

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 29 March 2018 8:10 AM  
**To:** Shu Pei (LKKAUTO); audrey@smrt.com.sg  
**Cc:** SUR; Admin A  
**Subject:** RE: LOD to NTUC - SMRT BUS/12/17/1020/AW - ACCIDENT INVOLVING DOUBLE DECKER BUS SMB3529H AND FV3043U ON 11 DEC 2017 ALONG JUNCTION OF GAMBAS AVE AND SEMBAWANG ROAD.

Dear Audrey,

Survey report has submitted to insurance.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Tuesday, 27 March 2018 10:54 AM  
**To:** audrey@smrt.com.sg  
**Cc:** SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** FW: LOD to NTUC - SMRT BUS/12/17/1020/AW - ACCIDENT INVOLVING DOUBLE DECKER BUS SMB3529H AND FV3043U ON 11 DEC 2017 ALONG JUNCTION OF GAMBAS AVE AND SEMBAWANG ROAD.  
**Importance:** High

Dear Audrey,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
NS/INC18000279/Svbe2	Veron

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [<mailto:audrey@smrt.com.sg>]  
**Sent:** Tuesday, 27 March 2018 10:20 AM

**To:** Tang Chee Kok <[eric.tang@income.com.sg](mailto:eric.tang@income.com.sg)>; 'motor@income.com.sg' <[motor@income.com.sg](mailto:motor@income.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD to NTUC - SMRT BUS/12/17/1020/AW - ACCIDENT INVOLVING DOUBLE DECKER BUS SMB3529H AND FV3043U ON 11 DEC 2017 ALONG JUNCTION OF GAMBAS AVE AND SEMBAWANG ROAD.

**Importance:** High

SMRT BUS/12/17/1020/AW

NTUC : MT/CA/TP/003/0984824-001/ET/VU

Dear Eric,

Above attached is the LOD documents set for your records and necessary action.

Survey was done by NTUC's own appointed surveyor LKK, please retrieve survey report and bus photos from LKK directly.

We shall look forward to your offer to settle/DV soon. Thank you.

Audrey Woo

Claims Department

DID : 6866 2651

FAX : 6368 7421

Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg)

**SMRT Buses Ltd**

6 Ang Mo Kio Street 62 Singapore 569140

