

INSURANCE

INS CASE OWNER

Mid

CC 4/III1800 0288, K W39

LKK:
IDAC:

Surveyor

Kenneth

DOI

ASSIGNMENT

9-1-18

Date / Time

4-1-17

Registered in Merimen

4-1-17

Pre-assign / CCU / FTE

Site 8221R



Insured Vehicle No.

Name of Insured

CPK

Insured Tel No.

HP:

Excess Sec II : SS

D.O.A:

21/12/2017

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

76y Loo Seng

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

m 417120773

incom 0015

m Benz

Kan Jeng Rd x River valley rd

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:
WSP:
Tel:
Liability:
RMKS:

Complete Vins



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$ (days) Reduction: % Email: Call:

FINAL SETTLEMENT Date/Time: 23/3/18 Confirm with: Lly. Email: Call:

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 15 If NO or B 28, Ass. Lia:

Repair Cost: \$ 4012.50

Loss of Rental (LOR): \$ (days)

Loss of Use (LOU): \$ 240.00 (560 x 4 days)

Loss of Income (LOI): \$ (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search: \$ 29.00

Medical: \$

Disbursement: \$ (e.g. Tow/ Independent)

Legal Cost: \$

Total: \$ 4281.50 Global Sum \$:

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: \$ 4281.50 Name 1: Complete VMS Pte Ltd

Payee 2: (Strike if N/A) \$ Name 2:

Payee 3: (Strike if N/A) \$ Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18000288/Kwa3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 04-01-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|-----------|----------------|------------|
| Insured Veh. | SHC 8221R | Veh. Inspected | SJR 8271T |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 04/01/2018 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|--------|--------------|---|
| Make & Model | | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. | |
| Chassis No. | | Colour | |
| Odometer | - | Steering | |
| Brakes | | Modification | |
| General | | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| | |
|--|--|
| | |
|--|--|

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 21/12/2017 | Inspection Date | 09/01/2018 |
| Survey held at | COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721 | | |

5a. Remarks

| |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|



COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

ASTON EVENDI LIGAT
BLK 309C ANCHORVALE ROAD #14-49
SINGAPORE 543309

Attention : THE OWNER
Contact : 98560613

Estimate : ES006240

Date 09/01/2018
Vehicle Num. SJR8271T
Make/Model VOLKSWAGEN JETTA-2009
Chassis/Eng# WVWZZZ1KZ9U020796/CAX190555
Accident Date 21/12/2017
Claim No.
Reference
Policy No

S/N Quantity Particular Unit Price Amount S\$

| | | |
|---|---|-------------------------------|
| 1 | 1 | LIST ITEMS : |
| 2 | 1 | REAR BUMPER |
| 3 | 6 | REAR BUMPER SIDE RETAINER R/H |
| 4 | 1 | REAR BUMPER CLIP |
| 5 | 1 | TAIL LAMP R/H |
| 6 | 1 | REAR SPORT RIM R/H |
| 7 | 1 | REAR SHOCK ABSORBER R/H |
| 8 | 1 | REAR WHEEL BEARING R/H |
| 9 | 1 | REAR LOWER ARM R/H |
| | 1 | REAR KNUCKLE ARM R/H |

List Total S\$
10.00% Discount S\$

Bump 1 482.00 ✓
Rim 1 175.00 X
Rim 1 54.00 ✓
Rim 1 360.00 X
Rim 1 125.00 ✓
Rim 1 490.00 ✓
Rim 1 585.00 X
Rim 1 620.00 ✓
5,801.00
580.10
5,220.90

LABOUR
REMOVE & REINSTALL REAR SUSPENSION R/H
RUST PROOFING TREATMENT
CHANGE TAIL LAMP AND CHECK LIGHTING
SPRAY PAINT DAMAGED AREA AFFECTED
COMPUTER WHEEL ALIGNMENT
KNOCK OUT DENTS ON R/H REAR FENDER, REAR CHASSIS FRAME
AND CHANGE ALL NECESSARY PARTS

Labour Total S\$:

280.00 120
100.00 X
65.00 100
800.00 600
120.00 600
900.00 360
2,265.00

SingDollars : Seven Thousand Four Hundred Eighty Five & Cents Ninety Only

Total S\$ 7,485.90

COMPLETE VMS PTE LTD

This is only an estimate based on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun.

Let's Auto One-Stop Service
We Repair it for you

• 24 hours emergency service
• Free estimate & quotation
• Free towing & delivery

• Free labour & parts
• Free paint & rust proofing
• Free wheel alignment
• Free car wash & detailing
• Free car insurance & finance

• Free car rental
• Free car hire

• Free car insurance & finance

• Free car hire

• Free car insurance & finance



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176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

ASTON EVENDI LIGAT
BLK 309C ANCHORVALE ROAD #14-49
SINGAPORE 543309

Attention : THE OWNER

Contact : 98560613

Not Authorised
1/1 Sep 87
Repairing After Paint
4 days

Estimate : ES006240

Date : 09/01/2018
Vehicle Num : SJR8271T
Make/Model : VOLKSWAGEN JETTA-2009
Chassis/Eng# : WVWZZZ1KZ9U020796/CAX190555
Accident Date : 21/12/2017
Claim No :
Reference :
Policy No :

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|------------|------------|------------|
|-----|----------|------------|------------|------------|

| | | | | |
|-----------------------|---|-------------------------------|----------|---------|
| LIST ITEMS : | | | | |
| 1. | 1 | REAR BUMPER | 1,482.00 | ✓ |
| 2. | 1 | REAR BUMPER SIDE RETAINER R/H | 175.00 | X |
| 3. | 6 | REAR BUMPER CLIP | 9.00 | 54.00 ✓ |
| 4. | 1 | TAIL LAMP R/H | 390.00 | X |
| 5. | 1 | REAR SPORT RIM R/H | 1,125.00 | ✓ |
| 6. | 1 | REAR SHOCK ABSORBER R/H | 490.00 | X |
| 7. | 1 | REAR WHEEL BEARING R/H | 680.00 | ? |
| 8. | 1 | REAR LOWER ARM R/H | 585.00 | ? |
| 9. | 1 | REAR KNUCKLE ARM R/H | 820.00 | ? |
| List Total S\$: | | | 5,801.00 | |
| 10.00% Discount S\$: | | | 580.10 | |
| | | | 5,220.90 | |

LABOUR :
REMOVE & REINSTALL REAR SUSPENSION R/H
RUST PROOFING TREATMENT
CHANGE TAIL LAMP AND CHECK LIGHTING
SPRAY PAINT DAMAGED AREA AFFECTED
COMPUTER WHEEL ALIGNMENT
KNOCK OUT DENTS ON R/H REAR FENDER, REAR CHASSIS FRAME
AND CHANGE ALL NECESSARY PARTS

Labour Total S\$:

280.00 ?
100.00 X
65.00 100
800.00 480
120.00 600
900.00 360
2,265.00

SingDollars : Seven Thousand Four Hundred Eighty-Five & Cents Ninety Only

Total S\$: 7,485.90

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

USK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- To confirm
- Third party survey is on a "Without Prejudice" base
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, Singapore 575721
Tel: 6455 0012 | Fax: 6554 0012 | Email: main@completevms.com.sg
Web: www.completevms.com.sg | Social: www.fb.com/completevms

Your Ref: SHC8221R

Our Ref: TPDS18006 - SJR8271T

9th February 2018

By Postage

INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street #04 #05 IOB Building
Singapore 049711

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: SJR8271T AND SHC8221R ALONG JUNCTION OF KIM
SENG ROAD & RIVER VALLEY ROAD ON 21/12/2017**

We are the authorized repair workshop for the owner of motor vehicle no. **SJR8271T**, which is involved in the captioned accident with your insured vehicle **SHC8221R**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | | | |
|---|---------------------------|---------------------|-----------------|
| 1 | Cost of Repair | S\$ 4,012.50 | (inclusive GST) |
| 2 | 4Days Loss of Use @ \$100 | S\$ 400.00 | |
| 3 | GIA search fee | S\$ 29.00 | |
| | | <u>S\$ 4,441.50</u> | |

We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. GIA search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully

Chiu Siong Lim
6455 0012
For Complete VMS Pte Ltd


To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN SJR8271T / SHC8221R. (Vehicle Numbers)
ON 21/12/2017 1745 (Date of Accident) AT Junction of Kim Seng Road &
River Valley Road.

1. I/We, the owner of vehicle no. SJR8271T hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature



Witness's Name & Signature

Name

Aston Evendi Ligat

Date

21/12/2017

Company Stamp (if applicable) : _____

Email:

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref:

Claimant Ref:

We/I, COMPLETE VMS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,012.50 (repair cost), S\$ 240.00 (loss of use/rental), S\$ 20.00 (search fee), vehicle no. SJR 8271T that was damaged pursuant to the accident which occurred on 21/12/2017 (date) at JUNCTION KIM SENG RD & RIVER VALLEY RD (location) involving vehicle no. SHC 8221R (insured vehicle). This is pursuant to the inspection conducted on 09/01/2018 (date) at "the workshop".

We/I confirm that we/I am/am authorized by the owner ASTON EVENDI LIGAT ("the third party claimant") of vehicle no. SJR 8271T to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJR 8271T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,281.50 to COMPLETE VMS PTE LTD.

Dated this 23 day of February 20 18

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


Signed by "the workshop" (with stamp)

Leow Lily
S1413397F
17B, Sin Ming Drive, #03-14
Singapore 575721

Singaporean

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


Signed by appointed Surveyor

LKK
LKK Auto Consultants Pte Ltd

51 Ubi Ave 1
#01-25, Paya Ubi Industrial Park
Singapore 408933

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #04/#05 IOB BUILDING
SINGAPORE 049711

Contact : 62238122 Fax No. : 62244174

Tax Invoice : VM013195

Invoice Date : 23/02/2018
Vehicle Num. : SJR8271T
Make/Model : VOLKSWAGEN JETTA
Mileage(Km) :
PO/WO/RO# :
Ref./Remark : TP006240

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|-----------------------------|------------|------------|
| | | COST OF REPAIR AS AGREED AT | | 3,750.00 |

SingDollars : Four Thousand Twelve & Cents Fifty Only

A handwritten signature in black ink, likely of the company representative.

Total S\$: 3,750.00
GST S\$: 262.50
Amount Due S\$: 4,012.50
=====

Terms : 30 Days

COMPLETE VMS PTE LTD



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-001860

Date of Request: 04/01/2018

Your Ref No: WALK IN CHIU KM

COMPLETE VMS PTE LTD
176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX
SINGAPORE 575721

Dear Sir/Madam,

Your Vehicle No: SJR8271T
Date of Accident: 21/12/2017
Place of Accident: KIM SENG RD
Involving Vehicle No: SHC8221R

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| E-File Search Fee (Public) | 14.02 |
| GST Amount | 0.98 |
| Total Amount Due (GST Inclusive) | 15.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-001861

Date of Request: 04/01/2018

Your Ref No: WALK IN CHIU KM

COMPLETE VMS PTE LTD
176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX
SINGAPORE 575721

Dear Sir/Madam,

Date of Accident: 21/12/2017

Vehicle No: SJR8271T

Place of Accident: JUNCTION OF KIM SENG ROAD & RIVER VALLEY ROAD

Involving Vehicle No: SHC8221R

With reference to your application for the accident report, we have attached the following accident reports as requested:

| DOCUMENTS | ACCIDENT LOCATION | PER DOC (S\$) | QTY | AMOUNT (S\$) |
|----------------------------------|---|---------------|-----|--------------|
| SHC8221R | JUNCTION OF KIM SENG ROAD & RIVER VALLEY ROAD | 14.00 | 1 | 13.08 |
| GST Amount | | | | 0.92 |
| Total Amount Due (GST Inclusive) | | | | 14.00 |

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

View Received Message

This mail is associated with :

*SJR8271T (MCT17120773)
[SHC8221R]

TP
ASTON EVENDI LIGAT
Dec 21 2017 12:00AM
[-]
COMPLETE VMS PTE LTD

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 22/02/2018 10:16 AM
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4281.50) - SJR8271T - Claim Handler: Zuhaidah Bte Samsuri

Approved:4281.50.

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|---|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 05 Jan 2018 Edit Reg | | 04 Jan 2018 00:00 Edit Adj Rpt | \$43,750.00 Edit Estimates | \$43,750.00 View Rpt | | Pending for Survey Report Cancel Case |

| | | | | |
|-------------|------------------|----------------------|------------------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|-------------|------------------|----------------------|------------------|--------------------------|

CLAIM SUBFOLDER DETAILS [Created by adjuster]

| | | | |
|-----------------------------|---|------------------------|--|
| Insured: | COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R | | |
| Main Claimant: | ASTON EVENDI LIGAT , ID: S7372883E | | |
| Vehicle Reg. No.: | SJR8271T | Date of Loss: | 21/12/2017 00:00 - :59 [101 Months and 6 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | TP / MCT17120773 | Policy/Cover Note No.: | MCOM0015 |
| Vehicle Reg. No. (Insured): | SHC8221R | Policy No. (Claimant): | 5092375922 |
| | | Excess: | |
| Repairer: | COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012 | | |
| Handling Insurer: | India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070] | | |
| Claimant's Insurer: | NTUC Income Insurance Co-operative Ltd (HQ) - Tel: | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 15/01/2018] | | |

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)





























- III_SG (22/02/2018): Alert - Adj Mandate Approved (\$4281.50) - SJR8271T - Claim Handler: Zuhaidah Bt...
- III_SG (12/01/2018): Alert - Adj Mandate Approved (\$0.00) - SJR8271T - Claim Handler: Zuhaidah Bte S...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

Claim Documents

*SJR8271T (MCT17120773)
[SHC8221R]
TP
ASTON EVENDI LIGAT
Dec 21 2017 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
COMPLETE VMS PTE LTD

| Upload Documents Upload Photos Compose New Letter | | | View View in Browser | |
|---|-----------------|--|--|-------------------------------------|
| Video | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | India International Insurance Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 11/01/18 10:39 | Video - Accident (OID) |  Load MP4 | <input type="checkbox"/> |
| 2 | 11/01/18 10:59 | Video - Accident (TP-SJR8271T) |  Load MP4 | <input type="checkbox"/> |
| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 2 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 3 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 4 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 5 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 6 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 7 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 8 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 9 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 10 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 11 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 12 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 13 | 20/02/18 11:01 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 14 | 20/02/18 11:01 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 15 | 20/02/18 11:01 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 16 | 20/02/18 11:01 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 17 | 20/02/18 11:01 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 04/01/18 19:19 | ACKNOWLEDGEMENT EMAIL TO III DD 04.01.2018 |  Load PDF | <input type="checkbox"/> |
| 2 | 08/01/18 11:16 | TP GIA REPORT |  Load PDF | <input type="checkbox"/> |
| 3 | 12/01/18 18:23 | TP ESTIMATE - MARKED |  Load PDF | <input type="checkbox"/> |
| 4 | 21/02/18 11:48 | GIA SEARCH |  Load PDF | <input type="checkbox"/> |
| 5 | 21/02/18 11:48 | LOD |  Load PDF | <input type="checkbox"/> |
| 6 | 17/04/18 16:01 | WORKSHOP INVOICE |  Load PDF | <input type="checkbox"/> |
| 7 | 17/04/18 16:01 | AUTHORISATION TO ACT FORM |  Load PDF | <input type="checkbox"/> |
| 8 | 17/04/18 16:01 | DISCHARGE VOUCHER |  Load PDF | <input type="checkbox"/> |
| No | Finalized On | India International Insurance Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 05/01/18 08:41 | Singapore Accident Statement |  Load PDF | <input type="checkbox"/> |

Documents Checklist

| | | | |
|----------------------------|-------|------|-------|
| DOCUMENTS CHECKLIST | Reset | Save | Print |
| | | | |

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18000288/KWA3Q2

Date: 17/04/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SJR8271T Insured Vehicle No: SHC8221R
 Date of Loss: 21/12/2017 Nature of Claim: TP Claim No: MCT17120773

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJR8271T
 Make & Model: VOLKSWAGEN JETTA, 1.4 TSI (A) Engine No: CAX190555
 Reg. Date: 15/07/2009 (Man. Year: 2009) Chassis No: WVVZZZ1KZ9U020796
 Colour: Metallic Grey Odometer: 146841 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R17 Rear Tyre Size: 215/45 R17
 Front Left Side: Dunlop 3 mm Rear Left Side: Dunlop 8 mm
 Front Right Side: Dunlop 3 mm Rear Right Side: Dunlop 8 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|-----------------|-----------------|-----------------|--------------|
| Parts | 5,220.90 | 3,744.90 | 1,476.00 | 28.27 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 2,265.00 | 990.00 | 1,275.00 | 56.29 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 7,485.90 | 4,734.90 | 2,751.00 | 36.75 |
| Approved Total (Overridden) (S\$) | | 3,750.00 | | |
| (S\$) | 7,485.90 | 3,750.00 | 3,735.90 | 49.91 |
| + GST 7.00/7.00% (S\$) | 524.01 | 262.50 | 261.51 | 49.91 |
| Nett Amount (S\$) | 8,009.91 | 4,012.50 | 3,997.41 | 49.91 |
| + Loss of Use (4.0 x S\$60.00/day) (S\$) | | 240.00 | | |
| + Doc/Search Fee (S\$) | | 29.00 | | |
| Nett Liability (S\$) | | 4,281.50 | | |

INSPECTION

Date of Assignment: 04/01/2018

Date Inspected: 09/01/2018 Inspected At:

COMPLETE VMS PTE LTD (HQ)
176 Sin Ming Drive #03-14 Sin Ming

Autocare Complex
Singapore 575721

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | | |
|----------------------|--|--|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 21 Feb 2018) |
| Parts: | 143 | VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SJR8271T) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--------------------------------|------------------|-------------|--------------|
| 1 | 1 | | *REAR BUMPER | Buckled / Dented | 1,482.00 FL | *1,482.00 FL |
| 2 | 1 | | *REAR BUMPER SIDE RETAINER R/H | Serviceable | 175.00 FL | *- FL |
| 3 | 6 | | *REAR BUMPER CLIP | Necessary | 54.00 FL | *54.00 FL |
| 4 | 1 | | *TAIL LAMP R/H | Serviceable | 390.00 FL | *- FL |
| 5 | 1 | | *REAR SPORT RIM R/H | Dented | 1,125.00 FL | *1,125.00 FL |
| 6 | 1 | | *REAR SHOCK ABSORBER R/H | Serviceable | 490.00 FL | *- FL |
| 7 | 1 | | *REAR WHEEL BEARING R/H | Bent | 680.00 FL | *680.00 FL |
| 8 | 1 | | *REAR LOWER ARM R/H | Serviceable | 585.00 FL | *- FL |
| 9 | 1 | | *REAR KNUCKLE ARM R/H | Bent | 820.00 FL | *820.00 FL |

F=Franchise part. L=ListItemDisc.

| | | |
|---|-----------------|-----------------|
| Sub Total (S\$) | 5,801.00 | 4,161.00 |
| - List Item Discount on L Items 10.00/10.00% (S\$) | 580.10 | 416.10 |

| | | |
|--------------------------|-----------------|-----------------|
| Total Parts (S\$) | 5,220.90 | 3,744.90 |
|--------------------------|-----------------|-----------------|

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|------------|--------|
| <u>Labour Items</u> | | | | |
| 1 | REMOVE & REINSTAL REAR SUSPENSION R/H | New | 280.00 | 120.00 |
| 2 | RUST PROOFING TREATMENT | New | 100.00 | 0.00 |
| 3 | CHANGE TAIL LAMP AND CHECK LIGHTING | New | 65.00 | 10.00 |
| 4 | SPRAY PAINT DAMAGED AREA AFFECTED | New | 800.00 | 440.00 |
| 5 | COMPUTER WHEEL ALIGNMENT | New | 120.00 | 60.00 |
| 6 | KNOCK OUT DENTS ON R/H REAR FENDER ,REAR CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS | New | 900.00 | 360.00 |
| Gross Labour Cost (S\$) | | | 2,265.00 | 990.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >