

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Wednesday, 10 January 2018 11:53 AM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Admin A; Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR EM2222K & SKB198Y ON 04/01/2018 ***
LKK REF: CC3/AIG18000286/ka3

Your Ref: SKB 198Y
Our Ref: CC3/AIG18000286/ka3

“WITHOUT PREJUDICE”

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SKB 198Y AND EM 2222K ON 04/01/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

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From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Wednesday, 10 January 2018 11:49 AM
To: Zaini (LKK Auto) <Zaini@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR EM2222K & SKB198Y ON 04/01/2018 *** LKK REF: CC3/AIG18000286/ka3

Dear Zani,

Please revert if we can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor