Survey Department Check List (Case Handler)

NS INC18000 >821 SVD Policy Type: OD / TP / TP RES / TL / EVA **Case Handler Typist** Admin (): Case handler to make sure all Information created by the assignment team are ACCURATE. (1) Office Assign Form Y-Date N-Date Y-Date N-Date C Reference No. C **Customer Code** Ν Assign From C **Assign Date** C Veh No (Inspected) C Veh No (Insured) C D.O.A C **Policy No** Claim No С C Insurance Authorisation (CA /REV/REP) C Report Type C Weekend Charges Survey held at/Repairer **Excess** Surveyor (): Case handler to make sure the surveyor completed all required information. (1) Assignment Form C Vehicle No C Regn Month/Year Ν Vehicle Type Make & Model Ν \checkmark C Engine Capacity. (C.C) Ν Colour Odometer. (Sp.Reading) C Chassis No Ν **General Condition** Steering N **Brake** Ν Ν Modification (Modi) C Tyre Size Tyre Make Ν C Tyre Balance C Date of Inspection Ν Survey held Des.of Damages (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form **ALL Parts condition** C Market Value for OD cases Estimate Repair Cost for PRI (RSI, TMI, MSIG) C Days of repair C **Finalised Amount** Re-inspection Cases to Finalize within 5 Days (4) System - (Views/Merimen) Resurvey photo Uploaded Check By: Veran

*C: Critical *N: Non-Critical

Case Handler

Date

Reference No.:



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





NTUC INCOME INSUI	RANCE CO-OPERATIVE LTD	Ref:	NS/INC18000282	/Svb
73 BRAS BASAH ROA #05-01 NTUC TRADE 189556	AD UNION HOUSESINGAPORE	Date:	04-01-2018	
		Code:	INC4	
1.	Policy Particulars	:- THIRI	D PARTY CLAIM	
Insured Veh.	GBA 117T	Veh. Ir	spected	SHB 1235C
Policy No.	5084148064-01	Cover	age (\$)	0.00
Claim No.		Exces	s (\$)	0.00
Assign From	···	Assign	n Date	03/01/2018
2.	Vehicle Partic	culars 8	Condition	1. 10.55
Make & Model		c.c	2.3 (1) 12 (1) 1	0
Engine No.	HIDDEN	Year o	f Reg.	
Chassis No.		Colour	•	
Odometer	-	Steerin	ng	, , , , , , , , , , , , , , , , , , ,
Brakes	,	Modifie	cation	
General				
	Condition	ons of 1	yres	
	Size	Make		Balance
R/H Front Tyre				mm
L/H Front Tyre	·			mm
R/H Rear Tyre				mm
L/H Rear Tyre				mm
	Description	n of Da	mages	
5 1 1 1 1 1 1 1 1 1 1	General	Informa	ation	To the second se
Accident Date	31/12/2017	1.	tion Date	03/01/2018
Survey held at	SMRT AUTOMOTIVE SERVICES			
	60 WOODLANDS INDUSTRIAL I	PARK E4	SINGAPORE 75770	5
ia i,	Re	marks		
A)THE INSPECTION	ON WAS CONDUCTED ON A"WITH CE TO YOUR INSTRUCTIONS, WI	HOUT PE	REJUDICE" BASIS	

Veron Chen (LKKAuto)

From:

mtreg <mtreg@income.com.sg>

Sent:

Tuesday, 23 January 2018 11:27 AM

To:

Veron Chen (LKKAuto)

Subject:

FW: REQUEST FOR CLAIM NUMBER

Hi

All claim created.

With Regards

Azlin Rani

Senior Administrator, Motor Insurance www.income.com.sg











From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 23 January, 2018 8:52 AM

To: mtreg

Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle
1	MT/0976517- 002	SMRT TAXIS PTE LTD	SHC 4628C	YM 8585I
2	MT/0976168- 002	SMRT TAXIS PTE LTD	SHB 1235C	GBA 1177

D 0 4	Time of	Estimata	Tentative repair cost
D.O.A	Accident	Estimate \$9,483.30	\$3,550.00
4/1/2018	21:00	\$16,243.30	\$6,997.74
31/12/2017	22:30	\$10,243.30	\$0,991.1 T

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

eBao Tech	Gener								eralClaim
Hello, NAC_PAYA_UBI_80	0601	DECINA SELECTION			•	Change La	nguage	· Change Passwe	ord Dog Out
My Desktop	Policy Query						-		
Notice of Loss	Policy Na.				Date of Acc	ident	31/12	/2017 14:09	
	Vehicle No.(For Motor)	GBA117T							- m/
					Search				
	Select Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	5084148064-0	AEROHUB 1 LOGISTICS PTE, LTD.	200410773N	GFT	Third Party, Fire & Theft	GBA117T	GBA117T	20/07/2017	
					Continue				

PARF Eligibility Expiry Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars Owner ID Type: Company 5369K Owner ID: Vehicle Details SHB1235C Vehicle No.: Vehicle to be Exported: No Intended De-registration Date: 04 Jan 2018 Vehicle Make: **TOYOTA** Vehicle Model: PRIUS HYBRID 1.8 CVT **Primary Colour:** Maroon Manufacturing Year: 2017 2ZRS102857 Engine No.: Chassis No.: JTDKB3FU803573855 Maximum Power Output: 90.0 kW (120 bhp) \$29,007.00 Open Market Value: Original Registration Date: 28 Nov 2017 First Registration Date: 28 Nov 2017 **Transfer Count:** Actual ARF Paid: \$5,000.00 Intended PARF Rebate Details PARF Eligibility: Yes

27 Nov 2025

PARF Rebate Amount:

\$3,750.00

Intended COE Rebate Details

COE Expiry Date:

27 Nov 2025

COE Category:

A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years):

8

PQP Paid:

\$33,596.00

COE Rebate Amount:

\$33,164.00

Total Rebate Amount:

\$36,914.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be deregistered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 04 Jan 2018

ОК

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Gender

Mobile Number Fax Number Contact Number **EMail Address**

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	the report being made available
	ACCIDENT STATEMENT
Date Of Report	02/01/2018 16:09
Date Of Accident	31/12/2017 22:30
Exact Location Of Accident	SLIP ROAD FROM JURONG TOWNHALL RD TOWARDS AYE
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHB1235C
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	ТОУОТА
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-17087562MFSH
Cover Note Number	
Driver	
Name of Driver	LIM KUI KEE
NRIC No	S0984291H
Date Of Birth	10/08/1944
Occupation	OUTDOOR
Date Of Driving Pass	23/08/1980
Priving Experience	37 YEARS AND 4 MONTHS
Namalan	·

MALE

NOEMAIL

Address

336 TAH CHING ROAD

02-185

Postcode

610336

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - RELIEF

Vehicle Registration Number of Driver's Own Vehicle

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

NO

Was any body injured in the Accident?
Was any injured conveyed to hospital by

10

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Passenger 1

NAME:

: UNKNOWN

GENDER:

: MALE

Passenger 2

NAME:

: UNKNOWN

GENDER:

: MALE

Passenger 3

NAME:

: UNKNOWN

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I WAS STATIONARY ALONG THE SLIP ROAD FROM JURONG TOWNHALL RD TOWARDS AYE AS I WAS LOOKING OUT FOR THE OMCOMING TRAFFIC. SUDDENLY I FELT AN IMPACT AT THE REAR OF MY TAXI. A VEHICLE GBA117T HAD COLLIDED ONTO THE REAR OF MY TAXI.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBA1117T

Vehicle Make/Model/Colour Details Of Properties

Details Of Properties

COMMERCIAL VEHICLE

Vehicle Category Name of Driver

ISMAIL BIN IDRIS

. NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN		
	AUE	
	/A// A- s	shB1235C
	1/1/27/11/11/3- B- G	iBA (1777
Jurong	Touls ball Ro	
DESCRIBE CIRCUMSTANCES OF 1	THE ACCIDENT	
/We declare the foregoing particulars a	are true in every respect.	21/2017
Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder)	Reporting Centre Personnel's Signature Name:

Date & Time:

The englishment of the second

NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>regudiate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

3/1/20,06

Name:

NRIC/FIN No.:





60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

NTUC

6117

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SHB1235C

Ref. No

TAX/12/17/2159

Reg. Date

28/11/2017

Vehicle Type

TAXI

Make

TOYOTA PRIUS

Model

PRIUS4

Name of Driver

LIM KUI KEE

Type of Accident

HEAD TO REAR

Date / Time of Accident

31/12/2017 10:30:00 PM

Accident Reported Date / Time:

02/01/2018 12:00:00 AM

Surveyor is Required?

Yes

Survey by

Vehicle is Towed Back?

No

Towed Back Date/Time

Replacement Vehicle issued? :

000024093875

Accident Repair Job Card No : Special Instruction to ARC, if any :

DROVE IN / GBA1117T

Prepared Date

: 02/01/2018 11:06:13 AM

- Part by part repair.
- Question Mork Item Photo
- Photo Refore Paint.

LKK Auto Consultants hence notify

the Repairer of the following:

⊕sma

- To resurvey before/after spray painting To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer Signature:

Date:

Chassis No: JTDKB3FU803573855

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Total Spray Painting Charges

Total Labout Charges

Total Material Charges

Other Charges

Lum Sum Total

No. of Repair Days

TOTAL

Quotation from ARC

Adjusted by Surveyor, if applicable

1,183.00

2,034.00

9,083.28

1,300.00

13,600.28

0.00

Prepared / Adjusted By

7.00

5 days

0.00

0.00

0.00

0.00

0.00

0.00

9,083.28

01/01/1900 12:00:00 AM

Arc / Surveyor Sing Off Date

: 02/01/2018 06:11:07 PM

Prepared / Adjusted Date

Remarks

Prepared Date : 02/01/2018 06:09:43 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date:

1/2/2018 6:11:28 PM

Part 1 - Labour Works

lob Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	1,183.00	0.00 600
ſotal Labour	1,183.00	0.00

²art 2 - Spray Painting & Panel Beating Related Works

lob Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O REPSRAY REAR BUMPER	378.00	0.0Q 200
TO RESPRAY TAIL GATE	378.00	9.90 کص
TO RESPRAY REAR SPOILER	180.00	0.00 100
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0.00 100
TO RESPRAY FLOOR CORNER PANEL LH	180.00	خ 0.00
TO RESPRAY REAR PANEL	180.00	0.00 100
TO RESPRAY REAR FENDER LH	378.00	0.00 ×
O RESPRAY REAR SPARE TYRE PANEL	180.00	ن 0.00
Total Spray Painting & Panel Beating	2,034.00	0.00

'art 3 - Other Costs - Accident and Accident Repair Related Expenses

lob Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
O APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 30
O REMOVE / REFIT SEAT	120.00	0.00 ×
O TRANSFER REAR TAILGATE MECHANISM	120.00	0.00 🔀
O REMOVE AND REFIX REAR WINDSCREEN	240.00	0.00 ×
O REMOVE AND REFIT WIRE HARDESS	120.00	0.00 🔀
O TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.08 ZO
O REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 60
O INSPECT RR LIGHTING, MECHANISMS & VATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 30
O REPLACE SUNDRY PARTS	100.00	0.00 ×
O WASH AND VACUUM	60.00	0.00 🗴
otal Other Costs	1,300.00	0.00

AX/12/17/2159 Page: 3

Part 4 - Spare Parts / Material Usage

•	•									
Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
52159479 3			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace/ (4	No k
52453470 0			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No
i2566479 i0			FILLER, RR BUMPER , LH	1	119.90	25.00	89.92	Replace	Replace _K	No
i2161160 0			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace √ N€	No
32576470 0			RETAINER, RR BUMPER, LH	1	111.50	25.00	83.62	Replace	Replace Ni	No C
32592470 10		~	SEAL, RR BUMPER , LH	1	85.20	25.00	63.90	Replace	Replace ?	No
i2462470 i0			PAD, RR BUMPER, RH & LH , 1	1	3.80	25.00	2.85	Replace	Replace ?	No
12462470 10			PAD, RR BUMPER, RH & LH , 2	1	3.80	25.00	2.85	Replace	Replace 7	No
i2462470 0			PAD, RR BUMPER, RH & LH , 3	1	3.80	25.00	2.85	Replace	Replace ?	No
i2191470 i0			SEAL, RR BUMPER ARM, RH & LH	1	11.00	25.00	8.25	Replace	Replace 7	No
i2023470 i0			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace B	No
1591470 0			LENS & BODY ASSY , RR BUMPER , LH	1	486.80	10.00	438.12	Replace	Replace	No wt
1561471 1			LENS & BODY, REAR COMBINATION LAMP , LH	1	438.10	10.00	394.29	Replace	Replace √ (No Rk
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace 🚜	No ?
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace 🗸	No.
2183470 0			WIRE, LUGGAGE ROOM	1	143.50	10.00	129.15	Replace	Replace 7	No
9997301 0			ANTENNA, ELECTRICAL KEY	1	60.30	10.00	54.27	Replace	Replace 7	No
7005474 0			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	25.00	697.20	Replace	Replace	No
6801471 0A1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	25.00	668.40	Replace	Replace	No
5403480 0			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72	Replace	Replace N	No ^و د
5571470 0			TAIL GATE MOULDING GLASS, BACK DOOR	1	29.70	25.00	22.27	Replace	Replace ×	No
6117501 0			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	2	27.90	25.00	41.85	Replace	Replace ×	No
5575470 1			TAIL GATE MOULDING LOWER GLASS , BACK DOOR	1	19.70	25.00	14.77	Replace	Replace Y	No
5574470 0			TAIL GATE MOULDING LOWER GLASS , BACK DOOR , LH		29.90	25.00	22.42	Replace		No
5573471			TAIL GATE MOULDING LOWER GLASS , BACK DOOR , RH	1	29.90	25.00	22.42	Replace	Replace X	No

Fait Number	FUITIUM	OLUCK INO	ran name	Ųιy	LIST Price (\$)	Discount (%)	rinai Price (\$)	AKU Recommen d	Surveyor Approved	Attached
	CÓMMO N		SEALANT W/SCREEN	3	37.00	0.00	111.00	Replace	$^{Replace} imes$	No
39350470 30			TAIL GATE LOCK ASSY, BACK DOOR	1	452.10	10.00	406.89	Replace	Replace	No Im
37750470 30C0			TAILGATE BOARD ASSY	1	251.50	25.00	188.62	Replace	Replace >	No
75441470 30			NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace \sqrt{k}	No J ^E C
'5442471 30			NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace √ N ⁿ	No c
37881470 30			TAIL GATE WEATHERSTRIP, BACK DOOR	1	360.70	25.00	270.52	Replace	Replace	No
9430520 0			TAIL GATE STRIKER ASSY, BACK DOOR	1	24.90	25.00	18.67	Replace	Replace ?	No
9321470 0			TAIL GATE LOCK COVER , BACK DOOR	1	25.30	25.00	18.97	Replace	Replace ?	No
'6085479 6			SPOILER SUB-ASSY, REAR	1	1,322.10	25.00	991.57	Replace	Replace R	No
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No -c
	COMMO N		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace / N	No
8307470 0			END PANEL SUB- ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Replace √ p	No T
8311471 0			SPARE TYRE PANEL , PAN, REAR FLOOR	1	564.80	25.00	423.60	Replace	Replace 7	No
8316470 0			EXTENSION, REAR FLOOR SIDE PANEL , LH	1	76.20	25.00	57.15	Replace	Replace 7	No
8399 47 0 0			COVER, REAR FLOOR UNDER , LH	1	234.30	25.00	175.72	Replace	Replace 🧻	No
4718470 0C0			END PANEL , COVER, DECK TRIM SERVICE HOLE	1	47.00	25.00	35.25	Replace	Replace 7	No
4716471 0C0			END PANEL , COVER, DECK TRIM, REAR	1	122.80	25.00	92.10	Replace	Replace 7	No
8415471 0C2			BOARD, REAR FLOOR, NO.1	1	502.20	25.00	376.65	Replace	Replace 7.	No
4997470 0			BOX, DECK FLOOR, LH	1	303.40	25.00	227.55	Replace	Replace γ	No
4740471 0C2			PANEL ASSY, DECK TRIM SIDE, LH	1	344.70	25.00	258.52	Replace	Replace 1	No
1602471 0			PANEL SUB-ASSY, FENDER REAR LH	1	824.80	25.00	618.60	Replace	Replace ×	No
5638470 0			LINER, REAR FENDER , LH	1	135.80	25.00	101.85	Replace	Replace \succ	No
2940470 0			DUCT ASSY, QUARTER VENT, RH	1 +	65.00	25.00	48.75	Replace	Replace X	No
		Т	& LH OTAL MATERIALS					9,083.37		
		TOTAL	MATERIALS(Discount	ed)		,		9,083.28	9,083.28	-

dded Spare Parts / Material Usage After Surveyor Signed off

Part	Portion	Part Name	Qty	List Price	Discount	Final Price	ARC Check	Surveyor	LT
Number				(\$)	(%)	(\$)		Check	Check

Page:



9-1-18/14:56

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

- Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

3-1-18/14:56

2 (4) (4: 26
Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre
Reg. No : SHB1235C
Ref. No : TAX/12/17/2159
Reg. Date : 28/11/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model PRIUS4
Name of Driver : LIM KUI KEE
Type of Accident HEAD TO REAR
Date / Time of Accident : 31/12/2017 0:30:00 PM
Accident Reported Date / Time: 02/01/2018 2:00:00 AM
Surveyor is Required? : Yes
Survey by : Seph stight
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No 6555 8888
Accident Repair Job Card No : 000024093875
Special Instruction to ARC, if any:
DROVE IN / GBA1117T NTU C P BEFORE PAINT PHOTO ,FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email :sebastianyeang @lkkauto.com HP:90036121 Prepared Date : 02/01/2018 11:06:13 AM
Recording Camera Radio Antenna 15699 1576/km Radio Antenna Date Date Date Date Date COC 11/01/18 2,00 pqss
LEE SHENG AUTO PTE LTD

 Vehicle Return Date:
 10/01/2018

 Vehicle Return Time:
 16:40

SMRT staff sign:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU803573855 Mileage

0

Work Shop :

Repair Completed Date / Time:

16. 243.30

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

1,183.00

700.00

Total Spray Painting Charges

2,214.00

800.00

Total Material Charges

6.747.56

5,057.77

Other Charges

1,300.00

440.00

TOTAL

Lum Sum Total

11,444.56

6,997.77

No. of Repair Days

0.00

0.00 7.00 /

Prepared / Adjusted By

7.00

Arc / Surveyor Sing Off Date

: 02/01/2018 06:11:07 PM

SEBASTIAN (LKK) 03/01/2018 02:56:37 PM

Prepared / Adjusted Date

Remarks

Prepared Date : 02/01/2018 06:09:43 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date

Invoice Date :

Invoice Amount : 0.00

Prepared Date:

1/2/2018 6:11:28 PM

5057.74/ 700/ 1140/ 6997.74/

Section D.- Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	1,183.00	700.00
Total Labour	1,183.00	700.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00
TO RESPRAY TAIL GATE	378.00	200.00
TO RESPRAY REAR SPOILER	180.00	100.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	100.00
TO RESPRAY FLOOR CORNER PANEL LH	180.00	0.00
TO RESPRAY REAR PANEL	180.00	100.00 /
TO RESPRAY REAR FENDER LH	378.00	0.00
TO RESPRAY REAR SPARE TYRE PANEL	180.00	0.00
TO RESPRAY PANEL SIDE ROOF LH	180.00	100.00 \$
Total Spray Painting & Panel Beating	2,214.00	800.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00
TO REMOVE / REFIT SEAT	120.00	0.00
TO TRANSFER REAR TAILGATE MECHANISM	120.00	80.00 🙎 /
TO REMOVE AND REFIX REAR WINDSCREEN	240.00	180.00 ९
TO REMOVE AND REFIT WIRE HARDESS	120.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	60.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30.00
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	1,300.00	440.00

16243.2,0

TAX/12/17/2159 Page: 3

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
52159479 3			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No
52453470 10		<u> </u>	GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No n
52566479 00			FILLER, RR BUMPER , LH	1	119.90	25.00	89.93 89.9 2	Replace	Replace	No De
52161160 10			CLIPS PIECE, FRT & RR BUMPER	10	1.50 IS	25.00	11.25	Replace	Replace	No
2576470 10			RETAINER, RR BUMPER, LH	1	111.50	25.00	83.62	Replace	Replace	No /
52592470 10		<u> </u>	SEAL, RR BUMPER , LH	1	85.20	25.00	63.90	Replace	Check	Nax
2462470 0			PAD, RR BUMPER, RH & LH , 1	. 1	3.80	25.00	2.85	Replace	Check	No X
2462470 0		_	PAD, RR BUMPER, RH & LH , 2	1	3.80	25.00	2.85	Replace	Check	No L
52 462470 10			PAD, RR BUMPER, RH & LH , 3	1	3.80	25.00	2.85	Replace	Check	No X
52191470 30			SEAL, RR BUMPER ARM, RH & LH	1	11.00	25.00	8.25	Replace	Check	No L
52023470 80			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace	No
1591470 0			LENS & BODY ASSY , RR BUMPER , LH	1	486.80	10.00	438.12	Replace	Replace	No
1561471 1			LENS & BODY, REAR COMBINATION LAMP , LH	1	438.10	10.00	394.29	Replace	Replace	No /
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No DA
			PIXEL STICKER	2	ور _ا 00.00	0.00	120.00	Replace	Replace	No 1
2183470 0			WIRE, LUGGAGE ROOM	1	143.50	10.00	129.15	Replace	Check	No Y
9997301 0			ANTENNA, ELECTRICAL KEY		60.30	10.00	54.27	Replace	Check	No X
7005474 0	<u> </u>		TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	25.00	697.20	Replace	Replace \$	No
6801471 0A1		•	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	25.00	668.40	Replace	Replace	10 1)e
5403480 0			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72	Replace	Replace	Ne N
5571470 0			TAIL GATE MOULDING GLASS, BACK DOOR	1	29.70	25.00	22.28 >>.> 7	Replace	Replace	No NE
6117501 0			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	0	27.90	25.00	0.00	Replace	Not given	No
55 75470 1			TAIL GATE MOULDING LOWER GLASS , BACK DOOR	1	19.70	25.00	14.78 (५.न 7	Replace	Replace	No
5574470 0			TAIL GATE MOULDING LOWER GLASS , BACK DOOR , LH	1	29.90	25.00	22.43 >>- ሁ ኔ	Replace	Replace	No /
5573 47 1 0			TAIL GATE MOULDING LOWER GLASS , BACK DOOR , RH	1	29.90	25.00	22.43 >>+4>	Replace	Replace	No /

		TOTAL	MATERIALS(Discount	ted)		ı		6,747.56	5,057.77	İ
		 	OTAL MATERIALS		6438.	ЦO			5,057.77	
			& LH		<u> </u>			0.745.00		
2940470 0		-	DUCT ASSY, QUARTER VENT, RH	ō	65.00	25.00	0.00	Replace	Not given	No
5638470			LINER, REAR FENDER , LH	0	135.80	25.00	0.00	Replace	Not given	No
1602471			PANEL SUB-ASSY, FENDER REAR LH	0	824.80	25.00	0.00	Replace	Not given	Nox
740471 C2			PANEL ASSY, DECK TRIM SIDE, LH	1	344.70	25.00	258.53 >5%·5 >-	Replace	Replace 2.	No /
1997470			BOX, DECK FLOOR, LH	1	303.40	25.00	227.55	Replace	Check	No
3415471 C2			BOARD, REAR FLOOR, NO.1	1	502.20	25.00	376.65	Replace	Check	No.
4716471 DC0			END PANEL , COVER, DECK TRIM, REAR	1	122.80	25.00	92.10	Replace	Check	No
4718470 0C0			END PANEL , COVER, DECK TRIM SERVICE HOLE	1	47.00	25.00	35.25	Replace	Check	No £
8399 470 0			COVER, REAR FLOOR UNDER , LH	1	234.30	25.00	175.73	Replace	Check	No
8316470 0			EXTENSION, REAR FLOOR SIDE PANEL , LH	1	76.20	25.00	57.15	Replace	Check	No X
8311471 0			SPARE TYRE PANEL . PAN, REAR FLOOR	1	564.80	25.00	423.60	Replace	Check	No x
8307470 0			END PANEL SUB- ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Replace	No
	COMMO N		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No /
·	COMMO N	, <u>-</u>	SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No
6085479 6			SPOILER SUB-ASSY, REAR	-	1,322.10	100.00	0.00	Replace	Repair	No/R
9321470			TAIL GATE LOCK COVER , BACK DOOR	1	25.30	25.00	18.98	Replace	Check	No.
9430520 0			TAIL GATE STRIKER ASSY, BACK DOOR		24.90	25.00	18.68	Replace	Check	No X
7881470 0			TAIL GATE WEATHERSTRIP, BACK DOOR	0	360.70	25.00	0.00	Replace	Not given	No X
5442471 60			NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No
75441470 90			NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No
7750470 0C0			TAILGATE BOARD ASSY		251.50	25.00	0.00	Replace	Not given	No./
9350470 0			TAIL GATE LOCK ASSY, BACK DOOR	1	452.10	10.00	406.89	Replace	Replace &	No
•	COMMO N		SEALANT W/SCREEN	1	37.00	0.00	37.00	Replace	Replace	Ne
Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached

Added Spare Parts / Material Usage After Surveyor Signed off

Part	Portion	Part Name	Qty	List Price	Discount	Final Price	ARC Check	Surveyor	LT
Number				(\$)	(%)	(\$)		Check	Check

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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315



Thatcham escribe

Reg. No: 52983356E GST Reg. No. 20-0405911-H

NTU	C INCOME INSUF	RANCE CO-OPERATIVE LTD		NS/INC1800028	
		.D UNION HOUSESINGAPORE	Date:	25-01-2018	
_	Service Service		Code:	INC4	2.考证是否 则是那个有效的种种情况 。
1.	Insured Veh.	Policy Particulars GBA 117T	1	Sec. 1 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	SHB 1235C
	Policy No.	5084148064-01	-	nspected rage (\$)	0.00
	Claim No.	MT/0976168-002	Exces		0.00
	Assign From	10170070700-002	+	n Date	03/01/2018
2.	Aggign Tom	Vehicle Parti			
<u></u>	Make & Model	TOYOTA PRIUS	c.c		1798
	Engine No.	HIDDEN	+	of Reg.	2017
	Chassis No.	JTDKB3FU803573855	Colou		MAROON
	Odometer	15702	Steeri		IN ORDER
	Brakes	IN ORDER		ication	NIL
	General	FAIR			
3.	Carrier Services	Conditi	ons of	Tyres ***	
		Size	Make		Balance
	R/H Front Tyre	195/65 R15	YOKOI	HAMA	6 mm
	L/H Front Tyre	195/65 R15	YOKO	HAMA	6 mm
	R/H Rear Tyre	195/65 R15	YOKOI	HAMA	6 mm
	L/H Rear Tyre	195/65 R15	YOKO	HAMA	6 mm
4.		Descripti	16 . 2		ar assa n a cagas a
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	AR POR	TION.	
	DAMAGES SEE D				
5.		Genera	l Inform	nation	
	Accident Date	31/12/2017	Inspe	ction Date	03/01/2018
	Survey held at	SMRT AUTOMOTIVE SERVICE	S PTE L	TD	
	<u> </u>	60 WOODLANDS INDUSTRIAL			705
5a.		Value (Tri)		40	
	A)THE INSPECTION	ON WAS CONDUCTED ON A'WIT CE TO YOUR INSTRUCTIONS, W	THOUT F /E HAVE	PREJUDICE" BASIS. ENOT AUTHORISED	REPAIRS.
5b.				f Repair:	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		7 Working Days	



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1235C

7000	OTHER ON REPAIR COST TOR VEHICLE NO. CITE						
Qty	Description of Parts	Condition-	Estimate By Workshop (\$)	Our Adjusted (\$)			
	REPLACEMENT OF PARTS						
1	COVER,RR BUMPER ASSY (DISC 25%)	CRACKED	423.90	317.92			
1	GUARD, RR BUMPER LOWER (DISC 25%)	DEFORMED	558.30	418.72			
1	FILLER, RR BUMPER, LH (DISC 25%)	DEFORMED	119.90	89.92			
10	CLIPS PIECE, FRT & RR BUMPER @\$1.50 (DISC 25%)	NECESSARY	15.00	11.25			
1	RETAINER, RR BUMPER, LH (DISC 25%)	NECESSARY	111.50	83.62			
1	REAR BUMPER REINFORCEMENT (DISC 25%)	BENT	318.80	239.10			
1	TAIL GATE PANEL SUB-ASSY, BACK DOOR (DISC 25%)	BENT	929.60	697.20			
1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY (DISC 25%)	DEFORMED	891.20	668.40			
1	EMBLEM SUB-ASSY REAR (DISC 25%)	NECESSARY	46.30	34.72			
1	TAIL GATE MOULDING GLASS, BACK DOOR (DISC 25%)	NECESSARY	29.70	22.27			
1	TAIL GATE MOULDING LOWER GLASS, BACK DOOR (DISC 25%)	NECESSARY	19.70	14.77			
1	TAIL GATE MOULDING LOWER GLASS, BACK DOOR, LH (DISC 25%)	NECESSARY	29.90	22.42			
1	TAIL GATE MOULDING LOWER GLASS, BACK DOOR (DISC 25%)	NECESSARY	29.90	22.42			
1	NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR (DISC 25%)	NECESSARY	52.30	39.22			
1	NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR (DISC 25%)	NECESSARY	52.30	39.22			
1	END PANEL SUB-ASSY, BODY LOWER BACK (DISC 25%)	DENTED	629.80	472.35			
1	PANEL ASSY, DECK TRIM SIDE, LH (DISC 25%)	DEFORMED	344.70	258.52			
1	LENS & BODY ASSY, RR BUMPER, LH (DISC 10%)	сит	486.80	438.12			
1	LENS & BODY, REAR COMBINATION LAMP , LH (DISC 10%)	CRACKED	438.10	394.29			
1	TAIL GATE LOCK ASSY, BACK DOOR (DISC 10%)	JAMMED	452.10	406.89			
1	SENSOR REVERSE (SN)	DAMAGED	180.00	180.00			
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00			
1	SEALANT W/SCREEN (SN)	NECESSARY	37.00	37.00			
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80			
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60			
1	SEAL, RR BUMPER, LH	NOT NECESSARY	85.20	-			

Report Ref No. NS/INC18000282/Svbe2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





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Qty	Description of Parts	Condition	Estimate By Workshop (\$).	Our Adjusted (\$)
1	PAD, RR BUMPER RH & LH, 1	NOT NECESSARY	3.80	
1	PAD, RR BUMPER, RH & LH, 2	NOT NECESSARY	3.80	
1	PAD, RR BUMPER, RH & LH, 3	NOT NECESSARY	3.80	
1	SEAL, RR BUMPER ARM, RH & LH	NOT NECESSARY	11.00	
1	WIRE, LUGGAGE ROOM	NOT NECESSARY	143.50	
1	ANTENNA, ELECTRICAL KEY	NOT NECESSARY	60.30	
1	TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	NOT NECESSARY	27.90	
1	TAILGATE BOARD ASSY	NOT NECESSARY	251.50	
1	TAIL GATE WEATHERSTRIP, BACK DOOR	NOT NECESSARY	360.70	
1	TAIL GATE STRIKER ASSY, BACK DOOR	NOT NECESSARY	24.90	
1	TAIL GATE LOCK COVER, BACK DOOR	NOT NECESSARY	25.30	
1	SPARE TYRE PANEL, PAD, REAR FLOOR	NOT NECESSARY	564.80	
1	EXTENSION, REAR FLOOR SIDE PANEL, LH	NOT NECESSARY	76.20	
1	COVER, REAR FLOOR UNDER, LH	NOT NECESSARY	234.30	
1	END PANEL, COVER, DECK TRIM SERVICE HOLE	NOT NECESSARY	47.00	
1	END PANEL, COVER, DECK TRIM, REAR	NOT NECESSARY	122.80	
1	BOARD, REAR FLOOR, NO.1	NOT NECESSARY	502.20	
1	BOX, DECK FLOOR, LH	NOT NECESSARY	303.40	
1	PANEL SUB-ASSY, FENDER REAR LH	NOT NECESSARY	824.80	
1	LINER, REAR FENDER, LH	NOT NECESSARY	135.80	
1	DUCT ASSY, QUARTER VENT, RH & LH	NOT NECESSARY	65.00	
1	SPOILER SUB-ASSY, REAR	TO REPAIR	1,322.10	
			11,546.30	5,057.74
	LABOUR			
	THATCHAM STANDARD REPAIR TIME ON BODY WORKS.		2,223.00	1,110.00
	THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.		2,314.00	830.00
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	
			4,697.00	1,940.0
	GRAND TOTAL		16,243.30	6,997.7

Report Ref No. NS/INC18000282/Svbe2





Report Ref No. NS/INC18000282/Svbe2

YEANG WAI KEEN

Automotive Assessor

L

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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