

25/12/17

ASS. REC. BY:

REF: CS3/AIG18000310 / d3

Special Instructions:

SURVEYOR:

ASSIGNMENT (Office)

From (Person): Chen / Oke Shi of AIG Date/Time: 7:57am @ 5/1/18

Estimated Cost: Bill to:

OD: TP WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SK2 7574Y Insured: SLB 4157Cat Workshop no/s Motor Express Automotive Tel: 8511 4276of 39 Defu Lane 12, S 39138

Policy No: Claim No:

Sum Insured: Excess:

Make of Veh: D.O.A. 25/12/2017
(Client's Record)


CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time: 8:37am @ 5/1/2018 Person Contacted: Anson Seah Vehicle: IN/OUT

Date/Time	Action/Instruction (X) Estimate
	<u>SK2 7574Y - X</u>
	<u>SLB 4157C - X</u>
<u>11/04/18</u>	<u>Received email from Joanne (AIG) to cancel this assignment, as TP vehicle has already been repaired and released to owner.</u>
	<u>Cancelled 18/6.</u>

- Pre repair inspection request - SKZ7574Y VS SLB4157C (OI) DOA 25/12/2017

From: Chan, Yoke Shi
To: ASSIGNMENTS@LKKAUTO.COM, Admin A
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang
Sent: Friday, 5 January, 2018 7:57:27 AM
Attachments:  4304446679SG_02_01_2018_RULINGS_JUDGMENTS_SENTENCES_#52655-001.pdf

Hi,

Please refer to the enclosed request from **Tan Chin Hoe & Co.**

Claim no : 4304446679SG003
Case Owner : JOANE TIK-CHAP BOYOGAN

If you have any queries/concerns, please let us know.
Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: Tan Chin Hoe & Co [mailto:info@tanchincoe.com.sg]

Sent: Thursday, January 04, 2018 6:21 PM

To: Chan, Yoke Shi

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Anson (Motorexpress); Sheena

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB4157C AND SKZ7574Y ON 25/12/2017

Dear Sirs,

1. You can appoint Mr Marcus from LKK to do the pre-repairs survey first, leaving the issue of SJE to be decided later on.

Richard Tan
Tan Chin Hoe & Co

From: Chan, Yoke Shi

Sent: Thursday, January 04, 2018 11:40 AM

To: info@tanchincoe.com.sg

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB4157C AND SKZ7574Y ON 25/12/2017

Without Prejudice

Your Reference : RT/541/2017/sn
Our Reference : 4304446679SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Xiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

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472495

TAN CHIN HOE & CO
 ADVOCATES & SOLICITORS
 GST No. & UEN: 53131160X

RECEIVED BY AIG
 Claims Dept

29 DEC 2017
 Tel: 6538 2887

Fax: 6538 0287

Cl No.

Email: info@tch.co.sg

24 Raffles Place
 #24-01 Clifford Centre
 Singapore 048621

Your Ref:

Our Ref: RT/541/2017/sn

27 December 2017

AIG Asia Pacific Insurance Pte Ltd
 78 Shenton Way
 #07-16 AIG Building
 Singapore 079120

BY HAND

INJURY CLAIM

Attention: Claim Department

Dear Sirs

ACCIDENT INVOLVING SKZ7574Y AND SLB4157C ON 25 DECEMBER 2017

1. We are instructed by Mr Tan Kay Hua to notify you of a road traffic accident on 25 December 2017 at about 6.45pm along PIE towards Changi Airport involving our client's vehicle registration number SKZ7574Y and vehicle registration number SLB4157C driven by your insured at the material time.
2. Our client was injured as a result of the accident.
3. We will revert with our client's quantification shortly.
4. Before our client's workshop proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at MotorExpress Automotive Pte Ltd at 39 Defu Lane 12 Singapore 539138. Please contact Mr Anson Seah at 85114276. If we do not receive any reply from you within the stipulated timeline, our client's workshop shall proceed to repair the vehicle without further reference to you.
5. We also enclose a copy of each of our client's accident statement for your attention.
6. Please let us have a copy of your insured driver's accident statement/traffic police report if any.

Yours faithfully,

cc 1. client

2. Mr Heng Tong Chuan
 29 Tampines Street 86
 #11-29
 Singapore 528571

3. MotorExpress Automotive Pte Ltd (Attn: Mr Anson Seah)
 Fax No: 62871986

Nivitha (LKK Auto)

From: Boyogan, Joane <Joane.Boyogan@aig.com>
Sent: Friday, 5 January 2018 2:47 PM
To: 'admin-d@lkkauto.com'
Cc: Chan, Yoke Shi; assignments (assignments@lkkauto.com)
Subject: RE: - Pre repair inspection request - SKZ7574Y VS SLB4157C (OI) DOA 25/12/2017

AIG Ref: 4304446679SG

Dear Catherine,

As spoken, since third party vehicle has already been repaired and released to the owner, please proceed to cancel this assignment

We will await for the LOD from third party's lawyer and will instruct you to do physical re-inspection if necessary

Thank you

Regards,

Joane Boyogan
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191898 | Fax +68357416
joane.boyogan@aig.com | www.aig.com.sg

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From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, January 05, 2018 11:50 AM
To: Chan, Yoke Shi; ASSIGNMENTS@LKKAUTO.COM
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang
Subject: RE: - Pre repair inspection request - SKZ7574Y VS SLB4157C (OI) DOA 25/12/2017

Dear Ashley,

Please be informed that according to the repairer, vehicle already repair done.

Kindly advise or call me URGENTLY.

"Wishes you a Happy New Year 2018"

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd

[More Info](#)

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