

Survivor: RasulASSIGNMENT (Office)From (Person): Motor Claims of DAI Date/Time: 3:03pm @ 01/01/2018

Estimated Cost: _____ Bill to: _____

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SLJ 7878 T Insured: SLU 1767Lat Workshop m/s Zhong Cheng Enterprise Tel: 9338 2859of Blk 6, Woodlands Rd 399J Yew Tee Ind. Est. 678008Policy No: _____ Claim No: 74510 / RY.

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 30/12/2017
(Client's Record)CA / REV / REP. / REV 24 HRS 'w/p' 10.01.2018

H.O.D. Endorsement: _____

Date/Time: 9:17am @ 05/01/2018 Person Contacted: Ms. Sini Vehicle IN ☒ OUT

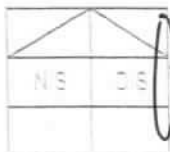
Date/Time	Action/Instruction (✓) Estimate
	<u>SLJ 7878 T - X</u>
	<u>SLU 1767L - X</u>
<u>12/1/18</u>	<u>Email DAI informed pending est from repairer</u>
<u>4/5/18</u>	<u>@ 12:19pm Sini will check</u>
<u>20/9/18</u>	<u>Final fig \$1200 confirmed by email (Ref 8989, 8879)</u>

Rasm

DAI

ASSIGNMENT

Date: 10/01/2018
To inspect vehicle: SLJ 7878T
at: Zhong Cheng Enterprise
31K6, Woodlands Rd 393J, Yew Tee Ind. Est.
Insured:
Policy No:
Claims No:
Sum Insured: Excess:
Claims Record:
Name of Driver:



(Policy Condition)
Remarks: The van had commenced its repair at the time of inspection.
Body of Van: (Diagram)
DAG Accident Report: Consistent? Yes or No
DAG Rep. Seen: Consistent? Yes or No
Est. Records: days Rep: Yes or No
Anti-Lag: % 3/Val: Yes or No
CA: REV: REP: 24 HRS 'wp'
Date: Person Contacted: Vehicle IN/OUT

Ref No: SLJ 7878T Page: 16
Type: ☒ Motorcycle Bus Van Lorry Taxi Prime Mover
Truck Transport
Make: TOYOTA COROLLA ALTIS 1598
Colour: WHITE
Reading: 20101
Eng No:
Chassis: MR653REH164555857
Gen. Cond: Good ☒ Poor/Burnt
Steering: ☒ Jammed/Leaked/Burnt or
Brake: ☒ Jammed/Leaked/Burnt or
Mod: N/A ☒ STD A/Rim or
Tyre Size: F 215/45R17 R
BS: DUN/EXNOVA GY/PS LIZA ☒ OHTSU/PIR/SUM
TOYO/YOKO or
Front: 6 Rear: 6
R.Bal: 6 L.Bal: 6
D.O.A: 30/12/17 D.O.I: 10/01/18
Survey Fee: ZHONG CHENG
Des. of Damages: Frt. Rear ☒ N/S U/C Roof/Tr
The U/C Chassis frame Body Structure affected due to collision

RECEIVED 21 SEP 2018

Date Time File Ref No: ☐ Prelim. Report ☐ Final Report
Days Of Repair: 5
Resurvey No. of Trip: 1
Survey Fee: 250
Add Fee: ☐ Body Rep. \$ ☐ Tyre \$ ☐ Paint \$ ☐ Other \$
21/9- typist
TP
P/P \$1200k
250

Survey Department Check List (Case Handler)

Reference No. : CS / DAI 18000312 Rlv3

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURA**

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: Vesron 20/9/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

DIRECT ASIA INSURANCE (SINGAPORE) PL

Ref : CS/DAI18000312/R1vd3

88 SOUTH BRIDGE ROAD
SINGAPORE 058716

Date : 05-01-2018



Code : DAI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLU 1767L	Veh. Inspected	SLJ 7878T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	MOTOR CLAIMS	Assign Date	05/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	30/12/2017	Inspection Date
Survey held at	ZHONG CHENG ENTERPRISE BLK 6 YEW TEE IND 399-H WOODLANDS ROAD SINGAPORE 677969	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 12 January, 2018 12:47 PM
To: 'Motor Claims'
Cc: 'Aaron Wang'; 'Derrick Quok'; 'Kenneth Lim'; 'Roger Yap'; SUR
Subject: RE: PRI Assignment 74510 /RY/WP/Zhong Cheng Enterprise /OD : SLU1767L /TP : SLJ7878T / DOA : 30.12.2017

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SLJ 7878T on 10/1/2018.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 5 January, 2018 9:19 AM
To: 'Motor Claims' <motorclaims@directasia.com>; assignments <assignments@lkkauto.com>
Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Roger Yap' <roger.yap@directasia.com>; SUR <sur@lkkauto.com>
Subject: RE: PRI Assignment 74510 /RY/WP/Zhong Cheng Enterprise /OD : SLU1767L /TP : SLJ7878T / DOA : 30.12.2017

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

"Wishes you a Happy New Year 2018"

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims [<mailto:motorclaims@directasia.com>]

Sent: Thursday, 4 January, 2018 3:03 PM

To: assignments@lkkauto.com

Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Roger Yap

Subject: PRI Assignment 74510 /RY/WP/Zhong Cheng Enterprise /OD : SLU1767L /TP : SLJ7878T / DOA : 30.12.2017

Dear Sir,

Please arrange to survey SLJ7878T on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

Zhong Cheng Enterprise

Blk 6 Woodlands Road 399J Yew Tee Industrial Estate Singapore 678008

Tel: 9338 2859

Thank you.

Regards,
Claims Department

From: Cheonghoh Law [<mailto:mail@cheonghoh.sg>]

Sent: Thursday, January 04, 2018 2:30 PM

To: Motor Claims <motorclaims@directasia.com>

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Roger Yap <roger.yap@directasia.com>

Subject: Re: [EXT] Re: PRS for SLJ 7878 T involving vehicle SLU 1767 L on 30 December 2017 along Kranji Expressway exit Choa Chu Kang Drive (Oref: LCH.lg/W6ZC-80003.18)

Dear Sirs,

Our client hereby nominate Kenneth Kong of LKK Auto Consultants Pte Ltd named in paragraph 2 of serial no 2 of your said email to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

Please contact Ms Sini at handphone no. 9338 2859 from Zhong Cheng Enterprise, Blk 6 Woodlands Road 399J Yew Tee Industrial Estate, Singapore 678008 for the said inspection of SJA 4851 K.

Kindly proceed to do the needful.

Thanks & regards

Catherine

CHEONGHOH LAW CORPORATION

Blk 53 Chin Swee Road #03-05

Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

On 3 Jan 2018, at 4:56 PM, Motor Claims <motorclaims@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SLJ7878T

Our Ref: 74510/RV

To: Cheonghoh Law Corporation
Blk 53 Chin Swee Road #03-05
Singapore 160053
Tel: 63378700
Fax: 63373700

Dear Sir,

We refer to your Notice of Accident dated :30.12.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance - Kenneth Lim
18. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards
Claims Department

From: Cheonghoh Law [<mailto:mail@cheonghoh.sg>]

Sent: Wednesday, January 03, 2018 4:14 PM

To: Motor Claims <motorclaims@directasia.com>

Cc: Kenneth Lim <kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>

Subject: [EXT] Re: PRS for SLJ 7878 T involving vehicle SLU 1767 L on 30 December 2017 along Kranji Expressway exit Choa Chu Kang Drive (Oref: LCH.lg/W6ZC-80003.18)

Dear Sirs,

We append herewith our letter of PRS and await your urgent reply.

Thanks & regards

Catherine

CHEONGHOH LAW CORPORATION

Blk 53 Chin Swee Road #03-05

Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

Begin forwarded message:

From: c364@cheonghoh.sg

Subject: Message from KMBT_C364e

Date: 3 January 2018 at 4:03:44 PM SGT

To: mail@cheonghoh.sg

Reply-To: c364@cheonghoh.sg

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

<SKMBT_C364e18010316030.pdf>

Catherine Chong (LKK Auto)

From: Motor Claims <motorclaims@directasia.com>
Sent: Thursday, 4 January, 2018 3:03 PM
To: assignments@lkkauto.com
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Roger Yap
Subject: PRI Assignment 74510 /RY/WP/Zhong Cheng Enterprise /OD : SLU1767L /TP : SLJ7878T / DOA : 30.12.2017
Attachments: SKMBT_C364e18010316030.pdf

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Tel: 9338 2859

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Kindly proceed to do the needful.

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<SKMBT_C364e18010316030.pdf>

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9190G
Vehicle Details	
Vehicle No.:	SLJ7878T
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Sep 2018
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 CVT
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	1ZR589172
Chassis No.:	MR053REH104555857
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,990.00
Original Registration Date:	17 Nov 2016
First Registration Date:	17 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$19,990.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Nov 2026
PARF Rebate Amount:	\$14,992.00
Intended COE Rebate Details	
COE Expiry Date:	16 Nov 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,991.00
COE Rebate Amount:	\$41,699.00
Total Rebate Amount:	\$56,691.00

The information contained herein is correct as at 12 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/01/2018 14:38
Date Of Accident	30/12/2017 21:30
Exact Location Of Accident	KRANJI EXPRESSWAY EXIT TO CHOA CHU KANG DRIVE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ7878T
Insured/Policyholder	
Name Of Registered Owner	TAY HANG HUAT
NRIC No	S1779190G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96246968
Alternative Phone No	OFFICE-96246968

Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA ALTIS-1.6 CVT (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPPHQ17-005875
Cover Note Number	

Driver

Name of Driver	TAY HANG HUAT
NRIC No	S1779190G
Date Of Birth	22/05/1966
Occupation	OUTDOOR
Date Of Driving Pass	20/08/1987
Driving Experience	30 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96246968
Fax Number	
Contact Number	OFFICE-96246968
Email Address	NOEMAIL

Address	BLK 676A CHOA CHU KANG CRESCENT #08-461
Postcode	681676
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	
	NAME: : LEE HONG LAY
	GENDER: : FEMALE
Passenger 2	
	NAME: : TAY JIAN HENG
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	CHOA CHU KANG NPC
Police Station Address	ROAD: 20 CHOA CHU KANG ST 52 #01-02 , POSTCODE: 689286 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT - T/20171230/2149

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLU1767L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

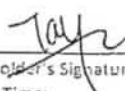
SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

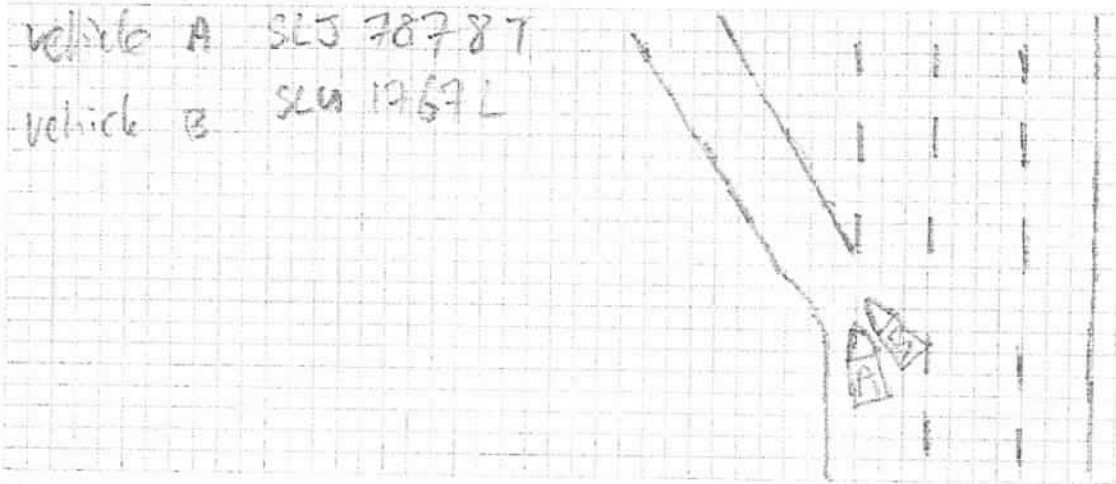
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)


Reporting Centre Personnel's Signature
Name:

SKETCH PLAN



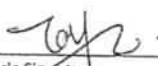
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Police report
Statement.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

DA-NAC-001-Rev 1.0-03



**SINGAPORE
POLICE FORCE**



T/20171230/2149

Police Station Of Origin:
Choa Chu Kang N.P.C
20 Choa Chu Kang Street 52 #01-02
SINGAPORE 689286
Tel No: 1800-7659999

1 of 3

Report No. T/20171230/2149

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 30/12/2017 23:18	Vide Report No.: J/20171230/0263	Station Diary No.: 149
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Informant's Particulars

Name of Informant: TAY HANG HUAT			Address: APT BLK 676A CHOA CHU KANG CRESCENT #08-461 SINGAPORE 681676		
ID Type / ID No.: NRIC NO / S1779190G			Contact No.: Home/Office: Mobile: 96246968		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 51	Date of Birth: 22/05/1966	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: Lorry driver			Driving Licence Information: Class: 2B,3,4,5 Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 30/12/2017 21:30	Type of Location: Bend
Location: Along Road 1 Traveling Toward Road 2 KRANJI EXPRESSWAY CHOA CHU KANG DRIVE				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SLJ7878T	Car	TOYOTA	COROLLA ALTIS 1.6 CVT	White	Slightly Damaged	2
SLU1767L	Car				Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
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**SINGAPORE
POLICE FORCE**



T/20171230/2149

Police Station Of Origin:
Choa Chu Kang N.P.C
20 Choa Chu Kang Street 52 #01-02
SINGAPORE 689286
Tel No: 1800-7659999

2 of 3

Report No. T/20171230/2149

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
SLJ7878T	EQ INSURANCE COMPANY LTD.	DMPPHQ17-005875	17/11/2017	16/11/2018

Brief Details.

On 30 December 2017 at about 2130hrs, I was driving my car (SLJ7878T) along the Kranji Expressway on the left most lane. I intended to make an exit into Choa Chu Kang Drive. Another vehicle on my right (SLU1767L) also wanted to make an exit however drove close to my car. I horned at him as he did not give way, causing a slight collision between both cars. The left side of his car collided into the right side of my car, scratching my car in the process. My vehicle has an in-car camera. Both vehicles then stopped and both drivers got into a heated argument whereby both parties could not settle the issue. In anger, the other driver hit my right side mirror. Hence Police was called down to scene to assist.

I did not get his particulars and he did not obtain mine.



**SINGAPORE
POLICE FORCE**



T/20171230/2149

Police Station Of Origin:
Choa Chu Kang N.P.C
20 Choa Chu Kang Street 52 #01-02
SINGAPORE 689286
Tel No: 1800-7659999

3 of 3

Report No. T/20171230/2149

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

J /

Sgt 2 FITRAH RADHIAH BINTE ZULKIFLI

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

30/12/2017 23:18

Officer In Charge Of Case:

TP / GIT /

SI YEO CHUN JIAN

Contact No.: 65476213

Classification Of Case:

Authentication Stamp

NP158

Certificate of insurance Pg. 1

EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
tel 65 6223 9433 | fax 65 6224 3903 | www.eqinsurance.com.sg
reg no. 1978-00490-N



CERTIFICATE OF INSURANCE
ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP.189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF

PRIVATE CAR
Comprehensive Premier

Certificate No. : DMPPHQ17-005875

Comprehensive Plan - Any Workshop

Form: MX2

Excess:

Insured & Named Driver S\$500.00 (Section 1 - Own Damage)

Unnamed Driver S\$1,000.00 (Section 1 - Own Damage)

YEIDR Additional S\$3,000.00

WindScreen S\$100.00

1. Index Mark and Registration Number of Vehicles

SLJ7878T

2. Name of Policyholder

Tay Hang Huat

3. Effective Date of the Commencement of Insurance for the purpose of the Act

17/11/2017

4. Date of Expiry of Insurance

16/11/2018

5. Person or Classes of persons entitled to drive*

(a) The Policyholder

(b) Any other person who is driving on the Policyholder's order or with his permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or regulation to drive the Motor Vehicle or has been permitted and is not disqualified by order of Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act has not been cancelled at the time of accident loss or damage.

6. Limitation as to use*

Use for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover:

(a) use for hire or reward

(b) use for racing, pace-making, reliability trials or speed testing

(c) use for the carriage of goods (other than samples) in connection with any trade or business

(d) use for any purpose in connection with the Motor Trade

* Limitations rendered inoperative by Section 8 of the Motor vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or and Amendment, Act or Acts passed in substitution thereof.

Hire Purchase : DBS BANK LTD

A000209/Agnes Tan Sock Leng
Date of Issue : 06/11/2017 15:09


Authorised Signatory
EQ Insurance Company Limited

Note

Young, Elderly &/or Inexperience Driver (YEIDR) refers to any person authorized to drive who is below 26 years old or above 70 years old and/or the holder of a qualified driving licence of less than 2 years duration.

A Member of Citistate

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1779190G



Signature: TAY HANG HUAT

Race: CHINESE
Date of Birth: 22-05-1966
Country of Birth: SINGAPORE

Sex: M

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class 2B Motorcycles not exceeding 200 cc
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms
Class 4 Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms
Class 5 Motor Vehicles which are not constructed themselves to carry any load and the weight of which unladen exceeds 7250 kilograms

PASS DATE: 24 Oct 1965
20 Aug 1967
20 Oct 1967
29 Jul 1966

License No. S1779190G

NP 478A

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S1779190G

Name: TAY HANG HUAT

Birth Date: 22 May 1966
Valid Date: 06 May 2003



000725219000

Address: APT BLK 678A CHOU KHU KANG CRESCENT #08-451 SINGAPORE 691678

NPIC No: S1779190G

Date: 26-06-1998

NPIC No: 2600079

2429029

NPIC No: S1779190G

2429029

29-09-1994

2429029

Accident Photo



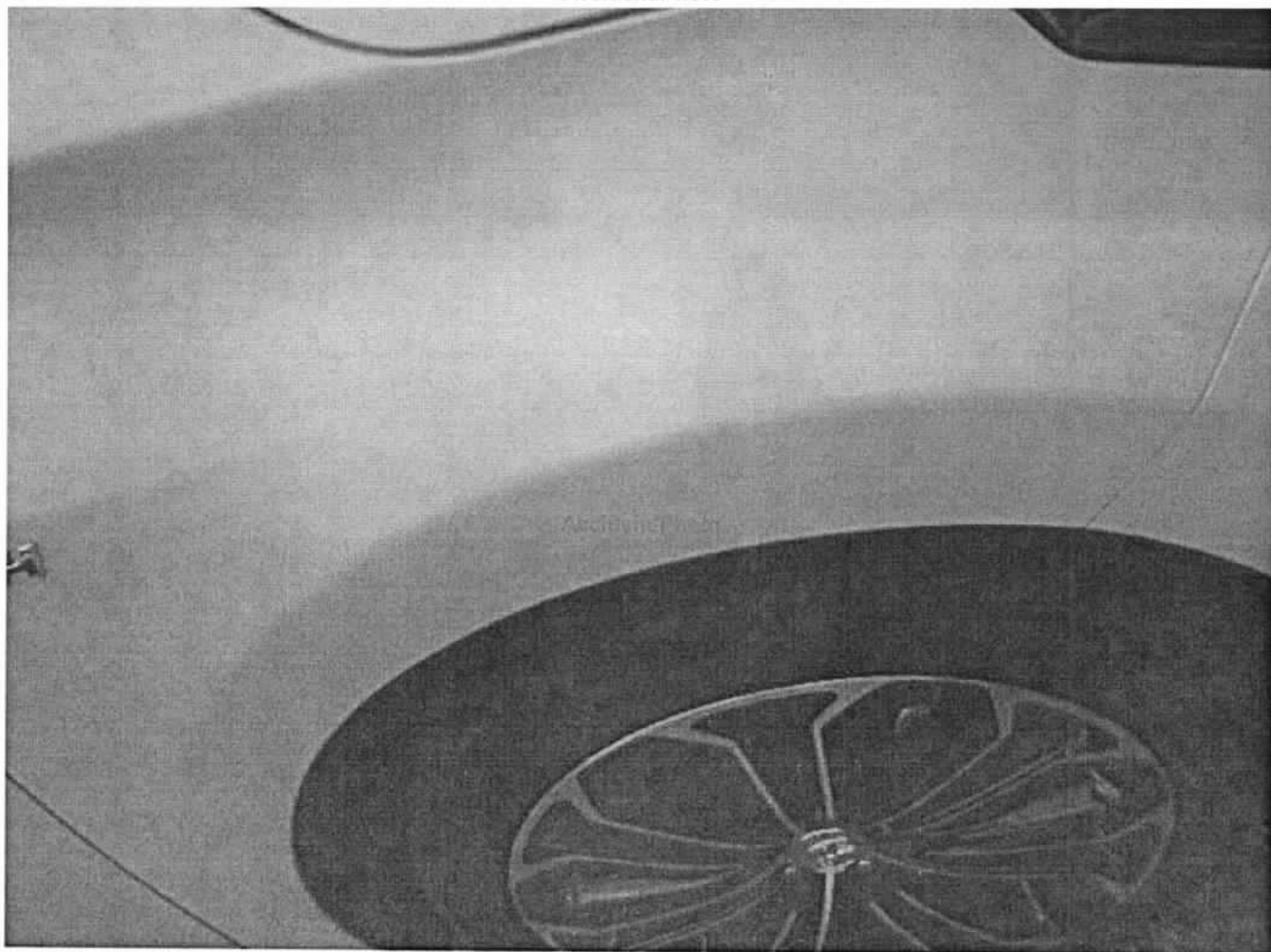
Accident Photo



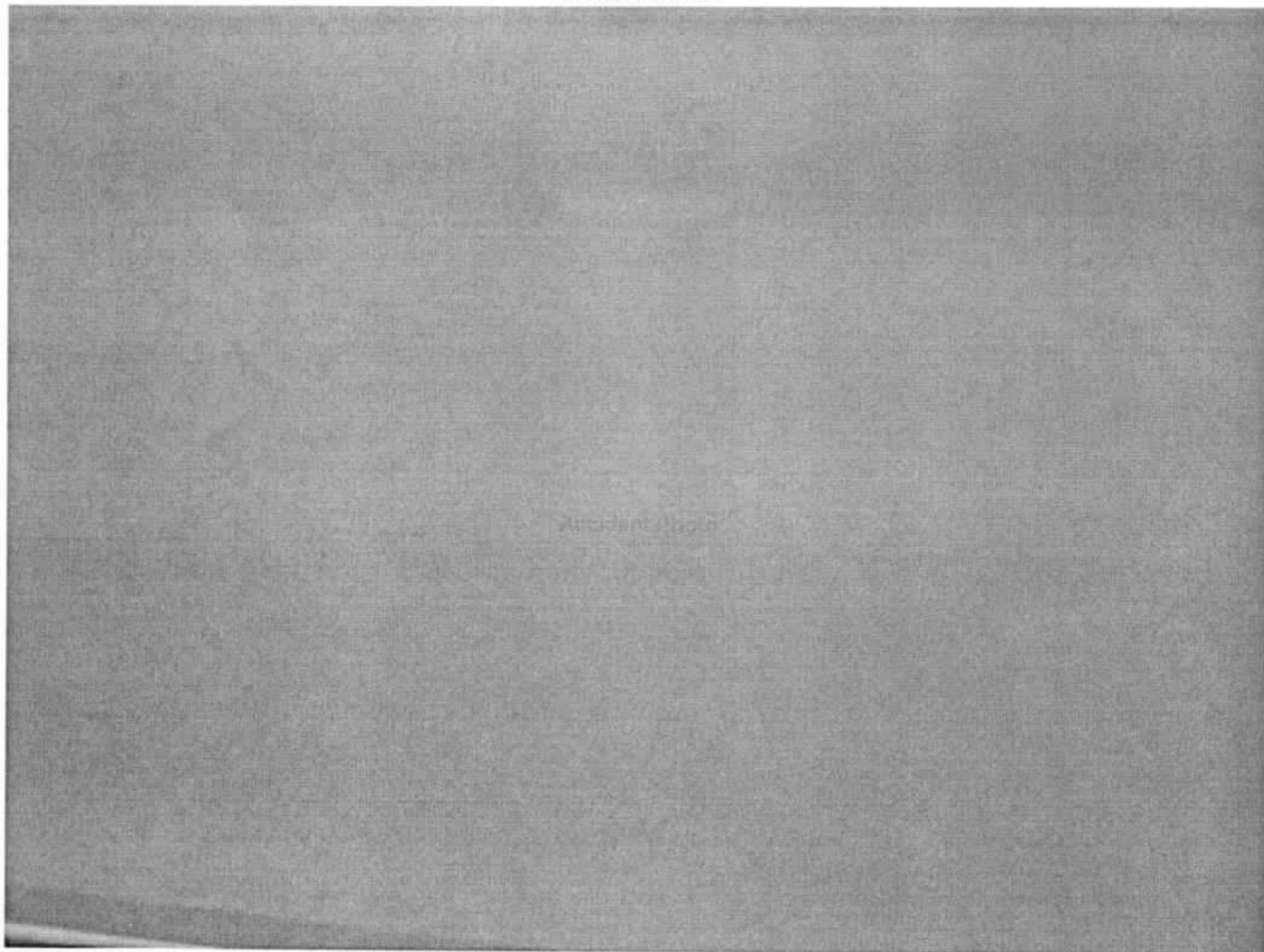
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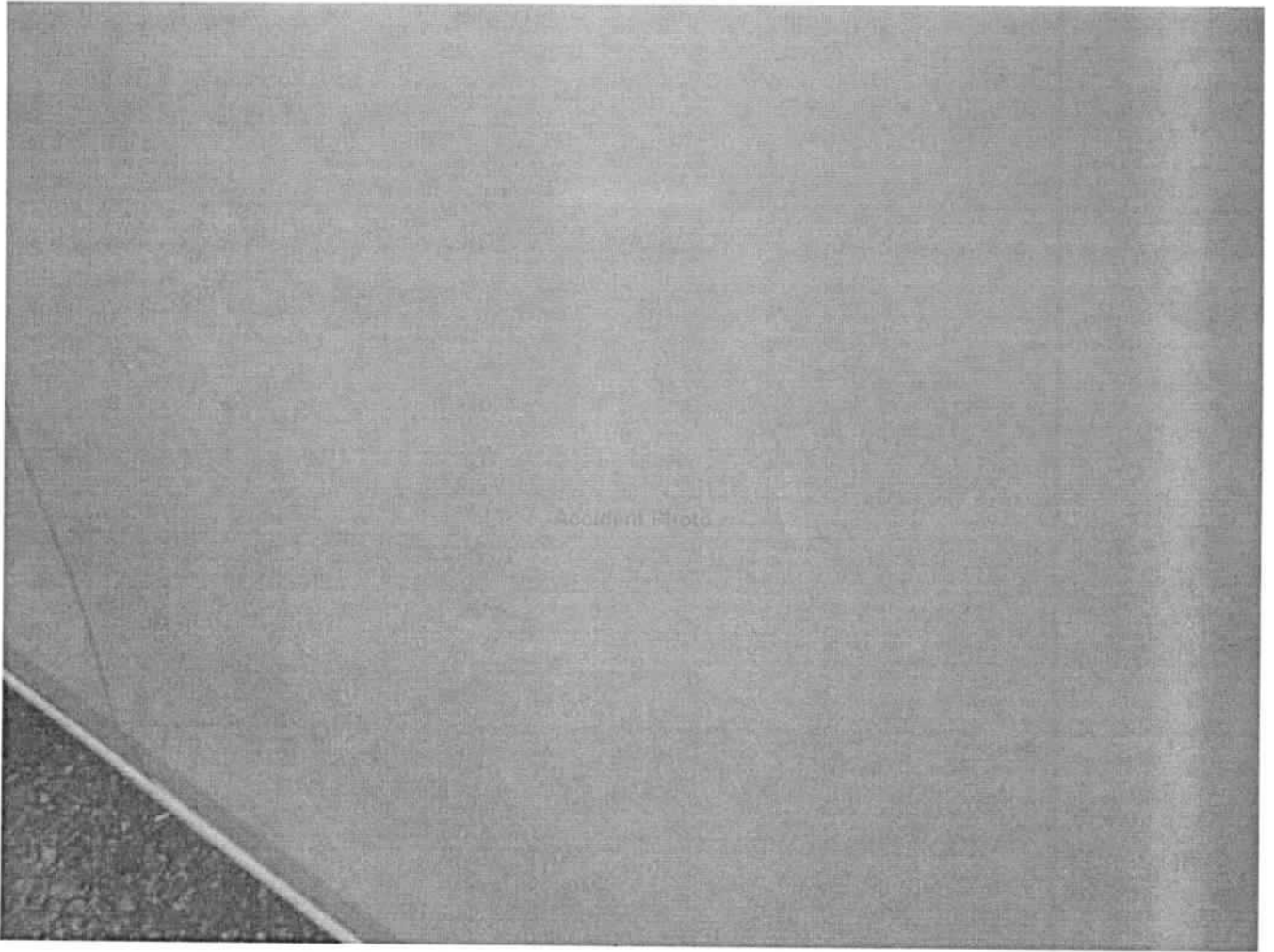
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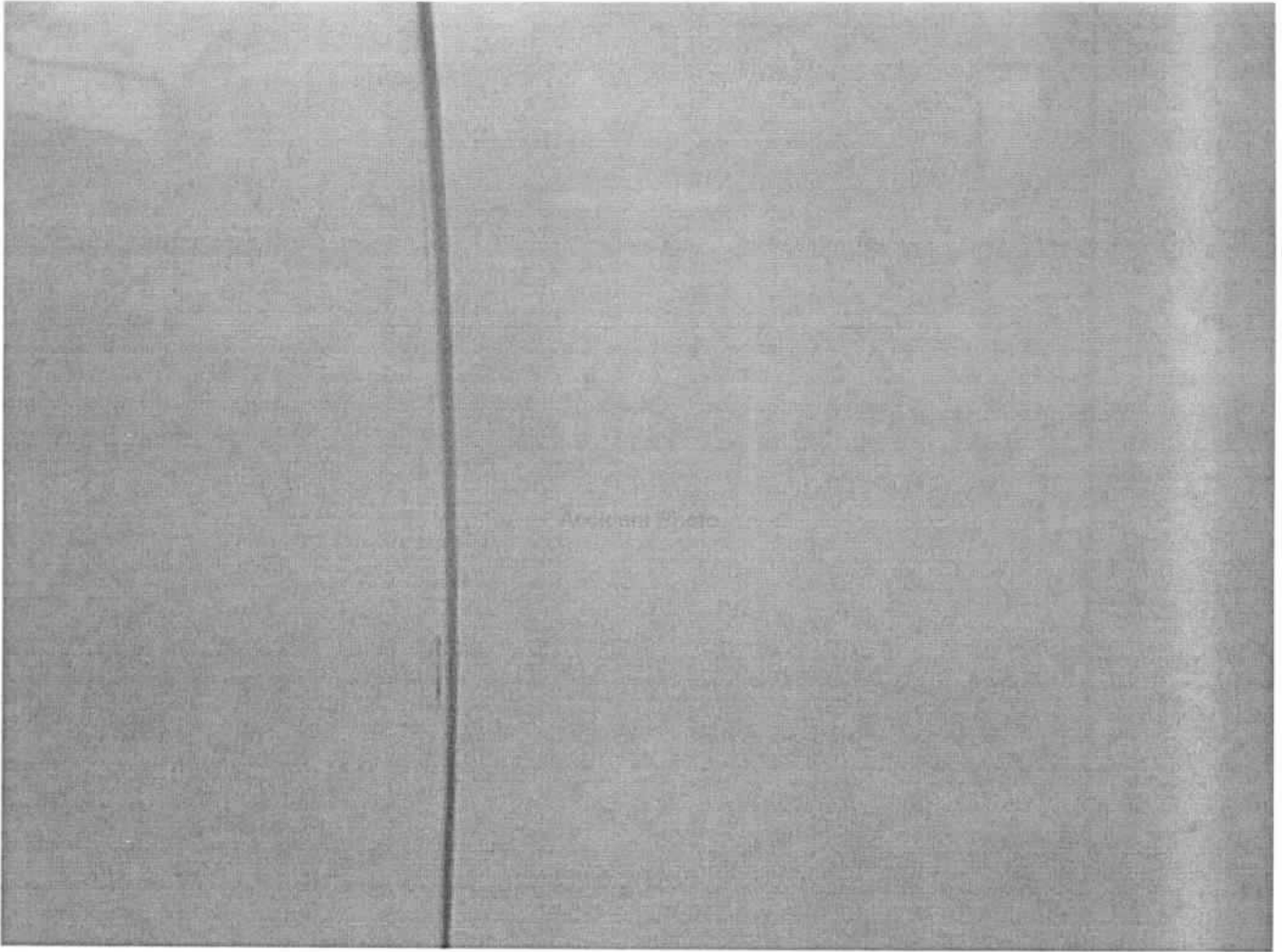
Accident Photo



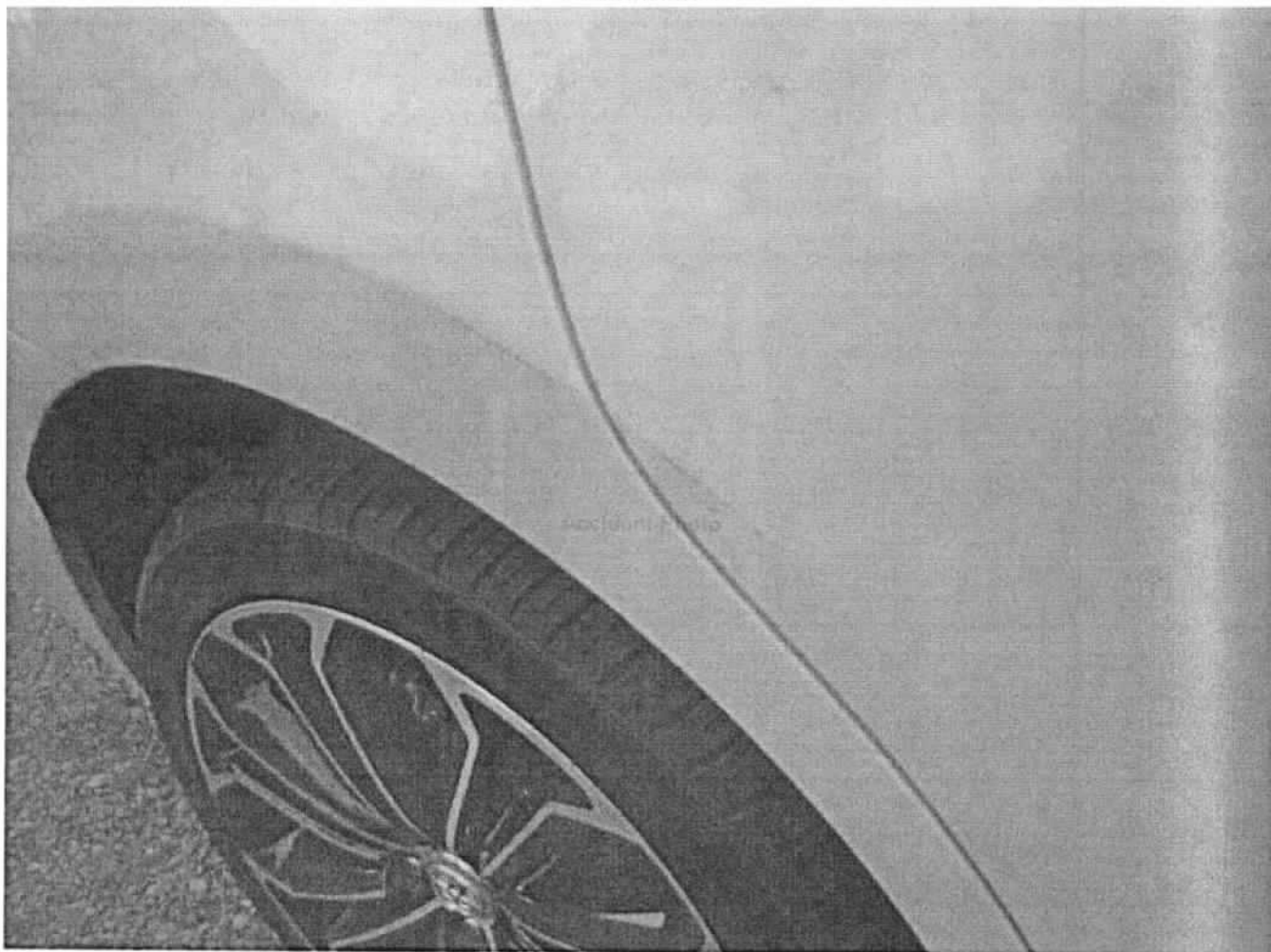
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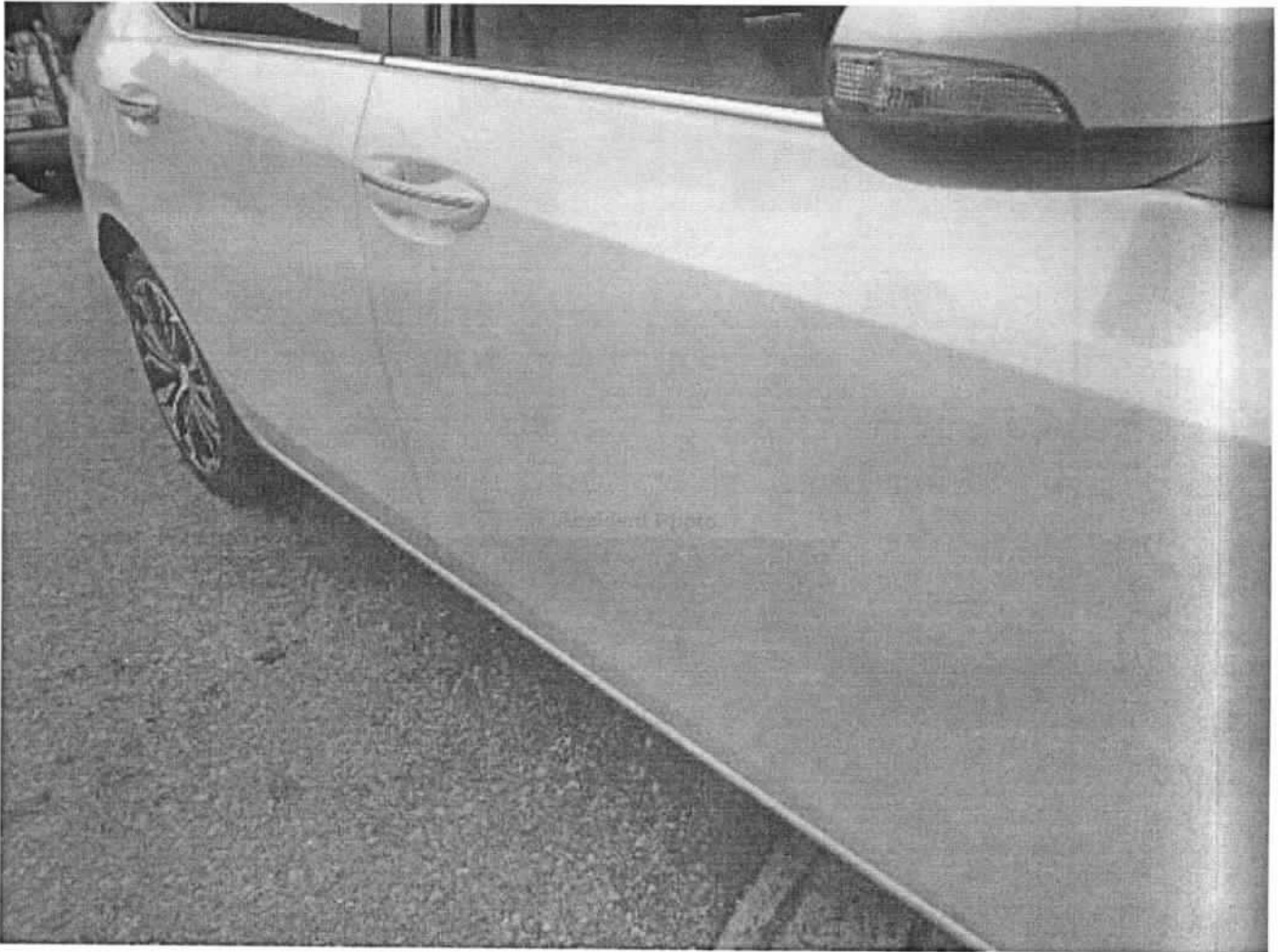
Accident Photo



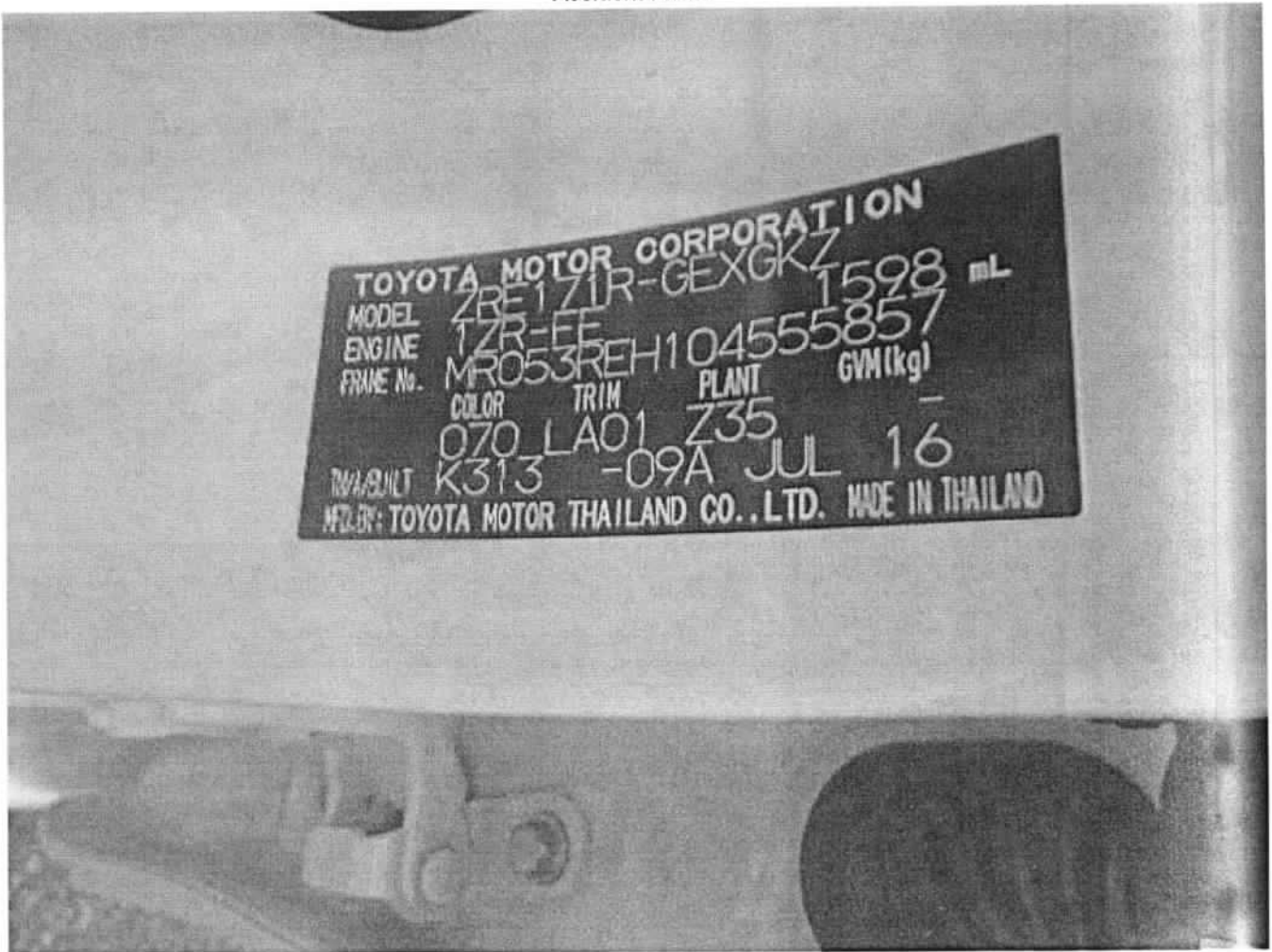
Accident Photo



Accident Photo



Accident Photo



Veron Chen (LKKAuto)

From: Zhong Cheng <zhongchengauto@gmail.com>
Sent: Friday, 4 May 2018 1:21 PM
To: Veron Chen (LKKAuto)
Subject: Fwd: SLJ7878T
Attachments: Labour Copy of SLL7878T Altis.pdf; Copy of SLL7878T Altis.pdf

Dear Veron,

Ive already emailed Rasul in Jan.

Thanks

Best Regards
Sini Tan
Zhong Cheng Enterprise Pte Ltd
Blk 6, 399J
Yew Tee Industrial Est
S678008
HP: 93382859 Fax: 68942883

----- Forwarded message -----

From: **Zhong Cheng** <zhongchengauto@gmail.com>
Date: Tue, Jan 23, 2018 at 2:35 PM
Subject: SLJ7878T
To: "Rasul (LKKAuto)" <rasul@lkkauto.com>

Dear Rasul,

Attached estimate for your finalization.

Thanks

Best Regards
Sini Tan
Zhong Cheng Enterprise Pte Ltd
Blk 6, 399J
Yew Tee Industrial Est
S678008
HP: 93382859 Fax: 68942883

Vehicle no. : SLJ7878T
Model : Toyota Altis

Estimate - Parts(s)

S/N	Qty	Descriptions	Amount
-----	-----	--------------	--------

LIST ITEMS:-

			\$
1	1 pc	LH front fender	\$ 825.00 repair
2	1 pc	LH front fender inner shield	\$ 255.00 X
3	1 set	LH front fender inner shield fasteners	\$ 28.00 X
4	2pcs	front bumper retainer	\$ 300.00 X
5	1 set	bumper fastener	\$ 65.00 X
6	1 pc	LH side mirror assy	\$ 1,280.00 repair
7	1pc	LH front door	\$ 1,145.00 repair
8	2 pc	LH front door hinge @145	\$ 290.00 X
9	1 pc	LH front knuckle arm	\$ 510.00 X
10	1 pc	LH front wheel bearing	\$ 175.00 X
11	1 pc	LH front shock absorber	\$ 433.00 X
12	1 pc	LH front lower arm	\$ 576.00 X
13	1 pc	LH rear door	\$ 1,245.00 repair
14	1pc	LH rear fender	\$ 925.00 repair
			\$ 8,052.00
		less 25%	\$ 2,013.00
			\$ 6,039.00

Special Nett

1	1 pc	RH front tyre	\$ 270.00 X
2	1 pc	RH front rim	\$ 320.00 X
3	1 pc	LH front tyre	\$ 270.00 X
4	1 pc	LH front rim	\$ 320.00 X
			\$ 1,180.00

Vehicle no. : SLJ7878T
Model : Toyota Altis

Estimate - Labour(s)

S/N	Qty	Descriptions	Amount
-----	-----	--------------	--------

B/F

\$ 500

LABOUR & OTHER CHARGES:-

1	To panel beat and renewal of all necessary damaged body parts	\$ 1,000.00	300 400
2	To remove and reinstall front door components	\$ 80.00	X
3	To remove and reinstall front/rear undercarriage items	\$ 350.00	X
4	To perform 4 wheel alignment	\$ 120.00	X
5	To perform wheel balancing	\$ 80.00	X
6	To anti-rust	\$ 140.00	X
7	To putty and spray-paint of affected areas	\$ 1,200.00	650
		\$ 2,970.00	800

10,189

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Rasul

Hp 90010068

5 days

P/P

10/01/18 @ 1555

Resurvey after repair

James Ho

12/9/2015

Grand - Total

\$

-

Veron Chen (LKKAUTO)

From: Zhong Cheng <zhongchengauto@gmail.com>
Sent: Friday, 14 September 2018 12:33 PM
To: Veron Chen (LKKAUTO)
Subject: Re: SLJ7878T

Dear Veron,

Kindly ask Rasul to readjust.

I think \$800 for pearl paint spray is reasonable for (Front/Rear fenders, 2 doors & side mirror) and panel labour at \$600 (front/rear fenders and rear door).

Thank you

Best Regards
Sini Tan
Zhong Cheng Enterprise Pte Ltd
Blk 6, 399J
Yew Tee Industrial Est
S678008
HP: 93382859 Fax: 68942883

On Fri, Sep 14, 2018 at 12:14 PM, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Sini,

WITHOUT PREJUDICE

Offer amount \$950 @ 5 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 20 September 2018 2:11 PM
To: 'Zhong Cheng'
Cc: SUR
Subject: RE: SLJ7878T

Dear Sini,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhong Cheng <zhongchengauto@gmail.com>
Sent: Thursday, 20 September 2018 12:51 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Re: SLJ7878T

Dear Veron,

Ok to accept \$1200 and 5days.

Thanks

Best Regards
Sini Tan
Zhong Cheng Enterprise Pte Ltd
Blk 6, 399J
Yew Tee Industrial Est
S678008
HP: 93382859 Fax: 68942883

On Thu, Sep 20, 2018 at 10:33 AM, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Sini,

WITHOUT PREJUDICE

We have checked with surveyor Labour \$500 not agree.

Closed at Final amount \$1200/-.

Kindly confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhong Cheng <zhongchengauto@gmail.com>

Sent: Wednesday, 19 September 2018 3:50 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: SLJ7878T

Dear Veron,

Do lets close this case at \$1300 and 5 days ok?

Labour \$500.

Thank you

Best Regards

Sini Tan

Zhong Cheng Enterprise Pte Ltd

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

On Mon, Sep 17, 2018 at 11:08 AM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sini,

WITHOUT PREJUDICE

Offer amount \$1200 @ 5 working days.

Labour \$400

Spray paint \$800

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhong Cheng <zhongchengauto@gmail.com>
Sent: Friday, 14 September 2018 12:33 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Re: SLJ7878T

Dear Veron,

Kindly ask Rasul to readjust.

I think \$800 for pearl paint spray is reasonable for (Front/Rear fenders, 2 doors & side mirror) and panel labour at \$600 (front/rear fenders and rear door).

Thank you

Best Regards

Sini Tan

Zhong Cheng Enterprise Pte Ltd

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

On Fri, Sep 14, 2018 at 12:14 PM, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Sini,

WITHOUT PREJUDICE

Offer amount \$950 @ 5 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

From: Zhong Cheng <zhongchengauto@gmail.com>

Sent: Wednesday, 12 September 2018 4:42 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: SLJ7878T

Dear Both,

After paint pictures fyi.

Thank you

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

DIRECT ASIA INSURANCE (S) PL

Ref : CS/DAI18000312/R1vd3e2

88 SOUTH BRIDGE ROAD
SINGAPORE 058716

Date : 22-10-2018



Code : DAI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLU 1767L	Veh. Inspected	SLJ 7878T
Policy No.		Coverage (\$)	0.00
Claim No.	74510 /RY	Excess (\$)	0.00
Assign From	MOTOR CLAIMS	Assign Date	04/01/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA COROLLA ALTIS	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	MR053REH104555857	Colour	WHITE
Odometer	20101	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/45 R17	MICHELIN	6 mm
L/H Front Tyre	215/45 R17	MICHELIN	6 mm
R/H Rear Tyre	215/45 R17	MICHELIN	6 mm
L/H Rear Tyre	215/45 R17	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	30/12/2017	Inspection Date	10/01/2018
Survey held at	ZHONG CHENG ENTERPRISE BLK 6 YEW TEE IND 399-H WOODLANDS ROAD SINGAPORE 677969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 7878T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	LH FRONT FENDER	TO REPAIR SEE LABOUR	825.00	-
1	LH FRONT FENDER INNER SHIELD	NOT NECESSARY	255.00	-
1	SET LH FRONT FENDER INNER SHIELD FASTENERS	NOT NECESSARY	28.00	-
2	FRONT BUMPER RETAINER	NOT NECESSARY	300.00	-
1	SET BUMPER FASTENER	NOT NECESSARY	65.00	-
1	LH SIDE MIRROR ASSY	TO REPAIR SEE LABOUR	1,280.00	-
1	LH FRONT DOOR	TO REPAIR SEE LABOUR	1,145.00	-
2	LH FRONT DOOR HINDGE @\$145.00	NOT NECESSARY	290.00	-
1	LH FRONT KNUCKLE ARM	NOT NECESSARY	510.00	-
1	LH FRONT WHEEL BEARING	NOT NECESSARY	175.00	-
1	LH FRONT SHOCK ABSORBER	NOT NECESSARY	433.00	-
1	LH FRONT LOWER ARM	NOT NECESSARY	576.00	-
1	LH REAR DOOR	TO REPAIR SEE LABOUR	1,245.00	-
1	LH REAR FENDER	TO REPAIR SEE LABOUR	925.00	-
	LESS 25% DISCOUNT		-2,013.00	-
			6,039.00	-
<u>SPECIAL NETT ITEMS</u>				
1	RH FRONT TYRE (SN)	NOT NECESSARY	270.00	-
1	RH FRONT RIM (SN)	NOT NECESSARY	320.00	-
1	LH FRONT TYRE (SN)	NOT NECESSARY	270.00	-
1	LH FRONT RIM (SN)	NOT NECESSARY	320.00	-
			1,180.00	-
<u>LABOUR</u>				
	TO PANEL BEAT AND RENEWAL OF ALL NECESSARY DAMAGED BODY PARTS. INCLUSIVE OF THE REPAIR OF LH FRONT FENDER, LH SIDE MIRROR ASSY, LH FRONT DOOR, LH REAR DOOR AND LH REAR FENDER.		1,000.00	400.00

Report Ref No. CS/DAI18000312/R1vd3e2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REINSTALL FRONT DOOR COMPONENTS.	NOT NECESSARY	80.00	-
	TO REMOVE AND REINSTALL FRONT / REAR UNDERCARRIAGE ITEMS.	NOT NECESSARY	350.00	-
	TO PERFORM 4 WHEEL ALIGNMENT.	NOT NECESSARY	120.00	-
	TO PERFORM WHEEL BALANCING.	NOT NECESSARY	80.00	-
	TO ANTI-RUST.	NOT NECESSARY	140.00	-
	TO PUTTY AND SPRAY-PAINT OF AFFECTED AREAS.		1,200.00	800.00
			2,970.00	1,200.00
GRAND TOTAL			10,189.00	1,200.00
RECOMMENDED COST OF REPAIRS				1,200.00

Report Ref No. CS/DAI18000312/R1vd3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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