/Madam,

ACCIDENT INVOLVING 6BG 5195C/ SHC 3008Z / OTHERS ON 28/12/2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING SONATA SHC3008Z , GBG 5195C , GBA86... ON 28-Dec-17 09:40
ALONG PIE TOWARDS TUAS ON ALJUNIED FLYOVER****I / We OH KIM GUAN (Hirer) NRIC No.: S1782333G****and/or (Relief) NRIC No.:****Taxi Number SHC3008Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 29-Dec-2017**Name of Hirer OH KIM GUAN
Hirer NRIC S1782333G**

Signature :

**Address 130 YISHUN STREET 11 #05-253
760130****Contact No. 94525711**

TAX INVOICE

8010325

RQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO
SHC3008Z

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
29.01.2011

CHASSIS CODE
KMHRT41VMBA804045

INV. NO/DATE
91351229 12.01.2018

JOB NO.
305103712

OILMETER READING

JOB TYPE

Description : TP/3P 28.12.17

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	4,100.00
Add GST @ 7.000 %	287.00
Total Invoice amount	4,387.00

Issued by : KATHIRINETAN 12.01.2018 14:02:00
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
005 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N

Our Ref: CT17121006

Date: 10 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON
ALONG
INVOLVING

28/12/2017 @ 09:40 hrs
PIE TOWARDS TUAS ON ALJUNIED FLYOVER
GBG 5195C, GBA8690B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3008Z** (the "Taxi"). The Taxi was hired to **OH KIM GUAN IC NO S1782333G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBG5195C	28 Dec 2017 / 09:40:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#) [OK](#)



NOTICE TO COLLECT VEHICLE

Part A

- 1) To be completed by Investigation Officer

Name of Owner: Oh Kim Guan		NRIC/FIN: S1782333G
Vehicle No: SHC3008Z	<input checked="" type="checkbox"/> No inspection required	
Date of Accident: 28.12.2017	<input type="checkbox"/> Release only after inspection (Please tick <input checked="" type="checkbox"/>)	
Time of Accident: 0950hrs	Place of Accident: PIE(TUAS) 12.5KM LP 563F	

- 2) Take note that the vehicle must be collected on the date of this notice or storage fee will be levied as follows:

Type of Vehicle	Storage Fee Per Day
Motor Cycle / Scooter	\$ 20/-
Motor Car	\$ 40/-
Motor vehicle other than the above	\$ 80/-

- 3) You have to make your own arrangement to have your vehicle removed at your own costs. If you are authorizing someone to collect your vehicle on your behalf, please ensure that he / she produces his / her NRIC / Passport for verification. Please fill up the letter of authorization at Annex 'A'
- 4) Please liaise with the duty officer of Traffic Vehicle Pound at **517 Airport Road, Singapore 539942, Tel no.: 6280 7841** for collection of vehicle. The collection hours are as follows:

Monday	2.00 pm to 4.00 pm
Tuesday to Friday	9.00 am to 12.00 pm 2.00 pm to 4.00 pm

IO SUFIYAN KHAIRI, STAFF SERGEANT
CONTACT NO: 6547 6390
DATE ISSUED: 03 JANUARY 2017



Key in taxi

* Tow Truck No
4K 7717R

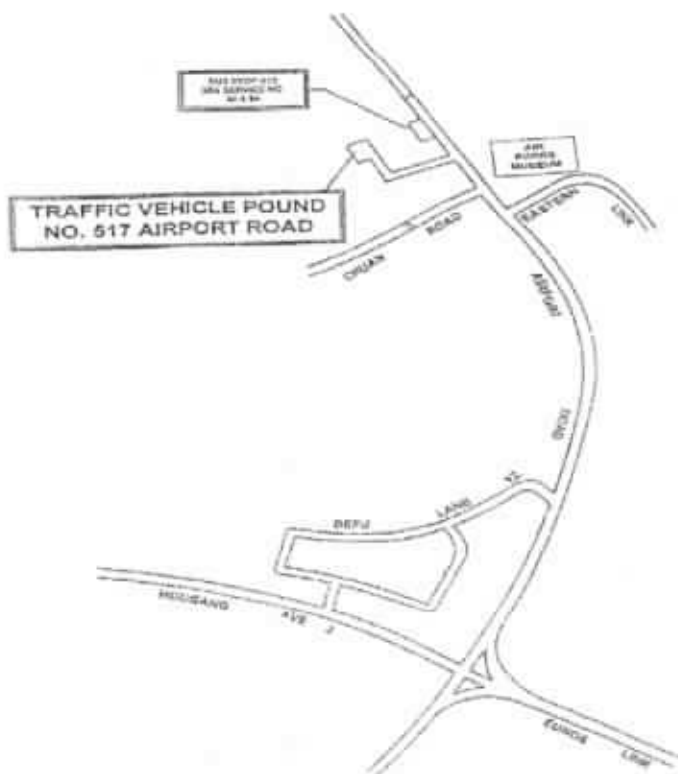
LETTER OF AUTHORISATION

I, Ch Kim Guew, NRIC/FIN No: 87182333 G

hereby authorized _____, NRIC/FIN No: _____

to collect my vehicle, registration no: SHC 3008Z on my behalf.

LOCATION MAP FOR TRAFFIC VEHICLE POUND



[Signature]

(Signature & Date)

Name of Owner : Next-Of-Kin:

NRIC/FIN No:

Contact No:

Note: Identification document must be produced for verification together with the Notice to collect vehicle (Part A) when collecting the vehicle.

* Tow to logan & level



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/02/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBG 5195C (Insd Veh)	Your Ref. No. : DM18HO00025
	SHC 3008Z (TP Veh)	Our Ref. No. : CC3/EQI18000323/K1wb3q2
Date of Accident	28/12/2017	

Liability	100%	
Final Repair Cost	: \$ 4,387.00	
Loss of Income	: \$ 475.00	9.5 days
Rental (If any)	: \$ 1,014.70	9.5 days
Others:	: \$ 5.35	
	: \$	
	5,882.05	
Final Settlement Sum	: \$ 5,880.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 5,880.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ18000323/K1wb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 20-02-2018



Code : EQ1

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBG 5195C	Veh. Inspected	SHC 3008Z
Policy No.	DMCPHQ17-005508	Coverage (\$)	0.00
Claim No.	DM18HO00025	Excess (\$)	0.00
Assign From		Assign Date	04/01/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	KMHET41VMBA804045	Colour	BLUE
Odometer	930196	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	WEST LAKE	7 mm
L/H Front Tyre	215/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	215/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	215/60 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	28/12/2017	Inspection Date	04/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3008Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BOOT LID	DENTED	1,349.50	1,349.50
1	BOOT LID RUBBER	SERVICEABLE	110.90	-
2	BOOT LID HINGE (LH/RH) @\$170.60	BENT	341.20	341.20
1	BOOT LID LOCK UPPER	JAMMED	132.10	132.10
1	BOOT LID LOCK LOWER	TO REPAIR SEE LABOUR	30.30	-
1	BOOT LID KEY LOCK	JAMMED	78.20	78.20
1	BOOT LID SONATA PLATE	NECESSARY	43.60	43.60
1	BOOT LID HYUNDAI PLATE	NECESSARY	24.20	24.20
1	BOOT LID 'H' EMBLEM	NECESSARY	26.10	26.10
1	BOOT LID CRDI PLATE	NECESSARY	22.70	22.70
2	BOOT LID LAMP (LH/RH) @\$230.20	N/S CRACKED / O/S SERVICEABLE	460.40	230.20
2	LICENCE PLATE (LH/RH) @\$32.50	SERVICEABLE	65.00	-
1	BOOT LID TRIMBOARD	SERVICEABLE	165.40	-
10	BOOT LID TRIMBOARD CLIPS	NOT NECESSARY	10.00	-
1	REAR BUMPER	DEFORMED	578.40	578.40
1	REAR BUMPER REINFORCEMENT	CRACKED	483.30	483.30
1	REAR BUMPER CLIP	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	TORN	137.40	137.40
1	REAR BUMPER UNDER COVER	SERVICEABLE	185.80	-
2	REAR BUMPER PROTECTOR (LH/RH) @\$38.00	TO REPAIR SEE LABOUR	76.00	-
2	TAIL LAMP (LH/RH) @\$344.00	N/S CRACKED / O/S SERVICEABLE	688.00	344.00
1	REAR PANEL	TO REPAIR SEE LABOUR	391.80	-
1	REAR PANEL GARNISH	SERVICEABLE	95.80	-
1	SPARE TYRE HOLDER	SERVICEABLE	27.60	-
1	SPARE TYRE PANEL	TO REPAIR SEE LABOUR	863.00	-
1	SPARE TYRE PANEL CUSHION	SERVICEABLE	200.30	-
1	REAR TOWING HOOK	SERVICEABLE	135.30	-

Report Ref No. CC3/EQ118000323/K1wb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR FENDER (LH)	TO REPAIR SEE LABOUR	1,935.90	-
1	REAR FENDER INNER LINING (LH)	SERVICEABLE	74.10	-
1	REAR WINDSCREEN MOULDING	NOT NECESSARY	60.00	-
	LESS 20% DISCOUNT		-1,762.86	-762.58
			7,051.44	3,050.32
	<u>SPECIAL NETT ITEMS</u>			
1	BOOT LID COMFORT LOGO & TEL NO. STICKER (SN)	NECESSARY	30.00	30.00
1	BOOT LID ADVERTISEMENT LOGO (SN)	NECESSARY	100.00	100.00
1	REAR NO. PLATE (SN)	CRACKED	25.00	25.00
1	REAR BUMPER REVERSE SENSOR (SN)	NOT NECESSARY	135.70	-
1	REAR BUMPER ADVERTISEMENT LOGO (SN)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN)	NECESSARY	200.00	200.00
1	REAR FENDER COMFORT STICKER (LH) (SN)	NECESSARY	30.00	30.00
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	46.00	-
			616.70	435.00
	<u>LABOUR</u>			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF BOOT LID LOCK LOWER, REAR BUMPER PROTECTOR (LH/RH), REAR PANEL, SPARE TYRE PANEL AND REAR FENDER (LH).		2,000.00	800.00
	SPRAY PAINTING CHARGE.		1,000.00	720.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		50.00	20.00
	TOWING CHARGE.		50.00	50.00
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR.		150.00	50.00
	REMOVE/REFIX REAR WINDSCREEN GLASS.	NOT NECESSARY	120.00	-
	REMOVE/REFIX REVERSE SENSOR.	NOT NECESSARY	120.00	-
			3,540.00	1,660.00
	GRAND TOTAL		11,208.14	5,145.32
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,100.00

Report Ref No. CC3/EQ18000323/K1wb3q2



Report Ref No. CC3/EQ18000323/K1wb3q2

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KALVIN ANG WEI KUN

Automotive Assessor / Investigator

A stylized handwritten signature in black ink.

HO LEONG CHUAN

Automotive Assessor

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