

## Shu Pei (LKKAUTO)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Tuesday, 9 January 2018 4:05 PM  
**To:** 'ECICS Claims'  
**Cc:** 'Janice Goh Siew Geok (ECICS, Operations / Claims)'; Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Phoebe Jay Xie (ECICS, Operations / Claims); Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: ECICS: PLEASE ARRANGE TP SURVEY FOR (OUR REF:SLC2397J) YOUR REF:SJD9086D DOA:03/01/2018 \*\*\*LKK REF:CC4/ICS18000322/R1eb3

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLC 2397J at M/s Vermogen Ace Pte Ltd.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Friday, 5 January 2018 11:28 AM  
**To:** 'ECICS Claims' <claims@ecics.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: ECICS: PLEASE ARRANGE TP SURVEY FOR (OUR REF:SLC2397J) YOUR REF:SJD9086D DOA:03/01/2018

Dear Janice,

Thank you for the assignment.

*"Wishes you a Happy New Year 2018"*

Best Regards,

Catherine Chong | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ECICS Claims [<mailto:claims@ecics.com.sg>]

**Sent:** Friday, 5 January, 2018 10:35 AM

**To:** Minoko <[minokovermogenace@gmail.com](mailto:minokovermogenace@gmail.com)>; ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [ezelvermogenace@gmail.com](mailto:ezelvermogenace@gmail.com); [edmondvermogenace@gmail.com](mailto:edmondvermogenace@gmail.com); [paulovermogenace@gmail.com](mailto:paulovermogenace@gmail.com); [pila.vermogenace@gmail.com](mailto:pila.vermogenace@gmail.com); [vmg.vermogenace@gmail.com](mailto:vmg.vermogenace@gmail.com); [vermogenace@gmail.com](mailto:vermogenace@gmail.com)

**Subject:** RE: ECICS: PLEASE ARRANGE TP SURVEY FOR (OUR REF:SLC2397J) YOUR REF:SJD9086D DOA:03/01/2018

**Without Prejudice**

Dear Minoko

Thank you for your email.

We will appoint LKK for the PRI.

Aside to LKK

Please arrange to conduct a third party PRI (SLC2397J) on a without prejudice basis

Thank you.

Regards,

Janice Goh

**Claims Division**

DID: +65 6303 0182

FAX: +65 6338 9267

**ECICS Limited**

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT** FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.***

***Thank you for your kind patience and understanding.\*\****

---

**From:** Minoko [<mailto:minokovermogenace@gmail.com>]

**Sent:** Thursday, 4 January, 2018 7:51 PM

**To:** ECICS Claims

**Cc:** [ezelvermogenace@gmail.com](mailto:ezelvermogenace@gmail.com); [edmondvermogenace@gmail.com](mailto:edmondvermogenace@gmail.com); [paulovermogenace@gmail.com](mailto:paulovermogenace@gmail.com); [pila.vermogenace@gmail.com](mailto:pila.vermogenace@gmail.com); [vmg.vermogenace@gmail.com](mailto:vmg.vermogenace@gmail.com); [vermogenace@gmail.com](mailto:vermogenace@gmail.com)

**Subject:** ECICS: PLEASE ARRANGE TP SURVEY FOR (OUR REF:SLC2397J) YOUR REF:SJD9086D DOA:03/01/2018

Dear Arrange survey dept

Kindly arrange TP survey on **05/01/2017 (FRIDAY)** following detail & attach here GIA report:

Survey before repair

Your Vehicle:SJD9086D

Our Vehicle: SLC2397J

DOA : 03/01/2018

AOL :PIE (TOWARDS CTE)

Vehicle Location: 6 BENOI SECTOR SINGAPORE 629904

Best Regards,

Minoko  
**Vermogen Ace Pte Ltd**  
1 Bukit Batok Crescent  
#05-23 Wcega Plaza  
Singapore 658064  
Tel: 6904 4596  
Fax: 6694 4929



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.