Celine Fong (LKKAuto)

From: Janice Lee (LKKAuto)

Sent: Thursday, 22 February 2018 6:52 PM

To: Irene Tan

Cc: Bryan Ang (LKKAuto); Jason Sim; KKLau; SUR

Subject: RE: Mr Xing Guo Qiang's survey on SGU3194K; Our claim no.: 509827/IT

Attachments: SGU 3194K LTA.pdf

Dear Irene,

At the time of accident, the vehicle had a remaining lifespan of 36 days. Its MV was \$10k (EST).

Understand the COE of the vehicle was extended for another 5 years on 01 May 2017. Therefore the MV upon renewed was \$34k (EST).

Please see attached.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tan [mailto:irene_tan@sg.msig-asia.com]

Sent: Tuesday, February 20, 2018 12:00 PM

To: KKLau <kklau@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Ashley (Mr) <ashley@roypartners.com.sg>; Admin-D (LKKAuto) <admin-

d@lkkauto.com>; Jason Sim < Jason Sim@sg.msig-asia.com>

Subject: Mr Xing Guo Qiang's survey on SGU3194K; Our claim no.: 509827/IT

Importance: High

FOR YOUR IMMEDIATE ACTION, PLEASE

Good afternoon Mr Lau,

We refer to your surveyor's final report dated 8.2.18.

The subject 3rd party's car SGU3194K is about **10** years old at the time of the accident on 3.4.2017. Please see circled Registration Date and Manufacturing year below.

- (A) On an urgent basis, please revert with your advice on the following:
- 1) the market value of the car prevailing at the time of the accident on 3.4.2017;
- 2) the balance COE years left with relevant document proof;
- 3) any economic repair limit.

(B) In addition, please email a copy of the Internet printout on the Enquiry on the PARF & COE rebates prevailing at the time of the accident on 3.4.17.

As your surveyor and Company did not include the relevant advice and important document requested in our above points (A) & (B) respectively in his final survey report and that the 3rd party's lawyer is going to issue a Writ of Summons very soon, please revert on the above by 5pm today or by 5pm tomorrow, 21.2.18.

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/MSG17006979/GRE

Date:

08/02/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No:

28746127SMF

Claimant Vehicle No:

Date of Loss:

SGU3194K

Insured Vehicle No:

SKT8972G

Odometer:

03/04/2017 Nature of Claim: TP

DESCRIPTION & IDENTIFICATION OF VEHICLE

SGU3494K

Make & Model: TÓYOTA COROLLA, AXIO 1.5 X (Reg. Date:

10/05/2007 (Man. Year: 2007)

Engine No: Chassis No:

1NZC584599 NZE14160316

171972 km

Claim No:

Colour: 1496 cc Engine Capacity:

Market Value/New Car Price:

Market Value/New Car Price Sum Insured (S\$):

COST OF CLAIMS	Repairer's	Adjuster's	Difference
Parts	29,289.17	11,842.95	17,446.22
viscellaneous Items	0.00	0.00	0.00
_abour	6,460.00	3,500.00	2,960.00
Paintwork Labour	0.00	0.00	0.00
Fowing	0.00	0.00	0.00
Calculated Gross Total (S\$)	35,749.17	15,342.95	20,406.22
Approved Total (Overridden) (S\$)		12,250.00	
(S\$)	35,749.17	12,250.00	23,499.17
+ GST 7.00/7.00% (S\$)	2,502.44	857.50	1,644.94
Nett Amount (S\$)	38,251.61	13,107.50	25,144.11

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | <u>irene_tan@sg.msig-asia.com</u>





Insurer Claims Team of the Year 2016

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