



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Chia hek Eng
NRIC S0107412A insured of vehicle Em 2222k against
your insured vehicle number SFB 1987 (Alg.)
On the accident dated on 4/1/18 (ddmmyyyy) along Amk Ave 4
Cr park (opp BIK 631)

Dated this 4 (day) of 1 (month) 20 17.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

PDI TUAS

PDI TUAS

506 Used Car Department

Phone No.

Fax No.

E-Mail

VAT Registration No. M20098505-2

Tax No. 199101494Z

Service Quote

Customer No. ZINT-USED CAR
Quote No. SER/QUO/1800020
Quote Date 04/01/18
Salesperson
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA SPORT 1.4 TSI DSG 118KW	70,987	
License No.	VIN	Initial Registration	Sales Advisor
EM2222K	WVWZZZ1KZBM011691	29/04/11	
Engine Code	Labor Type	Engine No.	Model Code
	M2	CAV 218445	1K23Q5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	6	UNIT		5,040.00
P B&P MACP PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un		280.00
P B&P MECH	Nett R&R RIM & BALANCE	1	Time Un		50.00
P B&P WHEEL ALIGNMENT	Nett B&P WHEEL ALIGNMENT NETT	1	Time Un		360.00
	Sum Labor				9,410.00
P 839601361	TIRE VALVE	1	Pieces		2.39
P 1K0601025DF16Z	16" 'ATLANTA' RIM ONLY GREY METALLIC	1	Pieces		1,145.51
P 1K5807375	TAILLIGHT LOWER BRACKET LH	1	Pieces		72.92
P 1K5807376	TAILLIGHT LOWER BRACKET RH	1	Pieces		72.92
P 1K5807393	REAR BUMPER BRACKET LH	1	Pieces		58.17
P 1K5807394	REAR BUMPER BRACKET RH	1	Pieces		58.17
P 1K5807417H GRU	REAR BUMPER	1	Pieces		1,533.54
P 1K5807521A 9B9	Use Predecessor 1K5807417E GR REAR LOWER SPOILER	1	Pieces		565.71
	Sum carried forward				12,919.33

Payments to: - BBN: - Acc.-No..:

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	Continued	12,919.33
Sum Item		3,509.33

	Sum Labor	9,410.00
	Sum Item	3,509.33
	Total SGD	12,919.33
	7% GST	904.35
	Total SGD Incl. GST	13,823.68

Explanations
P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No...

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/01/2018 14:54
Date Of Accident	04/01/2018 11:00
Exact Location Of Accident	AMK AVE 4 CARPARK (OPP BLK 631)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	EM2222K
Insured/Policyholder	
Name Of Registered Owner	CHIA GEK ENG
NRIC No	S0107412A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96166515
Alternative Phone No	OFFICE-96166515

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA SPORT 1.4 TSI DSG 118KW
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P 27676735 DMA
Cover Note Number	

Driver

Name of Driver	CHIA GEK ENG
NRIC No	S0107412A
Date Of Birth	26/12/1954
Occupation	INDOOR
Date Of Driving Pass	20/12/1977
Driving Experience	40 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96166515
Fax Number	
Contact Number	OFFICE-96166515
Email Address	NOEMAIL

Address	8 JALAN GENDANG
Postcode	578166
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKB198Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	RINA LIM LEE PIN
NRIC/Passport Number	S7229831D
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

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8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

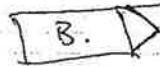
SKETCH PLAN

AT ANG MO KIO AVE 4 CARPARK (OPPOSITE BIK 631)



A: SCB 1984

B: [M2222K]



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date: 04/01/2018

Time: 11am

Location: AMK Ave 4 CP. (OPP BIK 631).

I was going straight towards the empty parking lot I saw, suddenly SCB1984 move out of his parking lot and Bump into my LHR fender.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Person's Signature
Name:
NRIC/FIN No.:



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S0107412A





Name

CHIA GEK ENG

谢玉英

Race

CHINESE

Date of Birth

26-12-1954

Sex

F

Country of Birth

SINGAPORE

S0107412A

REPUBLIC OF SINGAPORE

DRIVING LICENCE



Licence Number

S0107412A

Name

CHIA GEK ENG

Birth Date

26 Dec 1954

Issue Date

10 Oct 2003

000907803D





0035451



NRIC No.

S0107412A

Blood Group

A+

Date of Issue

05-08-1991

Address

8 JALAN GENDANG

SINGAPORE 2057

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	20 Dec 1977

NP 428A

Licence No: S0107412A

